Mr. Thanasak Chaiyakul

99/505 Soi 8 Muntana Onnut-Wongwan Village, Dokmai, Prawet, Bangkok 10250
Mobile: 09-0974-6909   Home: 0-2346-7035   E-mail: thanasak@gmail.com

Linked **in**   https://www.linkedin.com/in/thanasak-chaiyakul-a6367795

Education

2003-2005	Master of Science *(Information Science)*	King Mongkut's Institute of Technology Ladkrabang (KMITL)	GPA. 3.92
1994-1997	Bachelor of Science *(Computer Science)*	Bangkok University	GPA. 3.10

ITIL CERTIFIED
PRINCE2 CERTIFIED
Microsoft CERTIFIED *IT Professional*
Microsoft CERTIFIED *Technology Specialist*

Age
40 Years old

Summary of Experience
19 years in IT industry.
More than 15 years in IT management level.

May 2015 – Present

Head of Operation and Deputy Managing Director
Serisys Solutions (Thailand) Co.,Ltd.

Responsible for the activities of business operations and managing the enterprise-wide technology operations and also manage day-to-day business, internal processes and service improvement in three core support areas:

- Infrastructure
- Customer Services
- Technical and Engineering

Responsibilities:
Overseeing all strategic and day-to-day business support activities, and coordinate with department heads, improve client service quality, customer service relationship, implement new technologies and manage vendor relationships.

August 2012 – April 2015

Head of Infrastructure
Serisys Solutions (Thailand) Co.,Ltd.

Responsible for extending capabilities and working on innovative service opportunities for providing "ASP"/"SaaS" (Application Cloud Service) solutions with particular focus on IT infrastructure assessment, design and implementation to establish the complex infrastructure to support the mission critical demands of front office trading on our DECIDE ASP in Thailand with secure dual redundant infrastructure in a data center hosted and co-located at the Stock Exchange of Thailand and in a disaster recovery (DR) site.

Responsibilities:
- Implement new technologies to achieve operational cost savings.
- Analyze new technologies and present recommendations.
- Establish new vendor relationships.
- Implement diagnostic and troubleshooting procedures and tools.
- Provide technical leadership and direction.
- Oversee data center management.
- Drive strategic DRP and BCP and testing efforts.
- Handle SLA impacts.

June 2012 – August 2012 **Group Head of IT**
Thairung Group, Bangkok

Responsible for defining company IT strategy including development process and to support need of all businesses in the group which are the automobile business and property business with more than 20 affiliated companies.

Responsibilities:
- Manage overall IT team to handle daily operations of all companies in the group.
- Implement agreed strategies and associated plans
- Develop, maintain and review the company project, in partnership with the Chief Operations Officer (COO). Ensure projects are delivered on schedule that meets the agreed objectives and business needs.
- Manage and review projects at all levels, with particular responsibility for IT projects with a high business impact.
- Conduct appropriate research and feed into the strategy development process.
- Be responsible for the management of IT and systems risks and ensure maximum system up time.
- Take responsibility for various other projects as agreed with the Chief Executive Officer (CEO).

May 2009 – June 2012 **Assistant Vice President (AVP IT)**
Krung Thai Asset Management PCL. (KTAM)

This leadership role is focused on the IT infrastructure of the company to serve the mission critical demands of the asset management business, and the readiness of the overall IT infrastructure to support internal/external daily operations.

Responsibilities:
- Manage IT operation team to handle/support daily operations of the company.
- Implement Disaster Recovery Center (DRC) based on Company RTO and RPO.
- Implement IT Business Continuity Plan (BCP) and Disaster Recovery Plan (DRP).
- Lead IT system administrator & support team to maintain the company IT infrastructures to ensure their availabilities and securities.
- Setup infrastructure strategy to meet business need and growth.
- Provide infrastructure solution and technical support to IT related projects.
- Liaison with contractors and vendors on IT related issues.
- Define IT security policy for the company.
- Budgetary Planning.
- Project Management.

| April 2004 - April 2009 | **Senior/Lead Technical Consultant** |
| | Consultant Team, Sales & Support Department, DST World Wide Solutions |

This role is focused on the technology design, development and implementation and technical consultancy service to implement the large-scale financial software package in fund asset management business.

Responsibilities:
- Implement the large-scale software package of DST financial asset management system. (HiPortfolio. HiInvest and HiWay)
- Solving complex technology problems and delivering optimal solutions.
- Focus on technology design, development and implementation.
- Meeting with clients to determine requirements and define the scope of a project.
- Planning timescales and the resources needed.
- Clarifying a client's system specifications, understanding their work practices and the nature of their business.
- Liaising with staff at all levels of a client organization.
- Defining software, hardware and network requirements.
- Analyzing IT requirements within companies and giving independent and objective advice on the use of IT.

| 1998 - 2004 | **Web-based Application Developer / Application Developer / DBA Team Leader** |
| | System Planning and Development Dept., Computer Center, Bangkok University |

This role is focused on the internal application development to serve all faculties and students in both campuses of the university, and control the core centralized database servers with very large scale of data.

