BRADLEY BIESELIN

bradley.bieselin@gmail.com
https://www.linkedin.com/in/bradley-bieselin/
https://github.com/bradbieselin
3611 Woodbridge Lane, Wantagh, NY 11793
Cell: 516-557-8407

SKILLS AND CERTIFICATIONS

- AWS Certified Cloud Practitioner
- Experienced in Java, JavaScript, React.js, Python
- Experience with Git, Splunk, Visual Studio, IntelliJ, and REST API Development
- Utilized debugging tools in IntelliJ
- Proficient at researching innovative solutions for challenging technical problems
- Apple Certified Mobile Technician

RELEVANT WORK EXPERIENCE

Apple Online Store   Remote
Software Quality Engineer   February 2021-Present
- Collaborate with development engineers for code review
- Design automated test cases in Java using Jackson, Jenkins, TestNG, and Gradle
- Engineer Full-Stack projects using React.js and Spring Boot
- Collect data and produce Confluence reports for weekly team meetings
- Gained fluency in the basics of Amazon Web Services

Apple, Roosevelt Field   Garden City, NY
Technical Expert   October 2019-February 2021
Technical Specialist   August 2019-October 2019
- Responsible for facilitation of service technician training
- Provide and execute technical support solutions for customers by troubleshooting, diagnosing, and repairing iOS devices
- Promote a healthy relationship between the customers and the business
- Mentor colleagues to encourage growth and development amongst our team
- Support our team with solutions when team members are facing various challenges
- Diagnose and troubleshoot hardware and software while maintaining customer focus
- Complete physical repairs on all models of iOS mobile devices that are still supported by Apple

Archbishop Molloy High School   Briarwood, NY
Information Technology Internship   July 2018-August 2018
- Provided technological support to staff, parents, and students, including account, software, and hardware troubleshooting
- Managed assignment timelines by utilizing a Help Desk software to track assignments and see updates on their progress
- Gained fluency in the basics of system networking and hands-on troubleshooting

SVS Fine Jewelry   Oceanside, NY
Technology Specialist   June 2016-December 2018
- Piloted a new RFID technology to track inventory to improve loss prevention
- Uploaded all inventory into digital management software system utilizing the new RFID tags
- Trained all staff on how to use, maintain, and report on the inventory with the new software

VOLUNTEER EXPERIENCE

Alpha Phi Omega National Service Fraternity   Albany, NY
Fraternity Brother   February 2018-December 2018
- Spent over 60 hours throughout the semester participating in various local community service opportunities
- Participated in fund-raising events including a Breast Cancer Walk and various donation events

EDUCATION

University at Albany, SUNY   Albany, NY
Bachelor of Science in Computer Science   December 2019
- Member of Men's Club Lacrosse
- Member of Alpha Phi Omega Service Fraternity
- Fall 2018 New-Member Recruitment Committee