

Ms Suchada Supapon

- **Mobile:** +66 (0) 81 - 975 - 5159
- **E-MAIL:** suchada.spp@gmail.com



PROFESSIONAL PROFILE

Experienced Technical Project Manager and Team Lead skilled in streamlining development effort and maintaining project timeline to ensure maximum customer satisfaction and business revenue. Proficient in leading development team and efficiently communicate both business-wise and technical-wise. Self-organized and detail-oriented personal with proactive and hard-working nature. All of these are based on over 12 years and 40 projects working experience which covers end-to-end process of development life cycle.

PROJECT MANAGEMENT:

- Methodologies: Agile, Scrum, CMMI, Waterfall
- Tools: Redmine - Agile plugin, Trello, MS Project, Project Libre, QMS, Timesheet
- System Areas: Web-app, Mobile-app
- Involving in a project from evaluation, conception and completion (end-to-end)
- Ability to provide leadership and motivation to a multifaceted team
- Excellent interpersonal, collaboration, and problem solving skills combined with excellent written and verbal communication skills.
- Strong understanding of Agile software development, SDLC, and System Analysis practices
- Proven ability to achieve results in very high pressure environments and to keep teams motivated

TECHNICAL SKILL:

- Languages: Java, JavaScript, jQuery, AJAX, CSS, HTML, XML, SQL, JSON
- Technologies: J2EE, JSP, Servlet, Web Services, EJB, JMS, IBM WebSphere, JBoss, Struts, LDAP, CMS
- DBMS: Oracle, DB2, MS SQL Server, MySQL, MS Access
- Operating Systems: Linux, Unix, Window Servers
- Methodologies: OOAD, OOP, UML, SOA, Design Patterns
- Tools: IBM RAD, IBM WID, Eclipse, Oracle Jdeveloper, Git, CVS, SVN, MS Visio, Edraw Max, Expression Engine

BUSINESS INDUSTRY EXPERIENCE:

- Telecommunication
- Banking & Financial Services
- Insurance
- Manufacturing

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EDUCATION

Chulalongkorn University, Bangkok

Master of Science (Computer Science), 2004

- GPA: 3.88
- Thesis: Test Case Generation for Web Application Using Black-box Testing Technique
- Publication & Paper: "Test Case Generation for Web Application Using Black-box Testing Technique", In "The Second International Conference on Information and Communication Technologies (ICT 2004)"

Khon Kaen University, Khon Kaen

Bachelor of Science (Computer Science), 2002

- GPA: 3.51 (Second Class Honors)
- Computer Project: UML : Class diagram design tool on internet
- Awards: - Winner of the 1st Computer Science Workshop conducted by department of Computer Science, faculty of Science, Khon Kaen University on the topic "UML : Class diagram design tool on internet"
 - Project had been funded (semi-final) from the 4th National Software Contest (NSC2002) of the National Electronics and Technologies of Thailand (NECTEC)

PROFESSIONAL CERTIFICATIONS

IBM Certified System Administrator WebSphere Application Server Network Deployment V7.0

IBM Software Group, 2010

IBM Certified Database Associate - DB2 9 Fundamentals

IBM Software Group, 2010

Information Management DB2 Technical Professional V2

IBM Software Group, 2010

IBM Certified Solution Developer - IBM WebSphere Portal V6.0

IBM Software Group, 2009

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PROFESSIONAL EXPERIENCE (12 years, 40 projects)

True Information Technology Co., Ltd.

IT Specialist (D2)

May 2014 – present

IT Specialist (D1)

January 2011 – April 2014

Project Manager

- Delivered High Level Design, Impact Analysis, Project Master Plan, Handover Document
- Single point of contact for all communications between Product Owner, PMO, Operations (Middleware, Network, DBA), Development team (Front-end, Back-end), QA, Support team, Change Management team
- Responsible for end-to-end delivery of projects
- Ability to facilitate and engage cross-functional project teams
- Managed the analysis and implementation of projects
- Assisting in the preparation of user and system test plans

Development Team Lead

- Delivered Project Master Plan, Functional Specification, Technical Specification
- Negotiate project timeline based on requirements with all related parties (stakeholders)
- Gathering requirements from end-users to estimate effort and design system
- Lead and consult development team
- Allocating and tracking day-to-day jobs and workloads.
- Evaluate team performance against KPI
- Reporting to senior managers.
- Act as both Scrum Master and Development Team Member

Avalant Co., Ltd.

Senior Consultant

January 2009 – December 2010

Senior Software Engineer

July 2006 – December 2008

Software Engineer

November 2004 – June 2006

Project Manager

- Delivered Project Master Plan, Project Closure
- Allocating and tracking day-to-day jobs and workloads.
- Reporting progress to PMO and Customers.
- Responsible for end-to-end delivery of projects
- Follow and responsible to complete the organization maturity process to complete the CMMI level-5

Functional/Technical Lead

- Delivered Proposal and Project Estimation

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- Delivered Functional Specification, Technical Specification
- Gathering requirements from customers to design application based on OOAD concept
- Lead and consult development team
- POC
- Research to solve technical issues

Developer

- Implement software based on specification
- Unit test and Integration test
- Delivered quality software

Instructor

- Delivered training materials and laboratory
- Deliver training

Technical Presale

- Get preliminary requirement to POC
- Present outcome of POC to Customers

KEY PROJECTS

True Information Technology Co., Ltd.

