

## Patrick Solignac

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✉ [patricksolignac@yahoo.fr](mailto:patricksolignac@yahoo.fr)  
Born 15th Oct 1977 (38)  
Married



- **10+ years professional experience in Asia**
- **Functional & technical skills**
- **PMP & ITIL certified**

## EDUCATION

2002

End of my Master in Management: 6 months **student exchange** at the Asian Institute of Technology located in Thailand (AIT School of Management).  
Writing of an end studies project about E-commerce.

1998 to 2002  
1996 to 1998

**Master in Management** in business school (SKEMA, Sophia-Antipolis campus - France)  
**BTS Action Commerciale** (equivalent A.A.B : Associate of Applied Business) (near Paris-France)

1996

**French Baccalauréat** (business option): equivalent to "A" levels.

### ➤ Languages :

French: Native speaker  
English: Fluent, working language for the past 10+ years  
Thai: Speaking: Intermediate, Reading/Writing: Beginner  
Spanish: Intermediate

### ➤ Skills :

PMP (Project Management Professional) certified (Since 2012)  
ITIL V3 Foundation certified (2010)  
Windows, MS Office, MS Project, Ethnos, Sphynx, MS SQL server 2005, Lotus Notes, Outlook.  
ECDL (European Computer Driving License) certified: <http://www.ecdl.com>

## EXPERIENCE

Since August 2012

**Bureau Veritas** Information Systems Dpt (Asia ) assigned in Bangkok, Thailand.  
**Regional IT manager South-East Asia (SEA) + Thailand IT manager** reporting to IT Asia Director.

Scope of Supervision: 10 countries with 94 offices gathering 2800 internal users.  
Management (direct/functional) of 16 onsite IT and 5 IT outsource. (August 2016)

Two areas of responsibility:

- ***Management of IT operations:***
  - Maintain infrastructure up to date with related maintenance contracts,
  - Enforce best practices, standards, procedures and policies
  - Review IT activity twice a month with each country IT representative.
  - Regularly renegotiate with vendors.
  - Present IT budget recommendation to the business.
- ***Management of global/local IT projects:***
  - Restructure IT function in the region from a matrix organization structure to a functional organization structure (Shared Service Centre model).
  - Audit local IT infrastructure, recommend business to align with regional standards and implement solution presented.
  - Define & implement IT infrastructure for new offices/labs opening and offices/labs relocation/renovation.
  - Support and follow-up to execute corporate projects in the region (Migration of 2000+ machines to corporate AD, virtualization of 30 servers with new backup solution implementation, definition of WSUS strategy for the region, migration of 1400 users mailboxes from local mail servers to servers hosted in Hong-Kong Data Centre...)

2012 - 2009

**Bureau Veritas** SEA regional office assigned in Kuala Lumpur, Malaysia.  
**Regional IT/IS manager South-East Asia (SEA) + Malaysia IT/IS manager**  
reporting to Regional Financial Controller.  
Scope of Supervision: 6 countries with 25 offices gathering 1000 internal users.  
Management of 7 onsite IT.

- Define IT/IS policy, implement and enforce it within the region
- Coordinate/support rollout of multiple corporate IT/IS projects within the region: Production back office (Siebel), Credit collection (Get Paid), Mcafee antivirus, upgrade of Domino server version...
- Manage local projects in Malaysia (Purchase order tool, E-leave)
- Monitor and optimize network performance
- Implement IT standards in the region (Domain for all countries, RAID1+RAID5 for all new servers...)
- CRM software super key user for Asia Zone
- Integrate IT/IS of companies acquired in SEA: 230 employees, 3 locations: Integration plan definition, IT/IS review, rollout of corporate standards

2009 - 2005

**Bureau Veritas** Information Systems Dpt (HO); assigned in Bangkok; Thailand  
**International functional consultant/project manager CRM**

Context: Worldwide rollout of CRM software (Selligent Xi & Xat)

- Schedule implementation with CEs of each subsidiary
- Implement CRM system to new sites (mostly in Asia: Japan/China/Vietnam/Singapore...total of 11 countries)
- Train end users (total ≈ 150 persons)
- Follow-up projects and support users
- Assist IT service/IT help desk for application problem resolution
- Write functional specifications for software evolution
- Test new developments/improvements
- Permanent contact with technical team/IS management in Paris HO

2004

**Virbac SA** (France-HO) assigned in Virbac Bangkok regional office  
**International CRM project manager**

Context: implementation of a corporate CRM tool in all Asian subsidiaries (Vietnam, Japan, Korea, Philippines, Taiwan).

- Write functional specification based on the needs of the subsidiaries
- Setup Software for each country
- Control data quality
- Train end users

2003

Interim period in France and search of a permanent contract in Asia

2001

**NavLink** (Internet company: Internet Data Centre, network monitoring...)

Context: Realize several tasks in the marketing/communication department

- Organize communication events for the company (Breakfast with main IT actors of Sophia-Antipolis park to introduce the company's products),
- Design and implement market survey. Analyse results and present it to management
- Create special offer for potential customers identified with the survey (small companies)

## Interests

- **Sports:** Running, Diving (ANMP level 2), tennis, squash, wakeboard...
- **Leisure:** Travel, trekking, music, photo
- **Car & motorbike driving license**