

**Faculty of Engineering & Built Environment
School of Electrical Engineering and Computing**

COMP1140: Database and Information Management

**Assignment 1: Popular Pizza Project –
Requirement Analysis and Conceptual Design**

Due: 10 am, Tuesday, August 22, 2017

WORTH 10% of final assessment mark.

1. Background

Popular Pizza is a pizza outlet at Charlestown. After years of managing the records manually, *Popular Pizza* has decided to computerise its records. You are tasked to design a database for the shop.

The proposed database system is developed in various modules, including requirements analysis, conceptual database design, logical database design, and physical database design. In this assignment 1, you are required to develop user requirements specification and the conceptual database model for Popular Pizza's database based on the business requirements provided in this document.

Your lecturer will act as your client and you can query him for any further information and clarifications.

2. Main Features and Business Requirements

Order Processing

Popular Pizza takes orders via phone as well as through walk-in customers. Popular Pizza provides both delivery and pickup services. When a customer orders via the phone, the customer's phone number is entered to the system along with the id of the person taking the order. If the customer has previously ordered by phone, the name and address appear on the screen. The customer is then asked for his name and address and then the order is taken. If the customer has not ordered before or if the name and address given do not correspond with that in the computer, a new customer record is created and the order is taken. After the order has been taken, a verification process occurs whereby the assistant dials the number given and confirms the order with the customer. If it is not confirmed, the customer is recorded as a hoax and order is kept on hold (if and until the customer calls back in which case the verification process takes place before hoax is removed and order goes through) - The time the call was answered as well as time the call was terminated is recorded for each phone order. For a walk-in customer, the customer's name is recorded to identify the order.

Each order contains date of order, one or more items, quantity of each item, price of each item, subtotal, discount amount (if any), discount code (if any), tax, total amount

due, payment method, status, type (phone/walk-in) and description. If the payment is via card, a payment approval number is recorded. If the order is a delivery order, the driver who delivered the order is recorded.

There are different types of discount programs offered by Popular Pizza. All discount programs are recorded in the database. A discount program has a discount code, start date of discount program, end date of discount program, requirements for discount, discount percentage (e.g. 5%) and a description. At this stage, Popular Pizza's discounts are applied to order total only.

Menu Items, Ingredients and Suppliers

Each item in the menu has an item code (unique), name, size and a current selling price. An item in the menu is made up of a number of ingredients. The ingredients and quantities used for the item are recorded in the database.

Each ingredient has a code (unique), name, type, description, stock level at current stocktake period, date last stocktake was taken, suggested current stock level, reorder level and a list of suppliers who supply the ingredients. A supplier can supply many ingredients. Each ingredient can be supplied by many suppliers.

A stocktake is taken each week, where the actual levels of ingredients in store are recorded. This is then compared with suggested levels (based on orders for the week). This report is used by the store manager to order ingredients for the following week. Information about ingredient orders needs to be maintained in the database.

Employees

Employees at the store can be divided into two types: those who work in the shop are paid hourly and those who carry out deliveries are paid by the number of deliveries. For each employee, there is an employee number, firstname, lastname, postal address, contact number, tax file number, bank details (bank code, bank name, account number), a payment rate, status, and a description. Drivers also have a driver's license number. Hours are not regular and a record is kept for each time an employee works – a shift (start date, start time, end date, end time). The orders a driver delivers during a shift is kept on the record.

Payment rates for shop workers and drivers are maintained in the database. Employee payments are made for each shift to the employee's bank account. Employee payment records needs to be maintained in the database.

3. Assignment (individual assignment)

The proposed database system is developed in various modules, including requirements analysis, conceptual database design, logical database design, and physical database design. In this assignment 1, you are required to complete the first two stages of the database design, i.e., to develop user requirements specification and the conceptual database model for the database based on the business requirements provided in this document. There are two parts to be completed in assignment 1 as described below.

Part 1: Requirements

In this assignment, you are required to develop a user requirements specification truly fulfilling the data requirements (identify what types of data needs to be stored in the database), transaction requirements (identify the important and frequent database operations – data manipulation and queries), and business rules for the Popular Pizza's database mentioned above.

Assignment submission format for the Requirements part: The requirements document **MUST** have the following sections:

- Data Requirements – outlining the major data items
- Transaction requirements – outlining the data manipulation and queries
- Business Rules

Hint: Sample requirements documents are discussed in weeks 2 and 3, and are available in appendices A and B of your main textbook.

You may interview your client (i.e. lecturer) for clarification and include your interview questions and responses

Part 2: EER Model with data dictionary

Draw an EER model for the requirements identified in Part 1. The EER Model must be shown in UML notation which is discussed in class and provided in our text.

The EER Model should be accompanied with a data dictionary which includes entity type table, relationship type table and attribute table.

Assignment submission format for the EER Model with Data Dictionary part: The requirements document **MUST** have the following sections:

- EER Model
- Documentation – Data dictionary details (description of entities, relationships and attributes)

Sample format for documenting the data dictionary is provided below.

Data Dictionary Format: Use the format described in your main text in documenting the data dictionary. Following provides samples for reference.

ENTITY TYPES

Entity Name	Description	Aliases	Occurrence
Collection	A collection is a physical collection of items in the library located at a particular physical location		Physical area of the library is divided into a set of collections
...			

RELATIONSHIP TYPES

Entity name	Multiplicity	Relationship	Multiplicity	Entity name
PhysicalCopy	0..*	LocatedIn	1..1	Collection
...				

ATTRIBUTES

Entity Name	Attributes	Description	Data Type & Length	Nulls	Multi-valued	Derived	Default
Student	studentId	A unique id given to every student	char	N	N	N	

Hint: Sample EER models and documentation is provided in Chapter 16 of your text.

The lecturer will discuss the details of the requirements in class as well as act as the client of the system. You need to implement all the details mentioned in lecture as well as described in this document. You are encouraged to ask questions from the lecturer to clarify requirements.

Method of submission: Both softcopy submission and hardcopy submission are required:

- zip all required files into one zip file. The file name **MUST** be identified by 4 sections: A1, your first name, your surname, and your student number, e.g., A1SimonLee1234567.zip
- It must be submitted to Blackboard -> Assessment -> AssignmentsSubmission-> Assignment1
- Print the document, hand in the hardcopy to the lecturer by the due time. The hard copy **must** have on the front a **signed** copy of the cover sheet (Assessment Item Cover Sheet – Individual) which is available from:
http://www.newcastle.edu.au/__data/assets/pdf_file/0008/75383/AssessmentItemCoverSheet.pdf

Note: please make sure to fill in your Tutorial Group (i.e., time), Tutor Name, as well as other items.

Note: Ten percent of the possible maximum mark for the assessment item will be deducted for each day or part day that the item is late. Weekends count as one day in determining the penalty. Assessment items submitted more than five days after the due date will be awarded zero marks.

Please note:

Zero mark will be given if you donot submit both hardcopy and softcopy.

If your hardcopy submission and softcopy submission are not at the same time, the time of the later submission will be counted as your assignment submission time.