Chokechai Oa-eam 428 Phaholyotkin 30 Phaholyothin Rd. Chantarakasearm Jatujak, Bangkok 10900

E-mail: chokechaio@yahoo.com

Tel: 02-9396776 Mobile: 081-632-7773



# Objective:

A management position in supply chain management field that provides a challenging opportunity to significant contribution to a company's efficiency, organization, growth and profitability

### **Education:**

- The University of the Thai Chamber of Commerce

  Bachelor Degree of Accounting Major in Cost Accounting
- The King Mongkut's University of Technology Thonburi

  Master of Science from Faculty of Management and Innovation

  Major in Project Management

### Personal Data:

• Date of Birth : August 21, 1977

Age : 39 yearsExperience : 14 years

# Summarize Working Experience:

- 2013 Senior SCM Manager 2 years 6 month
- 2011 Logistics Manager 1 years 10 month
- 2005 Assistant Logistics & Inventory Manager 6 years 3 month
- 2003 Operation Manager 2 years 5 month
- 2001 Operation Supervisor 2 years
- 2000 Accountant Officer 1 years

# May 2013 - Present

## Senior Supply Chain Manager (Control 70 team members)

Brightstar (Thailand) Co.,ltd 319 Chamchuri Square, 15 th FLUnit 1508, Phayathai RD, Pathumwan, Pathumwan, Bangkok 10330

Business Type: FMCG Mobile Device, Retail & Logistics Service Provider

Direct Report: SCM & Operation Director Dot Line Report: Regional SCM Director

#### **Career Responsibility:**

## **Part I Sourcing Management**

- Manage vendors through negotiation, selection and performance monitoring
- Conduct structured transparent negotiations for categories on APAC basis
- Support local and global negotiations in related categories
- Coordinate cross-functional project teams during tendering process
- Review the contract for purchase raw material and packaging material, service and transportations
- Carry out suppliers auditing and evaluation
- Act as a point of escalation for vendor performance issues
- Improve cost and performance to meet regional procurement targets
- Assist and support operating countries to meet their individual targets
- Ensure all supply is in line with approved sourcing strategies or subject to quotation
- Provide process advice for purchase of PO exempt items
- · Conform with internal control and audits

#### Part II Demand & Supply Balancing

- Develop demand forecasts at multiple levels of aggregation for multiple time horizons as part of a demand planning function.
- Review historical sales trends, research demand drivers, prepare forecast data, develop statistical forecast models, and evaluate forecast results.
- Coordinate cross-functional research activities to reconcile significant variances and refine the forecast model to reflect updated sales and marketing assumptions.
- Interact with sales, marketing, and customer finance to understand demand forecast drivers.
- Utilize a collaborative and consensus approach by working with Sales,
   Marketing and Customer Finance to obtain and ensure that current and accurate information is used for demand forecasts.
- Work closely and lead S&OP meeting with sales, trade marketing to derive agreed company demand forecast

- Provide input to develop inventory strategies on existing items, new products, and product phase-outs.
- Maintain and regularly review documentation and standard operating procedures for demand planning processes and systems.
- Manage inventory targets (including safety stock levels) that are approved by management
- Ensures the follow up of all inventories belonging to the facility with rotation objectives by location and replenishment rules
- Manage the scheduling and production activities of the Added Value Production facility ensuring that all performance, quality and cost targets are delivered in line with the annual objectives.

