

Agus Hidayat Curriculum Vitae



Jakarta, June 24th, 2016

To:

HRD Manager

JAKARTA

Dear Sir/Madam,

Having noted that your company is seeking a new staff, I am seriously interested to apply for **CTO**, I am interested to join the company to gain experience and develop my ability. I believe that my experience in Project Management would give an advantage for my prospective career in your company. I am a hard worker, self-motivated, independent, flexible, and able to work in a team. I also have good interpersonal and analytical skill. In the case of organizational activities, I can build a good atmosphere and I also have abilities in negotiation and leadership.

For your consideration, I enclose my curriculum vitae and other documents to meet the application requirement.

I would welcome the opportunity to discuss my qualification further. I sincerely hope that you will give due consideration to my application.

Thank you for your consideration.

Yours sincerely,

Akhmad Agus Rhomadhony Hidayat, S.Kom

Personal Information

Name : Akhmad Agus Rhomadhony Hidayat
Nationality : Indonesia
Birth of date : August 8th, 1979
Gender : Male
Marital Status : Married
Number of Child : 5



Permanent Resident:

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FORMAL EDUCATION

December 2004
University of Bina Nusantara
Majoring in Information Technology

INFORMAL EDUCATION

August 1996	Computer Course (Dos, Wordstar, Lotus 123) at Pendidikan Komputer Compile Jakarta
October 1996	Computer Course (Ms.Office) at LPIA Bekasi
November 1996	Computer Course (Dbase III Plus Programming) at LPIA Bekasi
April 1997	English Course (English Elementary Level) at LPIA Bekasi
December 1997	English Course (General English Basic Level) at LIA Bekasi
July 2001	Computer Course (SQL-Server) at Bina Nusantara Training
March 2004	Computer Training (HP ML570 Server) at Metrodata Training
September 2007	Introduction to ATM Type NCR P74/P75 & GCAT at NCR
December 2007	An Overview of Secure email at Citi
January 2008	Introduction to Windows Server 2008 at Microsoft
August 2009	Securing our Future at Citi

Professional Experience

Project Manager (PMO)

PT. LinkIT 360 (July 2015 - Present)

LinkIT is an innovative Worldwide Technology company expert in carrier grade services and product to the most demanding content/media owners, VAS Providers, Telecom Operators and Enterprises in now 7 Countries.

Main Job Role:

1. Manage team member for day to day resource availability
2. Provide project updates and conducts status meetings
3. Maintains updates to project documents and stores them for the project team
4. Monitor and manage the project schedule.
5. Monitor and manage the project budget.
6. Monitor and manage the project risk
7. Report to the steering committee, raising strategic issues.
8. Prepare Project Status Reports and Project Change Requests for the steering committee
9. Ensure project meets requirements and objectives
10. Negotiate and resolve issues as they arise across areas of the project and where they impact on other activities, systems and projects
11. Maintain project documentation
12. Manage and Monitoring Software Quality Control process

Achievement:

1. Delivery All ACK OK for all project owner
2. Delivery All regression test script on each project deployment

Project Owner:

1. MyXL 1.9 (Agile Project)

- MyXL 1.9.3 4G Mazda Ruffle
- MyXL 1.9.4 4G Power Pack (WEB/WAP/APK/IPA)
- MyXL Axisnet Price Plan (WEB/WAP/APK/IPA)
- MyXL Hygiene, Restructure and Re-skinning (WEB/WAP/APK/IPA)
- MyXL 2.0 Drop 1A & 1B

2. ODP Bimatri (SDLC Project)

- ODP Voucher APP (WEB/WAP/APK/IPA/WP/BB OS/BB10/Desktop)
- ODP Roaming APP (WEB/WAP/APK/IPA/WP/BB OS/BB10/Desktop)
- ODP TriPlay New Secret Key & Shared Key (WEB/WAP/APK/IPA/WP/BB OS/BB10/Desktop)
- ODP 3 Planet Menu logic Enhancement (WEB/APK/IPA/WP/BB10)
- ODP 3 Chat Care (WEB/APK/IPA/WP/Desktop)
- Bimatri 2.0 Marketplace (WEB/WAP/APK/IPA/WP/BB10/Desktop)

IT Project Manager (Business Solution Manager)

PT. Repex Wahana (October 2014 – July 2015)

RPX group of companies is dedicated to be a world class logistics provider, with the ability to compete in the global economy. Amongst our subsidiary companies, with the support of RPX employees and alignment with RPX's principals, alliance partners and suppliers.

