

Toronto Hydro-Electric System Limited
YOUR ELECTRICITY BILL



Account Number
0000240000
To be used for payments

Premises Number
0000240813

Bill Print Date 022625

Meter Number
10512302
MINISTRY OF TRANSPORTATION
OPERATIONS OFFICE
159 SIR WILLIAM HEARST AVE
2ND FLOOR
TORONTO ON M3M 0B7

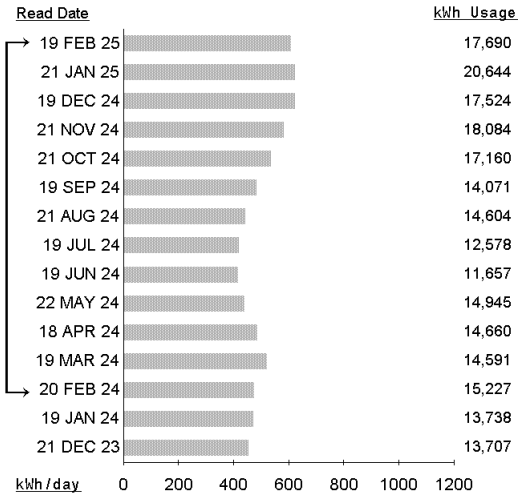
| | |
|--|-------------|
| Statement Date | Feb 25 2025 |
| Amount Due | \$3,302.44 |
| Due Date | Mar 21 2025 |
| Amount Paid | |
| 416-542-8000 torontohydro.com Interest is charged on any amount past due at a daily rate of 0.04896% compounded at the time of billing from the due date until receipt of such amount and all accrued interest (effective interest rate of 19.56% per annum). | |

Service Location: 26 ARMOUR BLVD LTG ON HWY, NORTH YORK
Business - General Service < 50 kW

Your Electricity Charges

| | |
|--|-------------------|
| Electricity Electricity distributed by TORONTO HYDRO | |
| 725.000 kWh Lower Tier at \$0.093 per kWh | 67.43 |
| 16,964.703 kWh Higher Tier at \$0.11 per kWh | 1,866.12 |
| | |
| Delivery | 1,262.70 |
| | |
| Regulatory | 109.50 |
| | |
| Your Total Electricity Charges | 3,305.75 |
| | |
| H.S.T. (H.S.T. Registration 896718327RT0001) | 429.74 |
| | |
| Ontario Electricity Rebate | 433.05 CR |
| | |
| Your Previous Charges | |
| Amount of last bill | 3,857.65 |
| Payment Received Feb 11 2025 - Thank You | 3,857.65 CR |
| Balance Forward | 0.00 |
| | |
| Total Amount Due by Mar 21 2025 | \$3,302.44 |

Compare Your Daily Usage



Visit our outage hub for tools and resources to help you stay safe and be prepared for winter storms.
Learn more: torontohydro.com/outagehub

Your Electricity Usage

| Meter Number | Meter Reading Period | Number of Days | Read Type | Current Reading | Previous Reading | Billing Mult. | kWh Used | Loss Factor Adjustment | Adjusted kWh Used |
|--------------|----------------------------|----------------|-----------|-----------------|------------------|---------------|-----------|------------------------|-------------------|
| 10512302 | JAN 21 2025 TO FEB 19 2025 | 29 | Act. | 231293.907 | 213604.204 | 1 | 17689.703 | 1.0295 | 18211.548 |

| Demand kW | Demand kVA | Metering Adj. | Adjusted kW | Adj. kVA |
|-----------|------------|---------------|-------------|----------|
| 41.940 | 42.100 | 1 | | |

Total Ontario support: \$433.05. To learn more about the Province's electricity support programs, visit Ontario.ca/yourelectricitybill.

Please detach and return the section below with your payment made payable to Toronto Hydro-Electric System Ltd.

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Amount Due: \$3,302.44
Due Date: Mar 21 2025

Amount Paid:

MINISTRY OF TRANSPORTATION
OPERATIONS OFFICE
159 SIR WILLIAM HEARST AVE
2ND FLOOR
TORONTO ON M3M 0B7

Please return this section
with your payment

BILLING & PAYMENT OPTIONS

Go paperless with eBills
Conveniently manage your bill online — anytime, anywhere
torontohydro.com/ebills

Mail
Send cheque (including invoice stub) to: Toronto Hydro
PO BOX 4490 STN A
Toronto, ON M5W 4H3

Bank ATM or teller
Pay your bill in person

Telephone or online banking
Make a payment right through your bank!

