

# Resume

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**MR. JAKRAPONG RATTANARATREE**  
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## *Personal Data:*

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Date of birth : 27 April 1983  
Birth Place : Bangkok  
Height : 165  
Weight : 105  
Sex : Male  
Marital Status : Single  
Nationality : Thai  
Religion : buddhism

## *Education:*

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- King Mongkut's Institute of Technology North Bangkok
  - Bachelor of Science in Computer Science
- Rajamangala Institute of Technology Salaya Campus
  - Diploma of Business Computer, 2003

## *Work Experience:*

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**Date:** January 2013 – present

**Position:** IT manager

**Office:** Treeview Co., Ltd.

**Responsibilities include:** -

**Role:** IT manger

**Technologies:**

- MS windows Server ,linux, firewall ,Database Ibm db2 ,Websphere,tomcat, digital forensic

**Responsibilities:**

- Create and execute project work plans and revises as appropriate to meet changing needs and requirements.
- Manages day-to-day operational aspects of a project and scope.
- Manage project, manage team it support and all vendors to follow the SLA and provide reports to review service level.
- Communicate between all support team and vendors to support end user.
- Look at for New solution and taking care the IT requests to support customer.
- Work with sales team to identify pipeline and plan activities on a weekly basis
- Take lead / participate in opportunity assessment, qualification, developing response strategy, proposal development, review and

feedback process, competitive positioning, pricing / commercial decisions

- Create proposal
- Anchoring client visits – from the stage of planning, identifying key participants, story board for the meeting, reviewing content, planning demos / team discussions and front ending the discussion

**Project reference**

- Project Ma data center and client for ministry of labour 2013
- Project Ma application for social security office 2013
- Project Ma data center and department of employment 2013
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- Project Ma data center and client for ministry of labour 2014
- Project Ma data center and department of employment 2014
- Project Ma data center and client for ministry of labour 2015
- Project Ma data center and department of employment 2015
- Project install and migration server for ministry of labour 2015
- Project install and migration network for ministry of labour 2015

**Date:** September 2012 – December 2012

**Position:** System Engineer

**Office:** Motif Technology Co., Ltd.

**Responsibilities include:** -

**Project name:** Social Security Office eSSMA

**Role:** • System Engineer

**Technologies:** Database Ibm db2 , Websphere, tomcat

**Responsibilities:**

- Support DATABASE DB2 instance, table spaces, tables, views, indexes Installation and troubleshooting databases DB2 Tuning database and configuration database parameter for application
- support tuning supporting and troubleshooting IBM Websphere deploy application
- Monitor application  
Fine out solution for Problem application database and new application

**Date:** DECEMBER 2010 – JULY 2012

**Position:** TECHNICAL& DBA

**Office:** Gemdeluxe.Com Co., Ltd.

**Responsibilities include:** -

**Project name:** TV Direct

**Technologies:** • Oracle database 11g

**Role:** DBA

**Responsibilities:** • Redesign Structure Database for systems sales, sale order, campaign and materials for interface oracle database and oracle app

**Project name:** Social Security Office eSSS

**Role:** • DBA

**Technologies:** • Database Ibm db2 , Websphere

**Responsibilities:** • support DATABASE DB2 instance, table spaces, tables, views, indexes Installation and troubleshooting databases DB2 Tuning database and configuration database parameter for application

- support , tuning supporting and troubleshooting IBM Websphere deploy application
- Monitor Tivoli for application support follow ITIL
- load test for tuning application database websphere before implement production
- Fine out solution for Problem application database and new application

**Date:** April 2010 – October 2010

**Position:** Programmer

**Office:** DD PLUS CONSULTING Co., Ltd.

**Client:**

**Project name:**

**Technologies:** • VB.NET, VB6.0, MS SQL SERVER , Crystal Reports

**Role:** Programmer

**Responsibilities:** • Create, edit Crystal Reports for Sage Accpac ERP software installed by customer report Training manual and a manual sample of the report of the program Sage Accpac ERP.

- onsite service to install and troubleshoot ERP Sage accpac program on the server. And clients. Configuration of the client program and package. Customer order
- Installation and troubleshooting databases MSSQL PERVASIVE on the server. And clients. Configuration of the client and database package.
- A problem with the database and configuration.
- Problems associated with ERP Sage Accpac technical training installation techniques to solve basic technical problems for the company's IT customer.

**Date:** July 2009 – January 2010

**Position:** Engineer Test

**Office:** TurnKey Communication Service Co., Ltd.

**Responsibilities include:**

**Client:** Huawei Technologies Co.,Ltd & Advanced info service PLC.

**Project name:** AIS e-Topup Gateway Project ( Software Test)

**Technologies:**

- SQL ,shell script ,unix command

**Role:** Engineer Test

**Responsibilities:**

- Coordination between the team Tester of AIS about testing Linux for e-topup postpaid and prepaid on the mobile telephony system, pay less to pay the voice call waiting, test software application for use on windows application and on the web application and web service, test the system call to review the call divert the shutdown of Blocked Tel.
- Summary reports of test systems for the corporation.

**Date:** June 2008 – May 2009

**Position:** IT Support

**Office:** Computer data systems Co., Ltd.

**Responsibilities include:**

**Client:** Customs Facilitation

**Project name:** Paperless Customs Services and EDI Customs Services.

**Technologies:**

- Vb.net,asp.net,vb 6.0
- MS SQL 2005
- Windows 2003 server

**Role:** IT SUPPORT

**Responsibilities:**

- co-ordination for the software iXIMPLE about import / export.
- iXIMPLE software training for customer. Helpdesk
- setup software and support onsite service.
- help desk for customer.
- Coordination of data collection software bugs and problems that occurred during service. To analyze design
- Various documents relating to the system.

### *Computer Skills:*

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- Knowledge in IBM Websphere ,
- Knowledge in database DB2 ,MS SQL Server,Oracle
- Knowledge in Tool Monitor IBM Tivoli (ITCAM),IBM Optim
- Knowledge in OS linux ,Windows Server ,unix AIX,windows 7
- Knowledge in ITIL Incident Management, Release Management, Change Management, Configuration Management, Problem Management
- Knowledge in basis Network
- Knowledge in Hardware, Software desktop
- Knowledge in hardware and software, solving problem
- Knowledge in application related
- Knowledge in Microsoft Office (Word, Excel, Power Point, Access, Visio)
- Knowledge in Microsoft Visual Studio .NET, VB, C, ASP

### *TRAINING:*

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- **trainning ibm db2 dba version 10.1**
- **Trainning WebSphere Application Server v.8**
- **Trainning IBM Pureflex**
- **Trainning IBM Store V7000**
- datacenter

### *CERTIFICATE:*

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- IBM Certified Database Associate
- Comptia project +