Ticket ID	Alert Message	Severity	Details	Ticket status
A-2703	SERVER-MAIL Phishing attempt possible download of malware	Medium	The user may have opened a malicious email and opened attachments or clicked links.	Escalated *

## **Ticket comments**

The attachment bfsvc.exe was confirmed as malicious based on its hash and contains executable code, posing a high risk if opened. The email also shows phishing indicators, such as unsolicited job-related content and a password-protected file, raising suspicion of malicious intent. Given the potential user interaction, this alert has been escalated for further investigation.

## **Additional information**

## Known malicious file hash:

54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

## Email:

From: Def Communications <76tguyhh6tgftrt7tg.su> <114.114.114>

Sent: Wednesday, July 20, 2022 09:30:14 AM

To: <hr@inergy.com> <176.157.125.93> Subject: Re: Infrastructure Egnieer role

Dear HR at Ingergy,

I am writing for to express my interest in the engineer role posted from the website.

There is attached my resume and cover letter. For privacy, the file is password protected. Use the password paradise10789 to open.

Thank you,

Clyde West

Attachment: filename="bfsvc.exe"