BPR Platform ARIS Convention Manual







Business Process Re-engineering Platform Ministry of Digital Economy and Entrepreneurship (MoDEE)

ARIS Convention Manual

Author: Creative Path & Palmira Document Classification: Convention Manual Issue Date: 1st of June, 2021

Authorized By: MoDEE

BPR Platform ARIS Convention Manual



VERSIONING HISTORY

Version	Date	Description
V1	27-9-2020	First Version of the Convention Manual
V2	13-10-2020	Second version of the Convention Manual after MoDEE team feedback
V3	2-11-2020	Third version of the Convention Manual after MoDEE team feedback
V4	9-11-2020	Fourth version of the Convention Manual after MoDEE team feedback
V5	20-5-2021	Final version after project completion
V6	01-6-2021	Final version after MoDEE team feedback
V7		Seventh version after MoDEE Feedback
V8	٠	Eighth version after MoDEE Feedback
V9.0	02-03-2022	Ninth version after MoDEE feedback on the default filter
V10.0	23-03-2022	Tenth version after MoDEE feedback on the default filter
V11.0	13-04-2022	Eleventh version after MoDEE feedback on the default filter
V 12.0		
V13.0	21-06-2022	Reflect Service Canvas and Customer journey Updates

Table of Contents

1. 2.			NT PURPOSEAUDIENCE	
3.			DLOGY	
	3.1.		ERMS	
	3.2.		SPECIFIC TERMS	
	3.3.		EVIATIONS	
	3.4.		NG CONVENTIONS	
	3.4		MPORTANCE OF NAMING CONVENTIONS	
	3.4		RULES OF NAMING CONVENTIONS	
	3.4		NAMING MODELS	
	3.4		NAMING PROCESSES	
	3.4		NAMING EVENTS	
	3.4		NAMING GROUPS	
	3.5.		BERING CONVENTIONS	
4.	OR 4.1.	GANIZ INTRO	ATIONAL CONTEXTDDUCTION	9 c
	4.2.		ELS LIST ACCORDING TO CONTEXT VIEW	
5.	— .		ABASE ARCHITECTURE	
	5.1.		DDUCTION	
	5.2.	GROL	JPING STRUCTURE	. 15
	5.2	.1. (GROUPING HIGH LEVEL ARCHITECTURE	. 15
	5.2	.2. l	OCAL LIBRARIES GROUPING ARCHITECTURE	. 19
	5	.2.2.1.	ORGANIZATION GROUP	. 19
	5	.2.2.2.	DATA PORTFOLIO ORGANIZATION GROUP	. 24
	5	.2.2.3.	REGULATION GROUP	. 27
	5	.2.2.4.	APPLICATION PORTFOLIO GROUP	. 28
	5	.2.2.5.	GOVERNANCE GROUP	. 29
	5	.2.2.6.	CHANNELS GROUP	. 31
	5.2	.3. <i>A</i>	ARCHITECTURE GROUPING STRUCTURE	. 32
	5	.2.3.1.	PROCESS ARCHITECTURE GROUP	. 32
	5	.2.3.2.	SERVICE ARCHITECTURE GROUP	. 51
	5	.2.3.3.	Customer Experience GROUP	. 56
	5.2	.4. F	ederated Libraries GROUPING ARCHITECTURE	. 59
	5	.2.4.1.	Governmental Institutions	. 59
	5	.2.4.2.	Sectoral Classification	. 61
	5	.2.4.3.	Customers Categories	. 61
	5	.2.4.4.	Documents	. 62
	5	.2.4.5.	Legislation	. 64

	5.2.4.6.	Shared Channel	. 64
	5.2.5. TRA	NSFORMATION GROUPING STRUCTURE	. 67
	5.2.5.1.	STRATEGY GROUP	. 67
	5.2.5.2.	DESIGN GROUP	. 71
	5.2.5.3.	TRANSITION GROUP	. 74
	5.2.6. MO	NITORING GROUP STRUCTURE	. 78
	5.2.6.1.	Strategy Performance Group	. 78
	5.2.6.2.	KPI Allocation Diagram	. 79
6.	ARIS REPOR	TS CONTEXT	82

1. DOCUMENT PURPOSE

The purpose of this document is to provide standard modeling conventions for ARIS in MODEE. The manual contains a collection of modeling rules in ARIS, which when applied, will result in a set of process, data, application, and technology diagrams constructed in a logical and standardized way.

Kindly note that the manual is subject to modification and update during the implementation on ARIS as new business needs are realized as the maturity in business process management and other areas are improved in MODEE.

2. TARGET AUDIENCE

It is recommended that the users of this document have the knowledge in Business Process Management, Modeling and experience with ARIS modeling methods.

3. TERMINOLOGY

3.1. KEY TERMS

The followings are some general terms that will help in understanding the concept of ARIS and Business Processes:

TERM	DEFINITION
Business Architecture	A blueprint of the enterprise that provides a common understanding of the organization and is used to align strategic objectives and tactical demands.
Process Architecture	The structural design of general process systems and applies to fields such as computers (software, hardware, networks, etc.), business processes (enterprise architecture, policy and procedures, logistics, project management, etc.), and any other process system of varying degrees of complexity.
End-to-End Process	A group of interrelated and correlated processes which might be owned by different organizational units to deliver a specific outcome, product, service from customer initiation to full delivery to the customer.
Process Map	A process map is a planning and management tool that visually describes the flow of work.
Business Capability	A capability is the ability to perform or achieve certain actions or outcomes. As it applies to human capital, capability represents performing or achieving certain actions/outcomes in terms of the intersection of capacity and ability.
Business Process	illustrates the processes structure. A Business Process is described through a set of sequential sub-processes that together delivers a tangible output that realizes the whole service.
Process Model	Represents the flow of work or activities, usually in a graphic format, that contribute to accomplishing a specific goal. Process models are typically used to represent and analyze a series of activities that occur repeatedly and on a regular basis.

3.2. ARIS SPECIFIC TERMS

The below table contains ARIS terms that helps in understanding the concept of ARIS conventions:

TERM	DEFINITION
REPOSITORY	Centralized repository to store ARIS Databases.
ARIS DATABASE	The collection and storage of related ARIS models with all the elements needed to represent a significant business area. Stored in Centralized ARIS Repository.
GROUP	Used to structure ARIS Database.
FILTER	Contains all model, object, relationship, and attribute types required for working in an EA environment.
MODEL TYPE	Representation of different methods to model deferent elements within an organization. A model of a certain model type can be used to model a business process, Application systems, or other organizational elements
OBJECT TYPE	Represent basic elements in a model.
SYMBOL	A shape that represent an object within a model. An object type can be represented by more than one symbol.
ATTRIBUTE	Data maintained in specific attribute type is called an attribute. Attributes can be on the model or object levels.
RELATIONSHIP	The ARIS representation of the interaction between real-world entities represented by ARIS objects.
CONNECTION TYPE	Represent the different types of relationships that can exist between the objects of a certain model.
CONNECTION	The physical line connecting two objects within a model.
OCCURRENCE	An instance where an object is used in a model or in different models.
ASSIGNMENT	A model can be assigned to an object to provide its detailed specification.

3.3. ABBREVIATIONS

The below table contains some ARIS terms that helps in understanding the concept of ARIS conventions:

ABBREVIATION	DEFINTION
ARIS	Architecture of Integrated Information System
EMS	Enterprise Management System
VACD	Value Added Chain Diagram
BPMN	Business Process Model and Notation
ID	Identifier
DB	Database
GUID	Global Unique Identifier
TAD	Task Allocation Diagram
PAD	Process Allocation Diagram

3.4. NAMING CONVENTIONS

3.4.1. IMPORTANCE OF NAMING CONVENTIONS

The importance for naming conventions comes from the following:

- Important when creating copies of the object.
- Searching the database for objects and Models.
- Consolidating objects.
- Duplication free implementation on the database.

3.4.2. RULES OF NAMING CONVENTIONS

The following rules should be followed in naming during ARIS implementation:

- Clear and short names (to the point).
- Easy to understand.
- Overuse upper-case in naming is not recommended.

3.4.3. NAMING MODELS

The conventions for naming models:

- Model names should have business meaning.
- Subordinate models should have the same name as the originating object when linking models.
- Avoid using special characters, numbers or letters that depict relationships as it is redundant to the capabilities inherent to ARIS and can cause future rework as you refine models and structures.

3.4.4. NAMING PROCESSES

Rules of naming conventions for processes:

- Avoid redundant verbs (e.g. Execute order processes).
- The operative verb should not be a weak verb (e.g. process, manage, execute, and perform).
- Name the actual business process using terminology that defines the required business outcome rather than using the technical term that describes how a system implements the process.

As for process steps the following are to be considered:

- Use rules such as (XOR, OR, And) instead of including the terms in the step itself.
- Avoid turning a noun into a verb (e.g. 'approve order' not 'complete order approval').
- Strive for names that are specific (e.g. "Process document" is too generic, and could be applied to almost anything. Rather use something like "Verify invoice").

3.4.5. NAMING EVENTS

The following rules should be taken into consideration when defining Events in an EPC:

- Use it as an Information object.
- Could reflect a change of status.
- The information object would normally be an object contained within an information carrier object (e.g. 'Customer invoice') and will be referenced within the preceding Process.
- Considered a triggering event to start executing the process.

3.4.6. NAMING GROUPS

The Group Structure in MODEE follows the below main structure with sub groups:

- Organizational Architecture View.
- Data Architecture View.
- Process Architecture View.
- Service Architecture View.
- Reference Models.

3.5. NUMBERING CONVENTIONS

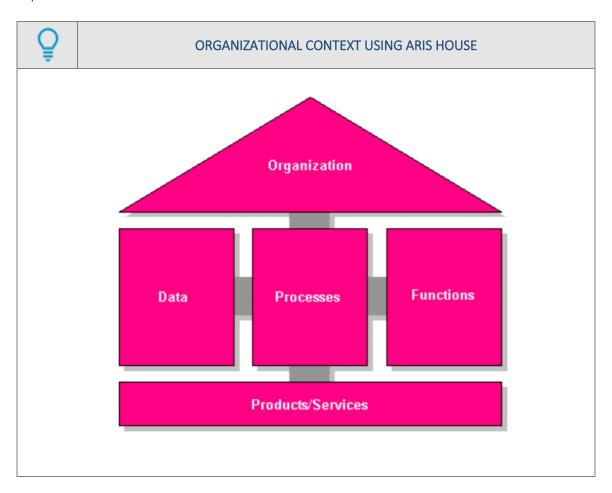
The numbering conventions are applicable for process architecture and will be maintained in the Identifier attribute. IDs shall be unique over the database (no process ID duplication).

4. ORGANIZATIONAL CONTEXT

4.1. INTRODUCTION

ARIS as an EMS represents the integration between multiple organizational views to produce a holistic organizational context outlook. Each Organizational view broken down into sub views (Models), which include the organizational elements (Objects) connected with each other in a specific relationship (connection).

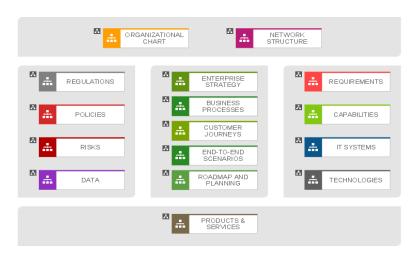
Due to this breakdown, the user will be able to describe the content of each view by the suitable method to get a consistent description of a business context and identify the future improvements. Thus, the ARIS concept is a framework for developing and optimizing integrated information systems and for describing their implementation.



Implementing the Organizational context Repository is considered a crucial activity. It begins by implementing library items such as applications, documents, roles, data, performance measure and risks. Then moving to implementing other areas such as processes, services, and organizational structure. ARIS House is represented by the Structing Model. It provides a graphical representation, which is the landing page and access to organizational chart, requirements, processes, regulations, policies, risks, services and more as seen in the figure below



ORGANIZATIONAL CONTEXT USING ARIS



Note: This is a preliminary design represents default ARIS Business Context design and describes the overall business context views. This model is subject to change during project implementation.

The table below describes the organizational view and sub-views that will represent the architecture of Organizational context of MODEE and each government entity in ARIS Database.

#	Symbol	Туре	Description
1	RISKS	Risks	Contains the Risks in all types
2	ORGANIZATIONAL CHART	Organizational Structure	Describes the structure of the organization depicting the different correlations between organizational unit levels such as sector, departments, and sections in addition to the relation with and between positions, roles, business location.
3	REQUIREMENTS	Projects	Contains the project requirements initiated by MODEE
4	ENTERPRISE STRATEGY	Enterprise strategy	Contains the strategy maps relevant to the governmental entities
5	PRODUCTS & SERVICES	Services	Contains the Services relevant to the governmental entities
6	BUSINESS PROCESSES	Process Architecture	Contains all processes from level 0 to 3
7	it systems	Applications	Describes the structure of the systems, applications and servers.
8	REGULATIONS	Regulations	Describes the regulations relevant to the governmental entities
9	Data Data	Data	Describes the data relevant to governmental entity

4.2. MODELS LIST ACCORDING TO CONTEXT VIEW

Below table describes Business Context Views and selected models in each view:

Ŷ	MODELS LIST ACCORDING TO CONTEXT VIEW		
View	w # Model Type Model Description		Model Description
ORGANIZATION	1	Organizational Chart	The objective of this Model Type is to represent the organizational structure of the government Entity's Business Units (e.g., Sectors, departments, Sections, Units) and the relationships between those Business Units.
	1	Documents	This model is used to implement Documents and folders.
	2	KPI Tree	This model is used to implement performance measures.
	3	Technical Terms Model	The objective is to create a glossary of the terms used in an organization. The terms are defined, delineated from one another or related to one another (e.g., synonyms). It is also possible to map technical terms to semantic data objects.
DATA	4	Risk Diagram	This model is used to represent the hierarchical structure of risk categories, the assignment of risks to risk categories, and the hierarchical structure of risks themselves.
	5	IE Data Model	The IE (Information Engineering) data model is a graphical description language for semantic data models. The central object type is the Entity type. In contrast to the eERM, relationships between entity types are represented by connections.
	6	Regulations Model	Used to define entity laws and regulations, which describes the governing rules, policies and directives made, maintained, or followed by an authority.
	7	Screen Diagram	Used to identify the target cluster for each screen
PROCESSES	1	Customer Journey Map	Enables user to describe a customer journey by depicting the customer journey steps and touchpoints that characterize the customer's interaction with the company. User can add details to each touchpoint by specifying the corresponding KPIs, the organizational responsibilities, and the related initiatives and risks. If there is more than one touchpoint per customer journey step (e.g., multiple channels), creating a detailed description requires that you assign a Customer touchpoint allocation diagram to each of the touchpoints. If you do not assign an allocation diagram to a given touchpoint, all objects below that touchpoint will be used for all touchpoints in the relevant step. And they are five models for the Customer journey map: Customer journey Map Customer journey Landscape Customer Segmentation Map Customer Touchpoint Allocation Diagram Customer Touchpoint Map
	2	KPI Allocation Diagram	A model of this type is usually assigned to an objective, a success factor, or a risk and describes the corresponding KPIs, the organizational elements responsible, and the initiatives that influence goal accomplishment and risks. The origin of the data for the KPI can also be modeled. In the KPI allocation diagram for a Balanced Scorecard, strategically relevant objectives or critical success factors can be assigned both the



