C U R R I C U L U M   V I T A E

B E N E D I K T U S   S U M A R S O

Taman Ubud Timur II No. 6

Karawaci, Tangerang - 15810

Mobile: +62 817755768

Email: benediktus.sumarso@gmail.com

O B J E C T I V E

Maximum skills utilization, highest career advancement and bring highest benefits into company and it's stakeholders.

P E R S O N A L   D E T A I L

Marital Status   : Single
Sex   : Male
Nationality   : Indonesian

F O R M A L   E D U C A T I O N

2011 – 2013   : Binus International University, Jakarta.
                  Master degree, major in **Strategic Marketing**.
2002 – 2006   : Bina Nusantara University, Jakarta.
                  Bachelor degree, major in Computer Science.

ACHIEVEMENT

- Best Employee of the year award - 2015 (Home Credit Indonesia).
- Outstanding performance (A) consecutively since 2009.

WORKING EXPERIENCE

PT. Home Credit Indonesia: June 2014 - Present

Senior Project Manager, PMP eligibility (d/h Business Development Project Manager):

- In charge as project manager for several projects (IT and Business Development projects) :
  - **In progress:**
  - Customer Loyalty Program – sponsored by CEO.
  - Credit Card Business Implementation – sponsored by Chief Marketing and Strategy Officer.
  - Customer Portal Mobile Apps – sponsored by Chief CRM Officer.
  - **Launched/Closed:**
  - Home Credit Website Redesign – sponsored by Chief of Marketing and Strategy Officer.
  - LOXON Collection System – sponsored by Chief Risk Officer.
  - Insurance Product Development – sponsored by Deputy CEO.
  - Business Intelligence Competency Center – sponsored by Deputy CEO.
  - Disaster Recovery Center – sponsored by Chief Information Officer.
  - Continuity of Business – sponsored by Chief Information Officer.

PT. Bank Rabobank Int'l Indonesia: May 2013 – June 2014

Core Banking Project Manager / Business Analyst – (Project Based):

- Core Banking Replacement project from CSB (Legacy System) to T24 Temenos System.
- Operation Stream specific E-channel area,
  Responsible on business requirement, analysis, functional specification designs, Testing and after implementation support for ATM, Bill Payment, Tax Payment, etc).
- Support on other modules under Operation Stream based on assignment needed such as Compliance, Branch & Payment modules.

PT. Bank UOB Indonesia, Ltd: October 2011 – April 2013.

Business Technology Services – IT Core Banking Development

- Core Banking Refresh / Replacement Project to standardize bankwide system for UOB Indonesia (*ICBS to Silverlake (UOB Singapore))* especially for In Country System such as Amortization, Bulk Payment, Payroll & External Payment, FD Certificate, Mutual Fund, Post Dated Cheque, Walk In Customer, Unusual Transaction Report, Cash Transaction Report, Staff Payroll, Loan Insurance, PPh Printing, RBD/ORI,
- IT Business & System Analyst, IT Project Management & Budgeting.

PT. Bank CIMBNIAGA, Tbk (d/h PT. Lippobank Tbk.) June 2006 - Oct 2011.

January 2010 – October 2011:

Sales & Distribution Directorate – Performance & Decision Management –
Business Analysis Department.

- Funding & Lending Data Mining *(acquisition data , cross selling data , etc)*,
- Funding & Lending MIS & Reporting *(Dashboard, regular & adhoc)*,
- Project involvement :
  - MIS Finance Project - *Bankwide*.
  - MIS CASA Project.

November 2008 – December 2009:

IT Merger Integration Team

   IT merger team between 2 different systems : Lippobank & Bank Niaga.

IT Co Project Manager :

   Upgrading BMC Remedy & Implementation to CIMBNIAGA.

   A Major project to Upgrade BMC Remedy version with new infrastructure & application foundation for all modul *(Service Desk / Incident Management, Problem Management, Change Management, Asset Management, CMDB, Integration with Active Directory, BEM / Patrol, Network Monitoring, Email, SMS modem, Altiris)*.

