Eric Buckley

Experienced Web Professional, Start-up Advisor, Telecoms/Broadband Engineer

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Summary

While my initial career path consists of accomplishments in the telecommunications industry, I have realigned my skills and business focus on Web Development.

As a developer, my primary focus of skills is around PHP and WordPress. But I also have a strong background in network infrastructure and general IT.

My telecommunication skills consist of management positions within BT Asia, United Artists Intl & Time Warner as well as Management Consulting in a variety of International firms.

My Experience Specialties are in:

Technical Operations, Network Engineering and Design, Network Cost/Benefit Analysis, Mapping
Technology to Business needs, Software Development and Planning, Project/Programme Management, People
Management of Large Teams, Risk Management, Web Development, Call Center Operations and Technical
Tools Development

Experience

CTO at DSA Global

January 2016 - Present (5 months)

Responsible for leading the technology group to develop new online products.

Our initial focus was on developing custom WordPress Themes and Plugins to make WordPress a useful tool for our customers to manage their websites. We also provide security and maintenance services for our customers to keep their websites safe and active.

The current focus is shifting to developing online applications using PHP and the Codeignitor framework.

Owner/Founder at Siam Communications

October 2008 - January 2016 (7 years 4 months)

I am a full stack developer providing web development services to the online business community. Our goal is to understand your business, and build a web presence that benefits you. My list of skills includes:

WordPress, WordPress custom Themes and plugins

PHP, PHP Frameworks (Symfony, CodeIgniter, Laravel, Cake)

HTML, CSS, SASS, Less

¡Query, Backbone.js, Angular.js, Node.js

Ruby on Rails

MySQL, MongoDB, NoSQL

In addition, I posses years of experience with IT Infrastructure such as servers, operating systems, LAN and WAN management. My specific skills in this area are:

Ubuntu/Debian Linux

SunOS, SPARC

Windows OS

Apache, MySQL, PHP configurations

BitBucket, GitHub

AWS Configuration and Management

I have recently merged the company with DSA Global to provide a more complete service offering.

Visit our website http://www.siamcomm.com or http://dsa-global.com for more information.

Web Developer at Discovery Future

February 2011 - February 2014 (3 years 1 month)

Lead Developer and manager of development team to produce web sites for clients

Director of Operations at TIM GNS

2009 - 2009 (less than a year)

Director of IT at The Wellness Travel Company (TWTC)

June 2007 - October 2008 (1 year 5 months)

In charge of all information technology, communications infrastructure, online marketing and call center technology.

This is a start-up company and this profile will be updated as this position grows.

Senior Bid Manager at British Telecom (BT Hong Kong Ltd.)

May 2004 - June 2007 (3 years 2 months)

This is a Client Management role accountable for the production of quality proposal documents, ensuring that proposals are commercially viable and deliverable, ensuring that BT is not exposed legally and returns an agreed margin.

This includes managing risk for the company and executive team members relating to major opportunities in the Asia Pacific region with a goal to achieve profitable and commercially viable business opportunities.

In addition, I am performing the role of a Project Manager to manage opportunities from prospect to customer acceptance, ensuring timely responses to unsolicited opportunities, and managing virtual team members to keep all informed and up to date.

Director Engineering Services at Pacific Broadband

June 2002 - May 2004 (2 years)

This position is responsible for the evaluation, specification and development of new networking products, for release and implementation into the Asia market. This involved directly working with customers and the Director of Marketing to assess the practical applications of these technologies, their use in each environment, and the reaction and potential acceptance of the end users.

VP Sales Asia Pacific at Materna

2001 - 2002 (1 year)

Lead role in business development and sales for strategic Asia markets to identify market needs, develop, execute visionary business strategies, project creation, launch & enhance new services of the existing spectrum of telecommunication mobile services.

Responsible for technical services development based on market requirements in the region. Responsible for overseeing the technical teams to deliver mobile services to business partners and clients.

- * Established a distribution and sales channel for newly developed products for the mobile communications market.
- * Develop and maintain relationships with operators in Asia Pacific, as well as key partners in the region to role out mobile and wireless technologies and value added services relating to GSM, GPRS, WAP, SMS, EMS and MMS.
- * Development of a local office and support team in Hong Kong.
- * Development of a reseller chain for corporate messaging applications.