MODELS LIST ACCORDING TO CONTEXT VIEW

<u>+</u>			
View	#	Model Type	Model Description
			KPIs for assessing the achievement of objectives and the initiatives to be performed. In the KPI allocation diagram for risk management, KPIs and initiatives to be performed are assigned to a risk. Furthermore, organizational responsibilities for objectives, success factors, initiatives, or risks can be illustrated.
	3	Enterprise BPMN Collaboration Diagram	This model type can be used to represent control flows and message flows between partners involved in collaborative processes. Compared to the EPC there are many specific events, but limited options for modeling relationships with objects of other views. Implementation of this model type is based on the following OMG specification: Business Process Modeling Notation (BPMN) - FTF Beta 1 for Version 2.0 (OMG document number: dtc/2009-08-14). The main purpose of the BPMN collaboration diagram is to model the interactions between so-called participants, especially in a B2B context. Participants are persons involved in a process and are represented by means of pools. Interactions between the pools are mapped by message flows (message exchanges). A collaboration can contain processes and theoretically also choreographies. Given the fact that choreographies are irrelevant for process modeling conformance they have not been implemented yet.
	4	TAD/PAD	Originally called Function Allocation diagram. Divided to Two model Types to distinguish between Process and Activity. Since both has the same objective and same nature. An FAD is usually assigned to a Function and is used to reduce the complexity of Process, Function allocation diagrams can be used to separately illustrate the objects that are assigned to objects of the Function type. In addition to the event control, the transformation of input data into output data and the representation of data flows between Functions also form a link between the data view and the Function view in the ARIS concept. The transformation of input data into output data can be illustrated in so-called Function allocation diagrams (I/O) which basically correspond to pure input/output diagrams used in other methods.
	5	Project Schedule	This model is used to implement the project plan with related dates.
	6	SWOT Diagram	This model is used to implement the SWOT analysis.
	7	Service Tree	This model is used to implement the services hierarchy tree
	8	Strategy Diagram	This model is used to implement the governmental entities strategy of vision, mission and objectives tree
	9	Structuring Model	This model is used to implement the main objects in the database
	10	VACD	Value added chain diagram (VACD) is used to implement and show the relationships between the main and sub processes levels which can be divided into multiple levels, L0, L1, L2, L3
	11	Analysis Model	This model is used to identify the improvement potential for the gaps.
	12	EPIC Model	This model is used to document the details user stories.
	13	Decision Requirements Diagram (DRD Diagram)	DRD model is used to show the decisions and its related input and output
	14	DMN Decision Table	This Model is a table include input and output and annotation.
	15	MOM Diagram	This Model used to document discussed in the meeting and meeting agenda and actions items.

9	MODELS LIST ACCORDING TO CONTEXT VIEW		
View	#	Model Type	Model Description
FUNCTIONS	1	Application System Type Diagram	This model is used to implement the IT applications of an entity.
Ē	2	Requirements Tree	This model is used to implement the requirements hierarchy of a project.
J. N.	3	Work Breakdown Structure (WBS)	WBS model is used to show the initiative with its relevant projects.
PRODUCT/SERVICE	1	Service Canvas	This Model is used to implement the service details

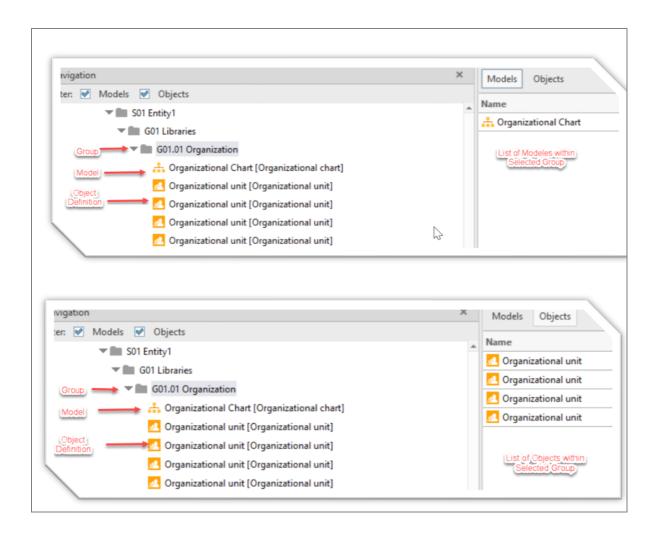
5. ARIS DATABASE ARCHITECTURE

5.1. INTRODUCTION

ARIS Database consist of tree of Groups and subgroups classified according the approved Data Architecture. Each group will contain the following:

- 1. Architectural Elements which called (Building Blocks) which called as Objects Definitions
- 2. Sub-Views Which called Models. Model contains the following:
 - a. Copy of the Object definitions called Object occurrences
 - b. Object relationships called Connection occurrences.



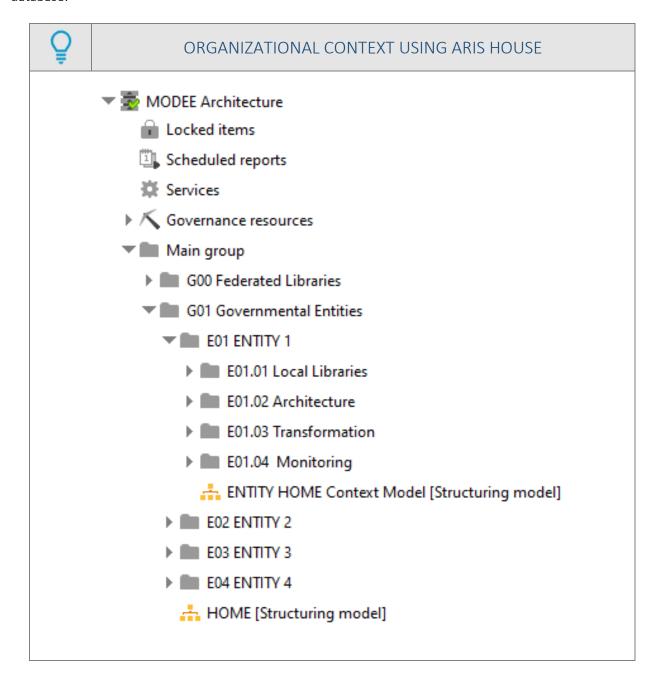


5.2. GROUPING STRUCTURE

This section describes the Group structure in "MODEE ARCHITECTURE" database which located in the default Tenant in https://bpm.gov.jor/#default

5.2.1. GROUPING HIGH LEVEL ARCHITECTURE

The following Figure describes the high-level Architecture of Group structure in MODEE Architecture database:





GROUPING HIGH LEVEL ARCHITECTURE

Main Group

ROOT, originally called "Main Group", A mandatory group created when the ARIS Database is created. it is the root group (as the C drive in the PC). This group contains "Federated Libraries" and "Governmental Entities" group which will include "initially" the following Childs:

CODE	NAME
G00	Federated Libraries
G01	Governmental Entities

900

Federated Libraries

The Main Group of Federated Libraries, each site will include the following Sub-group (Child):

CODE	NAME
G00.01	Governmental Institutions
G00.02	Sectoral Classification
G00.03	Customers Categories
G00.04	Documents
G00.05	Legislation
G00.06	Shared Channel

Governmental Entities

This group contains "entities" group which will include "initially" the following Childs (each site represents a government entity).

CODE	NAME
E01	MOLA
E02	GAM
E03	MIT
E04	МОН
E05	HIA

E01

The Main Group of each government Entity, each site will include the following Sub-group (Child):

CODE	NAME
E01.01	Local Libraries
E01.02	Architecture
E01.03	Transformation
E01.04	Monitoring



Local LIBRARIES

E01.01

GROUPING HIGH LEVEL ARCHITECTURE

Include the supportive organizational Elements of each government entity, each library will include the following Childs:

CODE	NAME
E01.01	Organization
E01.02	Data Portfolio
E01.03	Regulations
E01.04	Application Portfolio
E01.05	Governance
E01.06	CHANNELS

Note: Further details about this group and its Childs will be described in **5.2.2**. LIBRARIES GROUPING ARCHITECTURE

ARCHITECTURE

E01.02

The purpose of this group is to categorize and classify the Architectural views and Building Blocks. This group consist of the following Childs:

CODE	NAME	
E02.01	Process Architecture	
E02.02	Service Architecture	
E02.03	Customer Experience	

Note: Further details about this group and its Childs will be described in **5.2.3**. ARCHITECTURE GROUPING STRUCTURE

E01.03

TRANSFORMATION

The purpose of this group is to list and manage Business Transformation activities. This Group will include Business Process Reengineering Strategy (Strategy Group), Business Requirements management (Design), Business Process Reengineering Projects Planning (Transition Group)

CODE	NAME
E03.01	Strategy
E03.02	Design
E03.03	Transition

Note: Further details about this group and its Childs will be described in 5.2.4. TRANSFORMATION GROUPING STRUCTURE



MONITORING

E01.04

GROUPING HIGH LEVEL ARCHITECTURE

The Purpose of this group is to list and manage the performance measure of the entire site (Government Entity). The following Childs will be included:

CODE	NAME	
E04.01	Strategy Performance Indicators	
E04.02	Process Performance Indicators	
E04.03	Service Performance Indicators	
E04.04	Project Performance Indicators	

Note: Further details about this group and its Childs will be described in **5.2.5**. MONITOING GROUP STRUCTURE

5.2.2. LOCAL LIBRARIES GROUPING ARCHITECTURE

The purpose of this section is to break down "LOCAL LIBRARIES" grouping architecture to the smallest building blocks of MODEE ARCHITECTURE Database.

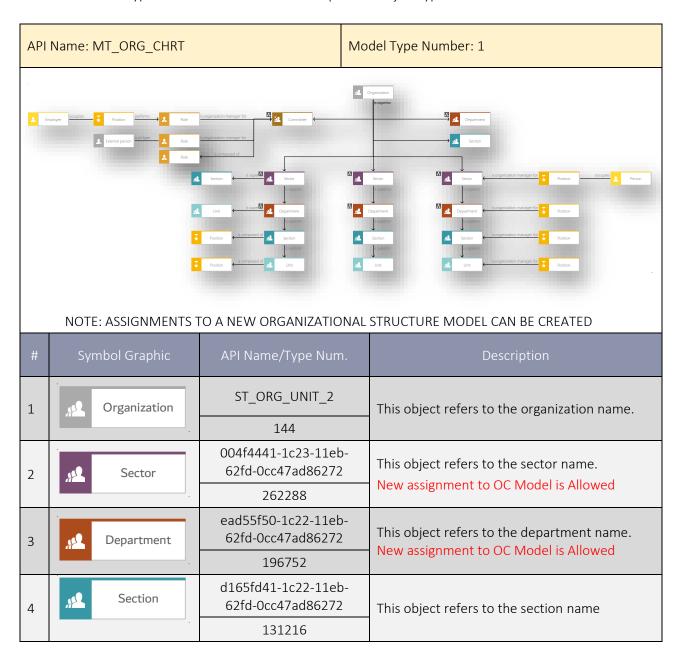
As described in the Grouping High Level Architecture Table – E01.01, this group has five childs described as below:

5.2.2.1. ORGANIZATION GROUP

The Purpose of this group is to create a Grouping space for Organization View. This group contains four child groups as described below:

5.2.2.1.1. ORAGNIZATIONAL STRUCTURE MODEL

The objective of this Model Type is to represent the organizational structure of the government Entity's Business Units (e.g., Sectors, departments, Sections, Units) and the relationships between those Business Units. This Model Type includes occurrences of the specified object types below.

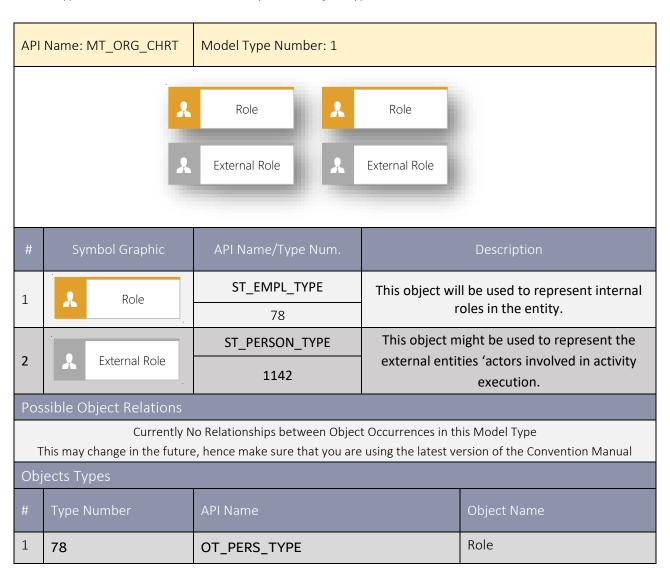


5	Unit	c1142200-1c22-11eb- 62fd-0cc47ad86272 This object refers to the unit name		
		65680		
6	Position	ST_POS	The authorities and responsibilities of a position are usually specified in so-called	
		143	position descriptions.	
		ST_PERS_INT	Persons are employees of a company who can usually be identified by a personnel number.	
7	Person	2	Persons can be assigned to the organizational units to which they belong and to the functions they carry out or for which they are responsible.	
		ST_GRP	This object refers a group of employees	
8	Group	209	(persons) collaborating for a certain period of time in order to perform specific tasks. New assignment to OC Model is Allowed	
	External Role	ST_PERS_EXT	This object refers to the external person	
9	External Role	58	collaborating g for a certain period to perform specific task.	
Pos	ssible Object Relations			
·	Organization is superior	Sector	Section is superior Unit	
	Organization performs	Committee	Section is composed of Position	
	Organization is superior	Department	Unit is disciplinary superior to	
	Organization is superior	Section	Position is organization manager Sector	
E	Sector is superior	Department 7	Position is organization manager Department	
8	Sector is superior	Section	Position is organization manager for Section	
5	Department is superior	Section Section	Position is organization manager for Unit	
E	Department is superior	₩ Unit	Group is composed of Role	
Obj	jects Types			
#	Type Number	API Name	Object Name	
1	43	OT_ORG_UNIT	Organizational Unit	
2	128	OT_GRP	Group	

3	45	OT_POS	Position
4	78	OT_PERS_TYPE	Role
5	46	OT_PERS	Person

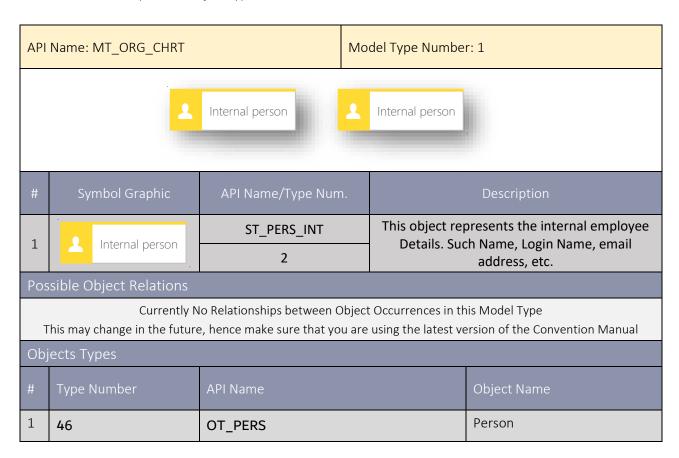
5.2.2.1.2.ROLES

The objective of this Model Type is to represent internal and external roles associated with each entity. This Model Type includes occurrences of the specified object types below.



