

Curriculum Vitae

Nucha Jongjitnant



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Date of Birth: 15th February 1982

PROFESSIONAL EXPERIENCE

TMB Bank Public Company Limited, Thailand

- Vice President – Professional Practice Management, Audit **Jul 15 – Present**
Job Scope: Process Improvement & Quality Assurance
 - Introduce new feedback collecting method which could leads to efficiently process improvement.
 - Remove process waste & introduce new audit process. This results in cost & time saving.
 - Revise and update Audit Manual, Charter, Policy & Regulations.
 - Being a coach of 4 senior managers in a team.
- Vice President – Project Management of Corporate Lending Process, Wholesale Banking **Feb 14 – Jun 15**
Job Scope: Project Management
 - Managing end to end of small, medium and large scale of Wholesale Banking project where the expected revenue/cost saving is range from THB 10 – 30 million per annum.
 - Delivered project within timeline and budget by very well managed stakeholder and working team.
 - Established and created project progress reports for updating to executive management of the bank.
 - Drive up a business unit with 2 senior managers in a team.

Standard Chartered Bank (Thai) Public Company Limited, Thailand

- Assistance Vice President – Trade Services, Wholesale Banking Operation **Jun 11 - Nov 13**
Job Scope: Trade Finance Operation – Import Team
 - Reduce and remove some of operational process waste. Introduce and reengineer a new operational procedure. As a result, this leads to THB 200,000 save in operational cost per annum. This also helps to reduce 21.8% of transaction processing time. More importantly, it reduces staff overtime and hence increases staff productivity.
 - Sticky follow the operational instruction including rules and regulations as require by legal and compliance.
 - Delivered project under operation department.
 - Provide and conduct coaching session to staffs in order to help them grow up in company successfully.
 - Drive up an operation unit as a leader of 5 operational staffs.
- Assistance Vice President – Channel Development, Group Technology and Operation **Jan 09 - May 11**
Job Scope: Project Management
 - Managing end to end of small, medium and large scale of e-channel project under Retail Banking Department. Those projects are mainly focus on implementation of Online Banking, Mobile Banking, SMS Banking, ATM, etc. The online registration rate is increased by approximately 75% within 1 year.
 - Expand retail banking channel by introducing Mobile Banking Van, eKiosk, eStatement and CDM.
 - Delivered project within timeline and budget by very well managing stakeholder / development team in overseas e.g. India, Singapore and Malaysia.
 - Promptly alert and raise concern to response team when there is an incident happens while testing and after launch the project. Conduct a training session to Call Center and staff for new service. These could help to improve in customer experience.
 - Being promoted to Assistance Vice President Level in 9 months after joined the team.
- Management Trainee of Group Technology & Operation **Oct 07 - Dec 08**
Job Scope: Management Trainee
 - Revised report printing process which it could save up to 227,892 pages per annum.
 - Being a leader for iSight Lab Project where it finally allows blind people to be able to work in the bank.
 - Being promoted to Manager Level in 7 months after joined the bank.

Kasikorn Bank Public Company Limited, Thailand

- E-Business Development Specialist **Nov 05 - Jan 07**
Job Scope: Sales & Marketing

EDUCATION

The London School of Economics and Political Science (LSE), UK

Sep 04 - Oct 05

MSc Analysis, Design and Management of Information Systems

The University of Nottingham, UK

Sep 02 - Jul 04

BEng (Hons) Electronic and Computer Engineering

Thammasat University, Thailand

Jun 00 - Aug 02

BEng Electrical Engineering

AWARDS / ACTIVITIES / INTERESTS

Awards:

- Asian Banker Achievement Awards 2011 – Technology Implementation Award for the Best eBanking Project for Standard Chartered's Online Banking Bill Payment project.
- Asian Banking & Finance Awards 2011 – Sustainability and Employee Volunteering Programme.
- Khun Poom Foundation Awards 2008 – Best supporting organisation for disability.

CSR:

Being an iDream Project committee – a Corporate Social Responsibility project that initiated in order to help poverty people, children and disable.

Other:

Photography – I especially like taking photographs of natural scenery and people.
Motorcycle – I enjoy riding motorcycle to upcountry. This could open up my perspective to the hidden area.

Referees:

Available upon request.