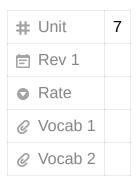


Thinking and Language



7.1 - Cognition

▼ Thinking

Thinking, or *cognition*, refers to a process that involves knowing, understanding, remembering, and communicating.

▼ Cognitive Psychologists

Thinking involves a number of mental activities, which are listed below. Cognitive psychologists study these in great detain

▼ Concept

The mental grouping of similar objects, events, ideas, or people. There are a variety of chairs but their common features define the concept of a chair.

▼ Category Hierarchies

We organize concepts into category hierarchies

- ▼ Development of Concepts
 - Form concepts with definitions
 - Form concepts with mental images (prototypes)
 - ▼ Example

A robin is a prototype of a bird, but a penguin is not

▼ Problem Solving

Two ways to solve problems:

▼ Algorithms

Methodical, logical rules or procedures that guarantee solving a particular problem

- Anyone can solve the problem by applying the rules/steps
- **▼** Examples

•

▼ Insight

Insight involves a sudden novel realization of a solution to a problem. Humans and animals have insight

- Incubation Period
- "AHA" experience

7.2 - Fixation

▼ Fixation

Being stuck on one problem/solution and not seeing other possibilities

▼ Fixation

An inability to see a problem from a fresh perspective

- ▼ Examples
 - Mental Set
 - Functional Fixedness
- ▼ The Matchstick Problem

How would you arrange six matches to form four equilateral triangles?

▼ Mental Set

A tendency to approach a problem in a particular way, especially if that way was successful in the past

▼ Functional Fixedness

A tendency to think only of the familiar functions of an object

▼ Obstacles in Solving Problems

▼ Confirmation Bias

A tendency to search for information that confirms a personal bias. Often ignore the counter-evidence.

▼ Heuristics

▼ Representativeness Heuristic

Judging the likelihood of things or objects in terms of how well they seem to represent, or match, a particular prototype. Similar to stereotyping.

▼ Availability Heuristic

Whatever increases the ease of retrieving information increases its perceived availability.

- ▼ How is retrieval facilitated?
 - 1. How recently we have heard about the event
 - 2. How distinct it is.
 - 3. How correct it is.

▼ Overconfidence

Intuitive Heuristics, confirmation of beliefs, and the inclination to explain failures increase our overconfidence. Overconfidence is a tendency to overestimate

▼ Exaggerated Fear

The opposite of having overconfidence is having an exaggerated fear about what may happen. Such fears may be unfounded.

• The 9/11 attacks led to a decline in air travel due to fear.

▼ Framing Decisions

Decisions and judgments may be significantly affected depending upon how an issue is framed

▼ Belief Bias

The tendency of one's preexisting beliefs to distort logical reasoning by making invalid conclusions.

7.3 - Language

▼ Language

- Our spoken, written, or gestured work
- A way to communicate meaning to ourselves and others
- ▼ Language Structure
 - **▼** Phonemes

The smallest distinct sound unit in a spoken language

▼ Example

```
bat, has three phonemes b - a - t chat, has three phonemes ch - a -t
```

▼ Morphemes

The smallest unit that carries a meaning. It may be a word or a part of a word

▼ Example

```
Milk = milk
Pumpkin = pump - kin
Unforgettable = un - for - get - table
```

- **▼** Structuring Language
 - **▼** Phonemes

Basic sounds

▼ Morphemes

Smallest meaningful units

▼ Words

Meaningful units

▼ Phrase

Composed of two or more words

▼ Sentence

Composed of many words

▼ Grammar

The system of rules in a language that enable us to communicate with and understand others

▼ Semantics

The set of rules by which we derive meaning from morphemes, words, and sentences

▼ Example

Semantic rule tells us that adding *-ed* to the word *laugh* means that it happened in the past

▼ Syntax

Consists of the rules for combining words into grammatically sensible sentences

▼ Example

In English, adjectives come before nouns; white house

In Spanish, it is reversed; casa blanca