Braham Dev

Linux & IT Support Engineer | Enthusiastic of Junior DevOps Role

SUMMARY

- Linux and IT Support Engineer with 4+ years of experience in Linux/Windows administration, automation, virtualization, and cloud tools, **RHCSA** certified with growing skills in Ansible, Git, CI/CD, Docker/Podman, and Kubernetes. Strong in system hardening, networking, and troubleshooting, seeking a role combining Linux administration and DevOps practices.

EXPERIENCE

IT Executive – Linux | Indian institute of Art & Design, Delhi

Aug 2023 – Present

- Manage Linux & Windows server environments, performing daily health checks and improving uptime.
- Configure, install and troubleshoot RHEL, CentOS, Ubuntu, Mac and Windows systems.
- Automate routine tasks using basic **Ansible** and Bash.
- Configure NTP, proxy services, DNS, SSH, and VPN access for secure remote connectivity.
- Network configuration and troubleshooting.
- Software installation with YUM, DNF, and RPM.
- Manage and secure storage solutions using LVM, RAID arrays, and LUKS encryption.
- Managed user accounts, permissions, and policies.
- Implement system hardening, patching, and firewall policies improving security.
- Assisted in IT project tasks and prepared monthly reports for the team.
- I handle assembly, troubleshooting, and technical support for infrastructure servers and machines.

Desktop Support Engineer | University of Delhi

2019-2022

- Provided L1/L2 Windows/Linux support for 250+ users.
- Installed and configured desktops/laptops and enterprise applications.
- Managed Jira, Google Workspace, office 365, LinkedIn Learning, Adobe, Sophos Firewall Admin Console.
- Resolved hardware, software and network issues.
- Manage and control Antivirus and Printer server and services.
- Configured, managed and installed WI-FI access point.

CONTACT INFORMATION

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EDUCATION

B.Sc. – LNMU, 2018

CERTIFICATION

RHCSA – Red Hat Certified System Administrator.

RHCE – Red Hat Certified Engineer (Pursuing)

DevOps Training (Ongoing)

SKILLS

Operating Systems:

Red Hat Linux (RHEL), CentOS, Ubuntu, Windows, macOS

Linux Administration:

LVM, RAID, LUKS, SELinux, system hardening

Cloud Platforms:

AWS (EC2, S3, IAM), GCP, Microsoft Azure

Automation & Scripting: Ansible, Bash

Containers & Orchestration:

Docker, Podman, Kubernetes (Basic)

DevOps Tools:

Git, GitHub Actions, Jenkins, CI/CD Pipelines

Virtualization: VMware, KVM

Monitoring & Security:

Nagios, Prometheus, FirewallD

Networking: TCP/IP, DNS, DHCP, VPN, NFS, FTP

CORE COMPETENCIES:

Teamwork | Management | Solution

<u>**Project: Implementation of Camu ERP System**</u>

Organization: Teamwork Education Pvt. Ltd.

Collaboration: Camu Company || Duration: 4 Months

- Help lead the setup of the **Camu ERP** system at Teamwork Education Pvt. Ltd., where I work as an IT Executive. Worked closely with the Camu team to install and configure the system on our Linux servers. And supported staff during the transition.
- Trained 30+ internal users on Camu ERP workflows, enhancing adoption efficiency.

PROJECTS & HOME LAB WORK EXPERIENCE (AWS & VMware Workstation)

Ansible Automation (Home Lab)

- Created Ansible playbooks to automate package installation, user management, and service deployment.
- Deployed Nginx/Apache on multiple nodes though automation.

AWS Linux infrastructure Setup

- Launched and configured EC2 instances, attached EBS volumes, configured security groups & IAM roles.
- Deployed web server and check performance testing.

Containerization and Orchestration Lab

- Worked with Docker, Podman, and Docker compose files to build and launch container services.
- Basic knowledge of K8S cluster setup and create pod or deploy containers.
- Able to write and understand basic **YAML** manifest files used for container and infrastructure configurations.