Curriculum Vitae

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DATE OF BIRTH: 21 January 1978
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NATIONALITY: Thai
Education
2003 – 2005 MS (MIS), Kasetsart University, Bangkok
1997 – 2000 BA (Business Administration : Major IT), Rachamungala Institute of Technology, Bangkok

Certificate
- Project Management Professional : PMP
- Microsoft Dynamics AX2012 Financial
- Microsoft Dynamics AX2012 Trade and Logistic
- Microsoft Dynamics AX2012 Developer
- Microsoft Dynamics AX2012 Installation and setup
- Microsoft Certificate Dynamics Specialist
- Microsoft Certificate Professional
- Hitachi Global Management Program

Personal Summary
- Project Management Professional with strong technical background.
- Over 15 years of hand-on and team lead experience.
- Complete full circle 20 ERP project for Manufacturing, Trade, service business, Research and development
- Business sense and strategic planner
- Passion and competitive nature.
- Out of the box thinking : Thinking beyond existing practices and mindsets
- Leadership skill to synergize all team members.
- Outstanding presentation skill
- Adaptation to various form of work environment.
- Influential negotiator with win-win attitude.
- Diligent, hard worker and never give up attitude.
- Professionalism : emotionless at work.

Special training
- Project Management
- Global Management program by Hitachi Regional office
- Cash Management
- Information Technology Infrastructure Library
- Microsoft Dynamics AX2012
- Management Reporting 2012
- Microsoft Dynamics NAV 4.0, 2009
- Microsoft Dynamics CRM 2013
- Facility Management system
- Health and Safety
- Strategic Sales

Computer literacy
- Microsoft Word, Excel, Power point, Access, Project, Visio
- Microsoft OS platform
- Network platform : OSI, VPN, VOIP, Network design
- Programming Language : X++, Visual Basic, C/AL, PHP

Work Experience
March 2015 – Present : **Incadea Asia Pacific Ltd.**
incadea, a Dealertrack Solution (Nasdaq: TRAK), is a leading provider of enterprise software solutions and services to the global automotive retail and wholesale market. With a proven industry focus and expertise, incadea is the vendor of choice for car manufacturers and their dealer networks around the world

International Project Manager – Dealer Management System on Microsoft Dynamics Nav platform
- Manage Functional consultant team consist of in-house and outsource resource
- Project management to ensure project success, deliver on schedule and achieve customer satisfaction
- Total Project Cost control include budget control, Man-day and resource allocation, planning, change request
- Relationship Management between company and customer / partner
- Meeting with customer to update status and change request
- Documentary task for status report and progress tracking
- Quality control to ensure all deliverables compliant with company standard

Internal Role – Country Manager
- Establish company business in Thailand
- Conduct pre-sales meeting and demonstrate company solution with client
- Negotiate and finalize Master service agreement and Statement of work
- Business operation budgeting, control and monitoring
- Manage Human resource, Payroll, Accounting and admin function
- Travel arrangement and accommodation
- Overall Facilitate operation in Thailand

Project Management record
1. **Microsoft Dynamics Nav2013 R2 : Car dealer retailer and rollout to 150 Sites in Thailand, Vietnam and Indonesia**
   Role
- Project manager : Initialize, Plan, Control and monitoring, Closing and billing
- Resource manager : Acquire resource from offshore and local outsourcer

Status
Pilot Go-Live, initialize Roll-out plan

2. **Microsoft Dynamic Nav5.0 : Tire retailer Point of sales rollout project to 90 sites in Thailand**
   Role
- Project manager : Initialize, Plan, Control and monitoring, Closing and billing
- Technical Support manager : manage L2 and L3 support for all Go-live customer in Thailand.

Status
Successfully rollout 70 Sites in Thailand

January 2013 – March 2015 : **Hitachi Asia (Thailand) Co.,Ltd.**
Hitachi Asia is one of four regional headquarters for Hitachi's worldwide operations, the other three being North America, Europe and China. Established in 1989, Hitachi Asia operates in 7 offices across

6 Asian countries (Indonesia, Malaysia, Philippines, Singapore, Thailand, and Vietnam). Hitachi Asia has full responsibility for Hitachi's sales and marketing operations in Asia

IT Solution Delivery Manager – Head of Technical Consultant
Project Manager – ERP Implementation, Cloud Computing and Consultancy Project

