

- Bangkok, Thailand
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Summary

Operations executive with startup and management experience in B2C, B2B, C2C e-commerce, mainly in Internet retailing, fulfillment, and logistics

Competences

Operations

Supply Chain

eCommerce

IT Operations

Start-ups

Project Mgmt

Logistics

Languages

Thai English Native Advanced

Sanida Manakitpinyo



Work Experience

Oct 2015 – Present (10 months)



Oct 2014 – Sep 2015 (1 year)



May 2012 – Oct 2014 (2 years 6 months)



Jan 2012 – Apr 2012 (4 months)



Nov 2004 – Jan 2005 (3 months)



Sep 2003 – Oct 2004 (1 year 2 months)



Assistant Director, Fulfillment and Operations

Aden Fulfillment | Ascend Group

Leading TH Operations and assisting COO eCommerce in regional operations expansion in SEA

Co-started up a new business unit as eCommerce fulfillment and logistics service provider to serve growing Internet economy

Assistant Director, eCommerce Operations

eBusiness Group | True Corporation

Established and scaled up fulfillment and operations to enhance customer experience and minimize costs

Inhoused operations and collaborated with Product Development to build in-house fulfillment operating system

Vice President, Operations

Zalora Thailand | Global Fashion Group

Led TH Operations, including Warehouse, Fleet, and Production, as well as managed all partnered 3rd party logistics providers

Developed and systematized TH Operations to meet industry best practice with International Regional Operations team

Managed CAPEX, OPEX, HR budgets and coached all Managers

Business Development Consultant, Operations

Zalora Thailand | Rocket Internet SE

Set up and initiated end-to-end procedures for TH Operations Built and coached Operations team and planned for its expansion

Senior Planner, Production Planning & Control

Sirivatana Interprint PLC

Assessed and evaluated production plans and capacities

Adjusted and improved production processes and workflows

Production Supervisor, Afterpress

Sirivatana Interprint PLC

Supervised 3 production units and developed KPIs
Improved product qualities and process efficiency
Led and implemented Kaizen initiative for Production Dept

Update: July 2016

Awards

Core Values Award: Change Ascend Corporation, 2015

Outstanding Academic Performance

California State University, San Bernardino, 2011

Outstanding Student Performance

University of California, Riverside Extension, 2008

Trainings

Total Quality Control

Department of Industrial Engineering, Chulalongkorn University, 2004

Quality Control and Cost Reduction

Thailand Productivity Institute, 2003

Internship

Siam Cement Group Thai Ratchaburi (1989)

Printing & Finished Goods
Summer 2002



Interests

Product Design

Mobile Technology

Infographic

Business Sustainability

Mottos

Keep WalkingJohnnie Walker

Nothing Impossible Addidas

Think Different
Apple

Leadership Coaching Negotiation Execution Change Mgmt

Education

Apr 2009 – Jun 2011 CA, United States

California State University, San Benardino MBA, Supply Chain Management

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Jun 2007 – Dec 2008

CA, United States

University of California, Riverside

Certificate in Logistics and Supply Chain Management

Certificate in Project Management

May 1999 – Mar 2003

BKK, Thailand BS, Printing a

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King Mongkut's University of Technology, Thonburi

BS, Printing and Packaging Technology

Reference

Dr. Hendrik Harren

Start-up CEO and Entrepreneur Former COO at Zalora TH hendrik@harren.berlin Berlin, Germany

Beatriz Rastrollo Lerma

MBA Candidate at Columbia University Former VP of Buying at Zalora TH beatriz.rastrollo@gmail.com New York, United States

Other Details

Reporting Structure

Superiors:	# of staff
■ Group CEO/President at True Corporation	1
CEO/President at Ascend Corporation (Managing Director level)	1
COO eCommerce /General Manager at Aden Fulfillment (Deputy Director level)	1

Subordinates:

Fulfillment Center Manager (Senior Manager lever)	1
Operations Managers (Manager level)	5
■ Shift Supervisors (Supervisor level)	9
■ Team leaders (Senior officer level)	14
■ Staff (Officer level)	46

Current Salary

160,000 THB + other benefits

Expected Salary

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Update: July 2016