

PrestaShop Sample Product

PrestaShop Sample Product: Attract customers' attention towards your product listings by offering product samples. Let customers order samples and try your products before making the actual purchase.

- Charge for product samples or offer them for free.
- Four different ways to set the price of a sample product.
- Restrict samples for specific products.
- Restrict the quantity that customers can order for product samples.
- Allow/Restrict guest users to order product samples.
- Offer samples for virtual products.

Features of PrestaShop Sample Product

- Provide a sample of your existing products to customers.
- Customers can try a product before purchasing it.
- Admin can allow/restrict the guest users to buy sample products.
- Either define a price for your sample products or offer free samples.
- Limit the number of samples a customer can purchase.
- Choose to show or hide the quantity selector for the sample product.
- Assign weight and carriers to the sample products.
- Assign sample products in bulk.
- Admin can choose to follow the particular settings or global settings while enabling the offering sample for a particular product.
- Customize the text and the background color of the 'buy sample' button.
- Now, customers can order samples of any combination of the product.
- Configure global settings to offer a sample of all the products in the catalog.
- Enable/disable tax on the purchase of a sample product.

- Offer samples for virtual products too.
- Upload another file for a sample virtual product for preview.
- The main product can not be added while its sample is already in the cart.
- A new label to notify sample products will show in the cart.
- Buyers can even choose the quantity of sample products.

How to install PrestaShop Sample Product module

- Firstly, Go to the Module Manager in the Back office and click on “upload a module”.
- After that, Drag and drop the module file or select the file from the system.
- In this way, the module installation will be successful.

The image consists of three vertically stacked screenshots of the PrestaShop back-end 'Module manager' page. Each screenshot shows a different step in the process of uploading a module.

- Screenshot 1:** Shows the main 'Module manager' screen. A red box highlights the 'Upload a module' button in the top right corner. An arrow points from the text 'Click here to upload a module' to this button.
- Screenshot 2:** Shows a modal window titled 'Upload a module'. A red box highlights the 'Upload the module here' input field. An arrow points from the text 'Click here to upload a module' to this field.
- Screenshot 3:** Shows the same modal window after a file has been uploaded. It displays a green checkmark icon and the message 'Module installed!'. A red box highlights the 'Configure' button. An arrow points from the text 'Click here to configure' to this button.

Note

- 1) PrestaShop Sample Product module is compatible with multi-store feature.

2) To enable selling of sample of virtual products, add a new custom Hook in init() function of /controllers/front/GetFileController.php for downloading virtual product sample.

For PrestaShop version below 1.7.8.8, add hook before the line – \$mimeType = false;

For PrestaShop version 1.7.8.8 and above, add hook before the line – \$this->sendFile(\$file, \$filename);

Add this code

```
HOOK::exec('actionSampleProductDownloadBefore', array($info,
&$file, &$filename));

if (!$filename) {

?>

<script type="text/javascript">

    alert("<?php echo $file ?>");

    history.back();

</script>

<?php

exit();

}
```

Explain Code

Powered By

3) If you want to ignore “Minimum quantity for sale” for sample products.

Then add a new custom hook in /classes/Cart.php::updateQty() for adding sample quantity less than product minimum quantity.

Replace the code –

```
if ((int)$quantity < $minimal_quantity) {  
    return -1;  
}
```

Explain Code

Powered By

With –

```
if ((int)$quantity < $minimal_quantity) {  
  
    $sampleProductHook =  
    Hook::exec('actionSampleProductAddInCart', array('idProduct'  
=> $id_product));  
  
    if (!$sampleProductHook) {  
  
        return -1;  
  
    }  
}
```

Explain Code

Powered By

4) If you are using PrestaShop V1.7.5.0 or above, then make following change for adding sample less than minimal quantity:

Replace the code in `processChangeProductInCart()` in
`/controllers/front/CartController.php` –

```
if ($qty_to_check < $product->minimal_quantity) {  
  
    $this->errors[] = $this->trans(  
  
        'The minimum purchase order quantity for the product  
%product% is %quantity%.',  
  
        array('%product%' => $product->name, '%quantity%' =>  
$product->minimal_quantity),  
  
        'Shop.Notifications.Error'  
  
    );  
  
    return;  
  
}  
  
Explain Code
```

