**SUCHOT NIMITRAHT**

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**Bangkok, Thailand**

# A hard-working, analytical IT professional with a development background, who is best at problem solving skills and always develops an effective solution to deal with complex business and technical issues.

# Currently working as Business Analyst in Capital Markets Business with KBank, Thailand and involved with various high volume, multi-threaded financial platforms, applications and strategies at HSBC for more than 7 years. My main role at HSBC was to deliver analytical solutions and IT expertise to support business to achieve a customer-driven business environment. Vastly experienced in all aspects of an IT project life cycle with a good understanding of ITIL processes and methodologies.

# Experienced in one of the biggest software companies in Thailand, Reuters Software, and was promoted to be a senior software engineer after two years working; left the position to study abroad to pursue a master’s degree and to gain more IT management knowledge.

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# 5BPROFESSIONAL EMPLOYMENT HISTORY

**2014-Present** **Kbank** **Bangkok, Thailand**

Senior Business Analyst

* *Participating in project planning, design, implementation, testing and roll out with traders, clients and vendors to enhance CMB (Capital Markets Business) projects.*
* *Acting as the first escalation point of issues, problems and wish lists mainly in Murex and working closely with users, production support, and vendors*
* *Creating and managing a new FX limit order platform. Acting as a project manager and business analyst.*

**2012-2014** **HSBC Bank plc**  **Hong Kong**

Production Support Specialist

**2007-2012** **HSBC Bank plc**  **London UK**

Production Support Specialist

*The application support specialist role focuses on FX and MM global service quality, problem and recovery management, platform availability and identifying risks. I also assist with new systems enhancements, and in system recoveries in order to align with business goals, deliver projects in line with the expectation of sponsors. I work in an expanding global team located mainly in 3 regions from New York, London and Hongkong. The team includes different areas such as application support, service transition and development. I have proven a wide knowledge of IT and IT project management having been assigned to core projects in 6 years working with HSBC. The outstanding achievement is not only seen at the successful delivery of projects but also at the resolution of day to day business activities in a diverse and constantly changing environment. I have experienced using a number of technologies such as Java, MQ, Adobe, Oracle, Sybase, Tibco, and etc as well as managed existing FX services both developed in house and externally such as RET, TAPI, ET and chiefly participated in the new FX service transitions such as FX OMS and Evolve FX. The position sharpens my skills in every aspect due to the nature of the bank and its challenging targets.*

*I was a global service owner of FX OMS and Evolve FX and a local owner of RET. Some of my major tasks and key achievements include:*

* *Providing eFX global support, managing incidents, problems and change records of eFX systems and working with regional IT and business teams.*
* *Building service expertise and features and passing knowledge to regional support teams*
* *Creating robust service monitoring to achieve monitoring requirements*
* *Working closely with development teams, business analysts and project managers to ensure system issues are fixed and prioritised properly and ensuring system delivery is supportable*
* *Acting as a problem owner and leading in a problem investigation*
* *Delivering a number of releases including RET service pack and hotfix releases, FX OMS phase 1 and Evolve FX releases as well as control M scripts and all required helper scripts*
* *Managing system knowledge in the follow-the-sun support team and documenting support documents*
* *Migrating systems and demising legacy systems e.g FAB and Orderwatch*
* *Implementing business solutions both software and business strategies e.g. OMSRate, CA adapter replacement, Ethel etc*
* *Redesigning RET websites globally and redesigning RET with a new security policy*
* *Enabling coreprice to RET globally*
* *Being a key person for DCM projects – planning and implementation*
* *Redesigning FXOMS position book management in order to reduce data corruption*

**2007** **FDM Group plc**  **Brighton and London UK**

IT Consultant

*Having graduated I decided to join FDM as an IT consultant to put myself into IT consultant market. Relevant training courses included Oracle, Unix and Java.*

**2004-2005** **Sahawattakee Partnership Limited**  **Bangkok Thailand**

Strategic Planner, General Manager

*In June 2004, I resigned from Reuters to fully help my parents operate my family business, a furniture manufactory, Sahawattakee Partnership Limited. Here I had managed the whole company. I had used my leadership skills to supervise my employees around 20 persons and I had also been trying to continually employ technology to the core of my business. For instance, I used my technical skills to make my business more flexible by developing the e-commerce website to open another channel of trading.*

