BRADLEY REEDER

UX RESEARCHER & DESIGNER London, UK.

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Portfolio | Github | Linkedin

Education

Oct 2017 - Nov 2017

UX Research & Strategy Design Lab

May 2016 - Aug 2016

Full-stack Development Founders & Coders

Sep 2009 - Sep 2013

BA History (First Class)
MA Literature (Distinction)
University of Southampton

Skills

Front-end Development Responsive Web Design Web Accessibility Aaile Methodologies Design Thinking Cross-team Collaboration Strong Communication Analytical & Detail Oriented User Research Design sprints, Workshops Rapid Prototyping Wireframes **Usability Testing** Affinity Diagramming Storvboarding User Personas User Journeys & Stories

Tools

Figma & InVision Google Analytics Google Docs Survey Monkey UsabilityHub

Interests

Visual Storytelling Hiking Meditation Cooking

See LinkedIn for more.

Summary

I am a UX professional with multidisciplinary training and experience. I value continuous learning, collaborative working, and user-centred environments and aspire to explore all aspects of User Experience and Service Design. I am interested in using technology to empower people to lead happier, healthier, and safer lives.

Experience

UX Researcher, Outlandish - Jun 2017 - Nov 2017

- * Researched applications ideas, diagnosed the growth potential, and provided strategic guidance to a young network of digital cooperatives called CoTech.
- * Prepared and conducted my own research plan utilising secondary research, contextual enquiries, 1:1 interviews, surveying and usability testing methods.
- * Demonstrated strong negotiation, empathy and synthesis skills in identifying insights and actionable recommendations from data across 30 different organisations.
- * Reported my findings at the planning meeting for the network's Annual General Meeting and attended the AGM to represent my insights.

Service Designer, Founders & Coders — Nov 2016 - Jun 2017

- * Leadership and business development role facilitating and improving the programme of one of London's top web development bootcamps.
- * Designed curriculum planning processes to optimise validated learning and student experience, based on insights from focus groups, surveys, and contextual enquiries.
- * Co-designed, user tested and iteratively improved workshops. Mentored students on UX Design covering design thinking, user research, prototyping and usability testing.
- * Co-authored, maintained, and main contributor to the community's open-source master playbook and curriculum, used to build new campuses in Nazareth & Gaza.
- * Facilitated curriculum planning & weekly review sessions with mentors & students. Converted feedback into actionable improvements to the student experience.

UI Developer, Founders & Coders - Aug 2016 - Jun 2017

- * Built Wireframes, Prototypes and Web Applications and facilitated Client Workshops and Usability Tests in an agency environment. See <u>development portfolio</u> for more.
- * Facilitated Design Sprints for CAST's 2016 Digital Fellowship programme, as well as for the Anna Freud Centre and NHS Digital.
- * Facilitated regular Hackathons, Scrum-Mastered the Agile process for resulting products and ran training workshops on Design Thinking for the Anna Freud Centre.

References

I have gained work experience in different temporary administrative roles to fund my travelling and transition into software development. References available upon request.