Representing text data

A brief Natural Language Processing lesson

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To open in Google Colab:

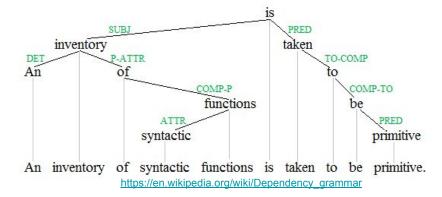
https://colab.research.google.com/github/bpben/vectors_demo/blob/main/demo_notebook.ipynb

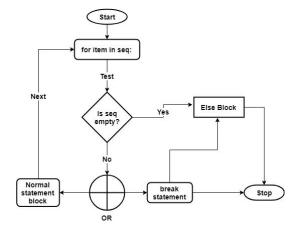
Natural Language Processing

What is natural language?

Natural Language Processing

"A language that has developed naturally in use (as contrasted with an artificial language or computer code)." (Oxford Dictionary definition)





https://www.techbeamers.com/python-for-loop/

Natural Language Processing

Unstructured data: Text, images, video

Structured data: Height, weight, stock values

How would you process structured data?

Do the same approaches work for unstructured data?

What is the point of NLP?

Goal: Ensure accurate response to input text

Ideal world: Infinite resources, read and respond correctly to every input

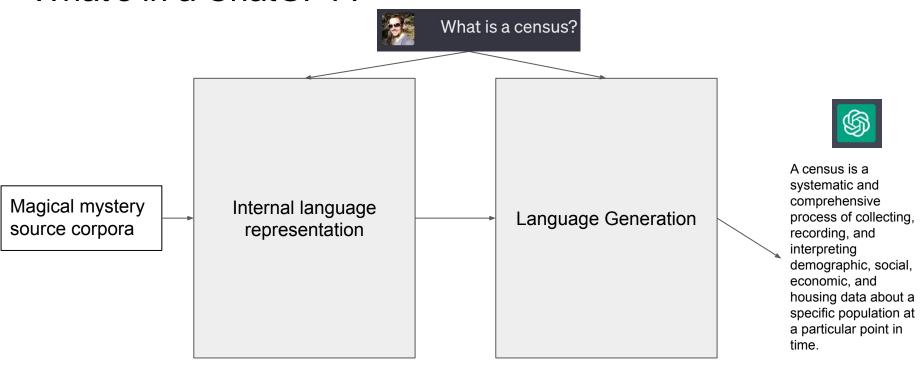
Real world: Need heuristics/automation

Goal: Ensure accurate response to informative representation of input text

NLP system should contain

- Method for creating informative representation
- Method for utilizing that informative representation for application

What's in a ChatGPT?

