

Resume

Personal Details

Name : Mr. Pisut Wongwatroj
Date of Birth : 2 March 1979
Address : 234/183 Muntana Village, Teparak Road,
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Objective: I am a hardworking and enthusiastic individual with a strong determination to succeed. I work both well as an individual and as part of a team, and my conscientious attitude enables me to work with determination and pride. I work on my own initiative and I am strong believer that you gain out of a job what you put into it. I always give 100% in whatever role I undertake.

Education

2004 – 2005 **Master Degree**, Faculty of Science Majoring in Internet and E-Commerce; Assumption University, Huamak, Bangkok with the Srisakdi Charmonman Prize for outstanding performance in completing the Requirements.
1998 – 2004 **Bachelor Degree**, Faculty of Arts Majoring in Business English and Minor in Business Computer; Assumption University, Huamak, Bangkok.
1994 – 1997 **Secondary School**; Assumption Samutprakarn, Teparak, Samutprakarn.

Work experience

May 2015 - Present



WhatsNew Co., Ltd.
(E-commerce companies)
Technical Project Manager

Roles & Responsibilities

- Responsible for scoping, planning and delivery of project implementations.
- ERP support: NetSuite and other website tools (E.g. Magento, Jira)
- Communicate and coordinate effectively with ecommerce senior management to ensure business goals and requirements.
- Collaborate with the development team and QA team to create a project plan.
- Coordinate with the development team to discover risks and issues to ensure that the projects are meeting the milestones.
- Monitor the progress of the project and report the project progress
- Resolve day-to-days issues and ensure that the problems are escalated as required.
- Manage change control process, escalate the decision making and ensure that the stakeholders are aware of the impacts.

November 2014 – April 2015



BMW Leasing (Thailand) Co., Ltd.
(Financial Service)
Assistant Manager Process Excellence

Roles & Responsibilities

- Roles: PPM (Project Portfolio Management), PQM (Project Quality Management)
- Support the strategic set-up and establishment of creative solutions as well as leverage opportunities for new initiatives and innovation with regards process efficiency and effectiveness.
- Assist in driving process orientation across the NFSC understand, end-to-end processes, products, procedure, pricing in order to bridge interdepartmental borders and achieve efficiency and staff satisfaction.
- Responsible for GRIPPS input/alignment with company projects/initiatives, objectives, requirements, key resources and ROI assessment, data and measurement systems as well as propose policies and procedures for consistent and effective development of project specifications.

- Assist in developing company's internal control system (ICS) related process and recommend effective control procedures for implementation as well as set up training on ICS work package and ensure the appropriateness, efficiency and effectiveness of ICS.
- Lead and ensure project management to be delivered as planned in terms of schedule, budget, achievement of milestones and objectives.
- Coach and consult on Project Management tools and methodologies upon request.
- Develop, execute and lead company Continuous Process Improvement (CPI) concept and processes.
- Support in implementing Data Privacy Protection within the company

October 2013 – October 2014

Amphonet ERM (Thailand) Co.,Ltd.
(BitDefender AntiVirus and Safetica Product)
IT Manager

Roles & Responsibilities

- IT Management (Budget, IT Resource, Website, IT Plan, KM Project, IT Asset)
- Manage IT and Product support to Thailand, Vietnam, Myanmar, Cambodia, Laos
- Manage Product Engineer and Helpdesk team to meet SLA
- Company License Management
- Project Management (Ad-Hoc Project both Software and Hardware)
- Define standards and architectures of company infrastructure and Network System
- Product documentation and knowledge
- Support Sales Activity (Event, TOR, Pre-Sales, Presentation, Etc.)
- Product Comparison and LAB test in marketing know-how point.

January 2010 – May 2013

Surapon Foods Public Company Limited
(Frozen food manufacturer)
IT Manager

Roles & Responsibilities

- Project Management (in Java programming, IT infrastructure, ERP system (Movex), AS400) (E.g. VMware Project, POS system, DRP, Website, Intranet etc.)
- Define, update, and implement IT strategy. Align IT plans to company business objectives and Strategies (IT Road map)
- Responsible to roll out of new IT projects and report to top management team
- Control performance objectives and overall IT budget with ROI basis
- Align IT risk management with company-wide risk management and minimize possible risks.
- IT human resource management (recruit, KPI, resource plan, professional plan, Training plan)
- Implement, upgrade and maintenance of the ERP system (Movex) on **AS400 System**
- Define standards and architectures of company infrastructure and Network System
- Responsible on Software License and Main tenant Agreement
- Software and Database consult and select for all department criteria in the company
- Align company IT standards and policy to Group IT standards and policy
- Evaluate, manage, and control IT providers/suppliers

March 2005 – December 2009

DST Worldwide Services (Thailand) Limited

FAST Mail Specialist (Equivalence to Senior Analyst Programmer)
(FAST Mail is one of the DST Worldwide product name)

Roles & Responsibilities

- Analyze Output system
- Server Support in UK side (3 Servers, Windows Server 2003)
- Solved internal and external operational problems
- Analyst and coding Elixir Program
- Analyzed, Coding and designed correspondent for the client by using Elixir Opus program

- System testing and implementation
- Write Analyze report
- Define, investigation and find solution for system issues that reported by client or support team
- Quality checking other colleagues work to ensure consistency of work and confirming task completed with no errors

November 2004 – February 2005



Thai merchant Limited (Website design and Hosting Company)
Sales Consultant

Roles & Responsibilities

- Identify new potential accounts
- Prepare for quotation, work order, plan and proposal
- Responsibility for Pre and Post sales
- Solved internal and external operational problems
- Preparing business requirement documents and functional specifications for web development.
- Performing "on request" detailed investigations to resolve web specific issues.