**2002-2004** **Reuters Software (Thailand) Limited**  **Bangkok Thailand**

Software Engineer, Development Team

*For more than two years, I had worked as a software engineer for Reuters Software Thailand Limited, a worldwide leading news and financial data firm. I was assigned into the Reuters Treasury System-Automated Dealing project (RTS-AD), the most valuable and biggest project for Thailand site at that time. RTS-AD is a real-time order routing system foreign exchange and money market products that provides automated pricing, delivery, settlement and research. RTS-AD is for banks that wish to provide a means for corporate customers to do online foreign exchange trading and money market transactions. I was responsible for taking care of the trading server, which is the most important part of RTS-AD system and written in Java. Not only did I maintain the complicated system, but also solve many problems and implement a number of functions requested by customers to the system. This project required high responsibility because of its dealing with a lot of money so a minor error was unacceptable.*

*Key achievements are listed as follows:*

* *Building and transferring RAD software from Palo Alto to Bangkok and moving the development site to Bangkok*
* *Providing a development level and third line level support in a CMM level 5 software model environment*
* *Fixing RAD bugs and releasing RAD new functionalities requested by customers*
* *Being a key person in RAD software development process – requirement analysis, planning, designing, implantation, testing and verification, documenting, deployment and maintenance*

**2000-2001** **AMD Thailand**  **Pathumthani Thailand**

Programmer and web developer (intern)

*When I was in my junior year of my undergraduate level, I was chosen from hundreds of students to be one of trainees by AMD Thailand, at which I was responsible for a web developer and also created some utility programmes for engineers there. Generally, they were the applications connected to Oracle database and mostly written by Visual Basic.*

# TECHNICAL SUMMARY

**Languages:** Java (RMI, JDBC, Servlets, JSP, Swing components), JavaScript, C/C++, Visual Basic, Visual C++, XML, HTML, Pascal, Prolog, PL/SQL, Shell programming, Perl programming

**Operating Systems:** Windows, Solaris, HP, UNIX, Linux, Dos

**Platforms:** IBM PC and compatibles, SUN Workstation

**Databases:** Oracle, Sybase, MySql

**Middleware:** TIBCO Rendezvous, RMDS, IBM MQ, Apache MQ, FIX

**Additional Software:** Microsoft Office, Apache Tomcat, JBuilder, JBoss, BugSeeker, JProfiler, IBM Lotus, Frontpage, Dreamweaver, Netbeans, Ithink, Eclipse, Aqua Studio, Oracle Toad, SQL Developer, 3000/Xtra

**Other Computer Knowledge:** Artificial intelligence, Security, Networking, Database management and administration, Operating systems

**Certifications:** UNIX administration, Advanced java programming, Oracle certified professional, Oracle database administration, ITIL

**Attended Training Courses:** Geneos, UNIX shell scripting

# 3BPROFESSIONAL STRENGTHS

* Solid understanding of FX/MM business and strong knowledge of FX electronic trading marketplace.
* Strong IT backgrounds, covering designing, implementing, testing and consulting, in information technology and information systems with a good understanding in information technology management concepts.
* Excellent understanding of IT infrastructure, networking and connectivity especially in eFX systems
* Good at interpersonal skills and team working. Highly adaptive and committed team player who has a proven track record of delivering high-quality work within deadlines.
* Flexible, friendly, hard working, mature and having a sense of responsibility.
* Eager to learn new things and develop my skills both technical and management.

# 4BEDUCATION

**2005-2006** **University of Manchester**  **Manchester UK**

Master of Science in Business Information Technology

*Course modules covered e-Business, Distributed Systems and Internet Technology, Enterprise System modelling, Industrial application, Information Management and Research and Professional Development. My dissertation was “Face Authentication System using Eigenfaces”. The system was written in Java and able to authenticate user’s identity by his or her face.*

**1998-2002** **Thammasat University**  **Bangkok Thailand**

Bachelor of Science in Computer Science (Second class honours with a GPA of 3.30)

*The programme concerned with a wide range of subjects. The fundamental programming languages were provided in the first two years. Most course modules aimed to provide an understanding of how software and hardware technology can be harnessed to help with solving problems. Additionally, topics included the structure and organisation of computer systems, the theories of computing, as well as the production of software. The final project was called “Secured Biometrics Internet Payment”. Its idea was to verify user’s credit cards by matching users’ faces with those stored in a database.*