



<b>Job title</b>	Operations Manager (eCommerce)
<b>Location</b>	Bangkok, Thailand

#### **Job Purpose**

This job offers a challenging work experience in a rapidly evolving industry. Applicants will be expected to adapt to new challenges quickly and efficiently, and make decisions that will affect the business as a whole with data-backed reasoning. There is huge personal growth potential and professional advancement, as the company is scaling up operations aggressively and wants the right candidate to be able to grow with them.

#### **Duties and Responsibilities**

- Identify potential process improvements across company operations including relationships with 3rd Party Logistics providers, customer service/journey, warehouse operations, and marketing strategy.
- Use data to present informed recommendations to the management team.
- Develop and forecast replenishment schedules for stock.
- Perform ad-hoc analyses where necessary.
- Assist the Head of Operations in various duties.

#### **Candidate Profile**

- Analytical thinking.
- Creative approach to problem solving.
- High level strategic understanding of company's vision.
- Degree in Logistics or Supply Chain Management or related field preferred, but not necessary.

<b>Approved by:</b>	(on behalf of CEO)
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