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| |  | | --- | | **Thiraphon Chuencharoen** | | **Citizenship : Thai ▪ Date of birth : 07 December 1976** | | |  | | --- | | **Contact** | | **Tel : 081-910-9710**  **e-mail :** [**jerdyy@gmail.com**](mailto:jerdyy@gmail.com)  **Line ID : jerdyy** | |
| |  | | --- | | **Address** | | 1159 Paholyothin Rd., Senanicom, Chatujchak, Bangkok 10900 | | |
| |  | | --- | | **Highlights** | | * Over 10 years in people management as department manager. * Over 10 years of localization and global IT industries. * Strong in multitasking and quantity management. * Solid software development knowledge. * Organizational and strategic planning. * Experienced manager with expertise in human relation and project management. * Experience in project management. | | |
| |  | | --- | | **Work Experience** | | |  |  | | --- | --- | | ***Acclaro (Thailand)*** | **July 2010 - Present** | | *Department manager* | **130,000+** | | * Driven team performance and KPI achievement. * Initiate new service and innovation to support new potential opportunity. * To coach and develop the team members to understand project, process, requirement, and new innovation. * Managing and monitoring resource to ensure that all projects will be delivered on time, effectively and efficiently, including within the budget. * To solve problems and provide advice to project team members are to deliver the project smoothly. * Motivate, provide support and advise team. * Workflow process and budgetary reports to management team. * Work with project management team and client for project meeting and technical requirement as well as deadline. * Work with presales team for analyzing and quoting new opportunity. * Hands on project in term of localization engineering, automate script development, testing project lead, and project manager. * Response for technical kickoff meeting with both tech and non-tech team. | | | ***EQHO Communication*** | **May 2004 – July 2010** | | *IT Manager / Technology Manager* |  | | * Responsible 4 departments 19 people: IT, Engineer, Audio Visual, and Desktop Publishing. * Manage and optimize resource availability for production team. * Resource control and availability for 4 departments. * Project owner for in-house ERP and CRM implementation with Indian and Australian vendors. * Deal and handle with multiple vender both Thailand vender and oversea venders e.g. India vender and Australian vender. * System customization: ERP(Netsuite), Accounting (WinSpeed) and CRM(SugarCRM) * Cost control and department revenue report to management team. * Define and improve production process. * Problem solving both in project and people. * Motivation team, changing team member attitude. * Research and development new technology, tool and process. * Define IT policy and strategy to support company strategy. * In-house application development using PHP, ASP, MySQL and MS SQL server. * Technical consulting and resolution to project managers and engineers. * Meeting with management team to create the process for project to meet the client’s need. * Perform project management: managing schedule, tracking progress of project, and controlling and allocating resources. * Perform project analysis/evaluation to measure the project value and minimize the overall production cost. * Create KPI to evaluate and improve team performance. | | | **IBM Thailand** | **November 2003 – May 2004** | | *IT Specialist* |  | | * 1st Tier support Logistic system of IBM global. * Coordinated with development team to solve functional problem and implemented new version of system. * Tested new system before launching. * Filed bug/defect reports designing in Lotus Note. * Learned logistic model, JIT, and ERP concept. | | | **SDL Inc. Thailand** | **May 2001 – November 2003** | | *Localization Software Engineer* |  | | * Worked as a Project Leader/System Analyst/Database Administrator/Web Programmer for Intranet web site, tracking all projects in Asian offices, using ASP, IIS, MS Access, and SQL Server 7. Database Security and Backup & Recovery are taken into account as well. * Developed localization tools using Perl and VBA * Localized software and web sites for hp, Dell, Motive, Nvidia * Tested localized software, i.e., hp printer drivers, Nvidia display drivers, and eHelpDesk Motive Software. | | | **Loxley Public** | **April 1999 – May 2001** | | *System Analyst and Programmer, Technical Support* |  | | * System analysis and design for Samitivej Hospital. * Implemented web site and applications for Samitivej Hospital using ASP and MS Visual Basic 6 connecting via SQL Server * Implemented Intranet Web site and applications using Visual Basic 6, ASP, Java Script, MS Access, and MS SQL 7 * End user on site support at Samitivej Hospital. * Provided technical support involving the issues about Windows 9X, NT, Internet Mail. | | | **Fiscal Policy Office, Ministry of Finance** | **Outsourcing project** | | *Public dept.web database project* |  | | * Thailand public dept database. * Forecast for total payment in future with different Exchange rate and interest rate. * Historical for public dept. * Forecast for Exchange rate and interest rate. | | | **Siam Fiber Cement Co., ltd. (Subsidiary of SCG)** | **Outsourcing project** | | *Company and product website* |  | | * www.siamfibrecement.com * Display company profile, product detail, news and email communications. * Dynamic CMS website. * Developed in PHP and MYSQL. | | | | |
| |  | | --- | | **Localization Engineering Services** | | * Prep file to CAT tool format for translation * Post CAT tool file to original format to client delivery * Technical consultant to design the process, giving the suggestion of CAT tool * CAT tool support * INI, Filter, Parser customization for project * Translation Memory management * QA checking service | | |
| |  | | --- | | **Localization Testing Services** | | * Test lead: test setup and suggestion to linguistic team * Test support * Test script and test plan writing * Conduct localization testing * Bug triaging * Bug fixing * Bug report to client | | |
| |  | | --- | | **Desktop Publishing Services** | | * Desktop Publishing preparation * Desktop Publishing on MS office 2003 – 2010 and Adobe family * Screenshot capturing * Help compilation |  |  | | --- | | **Development Services** | | * Script, tool developing e.g. macro, regular expression, autohotkey |  |  | | --- | | **Tools and Technologies** | | **CAT tools**   * SDL Trados 2007, 2009, 2011 * SDLX, Trados * SDL Passolo * WorldServer * MemoQ * Wordfast * Catalyst * RCWinTrans * Déjà Vu   **Programming/Scripting**   * Macro in MS Office * Regular expression e.g. Search&Replace, Emeditor, Notepad++ * Autohotkey script * Beyond compare rule * Other QA scripts |  |  | | --- | |  | | |
| |  | | --- | | **Languages** | | |  |  |  | | --- | --- | --- | | **Thai** (native) | **English** |  | | | |
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