July 2004 – October 2004



InfoQuest Limited
(Information service provider and News Agency)
Customer Relations Executive

Roles & Responsibilities

- Maintain good relationship with existing customers and prospective (onsite and call service)
- Keep contact to government agency, Financial institute and corporations
- Various presentations to many client level
- Identify new potential accounts
- Prepare quotation, work order for new client
- Problems Solving and Supporting in PC problems for all of user
- Demonstrate the product and provide training to both existing and potential customers
- Responsible for diffusing complaint calls before they reached our client
- Make the software installation at the customers' site
- Resolving customer queries and complaints quickly and efficiently

Summary of Qualifications:

- Over 10 years of experience in MIS and Information Technology
- Extensive experience in IT Projects Management, IT Project Controlling
- Problems solving and supporting in IT problems on daily basis
- Able to solve the complexity problems of application in several systems
- System implementation and System Control etc.

Certificate

December 3, 2010	Certificate accredits that has successfully completed Configuring and Troubleshooting Windows Server 2008 Active Directory Domain Services
November 5, 2010	Certificate accredits that has successfully completed Configuring, Managing and Maintaining Windows Server 2008 Servers
October 22, 2010	Certificate accredits that has successfully completed Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010
October 31, 2008	Certificate of Attendance the course of C# 2.0 Basic (.Net Windows Application)
January 14, 2006	Certificate for outstanding performance in completing the Requirement from Assumption University
December 28, 2005	Certificate of English Intermediate level from Inlingua
October 8, 2004	Certificate in Investment in Equity from Thailand Securities Institute

May 20-25, 2001 Certificate of Achievement – Asian Youth Forum; participation in the Asian Youth Forum 2001 Family – Basis to create Asian Culture of Peace.

Training and Seminar

Please see Appendix 1

Technical Skill

- Computer Computer Literate in many Programs: Microsoft Family, 3rd party software, Elixir Opus, Movex, Jira, NetSuite, AWD Encorr, Dream Weaver Web Design, MS.Server 2003/2008 R2, Active Directory, Basic ASP.net Programming, SQL Statement, Query on Power Builder, C#, J2SE, My SQL, ERP Implement, Server Management & Set up and etc.

Personal Characteristics

Energetic, self-motivated, able to work independently, good human relations, team work with leadership skills, love to learn new technology, Diligent and Fast learner.

Appendix 1**Training and Working at foreign countries**

March 26 – April 16, 2005 Elixir Program Training, at Basildon, United Kingdom
 Nov 10 – Nov 14, 2014 Efficient Dynamics, at Kuala Lumpur, Malaysia

Training

October 27-28, 2013 Security Awareness and Malware Introduction and Prevention
 May 30 – June 3, 2011 Project Management Professional Boot Camp 4th edition(PMP) with 35 PDUs
 Nov 29 – Oct 3, 2010 6425B Configuring and Troubleshooting Windows Server 2008 Active Directory Domain Services by The Enterprise Resources Training Co.,Ltd.
 November 1-5, 2010 WSR6419 Configuring, Managing and Maintaining Windows Server 2008 Servers by Iverson Computer Associates (Thailand)
 October 18-22, 2010 10135A Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010 by IsoNet Co.Ltd.
 August 31 – Oct 6, 2008 C# 2.0 Basic by Netdesign
 June 25-29, 2007 United Kingdom Pension by IFDS UK
 Feb 5 – Mar 9, 2007 MIS Training by MIS Team UK
 January 26, 2006 Email & Business Correspondence Workshop by Inlingua
 November 7, 2005 E-Mail Awareness Training by IFDS UK.
 August 8-12, 2005 AWD Encorr Program Development Training by IFDS UK.
 July 11-22, 2005 Training Elixir Program for upper level
 June 6-17, 2005 United Kingdom Business and FAST Program Training
 May 18-19, 2005 Quick Test Pro (QTP) Program Training
 July 1999 Leadership Conference, Athletic and Activity Center, ABAC
 March 1998 Public Speaking Training, Athletic and Activity Center, ABAC

Seminar

July 24, 2015 AWS Workshop Series by Amazon web services
 November 15, 2012 Annual Conference : ICT Sustainability for SMART Thailand by CIO16
 November 9, 2012 Microsoft Solutions Summit 2012 by Microsoft
 October 25, 2012 IBM Expert Integrated System: IBM PureSystems by Metro System
 September 3, 2012 Sustainable ICT for Thailand in the Wake of AEC by Stock Exchange Thailand
 May 15, 2012 Microsoft the Launch of 2012 Business Solutions Forum by Microsoft
 August 17, 2011 SAP World tour by SAP
 June 9, 2011 VMware technology day 2011 by VMware Thailand at Conrad Hotel, BKK
 Mar 24, 2010 Microsoft Virtualization Summit 2010 by Microsoft at Shangri-La Hotel, BKK
 June 10, 2010 Microsoft Operation Framework 4.0 by Microsoft
 July 22, 2010 System i talk Part IX Power 7 & IT Crisis Management by Metro Corporation
 September 16, 2010 It's Backup day by Symantec
 September 2008 GreatFriends VTALKS 10 by GreatFriends Community Volunteers by Microsoft
 October 2005 International Conference on Computer and Industrial Management, Srisakdi Charmonman IT Center, Assumption University.
 August 2005 Second International Conference on eLearning for Knowledge-based Society; International Journal of the Computer, the Internet and Management.
 March 2005 International Conference on Computer, Internet and Management was Organized under the auspices of the College of Internet Distance Education and Graduate School of Computer., Srisakdi Charmonman IT Center, Assumption University.