#### Part III Forward Logistics & Reverse Logistics

#### Forward Logistics - Custom Clearing

- To be ensure all shipment have to align with Thai Custom policy i.e Estimate Vat, Estimate duty tariff for avoid the penalty
- To be ensure all shipment have to pass custom clearing within timeline
- To be ensure about document submit to Thai Custom
- To be ensure about transport goods between Airport and Distribution Center

#### **Forward Logistics - Warehouse and Distribution**

- 3PL Management
- Supply Chain Controller monitors and control supply chain cost concern (e.g. Inventory cost, Distribution cost, Warehouse contract, cost saving.
- To be review standardizing supply chain process
- Monitor and control distribution cost
- Write off cost and aging stock control
- Monitor stock and working capital
- Analyze actual manufacturing cost and prepare periodic report comparing standard costs to actual production cost

#### **Reverse Logistics - Device Assessment**

- Organize team member (30 persons)
  - Inbound / Outbound
  - Technician
  - Vendor Management
- Response to pick up claim units from customer channel to Repair center (Control courier company)
- Control turnaround time of courier and generate SLA and KPI
- To be control technician team to verify claim device that in claim warrantee and follow as vendor policy
- Control capacity of technician
- Communicate to device's vendor for feedback the device quality or technical issue

#### Part IV Support Regional Project

- Implement APAC Regional Project (Purchase device from China)
  - Project planning with regional team
  - o Follow up demand from customer in TH
- Manage buy back trade in Project (2<sup>nd</sup> hand device) with HK & TH)
  - Build operation process buy back trade in
  - Setting up operation team in TH
  - Planning with HK team to be ensure about demanding
- Manage Apple Project (Apple Refurbish)
  - Setting up import process
  - Prepare all document related
  - Manage daily operation

# **July 2011 - April 2013**

## **Logistics Manager** (Control 60 team members)

Brightstar (Thailand) 319 Chamchuri Square, 15 th FLUnit 1508, Phayathai RD, Pathumwan, Pathumwan, Bangkok 10330

Business Type: FMCG Mobile Device, Retail & Logistics Service Provider

Direct Report: SCM & Operation Director Dot Line Report: Regional SCM Director

#### Career Responsibility:

#### **Forward Logistics - Custom Clearing**

- To be ensure all shipment have to align with Thai Custom policy i.e Estimate Vat, Estimate duty tariff for avoid the penalty
- To be ensure all shipment have to pass custom clearing within timeline
- To be ensure about document submit to Thai Custom
- To be ensure about transport goods between Airport and Distribution Center

#### **Forward Logistics - Warehouse and Distribution**

- 3PL Management
- Supply Chain Controller monitors and control supply chain cost concern (e.g. Inventory cost, Distribution cost, Warehouse contract, cost saving.
- To be review standardizing supply chain process
- Monitor and control distribution cost
- Write off cost and aging stock control
- Monitor stock and working capital
- Analyze actual manufacturing cost and prepare periodic report comparing standard costs to actual production cost

#### **Reverse Logistics - Device Assessment**

- Organize team member (30 persons)
  - o Inbound
  - Outbound
  - o Technician
  - Vendor Management
- Response to pick up claim units from customer channel to Repair center (Control courier company)
- Control turnaround time of courier and generate SLA and KPI
- To be control technician team to verify claim device that in claim warrantee and follow as vendor policy
- Control capacity of technician
- Communicate to device's vendor for feedback the device quality or technical issue
- To ensure about the systems process of Apple product

## March.2005 - June 2011

## **Assistant Logistics & inventory Manager** (Control 6 team members)

HUTCHISON CAT WIRELESS MULTIMEDIA CO., LTD 1768 Thai Summit Tower, 23<sup>rd</sup> Floor, New Petchburi Road, Bangkapi, Huaykwang, Bangkok 10310

Business Type: Mobile Network Operator (like AIS, DTAC, True)

Direct Report: Logistics & Inventory Manager

#### Career Responsibility:

### **Logistic & Supply Chain Management**

- Management Control for Out Source Logistics Company (Third Party)
- To manage warehouse activities via service from Logistics Service Provider then make sure all activities complied with company's standard processes and procedures with the agreed SLA ( Service Level Agreement )
- To ensure time line of process custom clearance that will support marketing planning
- To ensure all activities are operated within the annual logistics operating expense budget.
- To Coordinates with External Department for Support Promotion Planning
- To Monitor Branch's Inventory Transaction
- To Management Control for Goods to Repair Center
- To ensure delivery success to customer
- To control warehouse & Transportation monthly expense that within budget
- To be control of idle capacity for warehouse & Transportation and used find the solution for gain more volume from idle time.