Project: True Channel Care	Team Size: 10	Duration: 8 months (present)
Role: Mobile Project Manager Environment: Android, iOS, WebView, Web Services Detail: True Channel Care is a central portal platform for Business Partner and Retail Shop to check for various information like commission report, sales report, news, activities, promotions, campaigns, and useful ideas. The platform also provides a channel for suggestion and problem report from user to fix and improve the product to more stable and suitable following to the partner's needs.		
Project: ThaiMissing	Team Size: 5	Duration: 7 months (present)
Role: Project Manager Environment: Android, iOS, PHP, MySQL Detail: A Mobile App to help finding missing people in cooperated by The Mirror Foundation (มูลนิธิกระจกเงา). The app leverages Crowdsourcing concept to gather all the people in Thailand which wants to provide the information or update about the missing person or tracking the current status of the finding as well. Back Office included for admin to manage information provided in this app.		

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Project: TruePlookpanya School	Team Size: 5	Duration: 5 months
Role: Project Manager Environment: Android, iOS, PHP, MySQL Detail: A system to manage schools in TruePlookpanya project. Providing mobile app for school information and news related to the project. Back Office included to manage news, push notification, and report.		
Project: TrueFarm	Team Size: 11	Duration: 6 months
Role: Project Manager Environment: Android, iOS, PHP, MySQL Detail: True Farm is a farm management system via mobile app for Thai farmers that help to cultivate a unified plan, record cost/profit, provide news related to cultivation, and serve market place for farmers and vendors. Back Office included to manage news, push notification, and report. Objective is to make Smart Farmer.		
Project: TrueNo.1 BestNetwork	Team Size: 6	Duration: 8 months
Role: Project Manager Environment: Android, iOS, PHP, MySQL Detail: Another channel for customers to report issue and complaint about TrueMove H service (data and voice). Customers can report and track status of the issue via mobile app. Engineer team can view and update status of their work through Back Office web app.		
Project: TrueLife Content Management System (CMS)	Team Size: 6	Duration: 3.7 years
Role: Project Manager, System Analyst Environment: PHP, CodeIgniter, Sublime, Git (Bitbucket), MongoDB, MySQL, MemSQL, Solr, Elasticsearch, Vanish, Memcache, Redis, Gearman, TrueHits Detail: CMS is content management system that delivers articles, news and digital medias like pictures, music, and videos. Other contents like mobile themes as well. CMS includes resizing image on the fly, free and paid content delivery, content searching, statistics, report, and media converter to support multiple platforms (Web, WAP, Mobile).		
Project: TrueLife 3G Portal	Team Size: 4	Duration: 3.7 years
Role: Project Manager, System Analyst Environment: PHP, CodeIgniter, Sublime, Git (Bitbucket), MySQL, Vanish, Memcache, TrueHits Detail: 3G Portal is system for content provider to register, get approval, create a subscription service and generate revenue sharing with True.		
Project: TrueLife Device Management	Team Size: 3	Duration: 3 months
Role: Project Manager, System Analyst Environment: PHP, CodeIgniter, Sublime, MySQL Detail: The system to retrieve user agent metadata of all mobile devices from Tera-WURFL and maintain them in the local database to serve business need.		

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Project: Document Process System	Team Size: 6	Duration: 1 months
Role: System Analyst Environment: IBM WebSphere, Oracle Detail: A system for Receiving Operation to verify application forms (TrueMove H, True Online), send verification result to Sale Channels (Dealer, Direct Sale, Tele Marketing, Call Center) via SMS, calculate commission, and generate report for Data Warehouse.		
Project: TruePlookpanya Photo Contest	Team Size: 7	Duration: 5 months
Role: Project Manager, System Analyst Environment: PHP, Laravel, Bootstrap, Sublime, Git (Bitbucket), MySQL, Redis, Memcache, TrueHits Detail: Photo Contest system is the system to support TruePlookpanya Photo Contest campaign including contestant registration, approval workflow, photo voting in multiple rounds and reporting.		
Additional Projects:	Role: Project Manager TrueID, Report for TrueID, Report for CMS, Google email API, Internal Statistic and Log	

Avalant Co., Ltd.

