RESUME

PERSONAL HISTORY

Name (Thai)	:	**นายณัฐฐากรณ์ โพธิ์จันทร์**
Name (English)	:	**Mr. Natthakorn Phochun**
Present Add		20/49 Klangkrung Resort Condominium, Soi Ratchadaphisek 7, Dindaeng, Dindaeng Bangkok 10400
Telephone	:	09-6857-8421
Email	:	natthakorn_pwk@hotmail.com
Age	:	28 Years
Date of Birth	:	February 8, 1988
Place of Birth	:	Khonkaen, Thailand
Sex	:	Male
Nationality	:	Thai
Race	:	Thai
Religion	:	Buddhism
Height	:	175 cm.
Weight	:	66 kg.
Marital Status	:	Single
Language	:	Thai, English (Medium)

EDUCATION

Bachelor's Degree (2007 – 2010)	:	Bachelor of Computer Science, 2011 Faculty of Science & Technology Suan Dusit Rajhabhat University
Extra-Curricular (2009 – 2010)	:	- Responsible to take care website (PHP, MySQL) of Environmental Center at Suan Dusit Rajhabhat University.
(2008)		- Cheer Team for Freshy Day and Sport Day.

SUMMARY OF SKILLS

- Knowledge in Cisco Unified Communications Manager Technology, IP Telephony
- Knowledge in Network (Cisco (Switch, Router, Wireless), Fort iGATE, Juniper
- Knowledge in VMWare, ESXi, etc
- Knowledge in Windows server 2003, 2008, Windows Operation System.

EXPERIENCE RECORD

At NTT Communications (Thailand) Limited

March 2013 – Present

Position   : **Engineer**

Responsibility   :
- Planning, Implementing and Maintaining in Network including function, LAN/WAN Technology, Network Equipment, TCP/IP, Router, Switches (L2, L3), Access Points, Firewall IP Telephony.
- Backup and Upgrade in network and security devices.
- Implementing, Maintaining, Backup and Upgrade Cisco Unified Communications Manager (Call Manager)
- Implementing and maintaining of server by ESXi & Windows server 2008 R2
- Have experience in infrastructure (LAN Cabling, IP camera system, Access control.
- Troubleshoot of network hardware and configuration
- Backup and restore configuration.

At   **Kimball Electronic (Thailand) Limited**

May 2012 – Feb 2013

Position   : **IT Engineer**

Responsibility   :
- Installation of operating systems and firmware changes
- Application configuration and enhancements when production requests
- Network configuration and enhancements to support customer and production requests
- Installation and maintenance of both Hardware and Software.
- Take care equipment resource allocation of IT
- Respond to server hardware and network outages
- Support installation LAN in factory when user need use internet.
- Support fixed problem phone system when user request need more phone or phone system has problem.
- Reporting problems that occur in the systems and IT equipment.
- Traceability System SQL command, VB 6.0 Programming
- Other tasks as assigned

At   **Professional-one (Contractor IBM Thailand)**
       IBM Thailand (Bangkok)

March 2011 – May 2012

Position   : **Remote Helpdesk Support (Web Developer)**

Responsibility   :
- To develop website by .PHP, MySQL, JavaScript, JQuery
- Responsible to take care website (PHP, MySQL) of Department
- Monitoring Call from Web RCMSx.com
- Help support by phone
- Inspect/Installation machine
- CE report (Per call report, BBL network Report)
- Install Movement machine
- Clocking (Key Report on RCMS IBM System)
- Other

TRAINING COURSE
At   TOT Public Company Limited.
        Head office, Jaengwatta Road

November 2010 – February 2011

>   **Position**   : **Trainee for IT Support**
>
>   **Responsibility** : - To develop website by .PHP
>   - Responsible to take care website (PHP,MySQL) of Department
>   - To collect data from ATM network in Thailand
>   - To take care all computer in department

TRAINING COURSE
At   Kimball Electronic (Thailand) Limited

September 2012
        - The Art of Communication and Relationship

May 2012
        - Basic Class Of Kimball Electronic (Thailand) Limited
                - ESD
                - Safety

At   IBM Thailand (Bangkok)

August 2011
        - Procurement Requirements Entry Process (PREP) Training

May 2011
        - Technical Training: Cisco&3Com Product reminder V2

April 2011
        - ELT Class (Basic of work at IBM Thailand)

TRAINING COURSE
2016

- Implementing Cisco Wireless Network Fundamentals (WIFUND)
1. Certificate completed training. (CCNA Wireless)

2015

- Introducing Cisco Voice and Unified Communications Administration (ICOMM)
1. Certificate completed training. (CCNA Voice)

2014

- Implementing Cisco Unified Communications Manager, Part 1(CITP 1 v.8.0)
1. Certificate completed training. (CCNP Voice)

- Cisco Certified Network Associates (CCNA)
1. Certificate completed training.

- Cisco Certified Network Associates Security (CCNA Security)
1. Certificate completed training

2011

- MS Access 2003, 2007
- Adobe Flash CS

2009

- Computer Graphics (Photoshop, Illustrator)