Powered By

With –

```
if ($qty_to_check < $product->minimal_quantity) {  
  
    $sampleProductHook =  
Hook::exec('actionSampleProductAddInCart', array('idProduct'  
=> $product->id));  
  
    if (!$sampleProductHook) {  
  
        $this->errors[] = $this->trans(  
        'The minimum purchase order quantity for the product  
%product% is %quantity%.',  
        array('%product%' => $product->name, '%quantity%' =>  
$product->minimal_quantity),  
        'Shop.Notifications.Error'  
    );  
  
    }  
  
}
```

```

        'The minimum purchase order quantity for the
product %product% is %quantity%.',
        array('%product%' => $product->name, '%quantity%'
=> $product->minimal_quantity),
        'Shop.Notifications.Error'

    );
}

}

```

Explain Code

Powered By

Configuring the module

In order to allow the purchase of sample products at the shop, firstly you need to configure the module. So, let's see what options we have in the configuration settings.

In the basic configuration part, you can-

- Set a maximum number of sample products a customer can order in a single cart.
- Choose to update stock on the order of the sample product.
- Allow only logged-in users to order sample products.
- Show or hide the quantity selector box for the sample product.
- Customize the background and the text color of the ‘buy sample’ button.

Configuration

Basic configuration

- Maximum sample product in one cart: 2 (Enter the maximum number of sample product allowed in single cart)
- Stock update on sample product order: Enabled (Enable to update on order of sample product)
- Only logged in customer can order: Enabled (Enable to allow only logged in customers to order sample product)
- Show sample quantity selector: Enabled (Enable to display quantity selector box for sample)
- Sample button background color: Customise the text & background colour of the "Buy Sample" button
- Sample button title color: Customise the text & background colour of the "Buy Sample" button

Save

For guest users

As per the configuration, guest users can not buy samples of the product.

Contact us English ▾ Currency: USD \$ ▾ Sign in Cart (0)

my store CLOTHES ACCESSORIES ART TOP RATED Search our catalog

Home / Accessories / Stationery / Brown bear notebook

BROWN BEAR NOTEBOOK
\$12.90
Tax included
120 sheets notebook with hard cover made of recycled cardboard.
16x22cm

Paper Type: Ruled
Ruled

Quantity: 1 ADD TO CART

No option to buy sample products for guest users

Share f t p

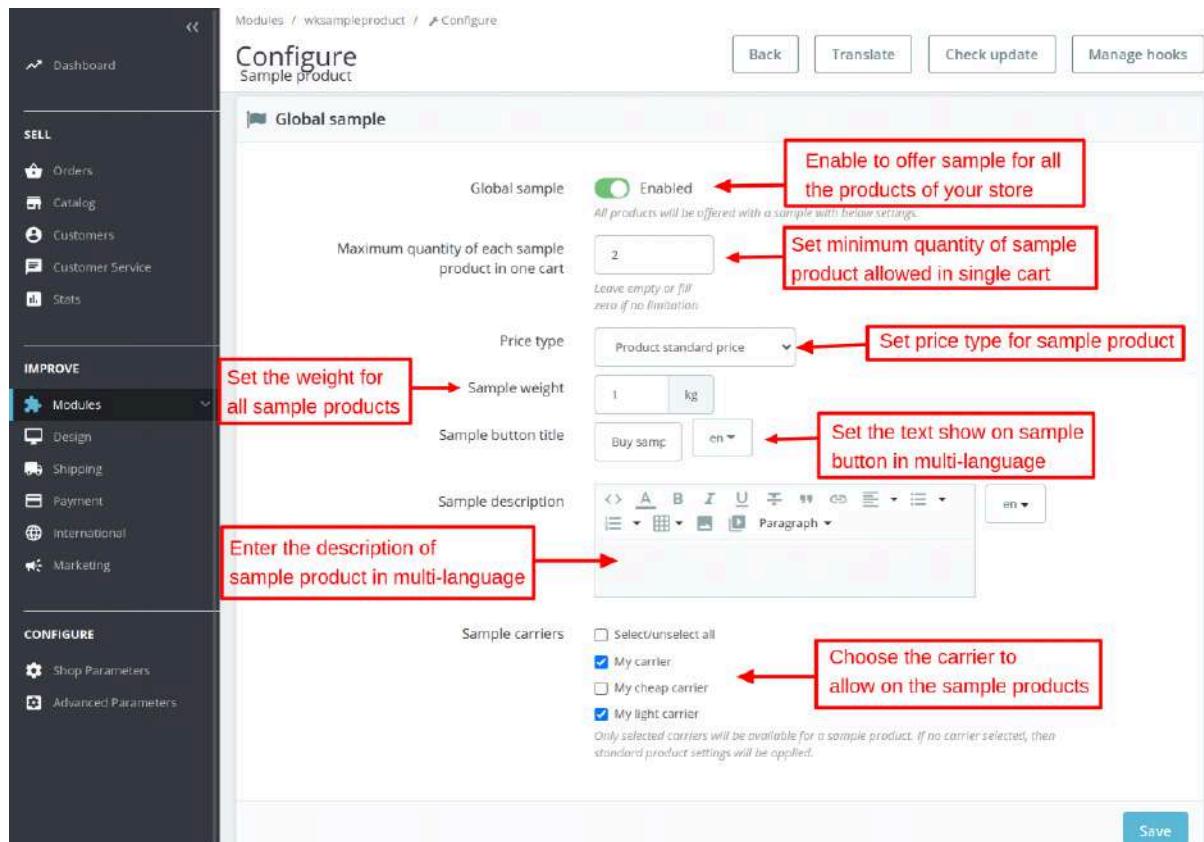
Security policy (edit with the Customer Reassurance module)
Delivery policy (edit with the Customer Reassurance module)
Return policy (edit with the Customer Reassurance module)

