

PAPAT SRIMATTAYAKUL

Mobile: (+66)061-445-4493 | Email: anattality@gmail.com | 2359/121 On-nuch Road, Suanluang, Bangkok, Thailand 10250

SUMMARY QUALIFICATIONS

- Product and innovation management.
- Project Management including scope, resource and budget management for multiple scales of Projects.
- Strong at fast-learning, problem solving, analysis and analytical skills.
- Experience in both SDLC and Agile (scrum methodology).
- Proven interpersonal, coordination, presentation, customer facing, negotiation and leadership skills.
- Proficient in requirements gathering and analysis.
- Strong in business intelligence, analytics and data-driven decision.
- Experience in process design and process improvement.
- Experience in application and product testing both manual and automation test.
- Familiar with reporting including status report, risk/issue report, business and operation report.
- Familiar with database management, data modeling and data conversion.
- Fundamental knowledge of Marketing, Process Improvement, Telecommunications, Energy and Resources.

WORK EXPERIENCES

Allianz Managed Operations and Service (AMOS) Thailand Co., Ltd. (MARCH 2016 to PRESENT) **Project Manager** **March 2014 – Present**

- Manage Project scope, timeline, resources and budget for mobile development to support Allianz World Partner and Allianz Global Assistance business unit around the world.
- Manage Project risks/issue with proper escalation.
- Develop project estimation, proposal and quotation.
- Generate management reports including project status and budget tracking.
- Manage Project hybrid management process between waterfall and agile.
- Work closely with international teams and clients in France, Brazil, Japan, United States and Germany.
- Set up working process and reduce redundancy.
- Encourage to have proactive environment and self-improvement environment.
- Build employee engagement and recognition process.

Digital Alchemy (Thailand) Co., Ltd. (SEPTEMBER 2014 to FEBRUARY 2016) **Project Manager of Product Development /** **September 2014 – February 2016** **Product Management**

- A single Project Manager for Product Development and Innovation in Bangkok office (Thailand) which take care up to 8 projects simultaneously.
- Managed Product initiatives, roadmap and development plan.
- Analyzed requirement, feature priority, scope, complexity, system dependency and business impact.
- Managed Product Development project plan.
- Managed project resource planning and estimate project development effort.
- Managed vendors and outsources.
- Coordinated with various teams to set agreements and alignment for the Product Development.
- Initiated innovative ideas for new Product Development or enhancement and researched the possibility.
- Participated in Product user experience, interface and process workflow design.
- Setup working process, coordination, communication approach and status tracking.
- Created project status report and Product introduction package.
- Worked with business development to create Product sales package.
- Worked with marketing to create marketing strategy and marketing campaign.
- POC potential solutions, idea and tools, and research for supporting information for decision-making.

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Accenture Solutions (Thailand) Co., Ltd. (NOVEMBER 2011 to SEPTEMBER 2014)

Business Intelligence (BI) Consultant

JUNE 2014 – SEPTEMBER 2014

Technology Management System (R&D Dept.) – 5 Companies under Thai Energy and Resource Group, Thailand.

- Managed Project timeline, project scope, user requirements, provided consult and analyzed to-be system for centralized platform of Technology Management for all R&D departments under Thailand biggest energy and resource group.
- Designed data structure of Data Warehouse to support Business Intelligence and dashboards
- Developed specification and training material.
- Designed data collector template, data cleansing approach and data conversion.
- Implemented scripts to manage data warehouse on MS SQL Server.
- Designed and implemented dashboards and user working process.
- Coordinated with customers and relevant teams for an effective collaboration.

Business Intelligence (BI) Consultant

APRIL 2014 – JULY 2014

The Flash Project (Executive Dashboard) – Thai Energy and Resource Company, Thailand.

- Managed Project scope and plan for the flash project which displays the overall corporate operation performance with near real-time data to executives.
- Gathered user requirement, and analyzed to-be system with gap analysis.
- Analyzed Project scope and managed timeline
- Developed functional design i.e. data input and model, data collection, calculation and dashboard UI.
- Developed program specification, test scripts, training materials and other deliverables.
- Conducted unit testing, user acceptance testing, and user training.
- Developed data input tools, prototype, programs and reports as per user requirements and design.

SAP Quality Management (QM) Consultant

MARCH 2014 – APRIL 2014

Smile Project (SAP Reimplementation) – Thai Leading Chemicals Company, Thailand.

- Analyzed team working process and implement process improvement to reduce individual dependent work and changed repeated process to automation.
- Designed and maintained master data of quality inspection type setup and confirmed with users.
- Performed testing for inspection type setup, tracked testing results and progress.
- Supported end users for business simulation testing.

Business Intelligence (BI) – Business Development

JANUARY 2014 – MARCH 2014

Thailand biggest resources company, Thailand

- Analyzed customer's TOR, project requirements, product selection and resource requirements for royalty program management and business intelligence.
- Designed conceptual to-be system from requirements and implemented system POC.
- Created and presented proposal to customer included conduct system simulation demo.

