TAWATCHAI SUWANKARNOKNARK

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Personal Information

- Date of birth : 28 June 1976
- Age : 39
- Height : 172 cm
- Weight : 96 kg
- Nationality : Thai
- Status : Married and have 1 child
- Military status : Exempted
- Languages : Thai and English fluently

EDUCATION

Master of Information Technology   **October 2002**
Queensland University of Technology, Australia

Bachelor of Business Administration   **March 1998**
Bangkok University, Thailand

Arts Math   **March 1994**
Bangkok Christian College, Thailand

SKILLS

- Strong in Project management with waterfall and agile methodology
- Jira and MS Project
- Have high responsibility and experienced problem solving
- Fluent in computer webpage languages of .Net 2010 C#, VB, Team Explorer
- Database of SQL Server2008
- MS Visual Studio to develop web site for mobile device
- Microsoft Office, Visio

EXPERIENCES

Release Manager, Bravo Passenger Solutions Pte Limited   October 2015 – Present

Coordinates and manages software releases across the organization for all customers. Work collaboratively with all participants in the development projects, including Product Managers, Software and QA Engineers, and IT Operations to insure timely deployment of releases to UAT and Production environments. Communicate effectively at all levels within the organization, and assist in managing projects as well to ensure project delivery is on schedule. Wearing multiple hats and working across multiple projects and teams. Encourage continued learning and training to keep up-to-date with languages and best practices and patterns in the software industry.
Team members : 11
Project achievement

AvanTik 3.4
Airline reservations and passenger system. It is simple, reliable, cost-effective, easy to use, scalable & service-oriented.
Outstanding : Brought the 8 months delayed project back on track within a month

Project Manager and Scrum Master, Agoda Service Co., Ltd.   March 2010 – October 2015

Continually update front end website with small projects by using agile methodology. Mainly, focus on velocity and quality. Also involve with the team to strategically think for the conversion improvement base on data. Communication between team is also one of the important part of my role. Infra, QA, DBA and Noc(Monitoring team) have to have the clear understanding of the plan and role.
At the same time, scrum process has to be taken care too. Acting like a guardian who protect the process is quite tough role. All the meeting have to happen consistently with time box and effective.
Moreover, due to the front end team consisted of a lot of small teams, scrum of scrum is another important meeting which bring all teams to be on the same page.
Team members : 30
Project achievement

Agoda front end website
One of the fastest-growing online hotel platforms worldwide, listing hundreds of thousands of hotels and providing services in 50 different languages.
Outstanding : Ran 1,000 experiments on the website within 1 quarter

New Booking Form
The Agoda payment form which run faster and smoother than the previous version. The New Booking Form also easily connect to new payment gateway and new payment type.

Project Manager, Mind Solution Co., Ltd.   September 2005 – February 2010

My duty is drive projects to the goal with my project management skill. The solve the computer problems, IT maintenances and develop web application for each operations in my company and external clients using Visual Studio 2003 and 2005, PHP, ASP languages with JavaScript, VBScript connect to MS SQL Server 2000 and 2005, MySql, MS Access databases base on Windows and Linux Server. The developed project includes the system analyze, interface design, database design and coding follow up the requirements from clients. Sometimes, the clients have got old database system; I have to cleanup and convert data into new system by using script program that I developed.
Team members : 5

Project achievement

Sanook Thaimate

Thai mate is the biggest community web site in Thailand. Thaimate uses Sanook database, the biggest variety web site in Thailand, for member system. It handles 600 new members everyday and generates a million records of reports every night. The web site has 600,000 page views per day.

.NET 2005 Project with Microsoft SQL Server 2005 with a hundred web services functions.

AIS – I Zone

Community Web Site, based on mobile number from AIS.
.NET Project with Microsoft SQL Server 2000 includes Macromedia Flash.

AIS – Connect

Community Web Site, based on mobile number from AIS.
.NET Project with Microsoft SQL Server 2000 includes Macromedia Flash.

AIS – GSM 1800 : Re Design Web Site

.NET Project with Microsoft SQL Server 2000 includes Macromedia Flash.

Citibank : E Tax Calculation

Java Script and HTML

Team Lead, Inet-Asia Consulting Co., Ltd.   June 2004 - May 2005

Lead designer and developer for web sites and promotional media for small businesses. Utilized contemporary design to create concise web sites for specific client needs. Site creation included use of CSS, HTML, JavaScript, MySQL, Adobe Flash, Swish Max, PHP, online payment features, and form processing. Created and assembled web graphics, including logos and advertisements. Designed email blasts and newsletters for site launches and event announcements.
Team members : 8
Project achievement

GSM advance: www.gsmadvance.com
.NET Project with Microsoft SQL Server 2000 includes Macromedia Flash.

Tisco Finance Public Company Limited : Tax and Interest Calculation Application
Microsoft Excel with XLA and VBA, Microsoft Word

Royal & Sun Alliance : Online Insurance System Management
.NET and ASP Projects with Microsoft SQL Server 2000

Programmer, Hyro Asia Co., Ltd.   June 2003 - May 2004
VB .Net Programmer. Web base application for POS and ERP.

Project achievement

Kiatnakin Real Estate Lending
.NET Project with Microsoft SQL Server 2000 include Macromedia Flash

Fascino Co., Ltd. – Point of sale application for Pharmaceuticals
.NET Project with Microsoft SQL Server 2000