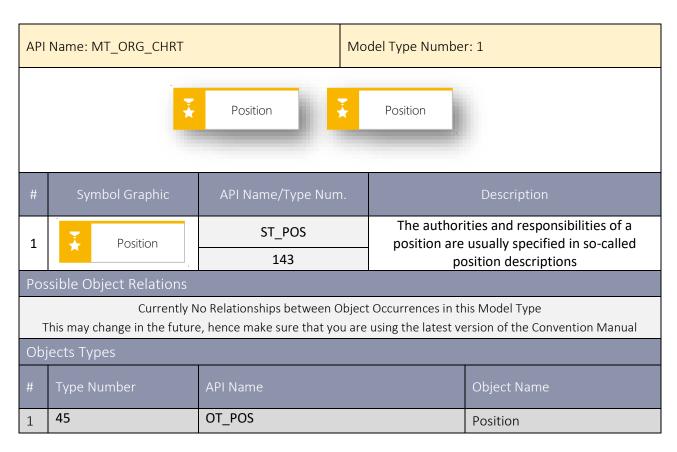
5.2.2.1.3. PERSON

The objective of this Model Type is to represent the customer segments. This Model Type includes occurrences of the specified object types below.



5.2.2.1.4. POSITION

The objective of this Model Type is to represent the positions associated in each entity. This Model Type includes occurrences of the specified object types below.



5.2.2.2. DATA PORTFOLIO ORGANIZATION GROUP

The purpose of this group is to categorize and classify data architectures used in the specific site (government entity). This group consists of multiple Childs to categorize and classify the data types according to Business Architect needs. Finally, these subgroups (Childs) will contain the following Model Type and Objects Types:

5.2.2.2.1. DOCUMENTS

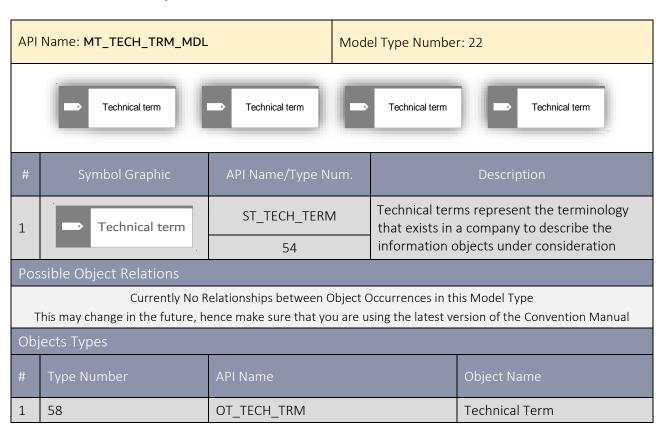
The objective of this Model Type is to represent a hierarchical structure of information carrier data types.

API	Name: MT_INFO_CARR_[DGM Mo	odel Type Number: 70
		Document	Electronic document
	E	Form	Cluster
#	Symbol Graphic	API Name/ Type Num.	Description
1	Document	ST_DOC	An occurrence of information carrier Object Type. It is a method to keep (store)
_	- Doddingth	29	information. It exists in the form of a card file, form, or computer file.
2	Electronic document	ST_INFO_CARR_EDOC	An occurrence of information carrier Object Type. It is a method to keep (store)
2		729	information. It exists in the form of a card file, form, or computer file.
	ST_FILE	ST_FILE	An occurrence of information carrier Object Type. It is a method to keep (store)
Form 28 information form, or contain the second sec		information. It exists in the form of a card file, form, or computer file. A new assignment to Screen Diagram and IE data model is allowed for this object type.	
	Cluster	ST_CLST	Clusters can be used to represent business objects (such as order, customer ID, etc.) at
4		13	the design level, for example as input and output in process models.

				ent to Screen Diagram and IE llowed for this object type.
Pos	ssible Object Relations			
	Currently N	Io Relationships between Object	Occurrences in th	is Model Type
Т	This may change in the future, hence make sure that you are using the latest version of the Convention Manual			
Obj	iects Types			
#	Type Number	API Name		Object Name
1	14	OT_CLST		Cluster/Data model
2	27	OT_INFO_CARR		Information carrier

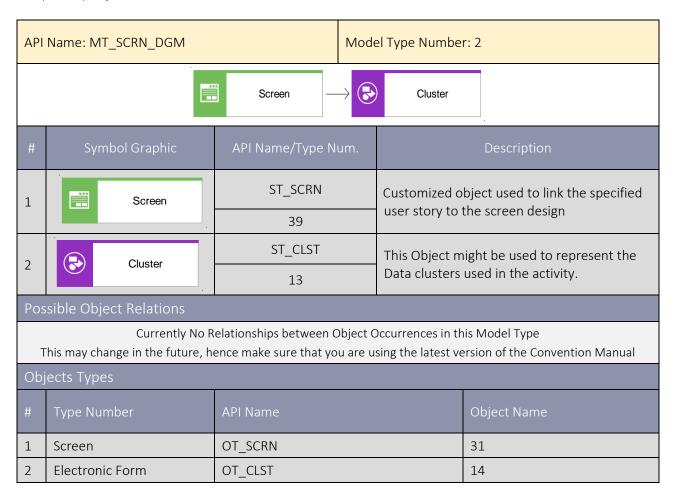
5.2.2.2. TECHNICAL TERM MODEL

The primary objective is to create a glossary of the terms used in an organization. The terms are defined, delineated from one another or related to one another (e.g., synonyms). It is also possible to map technical terms to semantic data objects



5.2.2.2.3. SCREEN DIAGRAM

The primary objective is to create the screen and the related electronic form.

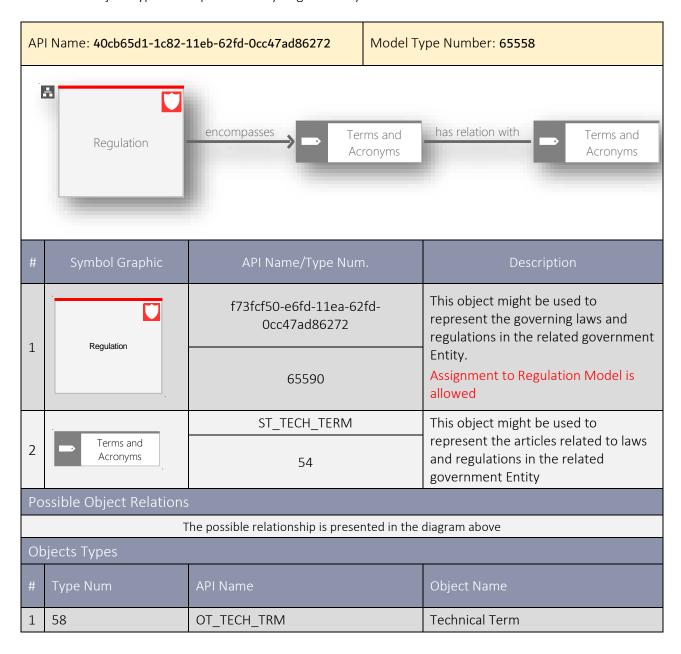


5.2.2.3. REGULATION GROUP

The purpose of this Group is to represent Regulations in the Data View. This group describe the governing rules, policies and directives made, maintained, or followed by an authority. The smallest building block is a Technical Term as object Type and represented by Regulation Symbol.

5.2.2.3.1. REGULATION MODEL

Regulation Model, used to define entity laws and regulations, which describes the governing rules, policies and directives made, maintained, or followed by an authority. The smallest building block is a Technical Term as an Object Type and represented by Regulation Symbol.

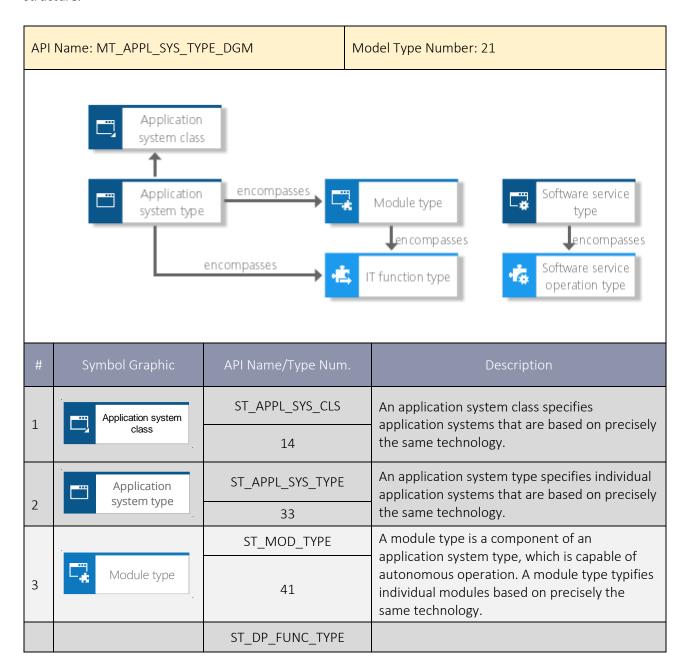


5.2.2.4. APPLICATION PORTFOLIO GROUP

The Purpose of this group is to categorize and classify Application Architecture used in the specific site (government entity). This group has only one child as described below:

5.2.2.4.1. APPLICATION SYSTEM TYPE DIAGRAM

This model type is primarily used in Enterprise Architecture projects for landscaping the application architectures, this includes the classification of software systems or software of represented in a hierarchical structure.



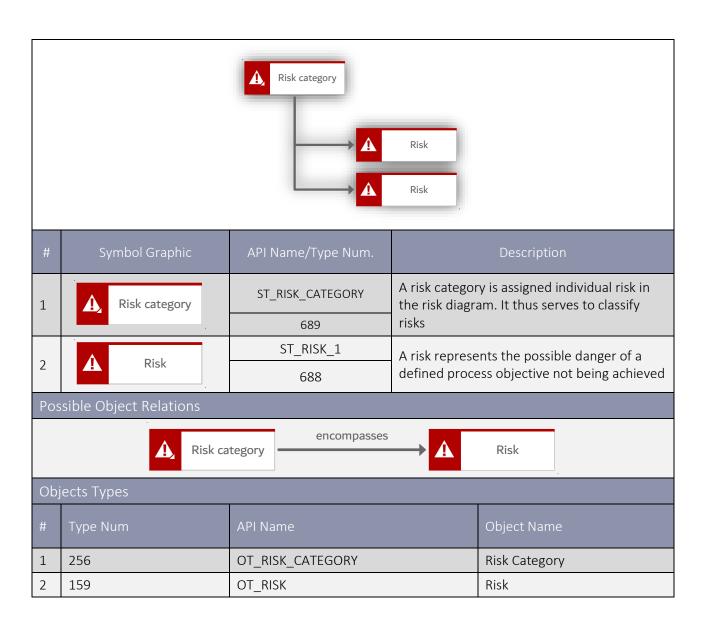
4	IT function type	183	transaction, is t type. IT function individual progr be carried out of individual work typifies individu	he smallest unit of a module in types are realized as ram modules and must always completely to process an step. An IT function type all IT functions that are based is same technology.
	Software service	ST_SW_SERVICE_OPERAT ION_TYPE	component of t	e operation type, is a the Application system type
5	operation type	1275	diagram, that are based on precisely the same technology.	
6	Software service type	ST_SW_SERVICE_TYPE	An IT function type and component of the	
O		1274	application system type diagram.	
Pos	sible Object Relations			
	All possible relationships are presented in the graph above			
Obj	ects Types			
#	Type Num	API Name		Object Name
1	7	OT_APPL_SYS_CLS		Application system class
2	6	OT_APPL_SYS_TYPE		Application system type
3	105	OT_DP_FUNC_TYPE		IT function type
4	37	OT_MOD_TYPE		Module Type

5.2.2.5. GOVERNANCE GROUP

5.2.2.5.1. Risk Diagram

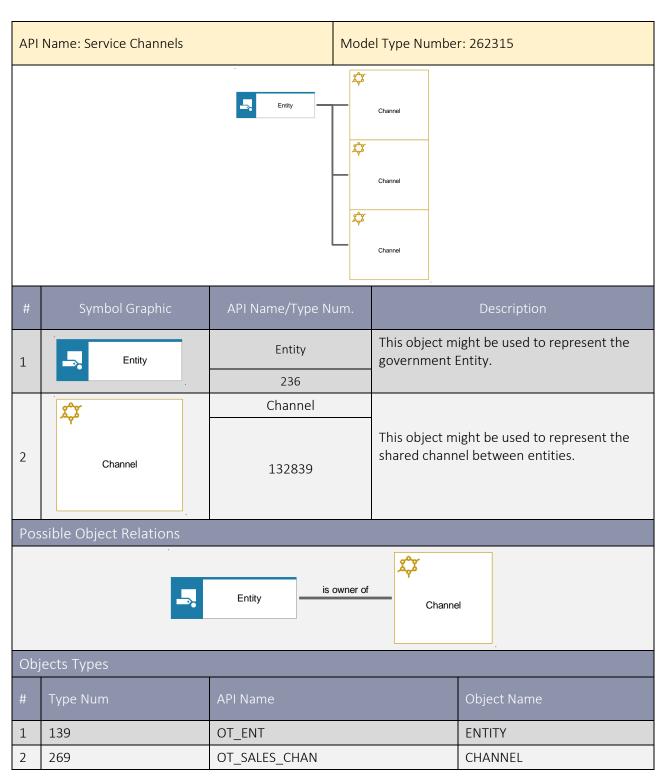
The risk diagram can be used to represent the hierarchical structure of risk categories, the assignment of risks to risk categories, and the hierarchical structure of risks themselves.