## **Production Planning and Supply Planning**

- To ensure stock level maintain as stock policy required and provide effective planning by create a feasible production plan.
- To ensure raw material can be support production line and no have problem when distribute to channel.
- To ensure stock level of R-UIM that within stock cover period

## Oct.2003 - Mar.2005

## **Operation Manager** (Control 120 team members)

TNT Logistics (Thailand) Co., Ltd. 599 Chong Non See RoadKlong Toe Bangkok 10110

Business Type: Logistics Service Provider

Direct Report: Contract Manager

#### Oct.2003 - Mar.2005

### <u>Career Responsibility:</u>

- Logistic & Supply Management
- To Management Process by Key Performance Indicator (KPI.)
- To Monitor warehouse operation and control movement of Inventory
- To Coordinates with customer for Logistics Planning
- To Control warehouse to be in line with ISO
- To ensure reconciled all stock figures
- To Improvement & suggestion to the inventory management
- Production Planning and forecasting Planning
- Health and Safety Control

# Oct.2001 - Oct.2003

## **Operation Supervisor** (Control 40 team members)

TNT Logistics (Thailand) Co., Ltd 599 Chong Non See RoadKlong Toe Bangkok 10110

Business Type: Logistics Service Provider

Direct Report: Operation Manager

#### Career Responsibility:

- Assistant Operation Manager and Contract Manager
- Inventory Management Control by Warehouse Management System
- Coordinates with customer to planning

- Inbound and customer clearance
  - Manufacture planning
  - Development and renovation of product
- Support for Customer Sale Order
- Prepare reports to top management and customer
  - Receiving Daily Report
  - Dispatch Daily Report
  - Discrepancy Daily Report
  - o Transport Daily Report
  - o Reconcile Daily Report
  - Stock on hand Daily Report
  - Air Way Bill

# Nov.2000 - Sep.2001

## **Accountant Officer (Inventory)**

Central Watson Co., Ltd. 3388/23-24 5 Fl. Sirinrat Bld. Rama 4 Klongton Klongtay Bangkok

Business Type: FMCG / Retail Business Direct Report: Finance Inventory Manager

## Career Responsibility:

- To assistant Account Manager and Logistic Manager
- To manage Inventory Control
  - o Stock In-Out
  - Distribution Stock
- Warehouse Control Management with Third Party Company
  - Receiving Daily Report
  - Dispatch Daily Report
  - Discrepancy Daily Report
  - Transport Daily Report

### Worked Achievement

- To be promoted from operation supervisor to operation Manager after 2 years that join in TNT Logistics
- 100% stock accuracy between physical goods and system.
- To monitor the idle capacity of service provider and control staff's shift by work compensate that NO OVER TIME EXPENSE OUUCRED
- To study feasibility the method for changing fuel from petrol to used NGV instead because high petrol pricing crisis on year 2008 that company gets cost saving ~ 30% on finally.
- As a new to set up new operation & Transportation also implement related systems for Brightstar Thailand (dtac business)
- Conduct S&OP meeting at Brightstar and generate result the stock replenishment to front line up to 85%
- Implement Buy Back Trade In project in Thailand success as target & Timeline

# Special Skill:

- Good skills in logistics and warehousing
- Logical Thinking
- Proficient in Microsoft office
- Health and Safety of Warehouse Management Level Certificate

## Training:

- ORACLE Inventory and Order Management system
- Microsoft AX (Dynamic)
- Time Management
- Risk Management
- Change Management
- I procurement systems

### References:

· Khun Kajornsak Pliensakul

Supply Chain Director Red Bull (Extra) Thailand