- Manage Technical Consultant team
- Project management to ensure project success, deliver on schedule and achieve customer satisfaction
- Total Project Cost control include budget control, Man-day and resource allocation, planning, change request
- Pre-sales task for potential customer include presentation preparation, prototype demonstrate, Proposal document
- Project forecast and budget planning
- Meeting with customer to update status and change request
- Documentary task for status report and progress tracking
- Design Hardware architecture to support internal project.
- Direct responsible for total Project P&L

Project Management record

3. **Microsoft Dynamics AX2009 : Roll-out project for Chemical Manufacturing company.**
   Role
- Project manager : Initialize, Plan, Control and monitoring, Closing and billing
- Trade Consultant : Fit&Gap, key user Training, Specification design
- Production Consultant : UAT and Key user training
- Technical Consultant : Install and configure server, Security Setup, Data migration, Report development, Functional development

Status
Completed

4. **Data Adaptor between AX2009 to SAP R3 : Assign to work abroad in Japan for Group of Hitachi company.**
   Role
- Financial consultant : Design specification, Testing and documentation

Status
Completed

5. **Microsoft Dynamics AX2012 : Local project for Automotive Manufacturing company.**
   Role
- Project manager : Initialize, Plan, Control and monitoring, Closing and billing
- Production Consultant : Key user training, Go Live support
- Technical consultant : Report editing

Status
Completed

6. **Microsoft Dynamics AX2012 R2 : Local project for industrial machine manufacturing company (Project budget over 30 Million THB)**
   Role
- Project Manager : Initialize, Plan, Control and monitoring, Closing and billing
- Financial Consultant : requirement analysis, Fit&Gap, Specification design, Key user training, Go Live user support

Status
Completed

7. **Microsoft Dynamics AX2012 R2 Localization : internal project for Local customer value added**
   Role
- Project Manager : Initialize, Plan, Control and monitoring, Closing and billing
- Financial Consultant : Specification design, Testing and UAT

Status Completed

8. **Microsoft Dynamics AX2012 R2 : Japanese Car Manufacturing**
   Role
- Project Manager : Initialize, Plan, Control and monitoring, Closing and billing
- Financial Consultant : Specification design, Testing and UAT
- Technical consultant : Customize 3 financial report and Fixed asset barcode tag

Status
Completed

9. **Microsoft Dynamics AX2012 R2 : Research and Development Center HRM Module**
   Role
- Project Manager : Initialize, Plan, Control and monitoring, Closing and billing
- Functional consultant : Conduct UAT, Key user training
- Technical consultant : Installation Enterprise portal, Sharepoint component development, Form and Time attendant function development

Status
Completed

10. **Microsoft Dynamics AX2012 R2 : Integration with Global EDI**
   Role
- Project Manager : Initialize, Plan, Control and monitoring, Closing and billing
- Trade Consultant : Specification design, Testing and UAT

Status
Completed

January 2012 – December 2012 : **DZ Card Co.,Ltd.**
Established in 1984, this company is an international manufacturing company. Dz card consists of 2 major business : Telecom sim card with embedded chip and security printing card such as credit card, bank card, ID and OTP operate in 8 country with 1,000 employee worldwide.
Group IT Project Manager – Head of IT operation worldwide
- Lead vision of all subsidize company IT department
- Project manager for ERP Microsoft Dynamics AX 2012 for Head office and Roll out project to all subsidiary company.
- Direct Report to Group CEO / Head of company.
- Act as co-business partner to drive the growth and provide IT initiative project to strengthen business growth worldwide.
- Supervise and recruit all IT staffs locally and senior IT staff for sister company.
- Decision maker for platform, technology CAPEX
- Centralize Network Infrastructure design for 8 country to access Group IT infrastructure.
- Chart of Account, Dimension and Costing design.
- Develop Business intelligent for Group Finance and Local business executives.
- Initial Cloud base IT Project to support corporate and regional business.
- Design and Deploy IT strategy, policy, infrastructure for all group of company.
- Centralize IT application service infrastructure for all country
- Meeting with corporate client to ensure product and service will meet customer needs and compliant with security rule. Supervise team of service engineer, software development team, IT infrastructure and helpdesk include outsource staff.

ACHIEVEMENTS
- Successful implementation full module ERP AX2012 within time and budget.
- Pass external IT infrastructure auditing from Visa and Master card.
- Lead Development team to build web base software to enhance company core competency business 'The Track and Trace system'.