Responsibilities:
- Plan, coordinate and conduct multiple complex software engineering activities.
- Create and participate in software planning and estimating, status monitoring and reporting.
- Devise new approaches, apply existing criteria in new ways and draw conclusions from comparative situations.
- Software design, prototyping and investigating.
- Software coding and unit testing / integration testing

Roles:
- Web-based Developer, developed core web-based intranet services for Bangkok University's students and faculties. (http://ursa.bu.ac.th).
- Application Developer, using SDLC Full-cycle of Software development.
- DBA, DBMS configuration, administration and performance tuning.

Professional Part-time Jobs

| 2011 – 2012 | **Corporate Consultant** (support government project) |
| | Innertech Corporation Co.,Ltd. |

- Recommend software, hardware and network requirements.
- Involvement project proposal.

2006	**Special Instructor (Weekend Part-time)**
	Faculty of Computer Science,
	University of the Thai Chamber of Commerce (UTCC)

- Lecture to senior computer science students

IT Professional Examination Certification

2003 - Present   **ITIL v3 Certified, AXELOS, United Kingdom**
- *ITIL 2011 edition (v3), Examination Certification*

PRINCE2 Project Management, APM Group, United Kingdom
- *PRINCE2TM, Examination Certification*

Microsoft Certified IT Professional (MCITP)
- Enterprise Administrator
Certification Number: D227-5672 Achievement Date: 01/24/2011

Microsoft Certified Technology Specialist (MCTS)
- Windows Server 2008 Applications Infrastructure, Configuration
Certification Number: D227-5671 Achievement Date: 01/07/2011
- Windows Server 2008 Network Infrastructure, Configuration
Certification Number: D227-5670 Achievement Date: 12/24/2010
- Windows Server 2008 Active Directory, Configuration
Certification Number: B731-5860 Achievement Date: 12/17/2010
- Windows 7, Configuration
Certification Number: D227-5675 Achievement Date: 06/16/2010

Microsoft Certified Professional (MCP)
- MCP 2.0 Certified Professional (Windows 2000 Professional)
Certification Number: B731-5846 Achievement Date: 01/15/2003

IT Professional Training
1998 - Present

- Business Intelligence with Advanced Analytics Masterclass, NECTEC
- The Social Media : Masterclass Session, NECTEC
- VMware ESX 4.0 Trouble Shooting, VMware Education Center, Thailand
- Sun Fire Workgroup/Enterprise Server Administration, Sun Educational Services, Singapore
- Oracle DBA fundamental I, Oracle, Thailand
- Sybase Administration and Performance Tuning, Sybase, Thailand
- Solaris Performance Management from Sun Educational Services, Logic Company Limited, Thailand
- UNIX System Administration, Logic Company Limited, Thailand
- Enterprise Application Studio 3.5, Computer Peripheral & Supplies LTD (CPS), Thailand
- Crystal Report, Aptech Computer Education, Thailand
- HiWay (middleware engine), DST International, Shanghai, China

Soft Skills Training
2008 - Present

- Creative Problem Solving and Conflict Resolutions, P&P Consultant Company Limited, Thailand
- Professional Presentation Skills, CC Knowledgebase Company Limited, Thailand
- Essential Consulting Skills (How to Be a Good Business Consultant), Orchid Slingshot Company Limited, Thailand
- Effective Meeting, Orchid Slingshot Company Limited, Thailand
- How to Communicate Assertively, Orchid Slingshot Company Limited, Thailand
- Master Coaching, Orchid Slingshot Company Limited, Thailand
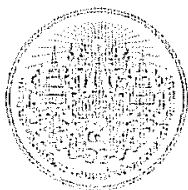
KING MONGKUT'S INSTITUTE OF TECHNOLOGY LADKRABANG
BANGKOK THAILAND
SCHOOL OF GRADUATE STUDIES

Name : MR. THANASAK CHAIYAKUL

(นายธนศักดิ์ ไชยะกุล)

Date of Birth : April 2, 1976

Date of Admission : November 3, 2003

Record No. : 46066820

Degree : Master of Science

Program : Information Technology (Information Science)