Managing Consultant at James Martin & Co (Headstrong)

January 1998 - June 2000 (2 years 6 months)

Develop and manage several International accounts with a base in Hong Kong and a focus on IT. Involved in the analysis and mapping of technology to existing business processes. Provided support to analyze and implement CRM solutions (Siebel) with a focus on call center technology and technologies relating to telecommunications components of the CRM solutions.

Project Director, Consulting Engineer at Mitsui & Co.

September 1994 - December 1997 (3 years 4 months)

Accountable for the training and management of four major Japanese contracting firms to complete the design and construction of a 10,000 mile hybrid fiber-coax (HFC) broadband network in Bangkok, Thailand. Responsible for the setup and staffing of the Bangkok Project Office to monitor and mange the project for the parent company in Tokyo. Accomplishments include:

- * Successfully trained more than 100 engineers in broadband fiber optic and coaxial network technologies and design methodologies using computer based engineering tools.
- * Evaluated and redefined technical specification for a 15-20% savings in network cost per potential household.
- * Ensured and maintained customer satisfaction by delivering cost effective network development plans in cooperation with the internal engineering group.
- * Generated additional sales of fiber and coaxial cable as well as cable television and fiber optic electronic components.

Design / Survey Manager at Wharf Cable (iCable)

March 1993 - March 1994 (1 year 1 month)

Accountable for the formation, staffing, training and production of field, contractor and in-house engineering teams. Fully responsible for the design and engineering of a MMDS/Coaxial network to serve more than 1 million potential customers in a 12 month time frame. Responsible for the selection, implementation and integration of the IT networks for engineering department, CAD/CAE, and customer service. Responsible for forecasting and maintaining the network engineering budget and maintaining relationships with equipment vendors.

Engineer at Time Warner

1983 - 1993 (10 years)

VP Design and Engineering at Coaxial International

1990 - 1991 (1 year)

Designer at American Television & Communications

1980 - 1983 (3 years)

Designer at American Television & Communications

1980 - 1983 (3 years)

Projects

Kontribute

June 2013 to Present

Members:Eric Buckley, Benjamin S Powell, Chris Bassett, Cornelis van der Hoeven, Joaquim de Jorge Haseloff

Kontribute, is a writer management and content scheduling system, built for SEO's or site owners who manage outsourced writers and contributors

Languages

Thai

Skills & Expertise

jQuery

CodeIgniter

PHP

Wordpress

network infrastructcure

Cable Television Engineer

Broadband Networks

MySQL

Program Management

Risk Management

Telecommunications

Consultancy

Outsourcing

Business Strategy

Networking

Integration

CSS

Start-ups

Managed Services

Mobile Devices

Pre-sales

CRM

Web Applications

Business Process

Leadership

Strategy

Online Marketing

Software Development

VoIP

Broadband

Software Project Management

SEO

Project Planning

Business Development

Consulting

Cloud Computing

E-commerce

Web Development

Management

Mobile Applications

Strategic Partnerships

IT Strategy

Mobile Technology

IT Management

Professional Services Enterprise Software WordPress Project Management

Education

University of Colorado Boulder

Certificate, Electrical Engineering, 1980 - 1982

Interests

WordPress, PHP, MySQL, HTML, CSS

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4 people have recommended Eric

"I've hired Eric several times to set-up and develop websites. Eric is a pleasure to work with! He is very knowledgeable and also open and transparent about the things he still need to find out. So it's great to ask him all kind of things about developing features on my websites. I'd recommend anyone to have Eric on board!"

- Ruben van der Laan, was Eric's client

"Working with Eric is always a confidence boost. Eric is very knowledgeable and highly articulate in expressing his companies needs. The project undertaken by TWTC was extensive and without Eric's leadership would have taken considerably longer to complete and undoubtedly over-run the budget."

— **Nigel Harris**, was Eric's client

"I have worked with Eric for the last 12 months on a large global telecommunications outsource opportunity valued at 50m GBP. Eric has demonstrated absolute professionalism across all the functions of his role to frive a successfiul outcome for BT and client alike. He has set a bench-mark for future engagements I have with Bid Management."

— **Brian Kennett**, worked with Eric at British Telecom (BT Hong Kong Ltd.)

"Eric provided leadership and coordination in the bid management function for a number of complex telecommunications outsourcing bids across Asia Pacific. Eric understands the importance of driving the team and the importance of internal procedures in a complex multinational environment."

— **Bruce Marett**, managed Eric indirectly at British Telecom (BT Hong Kong Ltd.)

Contact Eric on LinkedIn