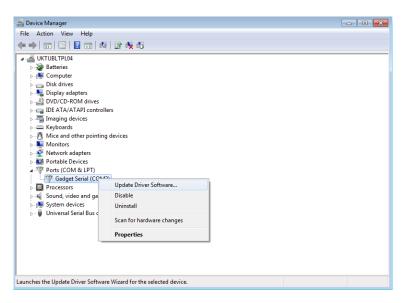
www. mymercurysupport.com

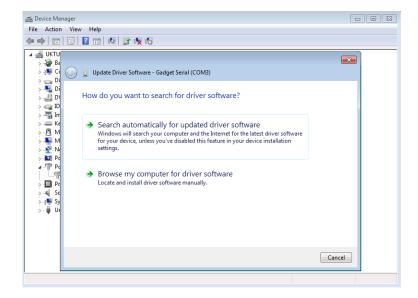
Remote Connection – USB Drivers

Windows 7 64bit Mercury USB Driver Installation Guideline

- 1. On your PC log on to account with administration privileges.
- 2. Go to http://mymercurysupport.com/downloads/applications; download the latest package of USB drivers and uncompress the files to specific location on your PC.
- 3. Power up Mercury system and connect it to PC via USB cable, at this point Windows 7 will attempt to install USB driver and most likely fail to install correct device.
- 4. Go to Control Panel > System > System and Security > Device Manager and select to update device driver for Gadget Serial as shown in picture below. Most likely there will be a yellow exclamation mark icon next to device.



5. Select "Browse my computer for driver software"





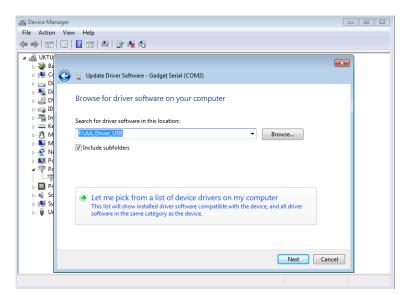
Mercury Support

www. mymercurysupport.com

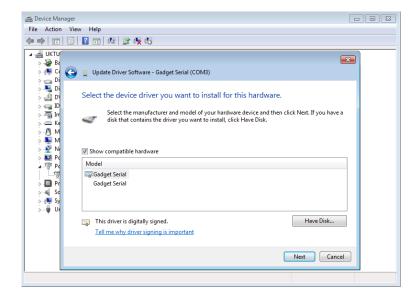
Oxford Instruments tel: +44 (0)1865 393311 fax: +44 (0)1865 393333 email: helpdesk.nanoscience@oxinst.com

Remote Connection – USB Drivers

6. Select "Let me pick from a list of device drivers on my computer"



7. Select "Have Disc"





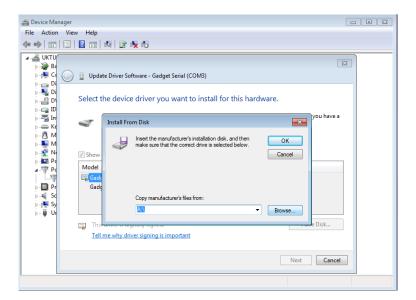
Mercury Support

www. mymercurysupport.com

Oxford Instruments tel: +44 (0)1865 393311 fax: +44 (0)1865 393333 email: helpdesk_nanoscience@oxinst_com

Remote Connection – USB Drivers

8. Browse for the folder where OI USB driver package has been uncompressed and click OK.



9. Windows will finalise the driver installation.