Main Job Role:

1. Managing new project software development based on business user requirement
2. Create a detailed work plan on each project which identifies and sequences the activities need to successfully complete the project.
3. Determine the resources (Scope, Time and Cost)
4. Review the project schedule with senior management and other staff that will be affected by the project activities.
5. Determine the objectives and measures upon which the project will be evaluated at its completion
6. Building Scope of work for FRS documentation

Project Owner and Achievement:

1. **Customer Database Integration System**
To integrate 4 (four) separated customer database into single customer database and it's related to 12 applications.
2. **SCORES**
Application for approval matrix on each internal department such as purchasing, finance, HR and operations.
3. **TMS (Transport Management System)**
A subset of supply chain management concerning transportation operations and be part of an enterprise resource planning system, especially in business trucking
4. **Technology Man Power Fulfillment**
Cooperate with Human Capital to finding the qualified candidates to work as programmer and system analyst by official job fair and other resources
5. **Project Management Tracker**
PM tools to help project running on scheduled and monitoring actual implementation, based on the availability of resource.

ICT Manager

PT. Nusantara Encephal Learning (August 2012 – June 2014)

Known as Pinnacle Digital Learning, as the pioneer and leading provider of digital learning solution to educational institutions, ranging from schools to higher educations, corporations and professional bodies in Indonesia.

There are two main job responsibilities, divide as:

Internal Job Descriptions:

- Design, building and maintain internal office IT Infrastructure
- Ensure Effective, operational and timely all Server and Workstations
- Manage Domain Hosting and Server Cloud
- CRM Implementation using FoxPro and MS SQL
- Ensure all internal email and website working properly
- Responsible for maintenance PABX and CCTV equipment
- Responsible for IT equipment procurement
- Design Company Profile using Adobe Flash

External Job Descriptions:

- Responsible for planning and implementation Digital Learning Product to distributor and direct clients.
- Responsible for IT Training and Workshop for distributor and direct clients,
- Designed and building Standard Operating Procedure for Digital Learning Implementation
- Designed and building Standard Operating Procedure for Problem Management Support Call Center
- Established UAT (User Acceptance Test) Laboratory for Digital Learning Product Quality Control
- Established Support Call Center and make sure the problems solved effectively
- Second Level support troubleshooting for Direct Clients and Distributor

Achievement:

- Established UAT (User Acceptance Test) Laboratory for simulation pinnacle digital learning products in various operating system.
- In February 2013, successfully to provide IT workshop for Pinnacle Digital Learning International Seminar
- Several times provide IT Training and workshop for Pinnacle Digital Learning product to direct clients and distributor.
- Creating Standard Operating Procedure for Hardware Inspection and Installation Procedure for new direct clients and distributor.
- Design and implementing Whole Group Application using Microsoft .Net, Microsoft SQL and Adobe Flash

Project Owner:

1. **Whole Group Application**
Rebuild application from SuccessMaker application into new multimedia application
2. **CRM for Internal**
Sales Force Application for Sales Revenue tracker
3. **E-Learning**
Fully SDLC process development, adopted from ELLis from Pearson

Supervisor Network and Hardware Consultant

PT. Metamorphz Technology Solutions (August 2010 – August 2012)

Metamorphz provide ERP System for several company, like manufacturing company and retails.

The Main jobs are:

- Research, Planning and Develop New IT Infrastructure for client
- Responsible for Administration of Network Balancing using Mikrotik for PT. Maju Jaya Sarana Grafika
- Responsible for Administration of Virtual Private Server for PT. Focus Media Indonesia
- Responsible for Administration of Virtual Private Server using Linux Debian Lenny Server for www.little-toes.com
- Responsible for Development of User Acceptance Testing for new Server and workstation
- Responsible for Migration ERP application of PT. Maju Jaya Sarana Grafika
- Responsible for Web Hosting Administration for majujaya.co.id, technomotor.co.id, technomotoracademy.com, satusama.com, little-toes.com, and many more.

Achievement:

- Established new IT infrastructure environment as the Metamorphz ERP system needed for PT. Maju Jaya Sarana Grafika.
- Established system ticketing for problem support to make problem easier to solved with efficient

Senior ATM Monitoring for Citibank (April 2007 – August 2010)

PT. G4S Euronet Indonesia (August 2009 – August 2010)

Transition from PT. Mitra Integrasi Informatika (April 2007 – August 2009)