API Name: MT_RISK_DGM	Model Type Number: 162



5.2.2.6.1. Channels Diagram

The channels diagram can be used to represent the hierarchical structure of channels which shared between entities



5.2.3. ARCHITECTURE GROUPING STRUCTURE

The purpose of this section is to break down "ARCHITECTURE" grouping structure to the smallest building blocks of MODEE ARCHITECTURE Database.

This group has three childs as described in the Grouping High Level Architecture Table – G02

5.2.3.1. PROCESS ARCHITECTURE GROUP

The purpose of this group is to create a tree view of the process architecture for the related site (government entity) to:

- 1- Landscape Entity Process Architecture.
- 2- Document Related Processes

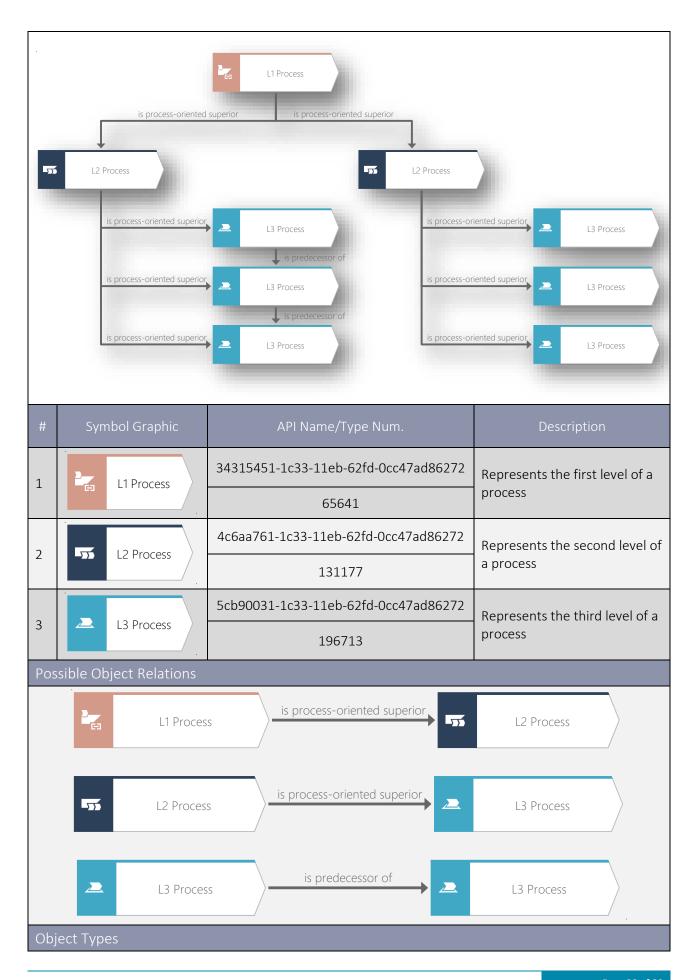
This Group and its subgroups will have the following Model Types:

- 1- Value Add Chain Diagram (VACD)
- 2- Process Allocation Diagram (PAD)
- 3- EBPMN Enterprise BPMN collaboration diagram
- 4- Task Allocation Diagram (TAD)

5.2.3.1.1. VALUE-ADDED CHAIN DIAGRAM

The objective of the value-added chain diagram which encompasses on the following VACDS (VACD L0, VACD L1, VACD L2 and VACD L3) are to provide a general overview of the processes in an organization (process map). They are usually arranged in process categories and placed in a chronological order. They can also have hierarchies based on subprocesses.

API Name: MT_VAL_ADD_CHN_DGM Model Type Number: 12
--

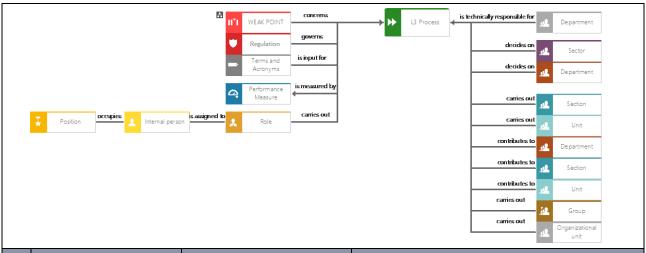


#	Type Num	API Name	Object Name
1	22	OT_FUNC	Function

5.2.3.1.2. PROCESS ALLOCATION DIAGRAM (PAD)

An PAD is usually assigned to a function and is used to reduce the complexity of EPCs and VACDs by transferring a function's relationships to the PAD.

API Name: MT_FUNC_ALLOC_DGM	Model Type Number: 14
-----------------------------	-----------------------



#	Symbol Graphic	API Name/Type Num.	Description
1	Function	ST_FUNC	The Centralized object in this Model type, which will be linked to other business Objects,
		335	hence, will be allocated in the Business Context of the organization.
2	Organizational	ST_ORG_UNIT_2	This object will be used to represent the
		144	partnerships with other Government entities
2	Sector	004f4441-1c23-11eb- 62fd-0cc47ad86272	This object will be used to represent the role of the sector in this process. Two Roles for each organizational Unit in the process:
3		262288	 Contribution: when the organizational Unit is contributing of process execution Accountability: when the organizational Unit is owning the Process
	Department	ead55f50-1c22-11eb- 62fd-0cc47ad86272	This object will be used to represent the role of the Department in this process. Two Roles for each organizational Unit in the process:
4		196752	 Contribution: when the organizational Unit is contributing of process execution. Accountability: when the organizational Unit is owning the process
	Section	d165fd41-1c22-11eb- 62fd-0cc47ad86272	This object will be used to represent the role of the Section in this process.
5		131216	 Two Roles for each organizational Unit in the process: 1- Contribution: when the organizational Unit is contributing of process execution. 2- Accountability: when the organizational Unit is owning the process

6	Unit	c1142200-1c22-11eb- 62fd-0cc47ad86272	This object will be used to represent the role of the Unit in this process. Two Roles for each organizational Unit in the process:
		65680	 Contribution: when the organizational Unit is contributing of process execution. Accountability: when the organizational Unit is owning the Process
7	Group	ST_GRP	This object refers a group of employees
/		209	(persons) collaborating for a certain period of time in order to perform specific tasks
0	Role	ST_EMPL_TYPE	This object will be used to represent the roles that governs and controls process documentation and data quality in the system. 1- Prepare: Process Analyst
9		145	2- Review: Subject matter Experts (SMEs) 3- Validate: ARIS Architect 4- Approve: Process Owner
	Internal person	ST_PERS_INT	This object will be used to represent the Individual name according to the associated Roles:
10		2	 Prepare: Process Analyst Review: Subject matter Experts (SMEs) Validate: ARIS Architect Approve: Process Owner
	Position	ST_POS	This object will be used to represent the Individual Position according to the associated Roles:
11		143	 Prepare: Process Analyst Review: Subject matter Experts (SMEs) Validate: ARIS Architect Approve: Process Owner
	Improvement	ST_IMPROVE_QUAL	This Object will be used to represent the Improvement Proposals that will improve the
12		712	Process Performance. This object is connected to GAP in the analysis model. Assignment to WBS Model is allowed.
	II TI Gap	ST_GAP	This object will be used to represent the identified process performance gaps.
13		1488	Assignment to analysis model could be assigned to this object type to list required improvement potentials that eliminate this gap.

14	Regulation	c6e76dc0-1c4c-11eb- 62fd-0cc47ad86272	This object is used to represent regulations
		66059	governing the process.
	L2 Service	74e43b21-e6cd-11ea- 62fd-0cc47ad86272	
15		196986	This represents the Services linked with the process.

Possible Object Relations

All possible Relationships represented in the Diagram Above

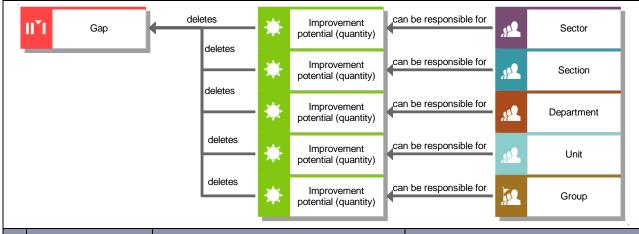
Objects Types

#	Type Number	API Name	Object Name		
1	22	OT_FUNC Function			
2	43	OT_ORG_UNIT	Organizational Unit		
3	45	OT_POS	Position		
4	46	OT_PERS Employee			
5	78	OT_PERS_TYPE Role			
6	254	OT_C3_IMPROVE	Improvement potential		
7	397	OT_GAP Gap			
8	165	OT_SECT	Section		
9	58	OT_TECH_TRM	Terms and Acronyms		
10	46	OT_PERS	Person		

5.2.3.1.3. ANALYSIS MODEL

The model represents the actions, gaps and organisational structure amendments. They are represented using the objects and symbols below:

API Name: fdf7fb70-6d2f-11eb-62fd-0cc47ad86272 Model Type Number: 131086

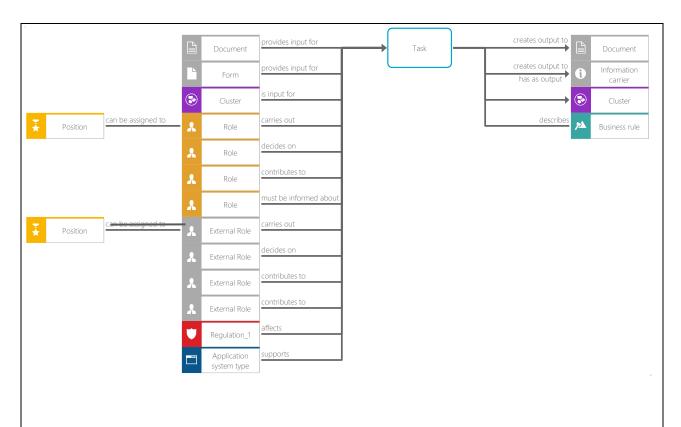


#	Symbol Graphic	API Name/Type Num.	Description
	Improvement potential	ST_IMPROVE_QUAL	This object areas to be examined detail within the scope of Change
1		712	Management to identify measures for process optimization. Assignment to WBS model is allowed
		ST_GAP	This object represents the differences
2	II[™]I Gap	1488	between two states. It represents weaknesses and needed actions on the below levels: 1. Customer Experience 2. Process and Procedures 3. Committees 4. Systems and Documents 5. Stakeholders
3	Sector	004f4441-1c23-11eb-62fd- 0cc47ad86272	This object refers to the sector name.
		262288	
4	Department	ead55f50-1c22-11eb-62fd- 0cc47ad86272	This object refers to the department name.
		196752	name.
5	Section	d165fd41-1c22-11eb-62fd- 0cc47ad86272	This object refers to the section name
	·	131216	
	Group	ST_GRP	This object refers a group of
6	Group	209	employees (persons) collaborating for a certain period of time in order to perform specific tasks.
7	Unit	c1142200-1c22-11eb-62fd- 0cc47ad86272	This object refers to the unit name
		65680	

Ро	Possible Object Relations					
	All possible relationships are present in the diagram above					
Ok	Objects Types					
#	Type Num	e Num API Name Object Name				
1	254	OT_C3_IMPROVE	Improvement potential			
2	397	97 OT_GAP GAP				
3	128	OT_GRP Group				
4	43 OT_ORG_UNIT Organizational unit					

5.2.3.1.4. TASK ALLOCATION DIAGRAM (TAD)

A model of this type is usually assigned to a task and describes its context. It can be used to model all relationships that a task can have. The objective is to reduce the complexity of models in which the Task object type occurs.



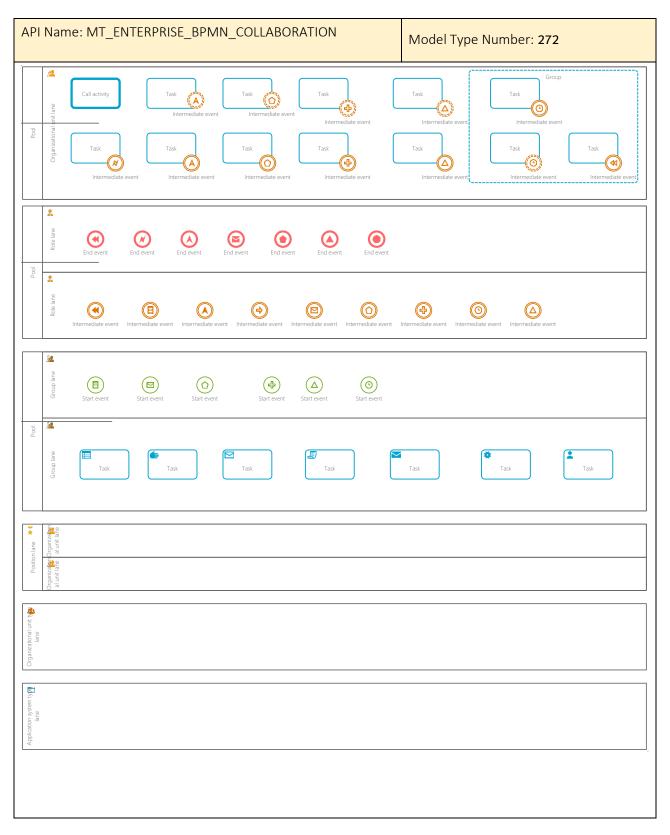
#	Symbol Graphic	API Name/Type Num.	Description
1	Task	connected to it, hence, the according to the entity. There is 8 Task Types in BPMN Business rule task 14 Manual task 14 Receive task 14 Script task 14 Send task 14 Service task 14	AD, in which all other business objects will be tivity will be positioned in the overall Business N as follow: 81 ST_BPMN_BUSINESS_RULE_TASK 78 ST_BPMN_MANUAL_TASK_2 82 ST_BPMN_RECEIVE_TASK 80 ST_BPMN_SCRIPT_TASK 83 ST_BPMN_SEND_TASK 84 ST_BPMN_SERVICE_TASK default 675 ST_BPMN_TASKARIS default
2	Role	ST_EMPL_TYPE	This object will be used to represent the Actor
		145	Role involved in activity execution.
3	External Role	31 FLI\SON TIFL '	This object might be used to represent the external entities 'actors involved in activity
		1142	execution.
4	Document	ST_DOC	This object might be used to represent the input or output Manual or computer-based
		29	data type of the related activity.
5		ST_FILE	