Project: e-Payment I and II <i>Thai Yamaha Motor Co., Ltd.</i>	Team Size: 6	Duration: 7 months
Role: Project Manager, Technical Leader Environment: IBM WebSphere Portal, Portlet, Lotus Domino, Oracle Enterprise Edition, Dojo, HTTPs, IBM RAD Detail: System adds more channel of payment for TYM dealers. Dealers can use system to make payment with their registered bank. Moreover, system provides a channel for users (dealers and TYM staffs) to track the history of payment transaction.		
Project: TISCO Securities e-Statement and e-Portfolio (ESP) <i>TISCO Securities Co., Ltd.</i>	Team Size: 6	Duration: 4 months
Role: Technical Leader Environment: IBM WebSphere, DB2, MS AD, Business Object Enterprise, SSO, Web Services, JSTL, JSP Expression Language (EL), jQuery, IBM RSA Detail: ESP is system that provide channel to customer to view own statement and portfolio. The system allows each customer to register, request account services, and view statement and portfolio. For TISCO back-officer, system allows them to maintain account request from customer, inquiry and view log, and run end of day process to synchronize data with TISCO Securities Back Office System.		
Project: Convergence Order Management (COM) <i>True Corporation PCL.</i>	Team Size: 2	Duration: 5 months
Role: Technical Consultant Environment: IBM WebSphere Portal, Portlet, Direct Web Remoting (DWR), Web Services, IBM RAD, IBM WebSphere Process Server, IBM WID Detail: To manage order of all True products ex. hi-speed Internet, hi-speed Internet SUPER Package, True Visions via portal app.		

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Project: Convergent Customer Care (CCC) <i>True Corporation PCL.</i>		Team Size: 9	Duration: 8 months
Role: Technical Leader Environment: IBM WebSphere Portal, Oracle Enterprise Edition, Tivoli Directory Server, AJAX, Dojo, Dynamic Cache, SSO (credential vault), Web Services, IBM RAD Detail: The Convergent Customer Care is a solution that helps improving the applications used by call center staffs and present them in only one single screen with Single Sign-On for all systems of True Mobile Contact Centers.			
Project: Expert Claim System (ECS) I and II <i>Ayudhya Allianz C.P. Life PCL.</i>		Team Size: 5	Duration: 7 months
Role: Software Engineer Environment: IBM WSAD, Oracle Detail: To provide Claim Management solution to handle all claims for all AACP product (except Major and Death claim type).			
Project: Release Vehicle Control (RVC) <i>Siam Nissan Automobile Co., Ltd.</i>		Team Size: 5	Duration: 3 months
Role: Senior Software Engineer Environment: Oracle Jdeveloper, Oracle Detail: To keep track of vehicle release and generate report for Department of Land Transportation (กรมขนส่ง).			
Project: GULF Intranet Phase I <i>Gulf Electric PCL.</i>		Team Size: 2	Duration: 4 months
Role: Software Engineer Environment: IBM Workplace, SSO, Portlet, IBM RAD Detail: Apply WSE (Workplace Service Express) into the organization. The feature of WSE is to integrate many programs together and apply Single Sign-On to them.			
Project: Claim Expert System <i>Liberty Insurance Co., Ltd.</i>		Team Size: 6	Duration: 4 months
Role: Software Engineer Environment: IBM WSAD, Oracle 8 Detail: To provide Motor Claim Management solution to handle all claims for all Liberty products.			
<u>Additional Projects:</u>	Role: Senior Technical Consultant <ul style="list-style-type: none">▪ <i>True Corporation PCL.:</i><ul style="list-style-type: none">- e-wallet - Dealer Data Migration- Channel Communication (CC)- UTIBA Web Proxy▪ <i>Honda Automobile (Thailand) Co., Ltd.:</i><ul style="list-style-type: none">- HATC-BOSS▪ <i>Electricity Generating Authority of Thailand (EGAT):</i><ul style="list-style-type: none">- Asset Management▪ <i>GE Money Finance PCL.:</i>		

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	<ul style="list-style-type: none">- New Account Origination System Singapore-Auto Loan- Dealer Network System (DNS)- New Account Origination System-Mortgage (NAOS-Mortgage)▪ <i>Avalant Co., Ltd.:</i><ul style="list-style-type: none">- Claim Expert System package (Universal Loan Origination)- EAF package (OneWeb)
<u>Instructor:</u>	<ul style="list-style-type: none">▪ <i>Electricity Generating Authority of Thailand (EGAT):</i><ul style="list-style-type: none">- UML design with PowerDesigner and Design Pattern▪ <i>Export-Import Bank of Thailand (EXIM Bank):</i><ul style="list-style-type: none">- J2EE development with IBM RAD▪ <i>Chiang Mai University:</i><ul style="list-style-type: none">- Discovering the value of WebSphere Business Modeler for Graduate Student▪ <i>True Corporation PCL.:</i><ul style="list-style-type: none">- Portlet development with IBM RAD- Business Process development with IBM WID
<u>Technical Presale:</u>	<ul style="list-style-type: none">▪ <i>American International Assurance (Thailand) Co., Ltd. (AIA):</i><ul style="list-style-type: none">- IBM ILOG JRules▪ <i>S&P Syndicate PCL.:</i><ul style="list-style-type: none">- Liferay/Joomla with OpenLDAP▪ <i>Gosoft Thailand Co., Ltd.:</i><ul style="list-style-type: none">- New Customer Relationship Management (CRM) System