# **Bradley A. Bruce**

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# **Skills and Achievements**

- C# Development and Testing
- ASP.NET Web Development
- T-SQL Database Management
- Java Development and Testing

Apple iOS Technician Certification – April 2019

TestOut Server Pro Certification - Fall 2017

TestOut Network Pro Certification - Fall 2016

- HTML5 and CSS3 Development
- JavaScript Development
- PHP Development
- iOS and Android Development

# **Education**

## University of Cincinnati, College of Education, Criminal Justice, & Human Services

Bachelor of Business – Information Technology – Software Application Development Track – 3.40 GPA Fall 2016 – Spring 2020

#### **University of Cincinnati, Clermont College**

Associate of Business – Information Technology – 3.40 GPA Fall 2016 – Spring 2018

# **Work History**

## **London Computer Systems .Net Developer**

May 2019 - Current

Mason, Ohio

Maintained and Developed existing code base in the Rent Manager software suite to find and repair issues. Streamlined retrieval and processing of data from MySQL database for user to view, change and interact with using C# and custom forms. Wrote and maintained system and unit tests within Visual Studio.

## **London Computer Systems Quality Assurance Tester**

January 2019 - May 2019

Mason, Ohio

Part of a team who oversaw testing for product release of Rent Manager 12 software suite. Developed internal test plans and release documentation while modifying existing test scope documents that were used throughout the testing lifecycle. Worked with developers to remove existing and reduce introduced bugs into the application.

#### **Geek Squad Consultation Agent**

November 2017 – Current

Eastgate, Ohio

Consultation Agent for Geek Squad at BestBuy. Diagnosed client issues regarding hardware and software on Windows and MacOS computers. Filed escalations to our Repair Agents and Geek Squad Service Center to resolve all diagnosed problems.