

Braeden Huot

Keene, New Hampshire • braedenhuot1@gmail.com • (317) 430-7637 • [LinkedIn](#) • [GitHub](#)

EDUCATION

Keene State College

Bachelor of Science in Computer Science, Concentration: Software Engineering, GPA: 3.9

August 2017 – December 2020

Keene, New Hampshire

SKILLS

Languages: Python, JavaScript, HTML, CSS, Java, SQL

Frameworks / Libraries: Vue.js, Selenium, Django

Functional Skills: SDLC, Agile

EXPERIENCE

Cheshire Medical Center

December 2020 – Present

Desktop Analyst

Keene, New Hampshire

- Coordinated all PC-related requests including the purchase and replacement of hardware and software, resulting in the reduction of outdated equipment from approximately 300 computers to less than 20 in 6 months.
- Responsible for the training of users on best practices with all company-supplied hardware and software causing a decrease in calls to the help desk, and an increase in customer support ratings for the entire team.
- Positively impacted the help desk ticket backlog from 300 to less than 100 within half a year and have successfully reduced the average ticket resolution time from 25 days to under 15.
- Responsible for performing on-call duties, ensuring the support and continued operation of thousands of devices including those inside of the Emergency Department, Intensive Care Units, and other critical locations.
- Increased my knowledge through daily utilization of the command line to prepare new hardware for the hospital and to enable troubleshooting of more complicated issues.

MarginFuel

January 2020 – March 2020

Software Engineer Intern

Wellington, New Zealand

- Liaised with the company upon arrival enabling the transfer of ownership of the creation and maintenance of a portion of the internal website used to onboard 100's of new clients.
- Actively contributed during 1-2 development team meetings daily, assisting in the creation and modification of clear project guidelines.
- Collaboratively developed user interfaces and display formats per customer requests and client-provided parameters, enabling senior staff to focus 10 percent more time weekly on critical initiatives.
- Increased my knowledge through the constant utilization of a wide range of development tools and languages, including Vue.js, JavaScript, HTML, and CSS.

BBCA Legal

March 2020 – March 2020

Information Technology Intern

Barcelona, Spain

- Took over 40% of all hardware and software support for the entire organization, saving 1-2 days per issue that arose.
- Actively assisted in the development of 2-3 new pages for the multi-lingual company website, utilizing a variety of technical skills including SQL, Javascript, CSS, and HTML.
- Assisted in the identification and solution to 2 critical bugs within the company site resulting in a 15 percent increase in functionality.

PROJECTS

Instagram Bot Project

October 2021 – December 2021

- Created a program that would log into an individual's Instagram Account to like and comment on other users' posts with the goal of increasing the activity on the individual account.
- The program utilizes a GUI to accept the individual's log-in information, their email, and the list of hashtags they would like to interact with. The program then runs through a set number of posts per tag and only interacts with posts that have never been interacted with previously.
- Upon completion, the program will email the user a report recounting the interactions that occurred.

Team Lead for M.U.C.H. Project

March 2018 – April 2018

- Assumed leadership of a team of 5 software engineering students to design a website for Monadnock Understands Childhood Hunger, a local company that had reached out to the college.
- Managed 2-3 team meetings a week in order to track progress and assist team members with bug resolution.