Apart from this, there is also a configuration setting for the global sample. Here, global sample simply refers to sample product for every product of the store.

If you enable the global sample option from the module configuration, then samples for each & every product will be available for customers.

Global sample

By enabling the global sample the admin can offer the sample product on all the products and the same configurations will apply to all the sample products.



- Global sample: Enable/Disable the global sample settings.
- Maximum quantity of each sample product in one cart: The maximum quantity of samples that a customer can buy in one cart.
- Price type: Set the price type i.e. how a customer will be charged for a sample product.
- Sample weight: Set the weight of the sample products.
- Sample button title: Enter the text to show on the 'buy sample' button & description of the sample product.

- Sample description: Enter the description to display on all the sample products.
- Sample carriers: Select the carriers you want to allow on the sample products.

Note: The setting for the “Global sample” will work on all the products.

However, if you have set any other setting for the product individually, then the global setting will not work for this product. Other products will still follow global settings.

Bulk assign

With the help of the bulk assign feature, the admin can assign the sample products in bulk.

After clicking on bulk assign, you can see the page is divided into three columns:

1. Product search filter column
2. Select product column
3. Sample setting form column

The screenshot shows the 'Bulk sample products' interface with the 'Add new' tab selected. The page is divided into three main sections:

- Product search filter column (Left):** Contains fields for 'Product name pattern' (with placeholder 'notebook'), 'Categories' (with 'Electronics' checked), 'Brand' (with 'Select Some Options'), and 'Suppliers' (with 'Select Some Options'). A 'SEARCH' button is at the bottom.
- Select products from here (Middle):** A table titled 'Select products' showing three items:

ID	Image	Product name
16		Mountain Fox notebook
17		Raven Hair notebook
18		Hummingbird notebook
- Sample Setting form (Right):** Contains fields for 'Sample settings' (with 'Maximum quantity in cart' set to 2), 'Price type' (set to 'Product standard price'), 'Weight' (set to 0.1), 'Sample button title' (with 'Buy sample' and 'en' dropdown), 'Sample description' (with rich text editor), and 'Sample carriers' (with checkboxes for carriers 45, 43, 3, and 4). A 'Save' button is at the bottom right.

Product search filter column

In this column, the admin can search the product by entering the name of the products, selecting the category, and selecting the brand and suppliers.

Select products column

In this section, the admin can see the products based on the search action performed by him and select the products on which he wants to offer the sample products.

Sample settings form

After selecting the products the admin needs to enter all the required details available in the sample setting form.

And after clicking on the save button the sample products will be available on all the selected products.

Note: If the “Global sample” is enabled and the admin assigns the sample product in bulk then the global settings will be overridden by the bulk assign feature for the selected products.

The workflow of the module

Admin can now associate the Sample products with their Standard products. Steps to offer Sample products of a particular standard product. Go to Catalog -> Products -> Edit Product -> Modules.

