# ATIPHAN TOSUKSRI

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## **EDUCATION**

Manchester Metropolitan University, Manchester, United Kingdom

MSc. Computer Network Technology 2010 - 2011

Dissertation: QoS in VOIP networks

Honors: Merit

Tameside College, Manchester, United Kingdom

2009 - 2010 ILM Level 5 Certificate of Business Management

Honors: Merit with Scholarship Awarded

Mahidol University, Bangkok, Thailand

BSc. Information and Communication Technology 2004 - 2008

Major: E-Business

[Honors Thesis: "Feasibility of visual presentation for logistics business"]

GPA: 2.75

Suankularb Wittayalai School, Bangkok, Thailand

1999 - 2004

Major: Mathematics and Science

GPA: 3.57

#### CAREER EXPERIENCE

Allianz Managed Operations & Services (Allianz Group) Position: Senior Network and Security Engineer

Key Responsibilities:

- Provide global technical support to Allianz business units around the global regarding MPLS connection, Check Point FW, Bluecoat Proxy, Juniper SSL VPN, BeeWare. FTP servers, DNS servers, RSA, Cisco switches and routers
- Liaise and support on the networking projects with another IT Team in Allianz group
- Daily incidents and service requests support
- Maintain and update technical documents.
- Analyze and research a new technology and solution
- Provide a technical solution based on business requirement

Sahaviriya Steel Industries UK Limited, Teesside, Middleborough, United Kingdom

2014 - 2015

2015 - Present

Position: Senior Global Network Engineer (Secondee)

**Key Responsibilities:** 

- Drive the discovery, definition and documentation of the complete network across site, making recommendations for upgrades and improvements.
- Provide 2nd / 3rd line support to the desktop team for all network related incidents and requests
- Provide monthly reports of performance and user activity to the IT Infrastructure Manager and make recommendations for improvements resulting from the results

# Sahaviriya Steel Industries Public Company Limited, Bangkok, Thailand Position: Network Engineer (Supervisor equivalent)

2012 - 2014

**Key Responsibilities:** 

- Day-to-day daily network monitoring in SSI Group (BKK Datacenter, Backup Datacenter and UK Datacenter)
- General network operations including troubleshoot, configure, design, and improvement
- Provide monthly report regarding to Internet and private WAN usage
- Provide 1st line support to the desktop team for all network related incidents and requests

# Crawford and Company, Bangkok, Thailand

2012

Position: IT technical administrator

Key Responsibilities:

- Day-to-day daily network monitoring in Bangkok branch office
- Database daily backup
- Provide incident report regarding to Windows Server error log
- Liaising with IT department based in Australia regarding to Modify/Edit/Manage CMS (Claim Management System) which is web based system
- Manage user policy on company's domain server

# Sports Authority of Thailand (Government organisation)

2008 - 2009

**Position: IT Helpdesk** Key Responsibilities:

- Day-to-Day IT support for all general IT problem
- Provide basic IT knowledge for all user

## OTHER EXPERIENCES

#### Thai Culture Forum UK

2007 - Present

Position: Assistant to President

Key Responsibilities:

- Manage culture exchange events between Thai and UK
- Promote Thai culture including Thai foods, Muay Thai, etc for foreigners.
- Provide event material design
- Provide event advertise over website and social medias

# Tameside College, United Kingdom

2010 - 2012

Position: IT Assistant to deputy director

Key Responsibilities:

- E-Learning project planning
- Provide college advertisement material design

## NETWORK PROJECT ACCOMPLISHMENT

- SSI UK firewall implementation
- Process Control Network separation between Tata Steel UK and SSI UK
- Network security gateway implement for SSI Thailand
- Revamp Access Points in SSI Thailand office
- Revamp copper network bridge for SSI UK
- Point-to-Point Wireless improvement for SSI UK
- Desulph Wireless project for SSI UK
- WAN MPLS/IPVPN design and implement for SSI Group
- Network re-design for SSI UK
- VoIP design and implement with NEC for SSI Group
- Network monitoring project for SSI Group
- Process Control Network improvement for SSI UK
- Network intrusion prevention for SSI Group

# NETWORK KNOWLEDGE

- Knowledge: TCP/IP, OSI Model, LAN, Wireless LAN, WAN, VPN, Internet, Firewall, FTP and Proxy, access list, Network media (Ethernet, Copper, Fiber), Active Directory, DNS, RSA Authentication, Network security: APT, DDOS, etc, Routing: Static, OSPF, RIP, EIGRP, and BGP
- Network implementation and configuration: CISCO, 3COM, Hirschmann, Actelis, Bluecoat, Juniper SSL VPN, Websense, MS Forefront, LifeSize, Cisco Voice/Video conferencing, BeeWare, WatchGuard, Smoothwall, and CheckPoint firewall.

## NETWORK CAPABILITIES

- Capable of advance configuring of CISCO routers and switches
- Capable of advance configuring of 3COM routers and switches
- Capable of advance configuring of Hirschmann routers and switches
- Capable of configuring Actelis switch
- Capable of advance configuring of Bluecoat proxy
- Capable of advance configuring of Juniper SSL VPN SA products
- Capable of advance configuring of Websense security gateway
- Capable of advance configuring of BeeWare Application Firewall
- Capable of advance configuring of WatchGuard Firewall
- Capable of advance configuring of Smoothwall Firewall
- Capable of advance configuring of CheckPoint Firewall
- Capable of advance configuring of LifeSize Voice/Video conferencing
- Capable of advance configuring of RSA authentication server(EMC)
- Capable of using GNS3 for simulating the advance network design
- Capable of using CISCO Packet tracer for simulating the initial network
- Capable of using Solarwinds for monitoring/analysing the networks
- Capable of using Nagios for monitoring/analysing the networks
- Capable of using OpManager for monitoring/analysing real time network traffic
- Capable of using NetFlow for monitoring/analysing real time network traffic
- Capable of using BlueCoat Log Reporter for monitoring/analyzing user activity and bandwidth utilisation

#### **CERTIFICATION**

 CISCO CCNA Routing and Switching Certificate no:CSCO12875558

# **LANGUAGES**

- Thai native
- English (Excellent speaking, reading and writing)

# **HOBBY AND INTEREST**

- Playing football, swimming
- Reading books
- Watching movie

#### REFERENCE

Upon your request