Project Management record
1. **Microsoft Dynamics AX2012 : Global template implementation in Head office. Migrate from legacy Axapta 4.0**

Role
- Project manager : Initialize, Plan, Control, Executing, Control and monitoring, Closing.
- Technical Consultant : Install and configure server, Security Setup, Data migration, Report development

Status
Completed

January 2010 – December 2011: **ISS Facility Services Co.,Ltd.**
Established in 1902, this company is a world leader in Facility management and Outsourcing service. ISS rank as second outsourcing company in the world, Employ more than 520,000 employees in 55 country around the world.

Corporate Business Solution Manager
- Provide consultation and recommend business solution for both internal 4 major business units and Customer requirement.
- Create company Information technology policy. Oversee and audit to ensure IT infrastructure compliant with corporate policy.
- Supervise team of service engineer, software development team, IT infrastructure and helpdesk include outsource staff.
- Chief of Business continuity committee. Collaborate with all business units and corporate to ensure critical function of company business can always run.
- Define budget for all technical functional.
- Utilize and improve business workflow.
- Negotiate and collaborate with vendor to utilize investment fund.
- Lead system implementation, logical and physical system design, documentation, resource assignment, status meeting.
- Part of Acquisition team to migrate business process of child company to comply with corporate company standard.
- Act as Regional IT team member to collaborate, knowledge sharing, pilot project.
- Joint project with other department in all functional level.

ACHIEVEMENTS
- Transform technical department to become of Business strategic department
- Migrate business process in terms of human resource, workflow, document and IT system.
- Reduce total cost of communicate by 75% using initiative telecom system.
- Migrate acquire company using internal resource.
- Rank top among APAC country for 3 aspect : Lowest ICT cost compare to revenue, system stability and user satisfaction survey.

November 2002 – December 2009: **ISS Facility Services Co.,Ltd.**
IT Manager
- Manage Overall Information Technology function include staff, software development, system administration, network connectivity, telecommunication.
- Project Manager for Microsoft Dynamics NAV ERP implementation for 12 acquired company. All of implementation process in-house and hand-on.
- Website developer.
- Integrate IT function include people, Software, Hardware, Network.
- Software License control.
- Software development by assignment from both corporate and business units.
- Recruit and Supervise IT Staff
- Create IT policy cover standard platform and security of IT system.

ACHIEVEMENTS

- Microsoft Dynamics NAV 4.0 implementation for 10 subsidiary company
- Develop more than 20 software applications in-house.
- Re design and implement IT infrastructure for all group of ISS company in Thailand
- Company efficiency improvement.
- Pass IT audit from regional team every year with excellent comment.

April 2002 – November 2002 **POP Network Co.,Ltd.**
POP network is subsidize company of Central Pattana group. Leader of department store and property development in Thailand.
System Analysis

- Collect client requirement
- Analyst data and design program specification
- Develop prototype program for demonstration
- Communicate with programmer and graphic design team.
- Liaise with customer, sub contractor
- Deploy software
- Develop software document related : software specification and end user manual

ACHIEVEMENTS

- Develop TMB Bank web application
- Develop Thai immigration software
- Develop Department of commerce database
- Always deliver on-time.

June 2001 – April 2002 **KSC Commercial Internet Co.,Ltd.**
Biggest internet service provider in Thailand (at that time)
Internet network technical Support

- Consult client about internet solution
- Onsite service for corporate client
- Troubleshooting internet and Mail service
- Customer Registration

ACHIEVEMENTS

- Top rank in terms of Monthly Case handling and fastest time per support case.
- Have been selected to be part of knowledge base development team.

June 1998 – May 2001 **Veritas Enterprises Co.,Ltd.** (Part-time job)
Design and Publishing company, American company in Thailand.
Computer system technician

- Support IT technical problem
- Install and design network system for PC & Macintosh computer
- Maintenance and assist all officer.
- Develop and maintain company website.
- Develop Business application using Visual Basic 6.0
- Help officer manager to do financial task such as AR, AP.

ACHIEVEMENTS

- Implement Microsoft Active directory
- Implement Microsoft Exchange Server

HOBBIES & INTERESTS

I am enjoy read various kind of book such as economic, Investment, political and technology. I am also member of Wikipedia author to publish my own journal in the internet. I love knowledge sharing among people.

During my time in ISS, I have been elect to be Employee representative in Employee welfare committee to help others less fortunate than myself.

In dz card, I starred in Company's commercial movie adds as main character of the story.