Nashville, TN 37211
(317) 690-6072
bradybill36@gmail.com
https://www.linkedin.com/in/bradybilleisen/
https://github.com/brady-billeisen
https://bradybilleisenportfolio.netlify.app/

Brady Billeisen

Summary

Aspiring software engineer with a strong foundation in JavaScript, Python, and web development technologies. Recent graduate of Vanderbilt Coding Bootcamp with hands-on experience in building web applications using Django, React, and Node.js. Eager to contribute creativity and technical skills to a dynamic software engineering team.

HARD SKILLS

Programming Languages: JavaScript, Python

Full-Stack Development: MERN (MongoDB, Express.js, React, Node.js), MVC (Model-View-Controller)

Web Development: Django, React, Node.js, Node.js, Express.js

Front-end: HTML, CSS, jQuery, Bootstrap, Tailwind

Back-end: Node.js, Express.js, Django, API Development

Database Management: MySQL, MongoDB

Miscellaneous: PWA's (Progressive Web Applications), ORM (Object-Relational Mapping), OOP (Object-Oriented Programming), JSON, DOM Manipulation, VS Code, Git, Data Structures, Algorithms

EDUCATION

Vanderbilt Coding Bootcamp — *Certification*

April 2023 - October 2023, Nashville, TN

Hack Reactor Software Engineering Bootcamp — *Transferred to Vanderbilt Coding Bootcamp*

August 2022 - January 2023, Nashville, TN

Carmel High School — *Core 40 Diploma*

August 2013 - May 2017, Carmel, IN

SOFT SKILLS

- Adaptability
- Problem solving
- Leadership
- Creativity
- Critical thinking
- Detail oriented
- Self motivated
- Resilient
- Open minded
- Receptive

EXPERIENCE

Doordash, Nashville, TN — *Driver*

January 2022 - Present

Guitar Center/Musicians Friend, Indianapolis, IN — *Sales Advisor/Account Manager*

November 2020 - January 2022

- Provided sales support and exceptional customer service to a sophisticated portfolio of band and orchestra players.
- Investigated and addressed customer inquiries related to shipments and products, ensuring prompt resolution.
- Engaged customers in consultative dialogues to maximize product sales, showcasing strong product knowledge.
- Managed all aspects of the customer experience through various channels, including chat, email, inbound and outbound phone calls.
- Established, serviced, and maintained a customer base efficiently in a fast-paced environment.

Key Achievements

- Consistently led the sales team and maintained a top-20 ranking in the company for six consecutive months.
- Achieved an impressive 6% conversion rate in sales.
- Received a performance bonus for leading the company in Asurion coverage attach rates.
- Generated $500,000 in sales within the first year while consistently meeting daily call goals of 80 outbound and 20 inbound calls.

McConnell's Fine Ice Creams, Pacific Palisades, CA — *Assistant Store Manager*

October 2019 - August 2020

- Trained, coached, and developed team members, fostering a positive company culture.
- Delegated tasks and closely monitored performance to ensure efficiency and adherence to company standards.

- Maintained a focus on providing fast and friendly service in accordance with McConnell's high standards for quality and customer service.
- Actively listened to the needs and concerns of team members, advocating on their behalf when necessary.
- Managed inventory levels and facilitated ordering processes to ensure smooth operations.

HotBox Pizza, Westfield/Whitestown, IN — *Manager*

May 2017 – August 2019

- Led a team of pie makers, front counter people and delivery drivers during a shift.
- Upheld the HotBox Pizza standards for quality products and customer service.
- Cash management.

Which Wich, Carmel, IN — *Shift Leader*

January 2016 – May 2017

- Led a team of sandwich makers and cashiers during a shift to ensure great food in a unique, fast, casual environment.
- Role modeled customer service, brand standard and procedures.
- Complied with established company policies.
- Educated guests on Which Wich products and flavors.

Childcare, Carmel, IN — *Childcare Provider*

June 2015 – August 2016

- Cared for two children, aged ten and thirteen, one with special needs.