Business Intelligence (BI) Consultant

MAY 2013 – JANUARY 2014

KPI Dashboard Phase II – Thai Biggest Energy Company, Thailand.

- Managed scope and timeline for Business Intelligence system to support HR system and KPI measurement for corporate and employees.
- Gathered user requirements, analyzed as-is/to-be business process and gap analysis
- Developed functional design, i.e. data extractions, system configuration, reports and dashboards.
- Developed program specification, test scripts, training materials and other deliverables.
- Conducted unit testing, user acceptance testing, and user training.
- Developed programs, reports and dashboards as per user requirements and design.

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Post-Production Support – Weblogic Operation

JANUARY 2013 – MARCH 2013

NeO (New Order Management) – Telenor group's Thai Mobile Operator Company, Thailand.

- Monitored and managed weblogic batch operational processes on Production environment.
- Implemented SQL, PL/SQL scripts to support weblogic batch operational processes.
- Identified risks/issues, coordinated across related teams to investigate root causes and fixed if necessary.
- Generated reports of working progress to management level, operational level and business users.

Deployment Specialist

FEBRUARY 2012 – JANUARY 2013

NeO (New Order Management) - Telenor group's Thai Mobile Operator Company, Thailand.

- A single reference for 65 Legacy Systems deployment plan and coordination.
- Analyzed systems architecture, integration, systems' dependencies and business impact.
- Identified working process and approach for 65 systems deployment and rollback.
- Implemented new tools to support working process and reduce complexity of work.
- Hosted business/technical discussion and led testing activities i.e. system integration test, operational readiness test.
- Managed human resources and duty roster.

PMO - Legacy System Management

NOVEMBER 2011 – APRIL 2012

NeO (New Order Management) - Telenor group's Thai Mobile Operator Company, Thailand.

- Managed project high level plan, activities and milestones.
- Coordinated with customer to develop systems according to plans and milestones.
- Hosted discussion sessions both internal sessions and sessions with customers.
- Managed 65 Systems' development plans and generated development progress reports.
- Consolidated risks and issues, and managed to mitigate risks and solve issues.

Thomson Reuters Software Thailand Co., Ltd. (APRIL 2011 to OCTOBER 2011)

Quality Assurance Engineer

APRIL 2011 – OCTOBER 2011

- Analyzed requirements and specifications to design and create test scripts.
- Performed functional testing, integration testing and implemented automation test with QTP/VBS.
- Identified and investigated defects, also coordinated with developers to resolve defects.
- Worked as a virtual team with global team members on dynamic schedule environment under waterfall model and agile model.

Total Access Communications PCL. (DTAC)

Internship

MARCH 2010 – MAY 2010

- Implemented system POC for 3G system and policy.
- Tested inbound and outbound GSM(voice), GPRS/EDGE/3G(data) signal.
- Coordinated with international teams to execute mobile signal testing for roaming service and execute user acceptance testing.

EDUCATION

Chulalongkorn University, Bangkok, Thailand

JUNE 2007 – MARCH 2011

Bachelor of Engineering, Computer Engineering

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OTHER EXPERIENCES

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|--------------------|---|
| 2016 | <ul style="list-style-type: none">• UDEMY Certificate: Prince2 Project Management• UDEMY Certificate: IT Project Management Online Training• Scrum.org: Scrum Master trainin. |
| 2015 | <ul style="list-style-type: none">• DidMiteDuz : Critical Thinking Training• Certified Advanced Open Water diver |
| 2014 | <ul style="list-style-type: none">• Certified Open Water diver. |
| 2013 | <ul style="list-style-type: none">• Certified fundamental Thai Boxing (Muay Thai).• Monkhood ordination |
| 2011 | <ul style="list-style-type: none">• Volunteer for Bangkok flooding at Thammasart University and Donmueng Int. Airport. |
| 2009 – 2010 | <ul style="list-style-type: none">• Chief of PR department, Student Government of Chulalongkorn University 2009-2010.• Chief of External PR section of CU-TU Traditional Football 66th• Chief of Supporter section of “Loykratong Chula 2009”.• Chief of Content and Activities section of Chulalongkorn Activities Festival 2009.• Deputy Chief of Content and Activities team of University’s Student Orientation 2009.• Chief of event organizer for “Puriku Golf-Mike Club Party and Mini Concert”.• Freelance columnist for PC Today Magazine, column “Android Application Review”. |
| 2008 – 2010 | <ul style="list-style-type: none">• Developer of Chulalongkorn University’s community website http://www.baka.in.th (Expired)• Staff of Arts and Engineering Library Improvements Camp.• Staff of Internal Public Relations and Stand Coordinator of CU-TU Traditional Football 65th |
| 2007 – 2009 | <ul style="list-style-type: none">• Staff of over 10 educational and academic camps |