

## Faulty alarm emails from controllers managing two devices

This is caused by having incorrect source name strings when one controller works with two devices.

The Communications point used the string:

```
%parent.parent.parent.parent.name% %parent.parent.parent.displayName%  
%parent.parent.parent.points.Serves.out.value% %parent.displayName%
```

The correct string:

```
%parent.parent.parent.parent.parent.name% %parent.parent.displayName%  
%parent.parent.Serves.out.value% %parent.displayName%
```

The points in the Alarms folder used the string:

```
%parent.parent.parent.parent.parent.name% %parent.parent.parent.parent.displayName%  
%parent.parent.parent.parent.points.Serves.out.value% %parent.displayName%
```

The correct string:

```
%parent.parent.parent.parent.parent.parent.name% %parent.parent.parent.displayName%  
%parent.parent.parent.Serves.out.value% %parent.displayName%
```

AV741andMazzone743C.	Alarms	elQ Alarm From AV741andMazzone743CombinedNY MAC01 1st Floor Office Hall (Mazzone) ServiceOff - Source: AV741andMazzone743CombinedNY MAC01 1st Floor Office Hall (Mazzone) ServiceOff ...	11:44 AM
AV741andMazzone743C.	Alarms	elQ Alarm From AV741andMazzone743CombinedNY MAC01 1st Floor Office Hall (Mazzone) SpaceSensor - Source: AV741andMazzone743CombinedNY MAC01 1st Floor Office Hall (Mazzone) SpaceSe...	11:42 AM
AV741andMazzone743C.	Alarms	elQ Alarm From AV741andMazzone743CombinedNY UH02 Warehouse (Mazzone) CoolingFail - Source: AV741andMazzone743CombinedNY UH02 Warehouse (Mazzone) CoolingFail Current Value: Alar...	11:40 AM
AV741andMazzone743C.	Alarms	elQ Alarm From AV741andMazzone743CombinedNY UH02 Warehouse (Mazzone) HeatingFail - Source: AV741andMazzone743CombinedNY UH02 Warehouse (Mazzone) HeatingFail Current Value: Alar...	11:40 AM
AV741andMazzone743C.	Alarms	elQ Alarm From AV741andMazzone743CombinedNY UH01 Wash Room (Mazzone) SpaceSensor - Source: AV741andMazzone743CombinedNY UH01 Wash Room (Mazzone) SpaceSensor Current Value: ...	11:37 AM
AV741andMazzone743C.	Alarms	elQ Alarm From AV741andMazzone743CombinedNY Alarms %err:alarm:AlarmRecord:err:baja:Folder:Serves% ServiceOff - Source: AV741andMazzone743CombinedNY Alarms %err:alarm:AlarmRecord:...	11:33 AM
AV741andMazzone743C.	Alarms	elQ Alarm From AV741andMazzone743CombinedNY MAC01 1st Floor Office Hall (Mazzone) SpaceSensor Points %err:alarm:AlarmRecord:err:BControlPoint:Serves% SpaceSensor - Source: AV741and...	11:26 AM
AV741andMazzone74... 2	Alarms	elQ Alarm From AV741andMazzone743CombinedNY MAC01 1st Floor Office Hall (Mazzone) Communications - Source: AV741andMazzone743CombinedNY MAC01 1st Floor Office Hall (Mazzone) Com...	11:04 AM
AV741andMazzone74... 2	Alarms	elQ Alarm From AV741andMazzone743CombinedNY UH01 Wash Room (Mazzone) Communications - Source: AV741andMazzone743CombinedNY UH01 Wash Room (Mazzone) Communications Current...	11:02 AM
Daniel Severin	Alarms Freshdesk	Fwd: elQ Alarm From Heating01 Points %err:alarm:AlarmRecord:err:BControlPoint:Serves% Communications - Forwarded message ----- From: <AV741andMazzone743CombinedNY...	7:21 AM