Date of Graduation : November 16, 2005

CODE	COURSE TITLE	CREDIT	GRADE	CODE	COURSE TITLE	CREDIT	GRADE
	2nd Semester, 2003						
07017101	INFORMATION SYSTEMS CONCEPTS	3	A				
07017102	INFORMATION SYSTEMS DEVELOPMENT	3	A		GRAND TOTAL CREDITS : 38		
07017201	COMPUTER NETWORK TECHNOLOGY	3	A		GPA : 3.92		
	GPS : 4.00 GPA : 4.00				TRANSCRIPT CLOSED		
	1st Semester, 2004						
07017103	MANAGEMENT INFORMATION SYSTEMS	3	A				
07017202	ADVANCED DATABASE SYSTEMS	3	A	Checked by			
07017208	SEMINAR 1	1	A		(Miss Sunanthrat Phosri)		
07017316	SPECIAL TOPICS IN INFORMATION MANAGEMENT TECHNOLOGY	3	A				
	GPS : 4.00 GPA : 4.00						
	2nd Semester, 2004						
07017204	SOFTWARE ENGINEERING	3	A				
07017205	BUSINESS SYSTEMS AND INFORMATION MANAGEMENT	3	B+				
07017206	DISTRIBUTED INFORMATION SYSTEMS	3	B+				
07017209	SEMINAR 2	1	A				
	GPS : 3.70 GPA : 3.89						
	1st Semester, 2005						
07017207	SYSTEM DEVELOPMENT PROJECT	3	A				
07017312	CLIENT - SERVER SYSTEMS DEVELOPMENT	3	A				
07017315	SPECIAL TOPICS IN SOFTWARE TECHNOLOGY	3	A				
07017501	COMPREHENSIVE EXAMINATION	0	S				
	GPS : 4.00 GPA : 3.92						

Certified true copy. Not valid without seal.

Date Issued ..... **2 9 NOV 2005**

Assoc.Prof.Dr.Itthichai Arungsrisangchai

Director,Office of the Registrar

มหาวิทยาลัยกรุงเทพ

BANGKOK UNIVERSITY

AR. 023

ACADEMIC RECORD

NAME ....MR. THANASAK CHAIYAKUL.. REGISTRATION NO. ....1-37-07-0066..... NATIONALITY.......THAI

DATE OF BIRTH ......APRIL 2, 1976............................ PLACE OF BIRTH .....BANGKOK, THAILAND........... RELIGION....BUDDHISM

PREVIOUS EDUCATION..M. 6, THE MINISTRY OF EDUCATION'S EXAMINATION IN B.E. 2535 (1992 A.D.)

DATE OF ADMISSION ....JUNE 6, 1994.............. DATE OF LEAVING ....APRIL 18, 1998.......... REASON.....GRADUATION

SCHOOL OF .....SCIENCE.............................. MAJOR......COMPUTER SCIENCE

DATE OF GRADUATION ....MARCH 1, 1998.......... DEGREE CONFERRED.......B.S. (COMPUTER SCIENCE)

REMARKS:...

Course No.	Course Title	Crs	Gr.	Pts.	Course No.	Course Title	Crs	Gr.	Pts.
	First Semester 1994					**First Semester 1996**			
CH 101	General Chemistry	3	A	12	CS 316	OS & Computer Architecture I	4	B	12
CH 102	Lab. in General Chemistry	1	A	4	CS 317	Data Struc. & Algorithm Anal.	3	B	9
MA 111	Calculus I	3	A	12	CS 414	COBOL Programming	3	B	9
LB 211	Logic	3	C	6	LB 201	Business Thai	3	A	12
CS 311	Computer Programming I	4	C	8	LB 212	Philosophy	3	A	12
SE 221	Basic Thai Typewriting	3	D	3	EN 301	English V	3	C	6
EN 101	English I	3	C	6		GPA. 3.15			
	GPA. 2.55					CUM. GPA. 2.97			
	Second Semester 1994					**Second Semester 1996**			
AC 201	Principles of Accounting I	3	D	3	LB 102	Man and Society	3	B	9
PH 101	General Physics I	3	A	12	CS 318	Organization of Prog.			
PH 102	Lab. in General Physics I	1	B	3		Languages	3	B	9
MA 112	Calculus II	3	C	6	CS 403	Database Mgt. Systems Design	3	B	9
CS 312	Computer Programming II	4	C	8	CS 418	Computer Applications in Bus.	3	B	9
EN 102	English II	3	B	9	CS 419	Systems Analysis	3	B	9
	GPA. 2.41					GPA. 3.00			
	CUM. GPA. 2.48					CUM. GPA. 2.98			
	First Semester 1995					**First Semester 1997**			
MA 114	Linear Algebra	3	C	6	CS 404	Artificial Intelligence	3	B	9
PH 103	General Physics II	3	A	12	CS 406	Software Design & Development	4	A	16
PH 104	Lab. in General Physics II	1	B	3	CS 408	Automata,Computability,and			
MA 113	Calculus III	3	B	9		Formal Languages	3	B	9
ST 201	Intro. to Statistics	3	B	9	CS 450	Computer Architecture	3	A	12
CS 313	Intro. to Computer Systems	4	A	16	CS 455	Computer Communication			
EN 201	English III	3	B	9		Network	3	A	12
	GPA. 3.20				MG 112	Management	3	C	6
	CUM. GPA. 2.73					GPA. 3.36			
						CUM. GPA. 3.03			
	Second Semester 1995								
MA 115	Discrete Structures	3	B	9		**Second Semester 1997**			
ST 205	Probability	3	A	12	CS 402	OS & Computer Architecture II	4	A	16
CS 314	Intro to Computer				CS 407	Theory of Programming			
	Organization	4	A	16		Languages	3	B	9
CS 315	Intro. to File Processing	3	B	9	CS 411	Operations Research I	3	A	12
EC 203	Intro. to Economics	3	A	12	CS 421	Special Topics	3	A	12
EN 202	English IV	3	B	9		GPA. 3.76			
	GPA. 3.52					CUM. GPA. 3.10			
	CUM. GPA. 2.93								
						* TRANSCRIPT CLOSED *			

