



Job title	E-Commerce Supply Chain Management Manager
Reports to	Head of Operations
Location	Bangkok, Thailand

Company Description

We work with some of the top companies in the world and offer them the candidates through our network. We are currently looking to help one of the region's largest internet and eBusiness companies.

Job Purpose

The primary function of this role is to assist Head of B2C E-commerce to manage Supply Chain, responsible for leading the optimization and process improvement for end to end Supply Chain including the management of cross-functional, strategic projects supporting Supply Chain transformation such as PCMS (Product Content Management System, SAP integration, and Operational to outsource warehouse & 3PL vendors. Ensures that all projects are implemented on schedule and to budget.

Duties and Responsibilities

- Manages cross-functional (Suppliers, Merchandising, Marketing, Fulfillment, Logistic, and Store Operations), strategic projects with ROI impact in benefit. Ensures that all action items are tracked and completed. Responsible for the timely and comprehensive communication to appropriate stakeholders. Ensure that we meet or exceed the assigned KPI in the areas of safety, shortage, cost control, quality, processing standards, flexibility, reliability, and customer excellent services.
- Provides leadership team with recommendations for system enhancements or process improvements based on return on investment and financial analysis. Track and analyze of related supply chain efficiency trends and costs, manage the E2E supply chain budget. Continually analyze work processes to identify optimization opportunities and implement process improvements. Identifies opportunities to reduce waste, streamline processes, and improve operations through continuous improvement and standardization.
- Evaluate and implement with outsourced partners to optimize service and forecast planning availability. Negotiate with forwarders, logistics consultants, and relevant authorities.
- Lead short and long term strategic planning of the supply chain operations to ensure all facility and organization goals and objectives are achieved, which enhance profitability, productivity and efficiency for each of the operations departments.
- Evaluate all related personnel in the supply chain knowledge. Coach and counsel team including executive direct reports, ensure associate counseling and coaching is taking place.

Approved by:	(on behalf of CEO)
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