	Form	28	input ONLY Ma	ht be used to represent the nual or Non-Automated Forms the related activity.		
6	1 Information	ST_INFO_CARR	-	ght be used to represent the nents, Alerts, Notification		
		218	produced by th	e related task.		
7	@ Electronic	I SI INI O CANN LDOC I		ght be used to represent the uments saved in Document		
		729	Management Systems.			
8	Cluster	ST_CLST	-	ght be used to represent the sed in the activity.		
		13	Data clusters u.	sed in the activity.		
9	Regulation	c6e76dc0-1c4c-11eb- 62fd-0cc47ad86272	laws, Regulatio	ht be used to represent the ns which affects the execution		
		66059	of the related a	activity.		
10	Business rule	76dfce80-c2ff-11eb- 0042-0cc47ad86272		ht be used to represent		
		66703	business rules t	that affect the activity.		
		ST_POS	-	be used to represent the tion according to the associated		
11	Position	143	Roles: 1- Prepare: Pro	ocess Analyst ject matter Experts (SMEs) IS Architect		
				presents the business policy the		
13	Business policy	1628	task should adh	nere to.		
		ST_REQUIREMENT	The requirement	nts represent the possible		
14	Requirement	1306	•	need to provide it for the task.		
4.5	A pul	ST_RISK_1	A risk represen	ts the possible danger of a		
15	Risk	688		s objective not being achieved		
		ST_BPMN_MESSAGE_2	Massaga object	t shows the related message for		
16		1508	the specified ac	t shows the related message for ctivity.		
		530	·			
Pos	Possible Object Relations					
	All	possible Relationships represen	ited in the Diagram	Above		
Obj	ects Types					
#	Type Number	API Name		Object Name		
1	22	OT_FUNC		Function		

2	45	OT_POS Position			
3	78	OT_PERS_TYPE Role			
4	58	OT_TECH_TRM	Technical term		
5	14	OT_CLST Cluster/Data model			
6	27	OT_INFO_CARR Information carrier (3)			
7	360	OT_BUSINESS_RULE Business rule			
8	387	OT_REQUIREMENT	Requirement		
9	159	OT_RISK Risk			
10	237	OT_POLICY Policy			

5.2.3.1.5. ENTERPRISE BPMN COLLABORATION DIAGRAM

This model type is based on the BPMN collaboration diagram (BPMN 2.0). It enriches this model type with ARIS constructs that are also available in the EPC, but are outside the scope of the BPMN specification. Thus, the following object types can be (re)used as a lane, for example: Application system type, Role, Organizational unit.



#	Symbol Graphic	API Name/Type Num. Description
1	Task	Refer to BPMN 2.0 for Task Description There is 8 Task Types in BPMN as follow: 1- Business rule task
2	Start event	The following Start Event Types are Available: 1- Compensation start event 1455 ST_BPMN_COMPENSATION_START 2- Conditional start event 1538 ST_BPMN_RULE_START_EVENT 3- Conditional start event (non-interrupting) 1457 ST_BPMN_CONDITIONAL_START_NI 4- Error start event 1448 ST_BPMN_ERROR_START 5- Escalation start event 1449 ST_BPMN_ESCALATION_START 6- Escalation start event (non-interrupting) 1450 ST_BPMN_ESCALATION_START_NI 7- Message start event 1536 ST_BPMN_MESSAGE_START_EVENT 8- Message start event (non-interrupting) 1443 ST_BPMN_MESSAGE_START_NI 9- Multiple start event 1539 ST_BPMN_MULTIPLE_START_EVENT 10- Multiple start event (non-interrupting) 1465 ST_BPMN_MULTIPLE_START_NI 11- Parallel multiple start event 1468 ST_BPMN_MULTIPLE_START_NI 12- Parallel multiple start event 1469 ST_BPMN_PARALLEL_MULTIPLE_START_NI 13- Signal start event 1555 ST_BPMN_SIGNAL_START_EVENT 14- Signal start event (non-interrupting) 1460 ST_BPMN_SIGNAL_START_NI

		15-	Start event
			1519 ST_BPMN_START_EVENT
		16-	Timer start event
			1537 ST_BPMN_TIMER_START_EVENT
		1-	Cancel intermediate event
			1542 ST_BPMN_CANCEL_INTERMEDIATE_EVENT
	Intermediate event	2-	Compensation intermediate event (catch)
		3-	1456 ST_BPMN_COMPENSATION_INTERMEDIATE_CATCH Compensation intermediate event (throw)
		J-	1474 ST_BPMN_COMPENSATION_INTERMEDIATE_THROW
		4-	Conditional intermediate event
			1543 ST_BPMN_RULE_INTERMEDIATE_EVENT
		5-	Conditional intermediate event (non-interrupting)
		6	1458 ST_BPMN_CONDITIONAL_INTERMEDIATE_NI
		6-	Error intermediate event 1541 ST_BPMN_ERROR_INTERMEDIATE_EVENT
		7-	Escalation intermediate event (catch)
			1451 ST_BPMN_ESCALATION_INTERMEDIATE_CATCH
		8-	Escalation intermediate event (non-interrupting)
			1452 ST_BPMN_ESCALATION_INTERMEDIATE_NI
		9-	Escalation intermediate event (throw)
		10	1453 ST_BPMN_ESCALATION_INTERMEDIATE_THROW Intermediate event
		10-	1520 ST_BPMN_INTERMEDIATE_EVENT
2		11-	Link intermediate event (catch)
3			1472 ST_BPMN_LINK_INTERMEDIATE_CATCH
		12-	Link intermediate event (throw)
		12	1473 ST_BPMN_LINK_INTERMEDIATE_THROW
		13-	Message intermediate event (catch) 1511 ST_BPMN_MESSAGE_INTERMEDIATE_CATCH
		14-	Message intermediate event (non-interrupting)
			1444 ST_BPMN_MESSAGE_INTERMEDIATE_NI
		15-	Message intermediate event (throw)
			1445 ST_BPMN_MESSAGE_INTERMEDIATE_THROW
		16-	Message start event (non-interrupting) 1443 ST_BPMN_MESSAGE_START_NI
		17-	Multiple intermediate event (catch)
		_ ′	1512 ST_BPMN_MULTIPLE_INTERMEDIATE_CATCH
		18-	Multiple intermediate event (non-interrupting)
			1466 ST_BPMN_MULTIPLE_INTERMEDIATE_NI
		19-	Multiple intermediate event (throw)
		20	1467 ST_BPMN_MULTIPLE_INTERMEDIATE_THROW Multiple start event (non-interrupting)
		20-	Multiple start event (non-interrupting) 1465 ST_BPMN_MULTIPLE_START_NI
		21-	Parallel multiple intermediate event
			1470 ST_BPMN_PARALLEL_MULTIPLE_INTERMEDIATE

		22-	Parallel multiple intermediate event (non-interrupting) 1471 ST_BPMN_PARALLEL_MULTIPLE_INTERMEDIATE_NI
		23-	Parallel multiple start event (non-interrupting)
			1469 ST_BPMN_PARALLEL_MULTIPLE_START_NI
		24-	Signal intermediate event (catch)
		2 E	1556 ST_BPMN_SIGNAL_INTERMEDIATE_EVENT Signal intermediate event (non-interrupting)
			1462 ST_BPMN_SIGNAL_INTERMEDIATE_NI
		26-	Signal intermediate event (throw) 1463 ST_BPMN_SIGNAL_INTERMEDIATE_THROW
		27-	Timer intermediate event 1540 ST_BPMN_TIMER_INTERMEDIATE_EVENT
		28-	Timer intermediate event (non-interrupting)
			1447 ST_BPMN_TIMER_INTERMEDIATE_NI
		1-	Cancel end event 1546 ST_BPMN_CANCEL_END_EVENT
	End event	2-	Compensation end event
			1547 ST_BPMN_COMPENSATION_END_EVENT
		3-	End event
			1521 ST_BPMN_END_EVENT
		4-	Error end event 1545 ST_BPMN_ERROR_END_EVENT
4		5-	Escalation end event 1454 ST_BPMN_ESCALATION_END
		6-	Message end event
			1544 ST_BPMN_MESSAGE_END_EVENT
		7-	Multiple end event 1548 ST_BPMN_MULTIPLE_END_EVENT
		8-	Signal end event
			1557 ST_BPMN_SIGNAL_END_EVENT
		9-	Terminate end event 1549 ST_BPMN_TERMINATE_END_EVENT
		1-	Complex gateway
			1553 ST_BPMN_RULE_COMPLEX_1
		2-	Exclusive gateway
			1550 ST_BPMN_RULE_XOR_3
5		3-	Gateway
			1522 ST_BPMN_RULE_1
		4-	Inclusive gateway
		_	1552 ST_BPMN_RULE_OR_1
		5-	Parallel gateway 1554 ST_BPMN_RULE_AND_1
		1	
		1-	Data input 1503 ST_BPMN_DATA_INPUT
6	Data object	2-	Data input collection
			1504 ST_BPMN_DATA_INPUT_COLLECTION

		3- Data object
		1501 ST_BPMN_DATA_OBJECT 4- Data output
		1505 ST_BPMN_DATA_OUTPUT
		5- Data output collection
		1506 ST_BPMN_DATA_OUTPUT_COLLECTION
7	Data store	Data store
,	Data store	1507 ST_BPMN_DATA_STORE
		1- Call activity
8	Call activity	1477 ST_BPMN_CALL_ACTIVITY
		2- Call activity (collapsed) 1526 ST_BPMN_CALL_ACTIVITY_COLLAPSED
		1- Event subprocess
		1509 ST_BPMN_EVENT_SUBPROCESS
	0.1	2- Event subprocess (collapsed) 1513 ST_BPMN_EVENT_SUBPROCESS_COLLAPSED
9	Subprocess	3- Subprocess
		1476 ST_BPMN_SUBPROCESS ARIS default
		4- Subprocess (collapsed) 1532 ST_BPMN_SUB_PROCESS_COLLAPSED ARIS default
	Group	
10		Group 1533 ST_BPMN_GROUPING_1
	<u> </u>	1333 31_BI WIN_GINGSI ING_1
11	Text annotation	Text annotation 1534 ST_BPMN_ANNOTATION_1
		1334 31_B1 WW_/WWO //WHO W_1
12	8	Participant 1223 ST BPMN PARTICIPANT
		1223 ST_BPMN_PARTICIPANT

13	ational unit t	Organizational Unit Type Lane
	Organiz	1872 ST_ORGUNIT_TYPE_LANE
14	tional unit I.	Organizational Unit Lane
_ ,	Organiza.	1775 ST_ORGUNIT_LANE

15	Position lare	Position Lane 1761 ST_POSITION_LANE	
16	Role larre	Role Lane 1756 ST_ROLE_LANE	
17	aun dnoso	Group Lane 1762 ST_GROUP_LANE	
18	Application system type	Application System Type Lane 1754 ST_AST_LANE	
19		Message 1508 ST_BPMN_MESSAGE_2	
20	Risk	Risk 737 ST_RISK_PIC	
21	Application system type	Application system type 33 ST_APPL_SYS_TYPE	
22	Requirement	Requirement 1306 ST_REQUIREMENT	
23	Document	Document 29 ST_DOC	
24	Cluster	Cluster 13 ST_CLST	

25



Business policy

1628 ST_BUSINESS_POLICY

Possible Obiect Relations

All possible Relationships represented in the Diagram Above

Obects Types

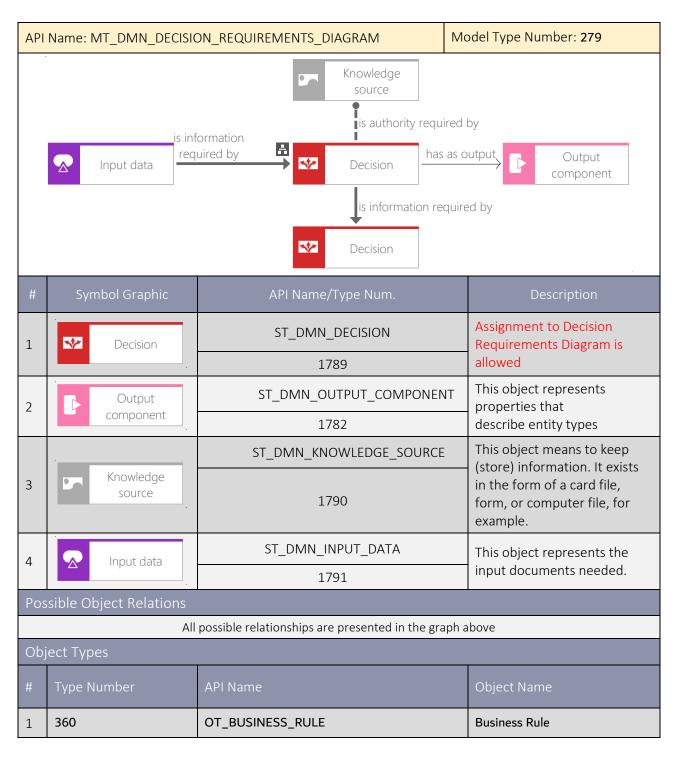
	2013 1 4 P C 3		
#	Type Number	API Name	Object Name
1	22	OT_FUNC	Function
2	366	OT_BPMN_GATE	Gate
3	401	OT_BPMN_CONVERSATION	Conversation
4	303	OT_BPMN_POOL	Participant
5	365	OT_BPMN_ANNOTATION	Text annotation
6	14	OT_CLST	Cluster/Data model
7	96	OT_DATA_STORE	Data store
8	18	OT_EVT	Event
9	78	OT_PERS_TYPE	Role
10	128	OT_GRP	Group
11	44	OT_ORG_UNIT_TYPE	Organizational Unit Type
12	43	OT_ORG_UNIT	Organizational Unit
13	45	OT_POS	Position
14	6	OT_APPL_SYS_TYPE	Application System Type
15	136	OT_MSG_FLW	Message
16	27	OT_INFO_CARR	Information carrier
17	237	OT_POLICY	Policy
18	159	OT_RISK	Risk

19	387	OT_REQUIREMENT	Requirement
----	-----	----------------	-------------

Note: Refer to ARIS Default Attributes Types.

BPMN Cheat Sheet: BPMN cheat sheet

5.2.3.1.6. DRD Diagram (Decision Requirements Diagram)



2	27	OT_INFO_CARR	Information Carrier
3	19	OT_ERM_ATTR	ERM Attribute
4	14	OT_CLST	Electronic Form

5.2.3.1.7. DMN (Decision Table)

This model is locked by the manufacturer. It is neither configurable nor customizable. It is not listed in ARIS administration. Therefore, it will be used as is.

