

Brad Bieselin

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EXPERIENCE

Witbe Inc

New York, NY

Project Manager/Customer Success Manager

June 2021-Present

- Lead 9 projects for customers including Verizon and A&E Networks
- Create 1+ hour interactive training sessions for customers on delivery of new products and software
- Plan, schedule and execute all software, hardware and system integration
- Drive improvements to customer business and projects
- Monitor progress of each project to meet deadlines and standards with 10+ check-ins per week

Apple Inc

Remote

Software Quality Engineer

February 2021-June 2021

- Design automated test cases in Java using Jackson, Jenkins, TestNG and Gradle for over 3000 scenarios
- Engineer Full-Stack projects using React.js and Spring Boot
- Gained fluency in AWS with 40+ hours of training and obtained AWS Cloud Practitioner Certification
- Collaborate with development engineers for code review
- Collect data and produce Confluence reports for weekly team meetings

Freelance Web Developer

Frontend Developer

January 2021-Present

- Engineering React apps and integrating CMS driven data
- Developing React sites using TypeScript and Next.js with the goal of enhancing networking
- Build static websites using Semantic UI and Gatsby.js
- Completed FrontEndMasters Bootcamp and 40+ hours of additional courses

Apple

Garden City, NY

Technical Expert

April 2019-February 2021

- Provided technical support for 100+ customers a week by troubleshooting and repairing iOS devices
- Responsible for facilitation of service technician training over 2 weeks for each incoming technician
- Promote a healthy relationship between the customers and the business
- Mentor 15+ colleagues as a senior to encourage growth and development amongst our team

EDUCATION

University at Albany, SUNY

2015 – 2019

- Bachelor of Science in Computer Science
- Awarded from the College of Engineering and Applied Science

SKILLS

Languages: Javascript, TypeScript, CSS, HTML, Java, Python, C, LaTeX, PowerShell, Bash

Web Skills: WebPack, Babel, Tailwind, Styled Components, SEO, Contentful CMS, Amazon Web Services

React Skills: Next, Gatsby, Material/Semantic UI

Technologies: Git, WSL 2, VS Code/Studio, IntelliJ, Node.js, Express, Spring Boot