Go green, save trees
If you don't need a return envelope with your bill, please email us at contactus@torontohydro.com

Pre-authorized debit
Pay your bills automatically and on time, through your bank
torontohydro.com/pad

SAFETY FIRST



Power outage?
24-hour hotline **416-542-8000**



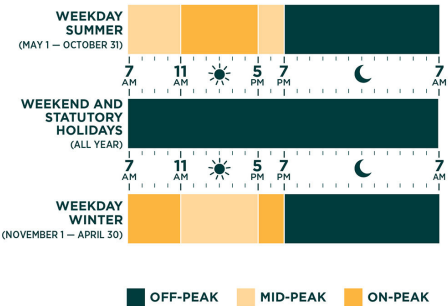
Call before you dig
It's the law **1-800-400-2255**



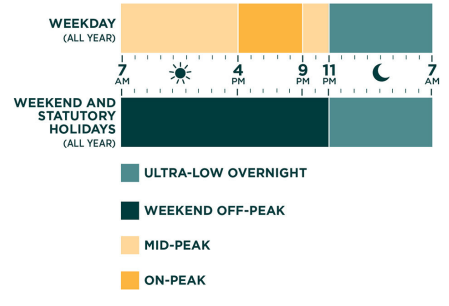
Report a streetlight out
24-hour hotline **416-542-8000**
or online at torontohydro.com/streetlightmap

CHOOSE THE ELECTRICITY PRICE PLAN THAT WORKS BEST FOR YOU

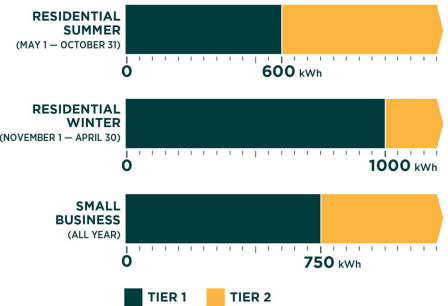
Time-of-Use (TOU) Rates
TOU pricing charges customers according to the day of the week and time of day that they use electricity. This price plan may benefit customers who shift high electricity-usage activities, such as doing laundry or running the dishwasher, to off-peak periods, which are charged at a lower rate.



Ultra-Low Overnight (ULO) Rates
ULO offers customers rates based on ultra-low overnight, mid-peak, on-peak and weekend off-peak pricing. This may benefit customers who shift high electricity-usage activities, such as charging electric vehicles, doing laundry or running the dishwasher, to lower-demand periods overnight. ULO price periods are the same in the summer as they are in the winter.



Tiered Rates
Tiered pricing separates electricity consumption into two price tiers. Customers are charged one rate for electricity usage up to a certain amount of consumption (or threshold) per month, and a higher rate for electricity used above that amount. This price plan may benefit customers who prefer to have the flexibility to use electricity at any time of day.



For more information on how to choose your preferred price plan, as well as factors to consider and tools that can help you decide, please visit torontohydro.com/customerchoice

PROGRAMS TO HELP YOU SAVE AT HOME

Ontario Electricity Support Program (OESP):
Qualify for a monthly on-bill credit based on household income and size.

Low-income Energy Assistance Program (LEAP):
Qualify for a one-time grant of up to \$650 if you're struggling to pay past-due bills or have received a disconnection notice.

Energy Affordability Program:
Qualify for free energy-efficient upgrades for your home.

Pricing and Rebates for Bulk Metered Multi-Unit Buildings:
To learn more, please visit torontohydro.com/multiunits

To learn more about these programs and how to apply, please visit torontohydro.com/help

YOUR SELF-SERVE PORTAL: Access your account online — 24 hours a day, 7 days a week

Moving made easier
Update your move information online in just minutes — quick and easy

See your bills at a glance
Up to two years of payment history is available

Are you a landlord?
Track electricity consumption for units across the city

View account details with just one click
Current balances, due dates and payment methods

Manage your electricity use
Track your usage and set up billing/usage notifications

Sign up for an online account at torontohydro.com/register

You can access our Privacy Policy at torontohydro.com/privacypolicy or you can call us at **416-542-8000** to request a copy. We're committed to protecting your privacy and would like to take this opportunity to inform you about the personal information we collect, how it's used, how we protect your confidentiality, and your rights with respect to this information.

LEARN MORE ABOUT HOW YOUR ELECTRICITY DOLLARS ARE SPENT AT TORONTOHYDRO.COM/INVESTMENTPLAN

EXPLANATION OF ELECTRICITY TERMS ON YOUR BILL. For a detailed explanation of electricity terms, please visit oeb.ca

Electricity — This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery — These are the costs of delivering electricity from generating stations across the province to Toronto Hydro, then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles, and operate provincial and local electricity systems.

A portion of these charges is fixed and does not change from month to month. The rest are variable and increase

or decrease depending on the amount of electricity that you use.

The Delivery Charge also includes costs relating to electricity lost through distributing electricity to your home or business.* Toronto Hydro collects this money and pays this amount directly to our suppliers.

*When electricity is delivered over a powerline, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Regulatory Charges — Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

Global Adjustment — Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation, and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

OUR COMMITMENT TO ACCESSIBILITY

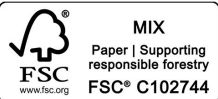
Toronto Hydro is committed to providing quality service that's accessible to everyone. It's our goal to eliminate any barriers that may exist by ensuring that all customers, employees and members of the public receive the same information and quality of service. To learn more, visit torontohydro.com/accessibility

CONTACT US

Business hours
Monday to Friday, 8 a.m. to 8 p.m.

Telephone
416-542-8000

Website
torontohydro.com



*A registered trademark of Toronto Hydro Corporation used under licence. "Toronto Hydro" means Toronto Hydro-Electric System Limited.