

# Benjamin Piccarillo

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## EDUCATION

**American University**, School of Public Affairs, Washington, DC  
BA in Political Science

May 2026

Brother of the *Alpha Epsilon Pi* Fraternity

*GPA: 3.4/4.0*

**Hopewell Valley Central High School**, Pennington, New Jersey

AP: Government and Politics, Lang., and Comp, Lit. and Composition

June 2022

Honors & Awards: Best Delegate from *Rutgers Model Congress*

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## JOB EXPERIENCE

*Intern*, **United States Senate**, Washington, DC

January 2023 – May 2023

- **Conducted in-depth research** in the Banking & Finance policy area; attended congressional hearings.
- Developed and organized a comprehensive **17-year speech database**, improving speechwriting efficiency and significantly reducing staff reference time.
- Managed constituent mail, assisted administrative tasks front office responsibilities, **processed over 100+ voicemails a day**.

*Host*, **The Park at 14th**, Washington, DC

October 2022- October 2023

- Successfully working in a fast-paced environment, ensuring prompt service, resolving issues to enhance customer satisfaction.
- Collaborated with **80+ team members**; managed day and night operations; maintained high class service for 12+ hours
- Assigned and **managed over 90 tables**, optimizing seating arrangements to increase turnover rate during peak hours.

*Barista*, **Compass Coffee**, Washington, DC

March 2024 – August 2024

- **Solely trained 17 new hires** in the course of a month, experience in working in a fast-paced environment.
- Provided excellent **customer service to over 400+ patrons daily**, whilst efficiently handling multiple brewing tasks.
- Independently managed café operations for moments during a union strike, took leadership at critical moments.

*Student Representative*, **AU Student Government**, Washington, DC

August 2023 – January 2024

- Created legislation improving bus timetable transparency, enhancing efficiency for over 8,000 students.
- Elected Vice-President of the Finance Committee, **overseeing the allocation \$127,000** for Student Clubs.
- Elected by over **200+ students** of the AU student body.

*Cashier*, **ShopRite**, Pennington, NJ

May 2023 – August 2023

- Provide high-quality customer service as the final point of contact, ensured smooth checkout experiences
- Processed transactions for over 300 customers per day, kept speed and accuracy while being friendly.
- Mentored 5 new hires, improved team morale, worked 9-to-13-hour shifts per day

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## SKILLS

- *Digital*: Microsoft Office Suite (Excel, PowerPoint, Word); Adobe (Premiere, Photoshop) 90 WPM Typing Speed
- *Language(s)*: Italian (Intermediate), Spanish (Beginner)
- *Communications*: Strong Memorization Ability; Public Speaking; Speechwriting
- *Music*: Jazz Piano (15+ Years), Classical Piano (3+ years)