API Name: MT_DMN_DECISION_TABLE			Model Type Numb	er: 291	
Inp	out		Output	Annotations	
Input 1	Input 2		Output 1	Annotation 1	
	Ing	Input	Input	Input Output	

5.2.3.2. SERVICE ARCHITECTURE GROUP

The Purpose of this group is to create a tree view of the service architecture for the related site (government entity) to:

- 1- Landscape Entity service Architecture.
- 2- Document Related services

This Group and its subgroups will have the following Model Types:

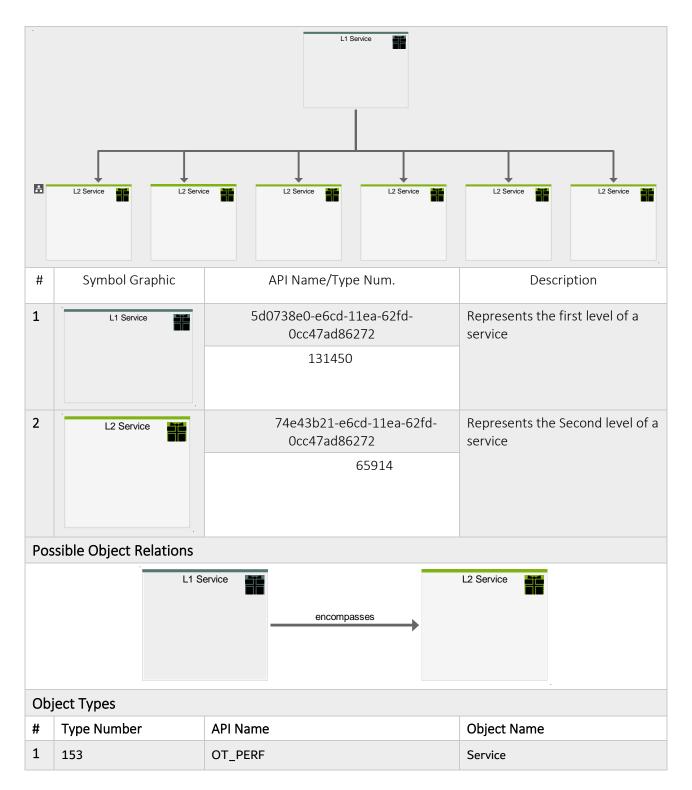
- 1- Service Tree Model
- 2- Service Canvas

5.2.3.2.1. SERVICE TREE MODEL

The Purpose of this model is to group, categorize and landscape entity's services.

This Model Type includes Occurrences of the specified objects Types Below.

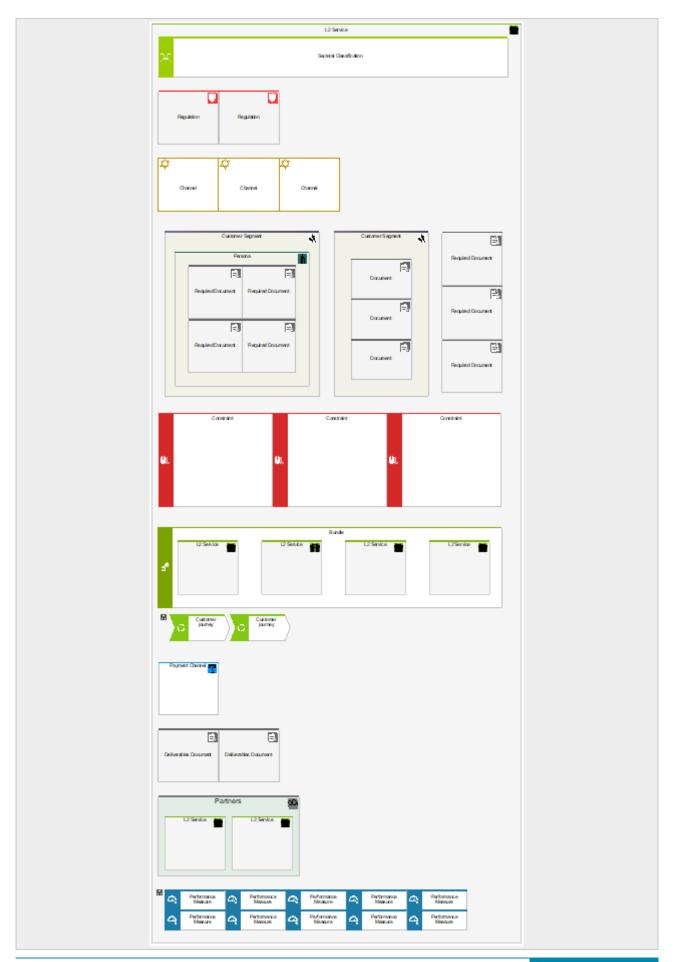
API Name: MT_PERFORM_TREE Model Type Number: 131



5.2.3.2.2. SERVICE CANVAS

The purpose of this model is to provide a detailed description of the selected service and allocate it in entity's organizational context.

API Name:d5dba441-e6d7-11ea-62fd-0cc47ad86272 Model Type Number: 131243



#	Symbol Graphic	API Name/Type Num.	Description
1.	L2 Service	74e43b21-e6cd-11ea-62fd- 0cc47ad86272	Represents the second level of the service
		65914	
2.	Customer Segment	7f7a1e00-834e-11ec-247a- 506b8d856dc3	Describes the community of customers or businesses that you are aiming at to sell your services
		131538	to.
3.	'n	4f3d95b0-e6fa-11ea-62fd- 0cc47ad86272	Provides a set of information describing a person in more detail
	Persona	67410	
4.	Document	d6cb5110-e6fb-11ea-62fd- 0cc47ad86272	Document object is used in this model to reflect the required documents to obtain the service
	Jocument	65565	as per customer segments
5.	Description	f73fcf50-e6fd-11ea-62fd-0cc47ad86272	Used to represent the governing laws and regulations in the related government Entity
	Regulation	65590	
6.	Partners	b67c4e70-e6f4-11ea-62fd- 0cc47ad86272	Object to reflect the partners involved in providing the service
		66002	

7.	Performance Measure	ST_KPI	Object to measure the performance of this particular service
		552	
8.	**	49340980-f4e4-11eb-0042- 0cc47ad86272	Object to reflect the channels available to obtaining the service
	Channel	67303	
9.	Sectoral Classification	cda75f51-da80-11ec-76c0- 0cc47ad86272	Object to reflect the Sectoral Classification to which the service
		65541	belongs
10.	Constraint	ST_CONSTRAINT	Object to reflect the Constraints to obtaining the service
	· .	1435	
11.	Bundle	2eee54c1-08a5-11ec-0042- 0cc47ad86272	Object to reflect the available Bundles
	· · · · · · · · · · · · · · · · · · ·	66349	
12.	Customer	ST_CUSTOMER_JOURNEY	Object to reflect the relevant Customer journey
	journey	1765	
13.	Payment Channel	6d004440-e175-11ec-76c0- 0cc47ad86272	Object to reflect the channels available to payment service fees
		67179	
Obj	ect Types		
#	Type Number	API Name	Object Name
1.	153	OT_PERF	Service
2.	232	OT_STRCT_ELMT	Structural element
3.	485	OT_PERSONA	Persona
4.	27	OT_INFO_CARR ARIS	Information carrier
5.	17	OT_ENT_TYPE	Entity type
6.	58	OT_TECH_TRM	Terms and Acronyms
7.	294	OT_FUNC_CLUSTER	Service type

8.	244	OT_KPI ARIS	Performance Measure
9.	269	OT_SALES_CHA	Channel
10.	360	OT_BUSINESS_RULE	Business rule
11.	294	OT_FUNC_CLUSTER	Service type
12.	468	OT_CUSTOMER_JOURNEY	Customer journey

5.2.3.3. Customer Experience GROUP

The Purpose of this group is to view the customer journies architecture during service acquisition for the related site (government entity) and to identify all possible journeys.

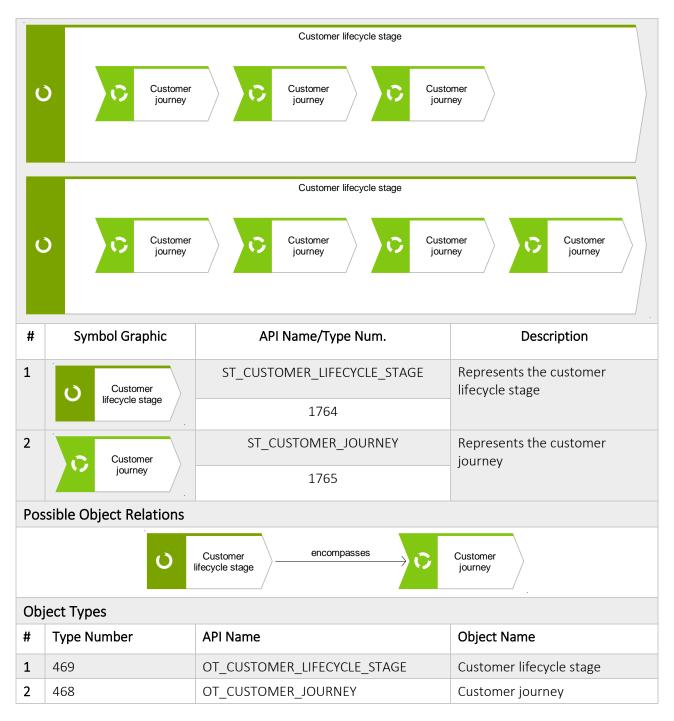
This Group and its subgroups will have the following Model Types:

- 1- Customer Journey Landscape.
- 2- Customer Journey Map.

5.2.3.3.1. Customer Journey Landscape

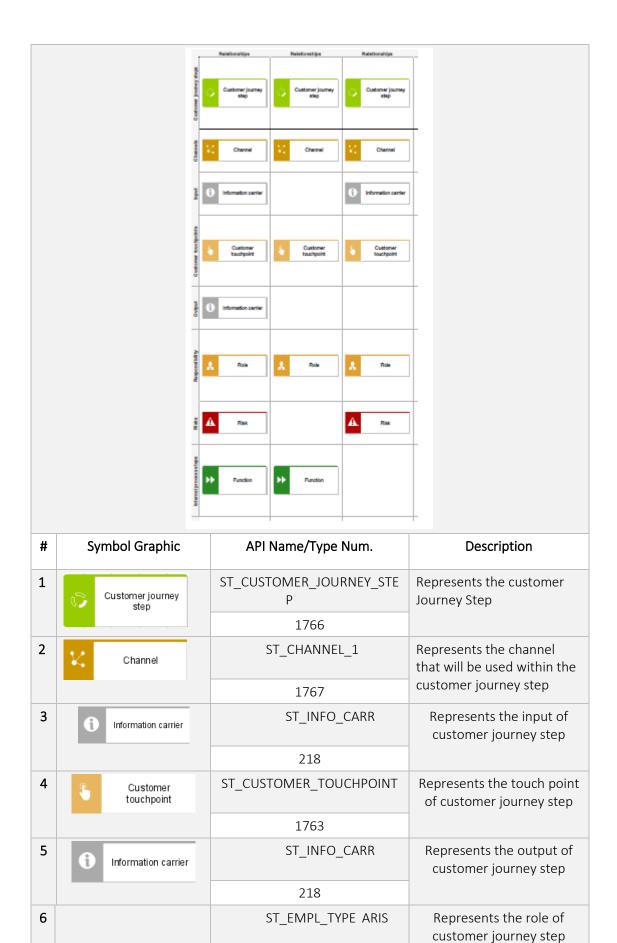
The purpose of this model is to show the customer the journey of each stage through the acquisition of the service.

API Name: MT_CUSTOMER_JOURNEY_LANDSCAPE Model Type Number: 275



5.2.3.3.1. Customer Journey Map

The purpose of this model is to show the steps, touchpoints, inputs, outputs, channels and risks throughout the customer journey.



	Role		145	
7	A Risk		ST_RISK_1	Represents risk related to
	TAISIN .		688	customer journey step
8			ST_FUNC_PIC	Represents risk related to
	Function	on	355	customer journey step
Possible Object Relations				
#	Type Number	API Nan	ne	Object Name
1	470	OT_CUSTOMER_JOURNEY_STEP		Customer journey step
2	269	OT_SAL	ES_CHAN	Channel
3	27	OT_INF	O_CARR	Information carrier
4				
4	467	OT_CUS	STOMER_TOUCHPOINT	Customer touchpoint
5	467 78	_	STOMER_TOUCHPOINT S_TYPE	Role Role
		_	S_TYPE	·

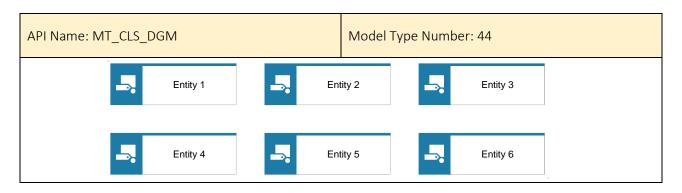
5.2.4. Federated Libraries GROUPING ARCHITECTURE

The purpose of this section is to break down "Federated Libraries" grouping architecture to the smallest building blocks of MODEE ARCHITECTURE Database.

As described in the Grouping High Level Architecture Table – G00, this group has six childs described as below:

5.2.4.1. Governmental Institutions

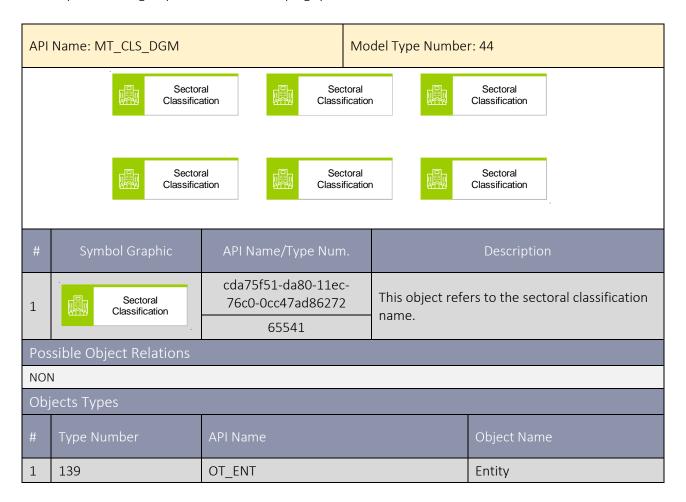
The Purpose of this group is to create a Grouping space for entities.