Brown bear notebook

Standard pro en Sales Product list Help

Basic settings Combinations Shipping Pricing SEO Options Modules

Choose module related options

These modules are relative to the product page of your shop.
To manage all your modules go to the [Installed module page](#)

Sample product

5.3.0 by Webkul

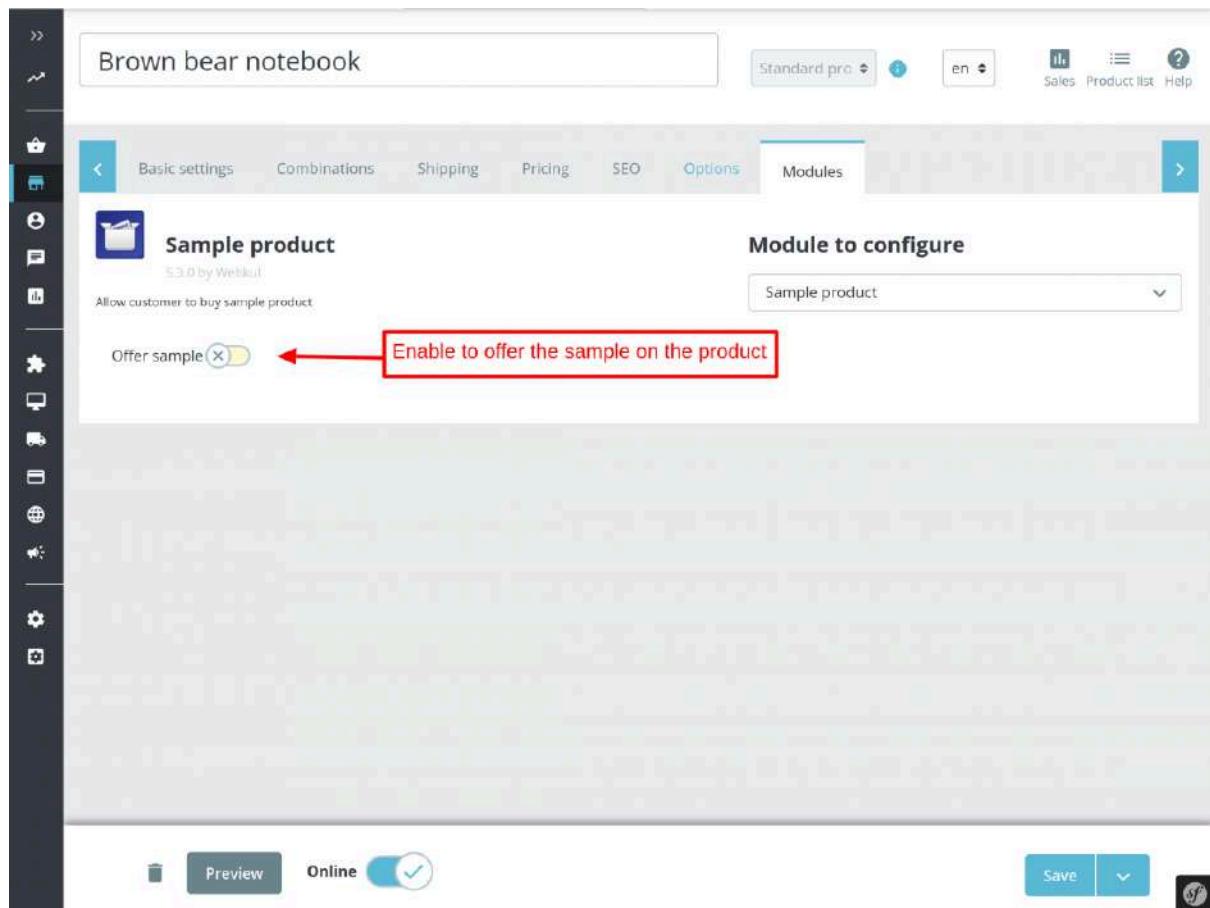
Allow customer to buy sample product

Configure

Click here to configure

Preview Online Save ↴ gf

On clicking the “Configure” button, the admin needs to enable the offer sample option to offer the sample product for that particular product.



After enabling the “Offer sample” option the admin needs to choose the sample settings that he wants to apply to offer the sample for that particular product.

Brown bear notebook

Standard pro en Sales Product list Help

Basic settings Combinations Shipping Pricing SEO Options Modules

Sample product
5.3.0 by Webkul
Allow customer to buy sample product.

