

Thakrit Vongwichaya

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Head of Internet & Mobile Solution Unit (AVP level)

Experienced in delivering IT solutions, leading multiple software design & development teams, and managing projects in various industries with proven track records

12 years of experience in leading, design, development, and delivery of complex projects and high-performance solutions. Skilled in building great teams and aligning their efforts with organizational goals. Strong skills in solutioning, business analysis, project management, and software design and development. Proven track records of delivering new services and aligning IT product roadmap for best suited with business results. Actively key player of digital area in dtac, 2nd largest telecom operator in Thailand, who manages digital services including Web, Mobile app, Kiosk, and APIs with Partners.

PROFESSIONAL OBJECTIVE

To combine my interest in People, Business and Technology, and put my skills and experiences into a progressive organization or an eventually opportunity that challenge me to further my career. I bring to any job a strong work ethic, desire to achievement, willingness to cooperate with teams, and commitment toward the goals of organization.

PROFESSIONAL SUMMARY

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| Industry | Telecommunication, Finance and Banking, IT Consulting |
| Expertise | Digital Services, Design & Development, IT Roadmaps & Architecture, Business Analysis, Project Management, IT Budgets, Service Planning, Leadership, Team Building, Customer Relations |
| Project Types | Web & Mobile Application Development, APIs Integration with Partners, KIOSK Machine Development, Enterprise Application Development, Product & Services Customization (CRM, Loan) |
| Methodology | Agile (Scrum & Kanban), Iterative-based, and Waterfall |
| Language | Thai: Reading/Writing/Listening/Speaking: Native English: Reading/Writing/Listening/Speaking: Strong |

CERTIFICATION

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| 2011 | MS Certified Professional Developer (MCPD) SharePoint Developer 2010 |
| 2009 | MS Certified Professional Developer (MCPD) Enterprise Application Developer |
| 2007 | Oracle Siebel CRM 7.7 Certified Consultant |
| 2005 | MS Solution Developers (MCSD) for .NET Framework |

PROFESSIONAL EXPERIENCE

dtac (Total Access Communication)

September 2013 – Now

Head of Internet & Mobile Solution Unit (AVP level)

- Oversee digital self-services and channels in term of IT roadmap, architecture, technology strategy, CAPEX/OPEX budgeting & planning, and release management
- Initiate new Unit and manage to serve all digital services projects from Business
- Lead in setup initiative team for Agile development (eService & Mobile app team)
- Lead the design and development of digital services capabilities to ensure efficient delivery and optimization in term of cost and resource utilization
- Lead the problem management and 3rd tier support for incident management
- Lead the negotiation and coordination with vendor to ensure correct understanding and completion according to initial agreement as well as optimal benefit for the company
- Initiate and provide new product capability to management and business users
- Evaluate performance of team to ensure achievement of team goal and target
- Ensure operational compliance with company's policies and regulatory requirement to drive towards sustained operation and promote corporate governance
- Provide input to support and facilitate risk assessment activities to ensure all potential risks are continuously monitored
- Be focal point of Internet technology and new digital services initiative
- Be accountable for special assignments from management

Augmentis Group

May 2011 – August 2013

Solution Development Manager / Project Manager

- Oversee in IT architecture, design and development as well as requirement gathering and business analysis. Provide consulting in Microsoft, Java and Mobile technologies.
- Manage project team (10 members) and stakeholders in SDLC process. Deliver projects in scope, on time and within budget. Manage development team in Thailand to work with international clients such as Australia and Singapore.
- Manage line of staff (18-25 members) and resource allocation in company. Interview and recruit potential candidates into company. Set KPI and evaluate periodic staff performance.
- Support sales team in Thailand and Singapore such as client meeting, solutioning, estimation, and proposal write-up. Conduct and evaluate proof of concepts.
- Initiate and develop IT business opportunity, manage account and client relationship, engage in bidding process, and close the deals.
- Founding team member of the company. Involve in executive meeting for strategy and tactical plan. Lead in IT and strategic planning. Directly report to CEO.