#	Symbol Graphic	API Name/Type Num.		Description	
1	Entity 1	ST_ENT	This object refe	ers to the entity name.	
		236			
Pos	Possible Object Relations				
NON	NON				
Obj	Objects Types				
#	Type Number	API Name		Object Name	
1	139	OT_ENT		Entity	

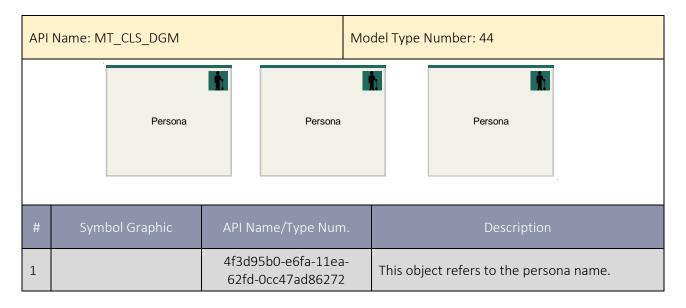
5.2.4.2. Sectoral Classification

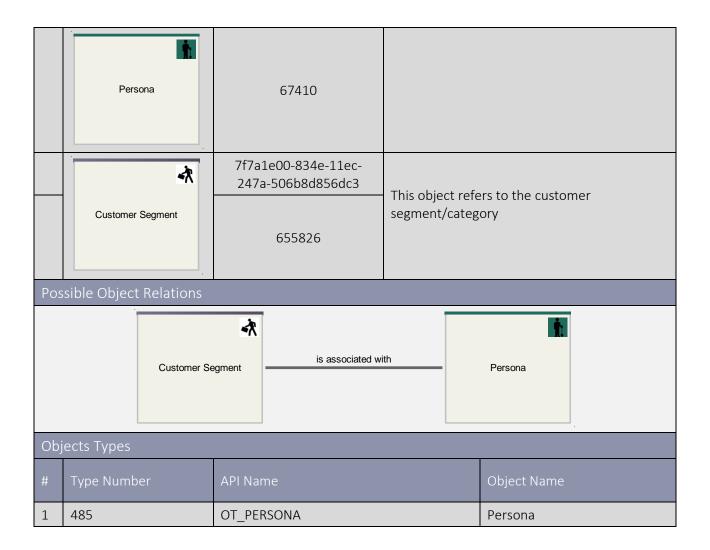
The Purpose of this group is to create a Grouping space for sectors.



5.2.4.3. Customers Categories

The Purpose of this group is to create a Grouping space for customers categories.

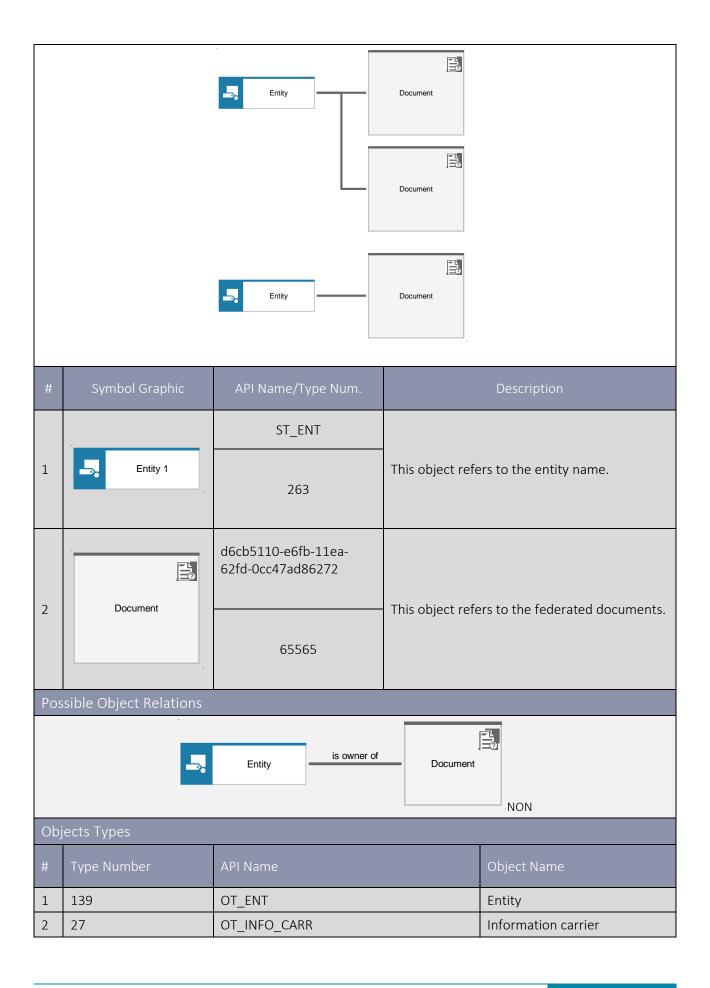




5.2.4.4. Documents

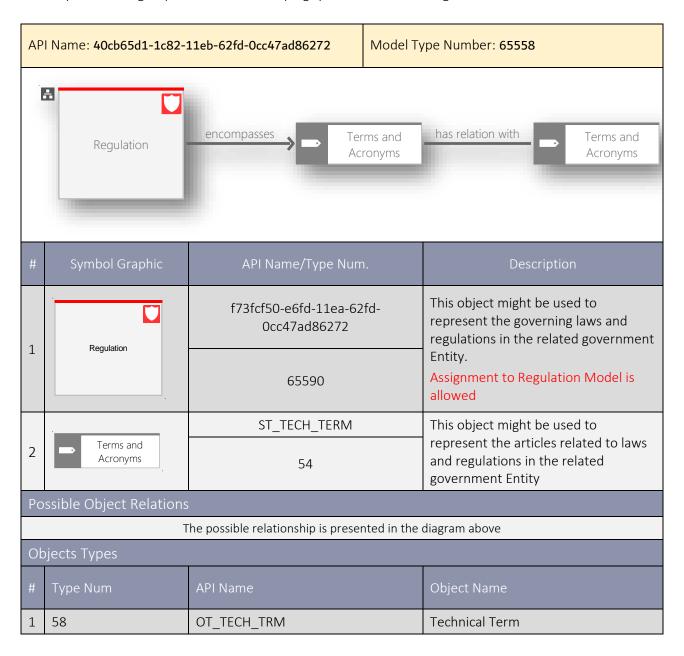
The Purpose of this group is to create a Grouping space for federated documents.

API Name: MT_DOCUMENT_STRUCTURE_SD	Model Type Number: 268
------------------------------------	------------------------



5.2.4.5. Legislation

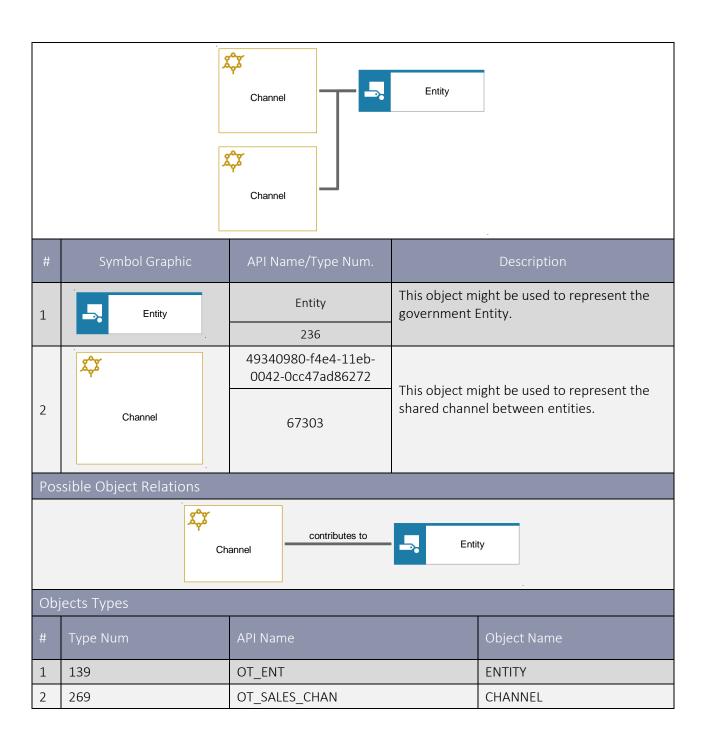
The Purpose of this group is to create a Grouping space for federated legislation.



5.2.4.6. Shared Channel

The Purpose of this group is to create a Grouping space for shared channel.

	API Name: Service Channels	Model Type Number: 262315
--	----------------------------	---------------------------



This area is kept intentionally empty

5.2.5. TRANSFORMATION GROUPING STRUCTURE

The purpose of this section is to break down "TRANSFORMATION" grouping structure to the smallest building blocks of MODEE ARCHITECTURE Database.

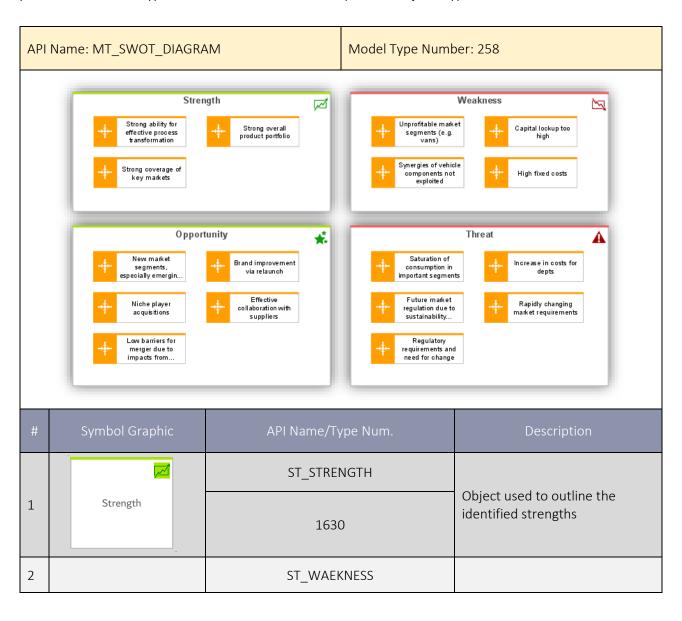
This group has three childs as described in the Grouping High Level Architecture Table – G03.

5.2.5.1. STRATEGY GROUP

The Purpose of this group is to create a Grouping space for Strategy View. Normally, this group contains Three Child Groups as described below:

5.2.5.1.1.SWOT DIAGRAM

A SWOT diagram is used within the scope of a SWOT analysis to reveal the strengths, weaknesses, opportunities, and threats of a company or organization with regard to a project or a decision-making process. This Model Type includes Occurrences of the specified Objects Types below:



	Weakness	1631	Object used to outline the identified weaknesses				
	**	ST_OPPORTUNITY	Object used to outline the identified Opportunities				
3	Opportunity	1634					
	A	ST_THREAT	Object used to outline the identified Threats				
4	Threat	1635					
		ST_INFLUENCER	Object connected to the Strength, weakness, opportunity, threat objects to outline points that influence each one of them.				
5	Influencer .	1629					
Pos	Possible Object Relations						
	Implicit Relationships are used in this Model Type						
Object Types							
#	Type Number	API Name	Object Name				
1	108	OT_CRIT_FACT	Success Factor (Influencer)				
2	405	OT_ASSESSMENT	Assessment (Weakness, Threat, Opportunities, Strengths)				

5.2.5.1.2. STRATEGY DIAGRAM

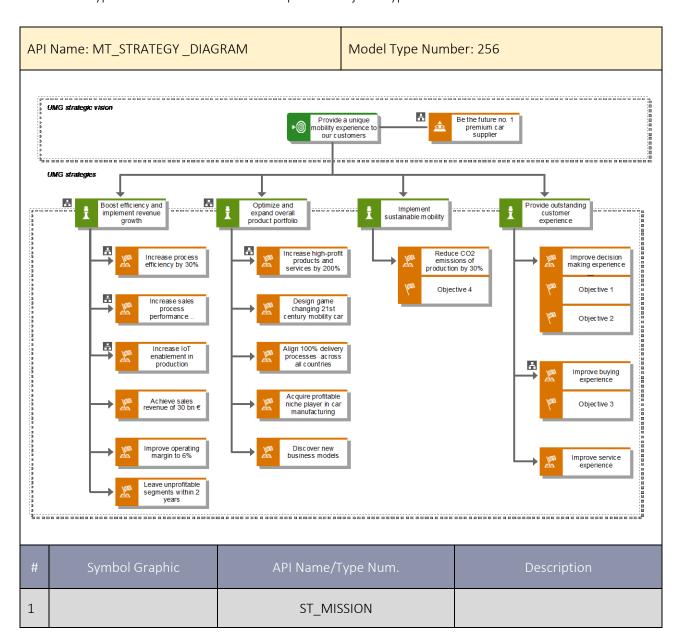
Implement your entity's strategy (Vision, mission, goals and objectives). You can also implement the SWOT analysis at this stage.

Connect your objectives with their relevant initiatives, KPIs and processes along with the responsible departments and people.

Note: You will have to return to this Model as you need first to implement library items for KPIs and implement processes then connect them to the objectives.

- Map the initiatives to the projects and relevant requirements.
- The strategy diagram is used within the scope of strategy modeling. Its main purpose is to represent the hierarchical structure of missions, strategies, and tactics and to illustrate their contribution to achieving the objectives of the company or organization.

This Model Type include Occurrences of the specified objects Types Below.



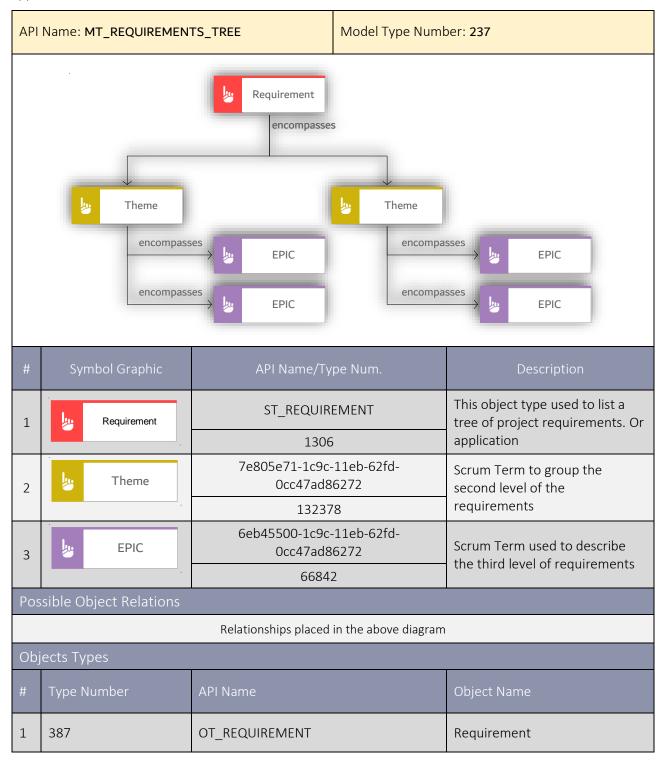
	•	Mission	1432	Object used in the strategy implementation to describe the mission of MODEE		
2 Sision		Vision	ST_VISION	Objective is used in the strategy implementation		
Z VISIOII			1625			
3		Goal	ST_STRAT_OBJCTV	Objective is used in the strategy implementation		
J			550			
4	†	Strategy	ST_STRATEGY_1	Object used in the strategy implementation to describe the strategy of MODEE		
			1626			
	166		ST_OBJCTV	This object used to present the		
5		Objective	129	objectives fall under each of MODEE goals		
Pos	sible Objec	ct Relations				
Mission Mission Strateg Goal		Missio Strateg	is planned by means of	Vision Strategy Goal Objective		
Obj	Object Types					
# Type Number AF		ber	API Name	Object Name		
1 86 O			OT_OBJECTIVE	Objective		
2 239 O			OT_STAT	Strategy		

5.2.5.2. DESIGN GROUP

The Purpose of this group is to create a Grouping space for the Design Group. This group has three child groups.