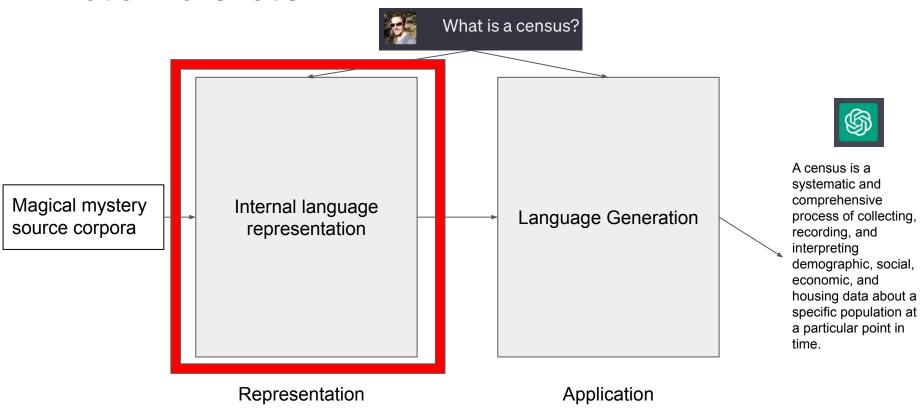


Representation

Application

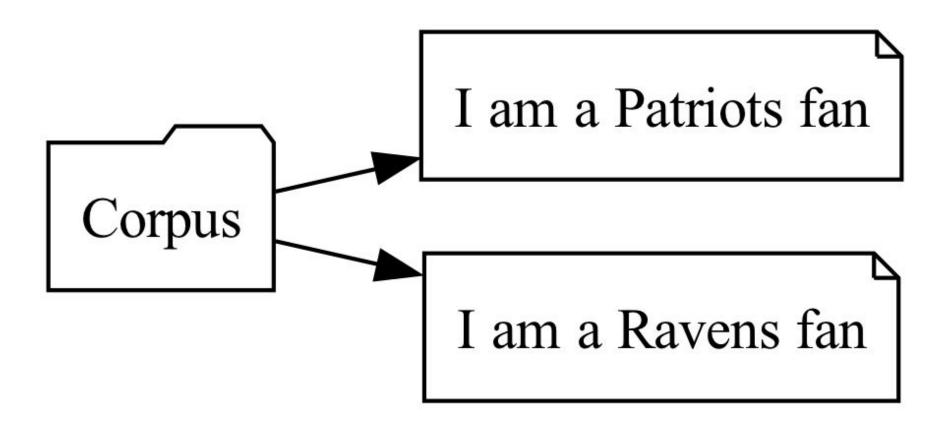
Adapted from talk by Jimmy Lin: <u>Information Access in the Era of Large Pretrained Neural Models</u>

What's in a ChatGPT?

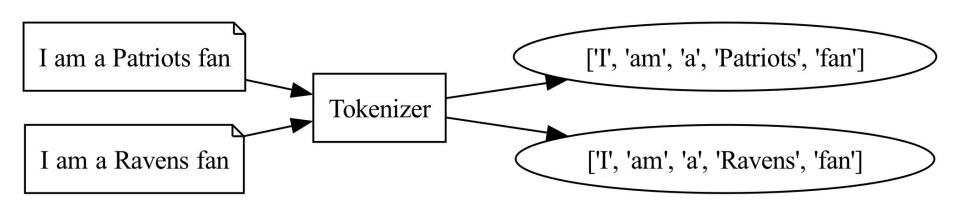


Adapted from talk by Jimmy Lin: Information Access in the Era of Large Pretrained Neural Models

From corpus to document



From document to tokens



Bag of words



What's the difference between comedy and history?

| am | а | fan | I | Patriots | Ravens |
|----|---|-----|---|----------|--------|
| 1 | 1 | 1 | 1 | 1 | 0 |
| 1 | 1 | 1 | 1 | 0 | 1 |

| Comedies | Histories |
|----------|-----------|

| | As You Like It | Twelfth Night | Julius Caesar | Henry V |
|--------|----------------|---------------|---------------|---------|
| battle | 1 | 0 | 7 | 13 |
| good | 114 | 80 | 62 | 89 |
| fool | 36 | 58 | 1 | 4 |
| wit | 20 | 15 | 2 | 3 |

Figure 6.2 The term-document matrix for four words in four Shakespeare plays. Each cell contains the number of times the (row) word occurs in the (column) document.

https://web.stanford.edu/~jurafsky/slp3/6.pdf

The power of the document-term matrix (word count)

| am | а | fan | I | Patriots | Ravens |
|----|---|-----|---|----------|--------|
| 1 | 1 | 1 | 1 | 1 | 0 |
| 1 | 1 | 1 | 1 | 0 | 1 |

| Comedies | Histories |
|----------|-----------|
|----------|-----------|

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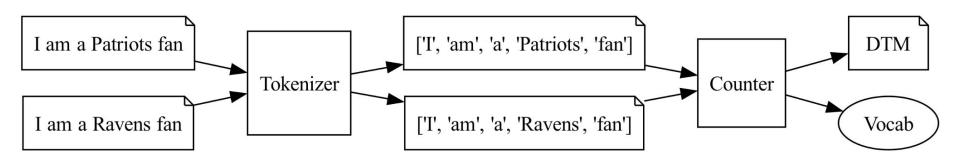
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Notebook: Count vectors for sentiment analysis

- Representation: Count vectors (document-term matrix)
- Application: Predict whether a movie review is positive or negative

From documents to document-term matrix



Making word counts more informative

- NLP: Informative representation of text
- Raw word count = each word counted the same
 - "I am a Patriots fan" vs "I am a Ravens fan"
- Reduce "noise"
 - Removing stopwords e.g. "the", "and"
 - Removing punctuation
- Weighting
 - Important words count more, unimportant words count less

| am | а | fan | I | Patriots | Ravens |
|----|---|-----|---|----------|--------|
| 1 | 1 | 1 | 1 | 1 | 0 |
| 1 | 1 | 1 | 1 | 0 | 1 |