Unifying CIMB – IT Transformation 2010 - ITIL

> A regional project to standardize IT framework between *CIMBNIAGA (Indonesia) , CIMB Bank (Malaysia) , CIMB Thai (Thailand) , CIMB Singapore.*

IT System Analyst for IT Service Management Application (BMC Remedy)

> IT System Analyst for BMC Remedy.

IT Problem Management

> Coordinate all problem with all related department such as Information Security, Network, System Programmer & DBA (Infrastructure) and also Application team to determine root cause of problems.
> Problem Management need to analysis and research in order to solved the problem.

April 2007 – October 2008:

IT Problem Management

> Coordinate all problem with all related department such as Information Security , Network, System Programmer & DBA (Infrastructure) and also Application team to determine root cause of problems.
> Problem Management need to analysis and research in order to solved the problem.

IT Service Management *(ITIL)* tools Admin & Developer (BMC Remedy)

- ➢ Develop enhancement for BMC Remedy Application ,
- ➢ Develop reports for related to BMC Remedy with Crystal Report ,
- ➢ BMC Remedy Administrator.

IT PMO Framework Project

> Build IT Project Management Office framework at Lippobank.

IT Servicedesk & Desktop Support + Incident Analyst

> Acting as Servicedesk & Desktop Support & Incident Analyst.

June 2006 – Maret 2007:

Information Technology Development Programme (ITDP) at PT. LIPPOBANK, Tbk.

- ➢ 6 months in classroom for learn all about banking.
    - ▪ Soft Skill *(details training attached).*
    - ▪ Hard Skill *(details training attached).*
- ➢ 3 months On the Job training.

PERSONAL TRAITS

Fast learner, hard worker, personal and team work ability, strong analytical, organize and interpersonal skill, can do attitude, smart and good.

LANGUAGE

Bahasa Indonesia (mother tongue), English (good).

PROFESSIONAL QUALIFICATIONS AND CERTIFICATIONS

Subject	Institution
Project Management Professional (PMP)	The Avenew
Accounting and Finance	Internal
BSMR(Badan Sertifikasi Management Resiko) Level II	BSMR - Certified
IBM Cognos 8	Internal
SQL Server 2008	Inixindo
Microsoft Project 2008	Inixindo
Certified Ethical Hacker	Active Train
ITIL Implementation	Active Train
Project Management	EC-Council – Certified
CCNA Certified	Cisco – Certified
BSCI (Network)	Active Train
Mastering Strategic SLA	UNI
Oracle Database 10g : Backup and Recovery	Oracle Indonesia
English Course	EEC
MS EXCEL 2003 CUSTOMIZED	ExecuTrain
HR AWARENESS – HCMS	
PROJECT MANAGEMENT	
IT DEVELOPMENT PROGRAM BATCH II	
IBM Rational Software	Asimetris
AS/400 and Query 400	GASI
AIX Fundamental & Shell Programming	Inixindo
Configuring Thales e-Security HSM 8 series	PT Dymar Jaya Indonesia
Installation & Configuration RSA Security RSA SecurID	PT Dymar Jaya Indonesia
CCNA	Active Train
Oracle Database 10g:SQL Fundamental I	Oracle Indonesia
Oracle Database 10g:Administrator Workshop I	Oracle Indonesia
Oracle Database 10g:Administrator Workshop II	Oracle Indonesia
ITIL Foundation + Airport Simulation	MII

Managing and Maintenance a Microsoft Windows Server 2003 Environment	Active Train
Implementing a Microsoft Windows Server 2003 Network Infrastructure : Network Host (2276)	Active Train
Implementing, Managing and Maintaining a Microsoft Windows Server 2003 Network Infrastructure : Network Services (2277)	Active Train
Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure : Training Course (2278)	Active Train
Planning, Implementing and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure (2279)	Active Train
Fundamental of Network Security	Active Train
Designing Security for Microsoft Network	Active Train
BV Introduction	IT Lippo Bank
Query 400	IT Lippo Bank
The Champions Seminar	CAC
Problem Solving and Decision Making	PMC
Presentation	PMC
Outbound Training	LEAD