Offer sample

Module to configure
Sample product

Apply sample settings from

Sample will be disabled if global settings is checked here and the global sample is disabled in module configuration page.

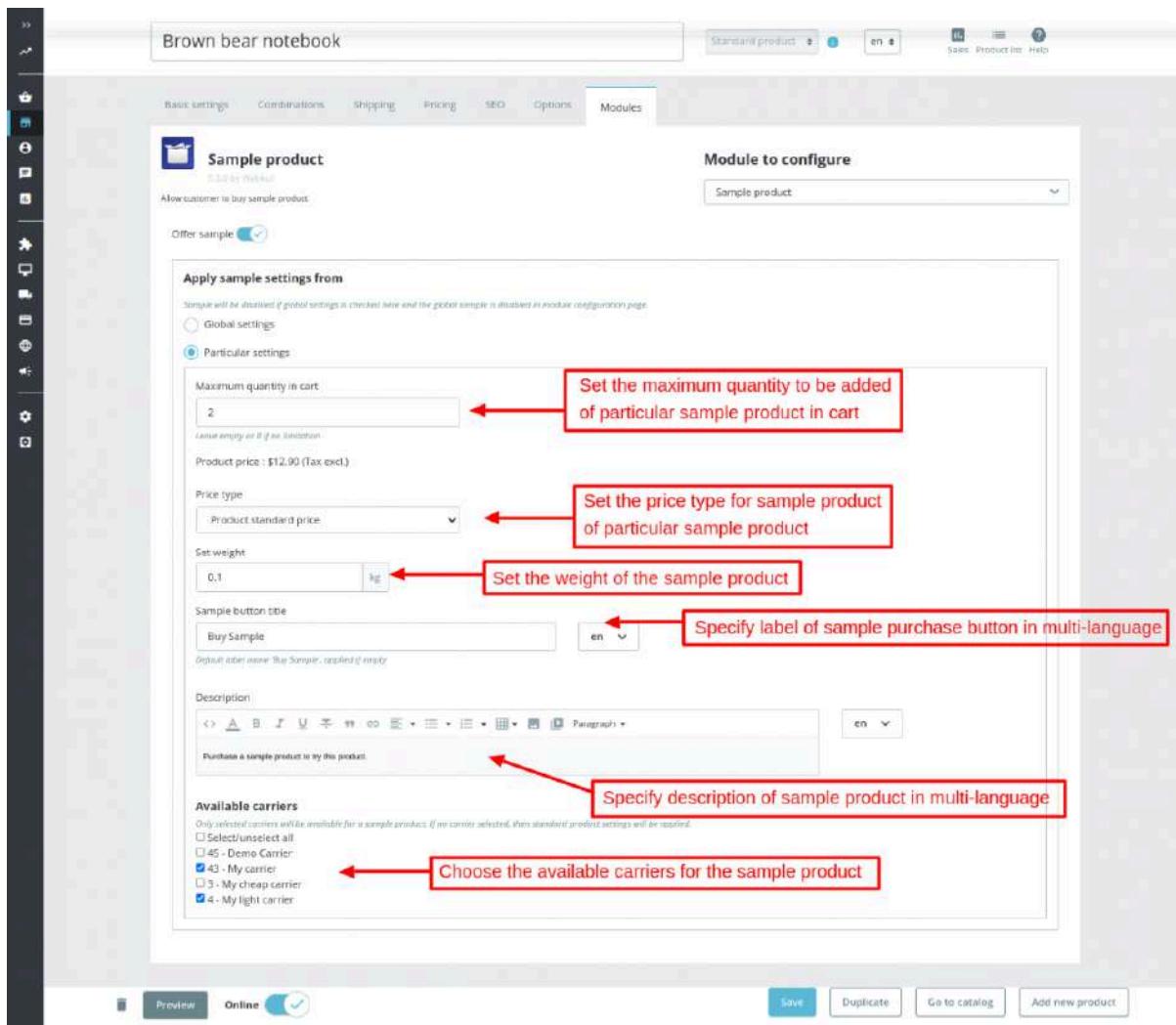
Global settings Particular settings

Click here to apply the module's global sample settings on the product
Click here to apply the new sample setting for the particular product

Preview Online Save

If the admin has chosen the “Global settings” then the sample products will be offered as per the “Global sample” settings configured by the admin.