Total number of credits earned ....142 Credits........................ Cumulative Grade Point Average...........3.10

A minimum of 135 credits and a minimum cumulative grade point average of 2.00 are required for the eligibility to receive a bachelor's degree.

NOTE : This transcript is not valid as official transcript if without university seal and the original signature of the Registrar in ink. Any erasure and/or alternation on this document renders the whole transcript invalid.

See back for Key to Transcript

....Registrar

(Mrs. Wiram Supattarakiat)

Issued on 1 2 NOV 1999

APMG International
Accrediting Professionals

AXELOS
GLOBAL BEST PRACTICE

This is to certify that
Thanasak Chaiyakul

Has achieved the
ITIL® Foundation certificate in IT Service Management

Effective from **25 December 2015**   Expiry date **N/A**
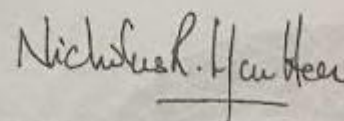
Certificate number **03947236-01-NLFS**   Candidate number **2000321168**

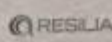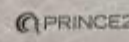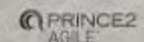Signature   Signature

Peter Hepworth, CEO, AXELOS   Nick Houlton, COO, APMG International
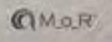
ITIL   RESILIA   PRINCE2   PRINCE2 AGILE   M_o_R   P3M3   P3O   MoP   MoV

APM GROUP

THIS IS TO CERTIFY THAT

Thanasak Chaiyakul

HAS PASSED THE

PRINCE2™
Foundation Examination

DATE

13 July 2007

REGISTRATION NUMBER

P2R/230295

Peter Fanning
Deputy Chief Executive, OGC

PRINCE2

Best Practice

OGC
Office of Government Commerce

Last Activity Recorded : January 24, 2011
Microsoft Certification ID : 2886993

Microsoft
C E R T I F I E D
Professional

THANASAK CHAIYAKUL
RAMA 4 RD
BANGKOK, 10110 TH
thanasak@ktam.co.th

ACTIVE MICROSOFT CERTIFICATIONS:

Microsoft® Certified IT Professional (MCITP)

Certification Number :	D227-5672	**Achievement Date :**	01/24/2011
Certification/Version :	Enterprise Administrator on Windows Server® 2008		

Microsoft® Certified Technology Specialist (MCTS)

Certification Number :	D227-5671	**Achievement Date :**	01/07/2011
Certification/Version :	Windows Server® 2008 Applications Infrastructure, Configuration		
Certification Number :	D227-5670	**Achievement Date :**	12/24/2010
Certification/Version :	Windows Server® 2008 Network Infrastructure, Configuration		
Certification Number :	B731-5860	**Achievement Date :**	12/17/2010
Certification/Version :	Windows Server® 2008 Active Directory, Configuration		
Certification Number :	D227-5675	**Achievement Date :**	06/16/2010
Certification/Version :	Windows® 7, Configuration		

Microsoft Certified Professional

Certification Number :	B731-5846	**Achievement Date :**	01/15/2003
Certification/Version :	MCP 2.0 -- Certified Professional		

MICROSOFT CERTIFICATION EXAMS COMPLETED SUCCESSFULLY:

Exam ID	Description	Date Completed
647	Pro: Windows Server 2008, Enterprise Administrator	January 24, 2011

643	TS: Windows Server 2008 Applications Infrastructure, Configuring	January 07, 2011
642	TS:Windows Server 2008 Network Infrastructure, Configuring	December 24, 2010
640	TS:Windows Server 2008 Active Directory, Configuring	December 17, 2010
680	TS: Windows 7, Configuring	June 16, 2010
215	Installing, Configuring, and Administering Microsoft® Windows® 2000 Server	January 15, 2003