## **BRADLEY REEDER**

# **UX RESEARCHER & DESIGNER** London, UK.

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07479507365

Portfolio | Github | Linkedin

#### **Education**

### Sep 2009 - Sep 2013

BA History (First Class)
MA Literature (Distinction)
University of Southampton

## May 2016 - Aug 2016

Full-stack Development Founders & Coders

#### Oct 2017 - Nov 2017

UX Research & Strategy Design Lab

#### Skills

Front-end Development Responsive Web Design Web Accessibility Agile Methodologies Design Thinking Cross-team Collaboration Strong Communication Analytical & Detail Oriented User Research Design sprints, Workshops Rapid Prototyping Wireframes **Usability Testing** Affinity Diagramming Storyboarding User Personas User Journeys & Stories

#### **Tools**

Figma & InVision Google Analytics Google Docs Survey Monkey UsabilityHub

## Interests

Visual storytelling Hiking Meditation Cooking

### Summary

I am a UX professional with multidisciplinary experience across web development, user research, facilitation and teaching. I value continuous learning, collaborative working, and user-centred environments and aspire to explore all aspects of UX and Service Design with likeminded people.

#### **Experience**

## UX Researcher, Outlandish - Jun 2017 - Nov 2017

- \* Researched applications ideas, diagnosed the growth potential, and provided strategic guidance to a young network of digital cooperatives called CoTech.
- \* Prepared and conducted my own research plan utilising secondary research, contextual enquiries, interviewing, surveying and usability testing methods.
- \* Demonstrated negotiation, empathy and synthesis skills in identifying key needs and problem areas from data across 30 different organisations.
- \* Reported my findings at the planning meeting for the network's Annual General Meeting and attended the AGM to represent my insights.

#### Programme Facilitator, Founders & Coders — Nov 2016 - Jun 2017

- \* Leadership and business development role running a full-stack development school.
- \* Co-authored, maintained, and main contributor to the community's open-source master documentation, used to build campuses in Nazareth & Gaza.
- \* Learned service design and community-building through designing and implementing a user-centred, validated learning approach to curriculum planning.
- \* Facilitated curriculum planning and weekly agile ceremonies with mentors & students. Provided support to mentors & pastoral care to students.
- \* Worked with mentors and staff to re-design second half of the programme. Cocreated and maintain a UX Design Sprint week taking students through design thinking, user research, rapid prototyping, and usability testing.

## Full-stack Web Developer, Founders & Coders — Aug 2016 - Jun 2017

- \* Worked on Web Applications, MVPs and Prototypes for: the Anna Freud Centre, CAST, SaferTogether, Worthwhile and Downing LLP.
- \* Active in the mental health digital sector by facilitating regular hackathons, building and project managing resulting MVPs and running training workshops on design thinking for the Anna Freud Centre.
- \* Facilitated design sprints for CAST's 2016 Digital Fellowship programme, as well as for the Anna Freud Centre and NHS Digital.

#### References

I have gained work experience in different temporary administrative roles to fund my travelling and transition into software development. References available upon request.