Hyro Asia Limited

June 2003 – April 2011

Development Manager

- Oversee in IT architecture, design and development as well as requirement gathering, business analysis and documentation. Provide consulting in Microsoft Technologies.
- Managed project team (7-20 members) and stakeholders in SDLC process. Delivered projects in scope, on time and within budget. Built and managed off-shore development team in Thailand to work with international clients such as USA and Australia.
- Managed line of staff (4-7 members) and resource allocation in project. Interviewed and recruited potential candidates into company. Set KPI and evaluated staff performance.
- Worked abroad in USA for 3 months with teams in Indianapolis and Dallas.

EXPERIENCED PROJECTS

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| 2015 | dtac – Tourist SIM Vending Machine dtac – Self-services Kiosk (Prepaid Register) dtac – API Integration with Boonterm Kiosk dtac – Digital Upsell via LINE, Facebook, Twitter dtac – dtac WIFI Portal and Web tools dtac – Emailing System for eInvoice dtac – Online Referral & Affiliation Program dtac – Mobile Application Phase 3 (Android & iOS) |
| 2014 | dtac – Mobile Application Phase 2 (Android & iOS) dtac – eService Website version 2014 dtac – Self-services Kiosk (Payment) |
| 2013 | dtac – Mobile Application Phase 1 (Android & iOS) dtac – eService Website version 2013 dtac – eService Website for Corporate dtac – Happy Internet SIM (Landing Page) dtac – Bank Gateway KKTrade Securities – KKTrade Terminal (SSO & Online Registration) |
| 2012 | Metro Parking (Singapore) – VIP Parking (Oracle CRM on Cloud) Optus (Australia) – Partner Association Tools (Oracle CRM on Cloud) HSBC – Overlay Banking System for dtac |
| 2011 | HSBC – Cash Collection & Reconciliation Program for Tesco HSBC – Overlay Cheque Printing Aberdeen Asset Management – Group Notification System Phase 4 |
| 2010 | Insurance Australia Group (Australia) – Online Insurance Website |
| 2009 | Experian Decision Analytics (USA) – Relationship Lending Suites Phase 2 |
| 2008 | Experian Decision Analytics (USA) – Relationship Lending Suites Phase 1 |
| 2007 | Experian Decision Analytics (USA) – Integration with IBM ILOG Siam Commercial Bank – Whole Integrated Network Phase 2 |
| 2006 | Siam Commercial Bank – Whole Integrated Network Phase 1 |
| 2005 | Kasikorn Asset Management – K-Cyber Invest Website Bank of Thailand – ECON Data Management System Phase 2 |
| 2004 | Bank of Thailand – ECON Data Management System Phase 1 |
| 2003 | Advanced Info Service (AIS) – Marketing Online Service Advanced Info Service (AIS) – E-Bidding System |

EDUCATION

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| 2003 | Assumption University (ABAC) Bachelor of Business Administration (BBA) Major in Business Information System (BIS) – Minor in E-Commerce |
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TRAINING

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| 2014 | IT Trends: Strategic Planning for 2015 Agile Software Development Workshop |
| 2012 | iOS6 Application Development Workshop HTML5 Application Development Workshop |
| 2011 | Designing and Developing MS SharePoint 2010 Applications by ERT |
| 2009 | How to manage personality and work to success by VickTraining |
| 2008 | How to be a good manager by Dr.Sukhum Nualskul |
| 2007 | Siebel CRM Integration Consultant by Oracle Singapore Siebel CRM7 Consultant by Oracle Thailand |
| 2006 | Relationship Lending Suites (RLS) by Experian Decision Analytics |
| 2004 | Essential Object-Oriented System Analysis and Design by Suthep (Microsoft MVP) |

STRENGTH AND SELF-DESCRIPTION

- Good attitude, fast learning and very keen on new challenging works
- Leadership and coaching skill with desire to build a great team
- Strong human relations, friendly yet a teamwork player with high interpersonal skills
- Able to prioritize, communicate and manage to get proper work done
- Be flexible, innovative and able to adapt to situations
- Love to learn technology but yet enjoy to serve the clients

REFERENCES

Mrs. Nonranee Chairathpattana
Project Leader (Immigration Unit)
CDG System Limited
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Mrs. Nawarat Chullasang
Development Group Leader
Reuter Software (Thailand)
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