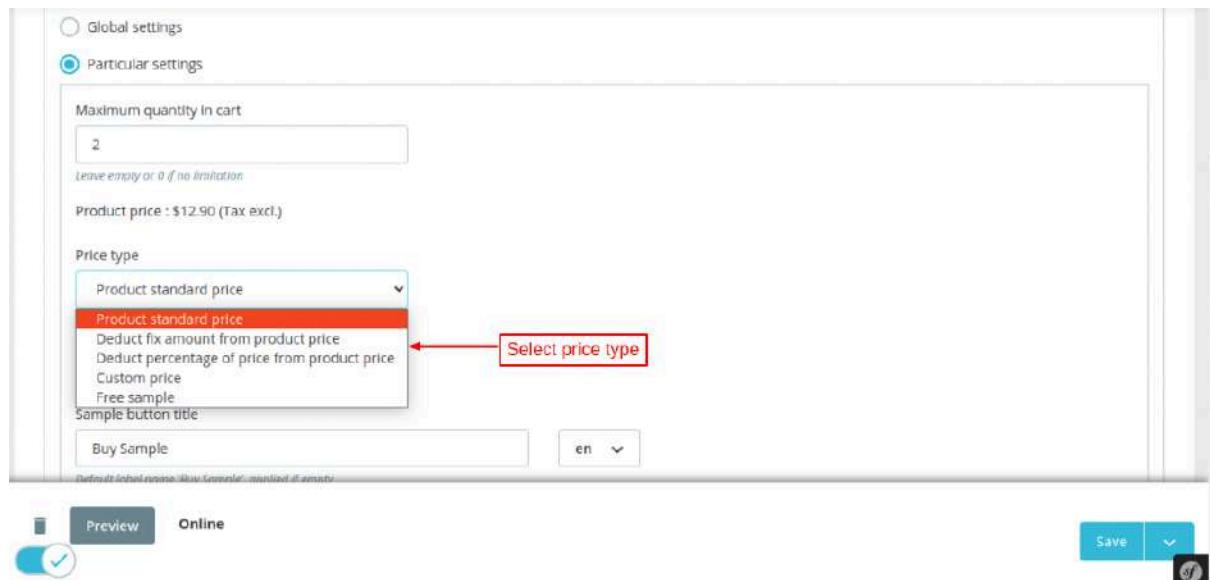
However, if the admin chooses the “Particular settings” then the admin can enter the required details available in the sample setting forms to offer the sample for that particular product.