- Closely monitoring ATM and NAC operations, ensure effective, operational and timely restoral facilities
- ATM Replenishment and Preventive Maintenance Scheduling
- Escalation Support host to host for ALTO, ATM Bersama, SMS Banking, BCA, Niaga and Euronet
- Update patch for ATM application and Marketing Message
- Backup peruse log, retain card and application log
- Deployment ATM software GCAT 8.1 & GCAT 8.5 for all ATM Citi
- Coordinating vendors on event of Hardware and Technology related With ATM or problem ATM software
- First Level Maintenance for Webcam, Citiphone, and Backup DVR CCTV if necessary
- Testing new software for UAT ATM

IT Project Consultant

Clusterindo Media Pratama

(December 2005 – April 2007)

- Established and manage the new project related with hardware and network Infrastructure for PT. Metamorphz Technology Solution clients, there are: PT. Bhineka Persada Utama Group, The Link Wedding, and SOHO Boutique
- IT Consultation, Market Research, Auditing and Documentation for Procurement of 330 Units Computer at TNI – AD for PT. Darmawan Pilar Mandiri
- Established and Manage CCTV infrastructure for PT. Bhineka Persada Utama Group
- Designing Company Profile for PT. Bhineka Persada Utama Group
- Ensure proper training of Software Migration

Achievement:

- Established Standard Procedure for making IT Problem Support with effectively with using problem ticketing software
- Successfully IT Audit for 330 Unit Computer at TNI AD

Senior Engineer and Multimedia Designer

PT. Intermedia Global Network

(May 2004 – December 2005)

- Responsible in developing Maintenance Support for PT. Mondex Logistik International, PT. Wira Pamungkas, PT. Timerindo, PT. Agripacc, PT. Indoberk and PT. Inawan Chemtex Sukses Abadi
- Implementation customize software for PT. Intermedia Global Software clients
- Responsible in Multimedia Presentation, Company Profile, Brochure, Graphical User Interface, Product Logo and Website
- Coordinate and supervised to ensure network project working properly

Achievement:

- Designed Corporate Product Logo
- Designed Magazine Advertisement at Proyeksi Magazine, December 2005
- Designed Multimedia Presentation for Angkasa Pura

Project Engineer for Citibank

PT. Metrodata Sentra Layan

(March 2003 – May 2004)

- Responsible for Migration from HP Open Mail to MS Exchange
- Responsible to join domain for all users
- Update patch and Antivirus
- Check and cleaning the windows registry
- Setup Email account and restore previous profiles
- Summarizing and documentation the project activity
- Setup Windows based on Microsoft Standard Operating Environment

Technical Support

Im@net Internet and Game Station

(February 2001 – February 2003)

- Responsible in Maintenance Hardware and Network
- Network Fine tuning and Cabling Management
- Proxy Management Server
- Troubleshoot Desktop Problem
- Update Patch and Anti-virus and make sure the Internet connection working properly

Professional Skills

Project Management & Strategic Planning

- Project management
- Bid management
- Operations Management
- Quality Assurance
- Team Leadership
- Business Strategic Planning
- Implementation management
- Service management

Operating System and Programming Language:

- Familiar with Microsoft XP Professional, Windows 7, Windows 8, Server 2000/2003, Server 2008 R2, Linux Debian Server, and Ubuntu.
- Familiar with Microsoft Exchange Server 2000/2003, CPANEL, SPANEL and Virtual Private Server
- Familiar with Microsoft SQL Server, and MySQL
- Familiar with Microsoft Visual Studio 2012
- Familiar with Apache Web Server
- Familiar with Cloud Computing
- Familiar with Content Management System
- Familiar with FoxPro 9 SP1

Hardware & Networking:

- LAN Installation, Configuration,
- Administrating Active Directory, DNS, DHCP, IIS, FTP, WDS, Terminal Service, Organized Sharing Resource.
- Email Server Configuration with Microsoft Exchange Server.
- Cabling Management.
- Windows Fine Tuning and Recovery Data.
- Maintenance Database using SQL Server

Familiar with Multimedia Application such as:

- Digital Imaging with Adobe Photoshop Creative Suite, Ulead Photo Impact.
- Video Editing with Adobe Premiere & After Effect, BorisFX, Explode, Pinnacle, Ulead Media
- Web Editor with Microsoft Frontpage, Macromedia Dreamweaver, Macromedia Fireworks.
- Audio Editing with Sound Forge, Fruity Loops
- Flash Animations with Adobe Flash, Swish, AnimFX, Goldshell Flax, Softthink SWF Decompiler.

CCTV Security System:

- CCTV Installation, Commissioning and Configuration.
- DVR Server Installation and Configuration using VGUARD.

ATM Machine:

- Configure & Troubleshoot ATM Machine (NCR P74/75, Diebold 520)
- Cloning ATM Hard disk using Image Master Solo2
- UAT ATM Deployment for NCR and Diebold