

EDUCATION

University of Houston, C. T. Bauer College of Business, Houston, TX
Bachelor of Business Administration in Management Information Systems
Program for Excellence in Selling
Cumulative GPA: 3.2

December 2019

PROJECT

Executive Service Corps Houston, IT Project Management

January 2019-present

- Implement web optimization using WordPress platform and provide consulting services
- Utilize modeling tool such as Basecamp to organize project and improve communication
- Update weekly activity report as well as schedule meeting with mentor and client by email
- Present business model, business case, statement of work, and web presence as requested

Deloitte, Deloitte Foundation Cyber Threat Competition

February 2019

- Investigated ransomware attack to company server through File Transfer Protocol by remote admin access with LogMeIn software
- Utilized DRP (disaster recovery plan), IGA (Identity Governance Administration) and SIEM (Security information and event management) tool to store backup files for future reference
- Provided recommendations about incident and risk management, threat advisory, technical investigation, regulation and compliance to C-Suite of the company

EastSide University, IT Consulting

August 2018-December 2018

- Discussed and provided solutions to the CEO/President about current situations and problems
- Created consulting report as well as scope of work and acceptance of work
- Performed Google Analytics on website to improve performance along with other web platforms i.e. Facebook and Instagram used to communicate with students, volunteers and donors
- Provided accommodation to utilize the Google AdGrant to reach a larger audience in need of services

Phillips 66, Top 3 Clouding Computing Case Competition

April 2018

- Collaborated with a team of four to choose the best cloud service provider for Fintech's IT Department
- Compared Amazon Web Services, Microsoft Azure and Google cloud services based on Cost, Compatibility, Accessibility, and Security
- Applied and related cloud computing to Phillips 66 by employing cloud analytics services once a cloud solution is chosen to demonstrate cloud usage and utilization over time, as well as the costs of each application
- Presented a PowerPoint presentation on findings and recommendations to Phillips 66 management

WORK EXPERIENCE

Learning Support Service- Academic Assistant

August 2018 – present

- Provide academic assistance one on one in the subjects of Mathematics, Physics, Chemistry, and coding courses for college students
- Work effectively with students at different learning levels
- Determine student's needs for assistance or referrals as necessary

Simon Property Group- Guest Services Representative

September 2017 - February 2018

- Maintained a professional physical appearance of Guest Services including marketing materials, signage, and displays and ensure that all displayed information is current and relevant
- Knowledgeable about all aspects of corporate and partner programs in order to ensure products and programs are sold to customers with flawless execution
- Captured additional information from consumers transacting at Simon Guest Services (e.g. email or mobile information, charity donations); in addition to administering research questionnaires

ACTIVITIES

Database Committee, MISSO

August 2018-present

- Assist the database officer in coordinating and mentoring students during MISSO coding session

Residential Advocacy Chair, Hall Council

February 2017 - August 2017

- Surveyed around 700 residents to provide events and services to the resident hall
- Drafted and presented event proposals to Hall Council to budget approvals and organize 4 events each semester

TECHNICAL SKILLS

Programming languages: SQL, JAVA, HTML, JAVASCRIPT, LINUX (in training)

Application Software: Oracle, Salesforce, Microsoft Word, Excel, PowerPoint