



<b>Job title</b>	Head of 3PL Management (Thailand)
<b>Location</b>	Bangkok, Thailand

#### **Job Purpose**

Our Head of 3PL will be tasked with ensuring all aspects of distribution activities are conducted with focus on achieving high quality standards and customer satisfaction.

In this role you will develop both tactical and strategic execution plans, and all key performance metrics.

You will be involved in key areas including managing all aspects of last mile distribution as well as responsible for building a strong and capable team and their ongoing development.

#### **Duties and Responsibilities**

- Manage logistic partner to ensure consistent customer service and on time delivery by working cross functionally and with provider.
- Demonstrate a positive results oriented attitude that promotes teamwork with peers, subordinates, business units, customers, and 3PL service providers while maintaining consistent service levels and working to drive future change and continuous improvement.
- Establish a plan to secure logistics capacity with all involved partners to ensure end customer's expectation are met.
- Drive the distribution strategy of the department.
- Measure work performance; compare results to objectives; take corrective actions.
- Monitor all communication between 3PL.
- Proactively seeks opportunities to improve logistics functional performance and develop better procedures.
- Be able to maintain processes and systems in logistics to achieve set objectives and implement change as required.

#### **Capabilities**

##### **Needed Skills and Abilities:**

- **Influencer:** Innovative leader with the ability to identify opportunities and influence people to gain support and overcome resistance with data and persuasion.
- **Doer:** Ability to successfully deliver end-to- end solutions, working through the many obstacles along the way.
- **Problem Solver:** Ability to utilize exceptional problem-solving skills to work through difficult challenges.

- **Planner:** You should be an extremely driven, focused, detail oriented leader committed to take up the company cause to become the leading fulfillment company in the Region. This job is for winners only.

#### Qualifications

- A completed Bachelor's Degree from an accredited university (Master Degree is preferred)
- At least 3 years' experience in managerial level in logistics, operations, or transportation.
- Self-motivated and able to work both independently and as part of a team.
- Must be able to work in high pressure environment.
- Good analytic and project management skills.
- Experience working and managing multiple logistics partners.
- Fluently in all English skills is a must.
- Candidates must be flexible to work a variety of hours as business demands, including weekends and holidays.

#### Preferred Qualifications

- Ability to perform automatically and multitask in a fast paced, high pressure environment and utilize effective problem solving and innovative thinking skills.
- Proficient communication skills and common courtesy required; ability to exchange information effectively in a concise and logical way, and be sensitive to audience diversity.
- Entrepreneurial spirit and ability to try different things and think out of the box.
- Strong analytic, Proficiency with data and use of Excel.
- Proactive with can do attitude.

Approved by:	JB Hired (on behalf of CEO)
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