5.2.5.2.1. REQUIREMENT TREE

The purpose of this diagram is to create, group and classify business requirements of a project or an application.



5.2.5.2.1. EPIC MODEL

The purpose of this diagram is to document a detailed user stories for specified EPIC.



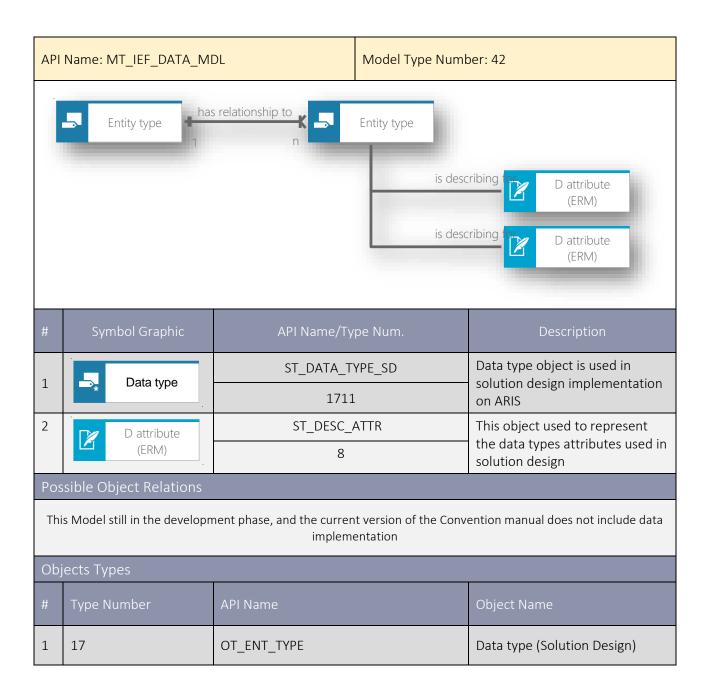
#	Symbol Graphic	API Name/Type Num.	Description		
1	User Story		Customized object used to describe a user story for the application		
2	Screen		Customized object used to link the specified user story to the screen design		
3	† Preconditions		Customized object used to describe the precondition that must occur		
4	Business Rule	BLANK	Customized object used to describe the business rule that must occur		
5	Acceptance Criteria	KEPT INTENTIONALLY BLANK	Customized object used to describe the acceptance criteria. This is used by the Quality assurance team		
6	? Test Case	TENTIC	Customized object used to describe the test case. This is used by the Quality assurance team		
7	Function	KEPT IN	This required to link the use case or technical process to specified user story		
8	Cluster		This required to link Data Model to specified User story		
9	IT Function		This is required to link System Architecture to the specified user story		
10	Role		This object required to determine the Actors and users concerned about the specified user story		
Possible Object Relations					
	This model Type has Implicit relationships ONLY				

5.2.5.3. TRANSITION GROUP

The purpose of this group is to create a grouping space for the Transition Group. This group has only one model as described below:

5.2.5.3.1. IE DATA MODEL

The IE (Information Engineering) data model is a graphical description language for semantic data models. The central object type is the Entity type. In contrast to the eERM, relationships between entity types are represented by connections, which means that only binary relationships can be represented.

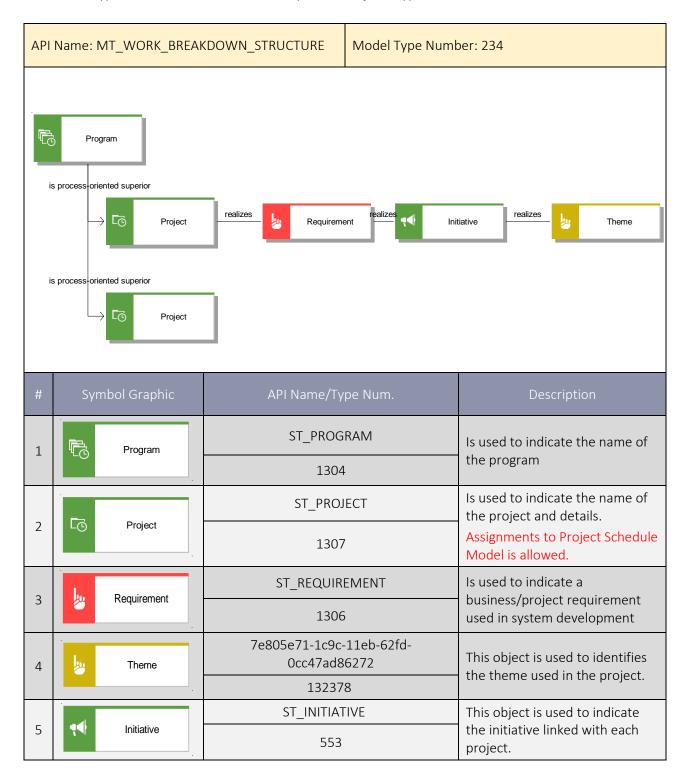


5.2.5.3.1. INITIATIVES (WBS)

The purpose of this group is to create a grouping space for work breakdown structure. Normally, this group does not contain any child group, instead it is including one Model Type.

The work breakdown structure plays a central role in project management. It is primarily used to represent the hierarchical structure of complex projects. This is realized using the Program, Project, and Task symbols of the Task object type.

This Model Type includes Occurrences of the specified Objects Types below:



Possible Object Relations

This Model still in the development phase, and the current version of the Convention Manual does not include Strategy Implementation.

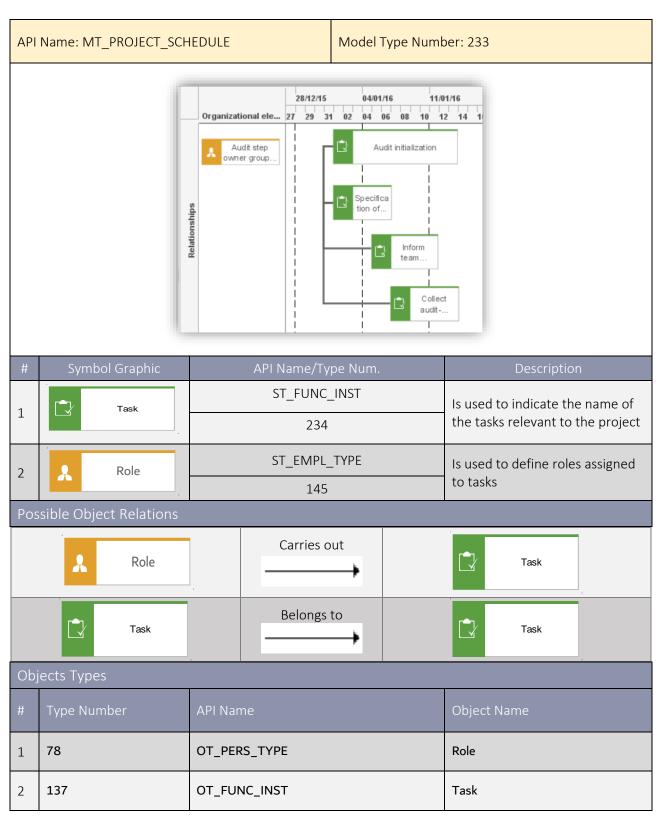
This may change in the future, make sure that you are using the latest version of the Convention Manual

Objects Types

#	Type Number	API Name	Object Name
1	387	OT_REQUIREMENT	Requirement
2	137	OT_FUNC_INST	Task

5.2.5.3.2. PROJECT SCHEDULE

The project schedule is an instance of a process schedule. It can be used to represent specific processes, e.g., project plans, on a time axis with associated quality gates, etc.



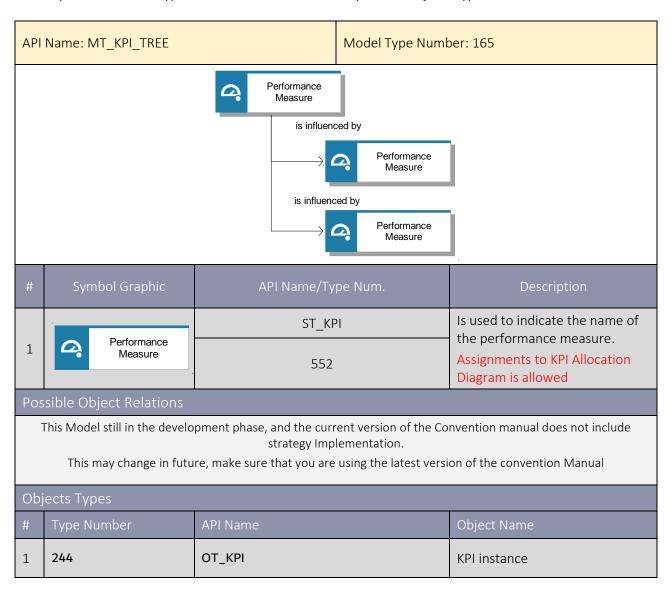
5.2.6. MONITORING GROUP STRUCTURE

The Purpose of this group is to create a Grouping space for the KPIs defined to evaluate certain elements. Normally, this group contains four child groups as described in the Grouping High Level Architecture Table – G04.

5.2.6.1. Strategy Performance Group

5.2.6.1.1. KPI TREE

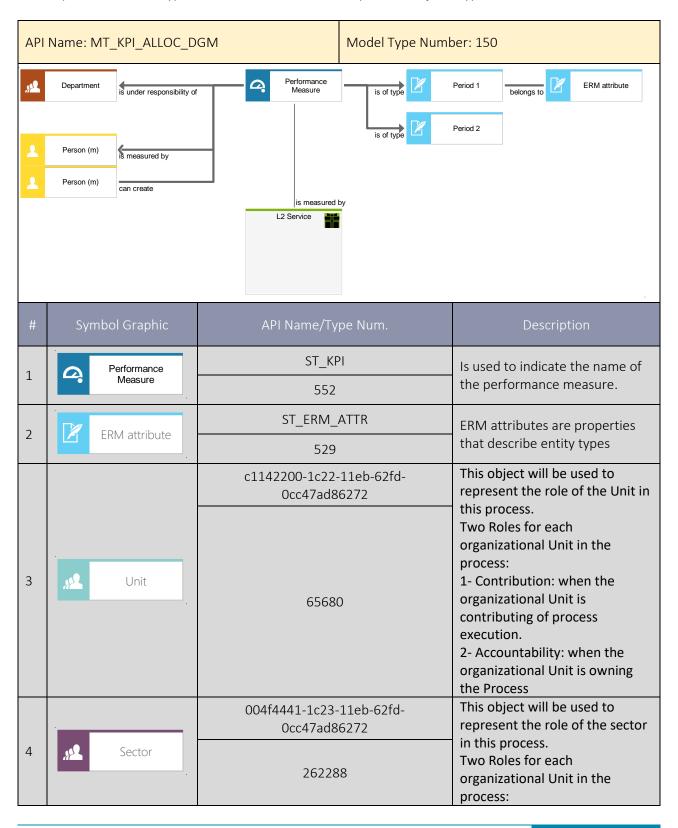
This model type is usually assigned to a KPI (KPI instance object type) and describes which other KPIs it is made up of. This Model Type include Occurrences of the specified Objects Types below:



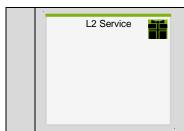
5.2.6.2. KPI Allocation Diagram

5.2.6.2.1. KPI ALLOCATION DIAGRAM

This model type is usually assigned to a KPI (KPI instance object type) and describes which other KPIs it is made up of. This Model Type include Occurrences of the specified Objects Types below:



			1- Contribution: when the organizational Unit is contributing of process execution 2- Accountability: when the organizational Unit is owning the Process
		d165fd41-1c22-11eb-62fd- 0cc47ad86272	This object will be used to represent the role of the
5	Section	131216	Section in this process. Two Roles for each organizational Unit in the process: 1- Contribution: when the organizational Unit is contributing of process execution. 2- Accountability: when the organizational Unit is owning the process
		ead55f50-1c22-11eb-62fd- 0cc47ad86272	This object will be used to represent the role of the
6	Department .	196752	Department in this process. Two Roles for each organizational Unit in the process: 1- Contribution: when the organizational Unit is contributing of process execution. 2- Accountability: when the organizational Unit is owning the process
		ST_INITIATIVE	This object used to represent
7	Initiative .	553	the initiative need to be implemented to accomplish the goal
	163	ST_STRAT_OBJCTV	This object used to represent
8	Goal	550	the goal need to be achieved.
	Function	ST_FUNC	This object in this Model type,
9		335	will be linked to the initiative.
10		74e43b21-e6cd-11ea-62fd- 0cc47ad86272	Represents the second level of the service



196986

Possible Object Relations

This Model still in the development phase, and the current version of the Convention manual does not include strategy Implementation.

This may change in future, make sure that you are using the latest version of the convention Manual

Objects Types

	20,5000				
#	Type Number	API Name	Object Name		
1	244	OT_KPI KPI instance			
2	19 OT_ERM_ATTR		ERM Attribute		
3	43 OT_ORG_UNIT Organizatio		Organizational unit		
4	86	OT_OBJECTIVE	Objective		
5	137 OT_FUNC_INST		Task		
6	22	OT_FUNC	Function		

6. ARIS REPORTS CONTEXT

ARIS reports context, In the below table shows from which object in what model each reports can be generated

Report Name	Object	Symbol	Model
Process Manual L2	Function Object	L2 process Symbol	L2 VACD Model
Process Manual	Function Object	Function Symbol	PAD Model
Gap Analysis	Function Object	Function Symbol	PAD Model
Execution Plan	Function Object	Function Symbol	PAD Model
Legal Amendment			Regulation Model