

# Kitti Orpipattana

63/1 Phuttamonthon 4 rd.  
Thaveewattana, Bangkok 10170  
Cell: +(66)087-674-5026  
Email: Kitti.Orpipattana@hotmail.com



## Work Experience & Accomplishments

### • PricewaterhouseCoopers -- Manager– Technology Advisory , 12/2012 till now

- Technology consultant is an important enabler of business transformation. To assist you by using a skills to deliver improvements in processes, as well as the knowledge in IT strategy, IT architecture and design, enterprise applications, sourcing, project management and IT operations management. Please see my accomplishments as below;
  - **Project Management Officer (Muang Thai Life Insurance)**
    - Quality Management – To ensure the quality of the project along with the project's SLDC by artefact tracking, risk assessment and gate review to provide the project status in term of quality with management
    - Technical - Track and manage the progress of implementation as non-functional requirement, system interface (Online and batch), and infrastructure to support the core insurance change.
    - Data Migration – Track and manage the data migration activities as migration strategy design, data mapping, ETL implementation and data reconciliation.
    - Testing – Support client test manager to design the appropriate testing strategy, defect management, release management.
  - **IT master plan (PTG Energy)**
    - Deliver the list of initiative to support 5 years of IT roadmap
    - Benchmark actual capability of IT with rival competitor, local standard and global standard
    - Assess the gap from business and IT by using SWOT and TOWS methodology
  - **Data migration (True Corporation)**
    - Solution lead of data migration for Siebel to provide the solution for ETL team
    - Lead to provide the strategy for Data Migration Strategy, Data Mapping and data reconciliation
    - Lead to provide the solution of data cleaning in shot run and long run
    - A part of the Master Data management team to consolidate accounts and products from every BUs
    - Manage the testing for ETL process.

### • Thomson Reuters -- Software Quality Assurance Engineer , 01/2010 – 11/2012

- AAA project is most critical module because every Thomson Reuters products have to connect for authentication and authorization when user is logging-in. Administration is also part of AAA which purposes for manage user's permission and scope of user and product. Responsibility is to ensure quality of software before release it to end-user by creating test strategy and testing plan along with software development cycle. Please see my accomplishments as below;
  - **Software Quality Assurance (Financial Information)**
    - Initiate testing strategy the test to ensure the quality along SDLC even Waterfall and Agile methodology. Create/Maintain/Execute test case
    - Owner of quality for Siebel backend system as Account management, Product reference and fulfillment, SQL2008 upgrade
    - Database Administrator for the functional testing environment to maintain database upgrade and replication function
    - Lead for setup the automation test in the organisation
    - Implementation model by Agile and Waterfall approach

### • ITONE -- Solution delivery team -- Analyst , 11/2008 - 12/2009

- New clear's project is CRM project to improve DTAC call center. Accenture owned this project. ITONE is part of outsource for this project as well. I was in the data migration team is to migrate the customer profile and asset which is more than 20 million billings from legacy systems to Siebel.
  - **Siebel Implementation (DTAC)**

- Create data migration framework include data validation, data transformation and data load.
- Performance tuning to ensure that the migration can catch up data and go-live on time
- Create the batch job and control it via ControlM

## Education Background

- **College of management Mahidol university** – 2012 - 2014
  - Master of Management College of management - Entrepreneurship and Innovation major
    - GPAX 3.62/4.00
- **Mahidol University** – 2004 - 2007
  - Bachelor of Science Information and Communication Technology -- Database and Intelligent system
    - GPAX 3.44/4.0
    - The first president of ICT student association
    - The vice president of Country club of Mahidol University (Charity)
- **Saint Gabriel College** – 1994 - 2004
  - High School Diploma Math and Science – 2 years programs
    - GPAX 3.00/4.0

## Training

- Salesforce: Administration Essentials for New Admins (ADM201)
- Salesforce: Building Applications with Force.com (DEV401)
- Salesforce: Implementation Essentials (CON201)

## Certifications

- ISTQB-BCS Certified