Making word counts more informative

- NLP: Informative representation of text
- Raw word count = each word counted the same
 - "I am a Patriots fan" vs "I am a Ravens fan"
- Reduce "noise"
 - Turn words into common form
 - "I am" and "I will" -> "I be"
 - Stripping uninformative words
 - e.g. "the", "and"
- Weighting
 - Important words count more, unimportant words count less

| am | а | fan | I | Patriots | Ravens |
|----|---|-----|---|----------|--------|
| 1 | 1 | 1 | 1 | 1 | 0 |
| 1 | 1 | 1 | 1 | 0 | 1 |

Term Frequency - Inverse Document Frequency (TF-IDF)

- Term frequency: Count of term (T) within a document
- Document frequency (DF)
 - Documents with T
- Inverse document frequency (IDF)
 - o 1/DF

| | am | а | fan | I | Patriots | Ravens |
|------|----|---|-----|---|----------|--------|
| Doc1 | 1 | 1 | 1 | 1 | 1 | 0 |
| Doc2 | 1 | 1 | 1 | 1 | 0 | 1 |

Term Frequency - Inverse Document Frequency (TF-IDF)

- Term frequency: Count of term (T) within a document
- Document frequency (DF)
 - Documents with T
- Inverse document frequency (IDF)
 - o 1/DF
 - High DF (common term) = low IDF
 - Lower DF (uncommon term) = high IDF
- TF*IDF, term count weighted by how "informative" that term is

| | am | а | fan | I | Patriots | Ravens |
|------|----|---|-----|---|----------|--------|
| Doc1 | 1 | 1 | 1 | 1 | 1 | 0 |
| Doc2 | 1 | 1 | 1 | 1 | 0 | 1 |

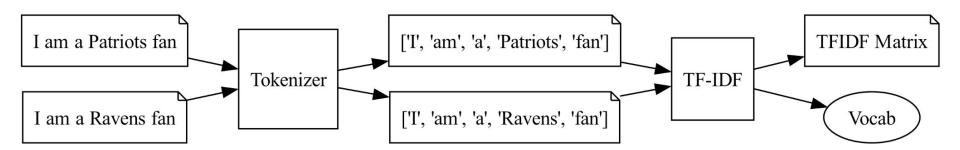
| Т | DF | IDF | Doc1 TF | Doc2 TF | Doc1 TF*IDF | Doc2 TF*IDF |
|----------|----|-----|------------|------------|----------------|----------------|
| Patriots | 1 | 1 | 1 | 0 | 1 | 0 |
| Ravens | 1 | 1 | 0 | 1 | 0 | 1 |
| fan | 2 | 0.5 | 1 | 1 | 0.5 | 0.5 |

Note: TFIDF usually has some additional "smoothing" transformations

Notebook: TF-IDF vectors for sentiment analysis

- Representation: TF-IDF vectors (IDF-weighted document-term matrix)
- Application: Predict whether a movie review is positive or negative

TF-IDF (simplified)



Curse of dimensionality with word counts

| Book, author, year | Unique words | Words | Words per unique word |
|--------------------------------------------------------------|--------------|---------|-----------------------|
| Sense & Sensibility by Jane Austen (1811) | 7,265 | 119,893 | 16.5 |
| A Tale of Two Cities by Charles Dickens (1859) | 10,778 | 137,137 | 12.7 |
| The Adventures of Tom Sawyer by Mark Twain (1876) | 7,896 | 71,122 | 9 |
| The Hobbit by JRR Tolkien (1937) | 6,911 | 96,072 | 13.9 |
| The Lion, The Witch, and The Wardrobe by C.S. Lewis (1950) | 3,520 | 39,166 | 11.1 |
| Harry Potter and The Sorcerer's Stone by J.K. Rowling (1998) | 6,185 | 77,883 | 12.6 |
| Twilight by Stephenie Meyer (2005) | 8,507 | 119,270 | 14 |

Shakespeare's plays 884k total words 28k unique words

https://www.opensourceshakespeare.org/statistics/

Topic models

- "Topic models are algorithms for discovering the main themes that pervade a large and otherwise unstructured collection of documents" (Blei 2012)
- NLP Informative representation of text
- Document = f(Topics), Topics = g(words)
 - Typically number of topics << size of vocabulary
 - Want to minimize the information lost by representing in this way
- An instance of "unsupervised" learning
 - No label decrease dimensions while minimizing information loss

