

Web App Summary

1. Page 1: Dashboard

- **Welcome Screen for Guests:**
 - Display a brief introduction to the loan app and its features.
 - Option for new users to register or sign in.
- **Loan Application Continuation:**
 - Allow users who have started but not completed an application to resume.
 - Display progress indicators for partially completed applications.
- **Loan Summary and small dashboard analytics:**
 - **Analytics (no of loans, no of repaid loans)**
 - Display a summary of all active and previous loan applications.
 - **Loan Tracker:**
 - Visual progress bar or status indicators showing where the user is in the loan approval process (e.g., Application Received, Under Review, Approved, Disbursed).
 - Highlight the most recent or current loan application.

2. Page 2: My Applications

- **List of All Loan Applications:**
 - Display a list of all loan applications with the current status (e.g., Pending, Approved, Rejected).
 - **Loan Tracker:**
 - For each loan application, show a progress tracker similar to the one on the dashboard.
 - Include options to view or edit applications that are still in progress.
 - Sorting and filtering options (by date, status, amount).

3. Page 3: My Loans

- **Loan History with Statuses:**
 - Display a list of all loans with their statuses (Partially Paid, Fully Paid, Unpaid).
 - The top loan should always be the most recently active unpaid loan.
 - Clicking on a loan reveals detailed information:

- **Loan Details:** Principal amount, interest rate, payment schedule, remaining balance.
- **Repayment Transactions:** List of all repayments made, including date, amount, and proof of payment.
- **Loan Tracker:** For ongoing loans, show the progress toward full repayment.

4. Page 4: Profile

- **Profile Settings and Information:**
 - Allow users to update personal information (name, email, phone number, address).
 - **KYC (Know Your Customer):**
 - Display KYC status and allow users to upload necessary documents (e.g., ID, proof of address).
 - Allow users to update KYC information and view the verification status.
 - Security settings (password change, two-factor authentication).

5. Page 5: Help & Support

- **Submit Complaints:**
 - Users can submit complaints or inquiries related to their loans or application process.
 - Options for categorizing the complaint (e.g., Application Issue, Repayment Issue, Profile Update Issue).
 - Track the status of submitted complaints (e.g., Pending, In Progress, Resolved).
 - FAQ section for common issues and solutions.
 - Contact options (email, phone, live chat).

List of Pop-Ups

1. Repayment Pop-Ups

- Triggered in multiple locations (Dashboard, My Loans, or any page with unpaid/pending payments).
- **Repayment Process:**
 - Show repayment options (e.g., Bank Transfer, Mobile Money, Online Payment).
 - Dropdown to select bank or payment method.
 - Input field for the amount to be paid.

- Attachment option for proof of payment (e.g., screenshot of bank transfer).
- **Admin Approval:**
 - Once proof of payment is submitted, the admin can review and approve the transaction.
 - Confirmation message to the user once the payment is approved.
- 2. **Loan Application Progress Notifications**
 - Display pop-ups for updates in loan application status (e.g., "Your loan application has been approved!" or "Your loan is under review").
 - Include links to relevant pages (e.g., My Applications, My Loans).
- 3. **KYC Verification Pop-Ups**
 - Notify users if their KYC documents are incomplete or require updates.
 - Guide users to the Profile page to upload or update their documents.
- 4. **Loan Due Date Reminders**
 - Pop-up reminders for upcoming loan repayments.
 - Include options to view the loan details or make a repayment directly from the pop-up.
- 5. **Security Alerts (can be done later after greenwebb is paid)**
 - Notify users of any suspicious activity related to their account.
 - Prompt them to review recent activities and update security settings if necessary.
- 6. **Profile Update Confirmation**
 - Display a confirmation pop-up when users successfully update their profile or KYC information.
 - Include a summary of the changes made.

Additional Important Features

1. **Loan Calculator**
 - A tool on the dashboard or during the application process that helps users calculate potential loan repayments based on different loan amounts, interest rates, and terms.
2. **Document Management**
 - Users can upload and manage important documents (e.g., income verification, collateral) related to their loan applications.
 - Document storage with secure access.

3. **Notifications Center**

- A central place where users can view all their notifications (e.g., application updates, repayment reminders, support responses).

4. **Loan Reapplication**

- Allow users to reapply for a loan after a certain period or if the previous application was rejected, with pre-filled information from past applications.

5. **Referral Program (can be done later after greenwebb is paid)**

- Incentivize users to refer friends or family to the loan platform with rewards or discounts on interest rates.

6. **Loan Reassessment (should be done later after greenwebb is paid)**

- Option for users to request a reassessment of their loan terms (e.g., in case of financial hardship).

This structure should provide a comprehensive and user-friendly experience, covering all the key aspects of the loan application, management, and repayment process.