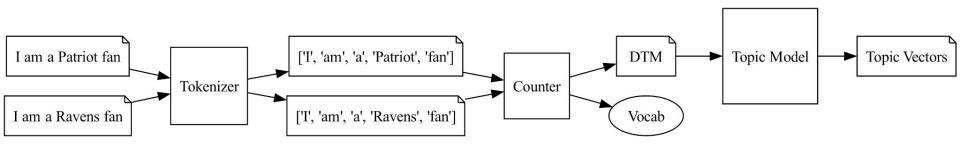
Representing an image with lower dimensions



Notebook: Topic vectors for sentiment analysis

- Representation: Topic vectors (NMF component loadings)
- Application: Predict whether a movie review is positive or negative

Our pipeline so far



Categorizing small/mid-size businesses

- Small/Mid-sized businesses that straddle multiple categories
- Customer questions
 - Sales: "Which businesses are similar to this lead?"
 - Marketing: "How do we better personalize ad campaign messaging?"
- Business websites rich source for services offered



O2 Yoga

"...offers classes 7 days a week. Our vegan cafe opened in July of 2013... We also have a retail store selling a limited selection of US-made yoga gear...peruse the retail, enjoy the cafe, or get a massage with one of the body workers in the Wellness Center..."

Yoga studio, cafe AND retail?!

Topic models for informative "business representation"

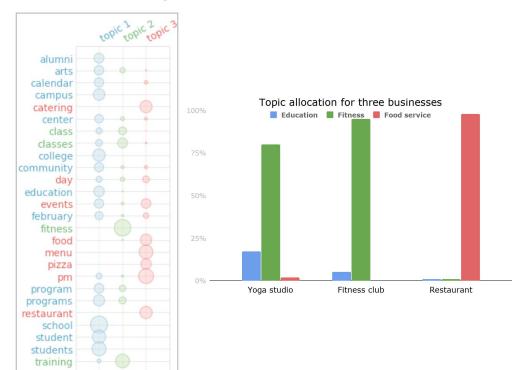
Topic modelling

- Website text to TF-IDF vectors
- Non-negative matrix factorization (NMF)

Output

- Business-level representation in "topic space"
- Calculate business-business similarity
- Split into "similar" groups, based on parameters
- Other predictive models

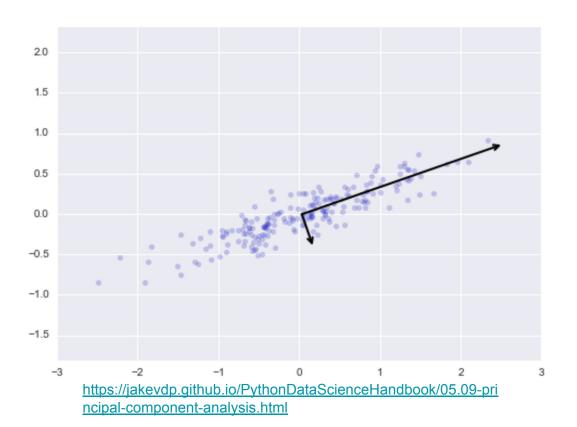
Product similarity



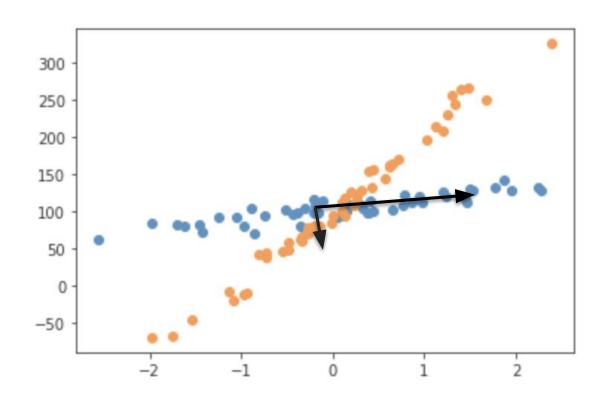
Circles are sized according to "relevance" to each topic

To the notebooks - topic models

This works on your current dataset



But what about a new dataset?



Transfer learning