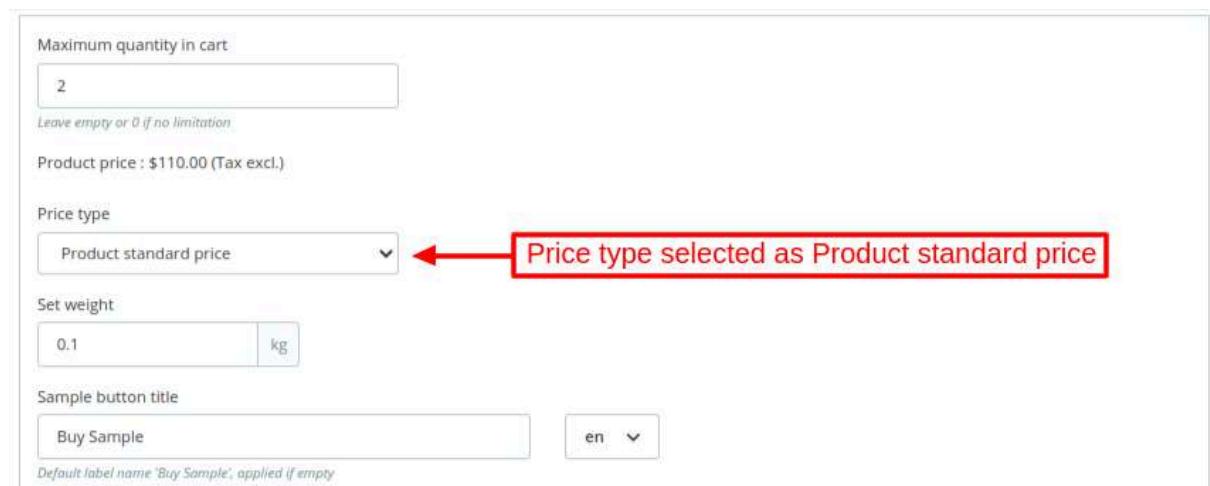
Price types

This module has 5 different ways to display a price of a standard product

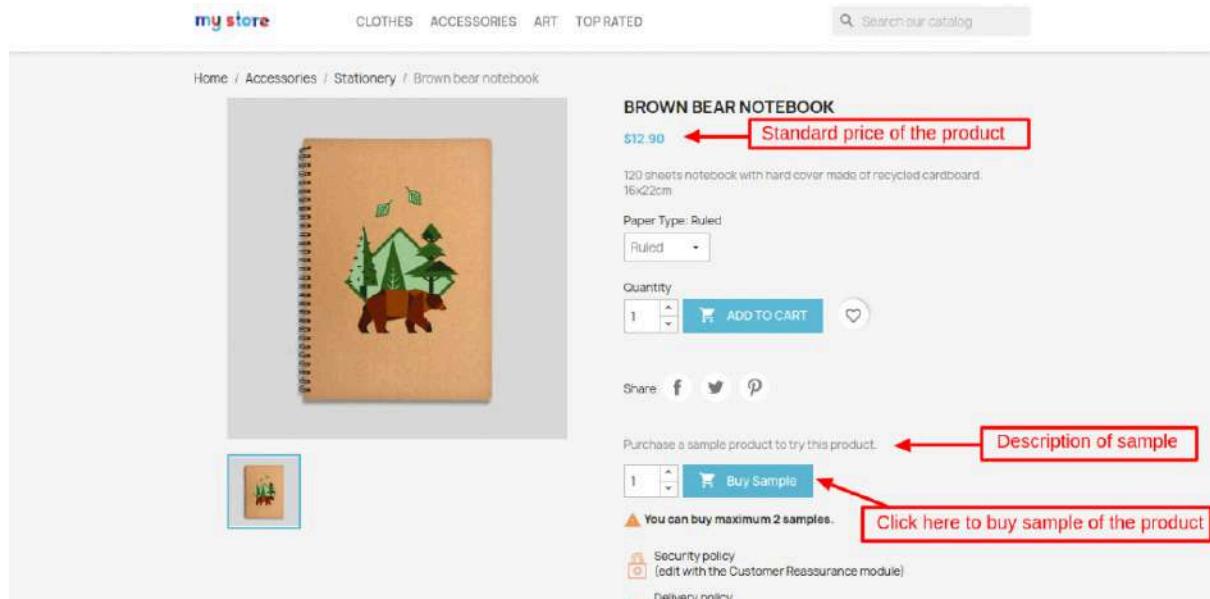
- A) Product standard price
- B) Deduct fix amount from product price
- C) Deduct percentage of price from product price
- D) Custom price
- E) Free sample



Price type is set to “Product standard price”, the front end will display as:



In the Front end it will display as:



When price type is set to “Deduct fix amount from product price”

Apply sample settings from

Sample will be disabled if global settings is checked here and the global sample is disabled in module configuration page.

Global settings

Particular settings

Maximum quantity in cart
2

Leave empty or 0 if no limitation

Product price : \$12.90 (Tax excl)

Price type
Deduct fix amount from product price

Amount
\$ 2

Tax
Tax excluded

Set weight
0.1 kg

Sample button title
Buy Sample

en

Default label name 'Buy Sample', applied if empty

Specify deduction amount

Include/Exclude tax on deduction amount

In the Front end it will display as:

Home / Accessories / Stationery / Brown bear notebook

**BROWN BEAR NOTEBOOK****\$12.90**120 sheets notebook with hard cover made of recycled cardboard.
16x22cm

Paper Type: Ruled

Quantity

Share [f](#) [t](#) [p](#)

Sample price after deducted amount

Sample price : \$10.90 (Tax included)

Purchase a sample product to try this product.

You can buy maximum 2 samples.

 Security policy
(edit with the Customer Reassurance module)

When price type is set to “Deduct percentage of price from product price”

Apply sample settings from*Sample will be disabled if global settings is checked here and the global sample is disabled in module configuration page.*
 Global settings

 Particular settings

Maximum quantity in cart

Leave empty or 0 if no limitation

Product price : \$12.90 (Tax excl.)

Price type

Percentage

Define percentage deduction from product price

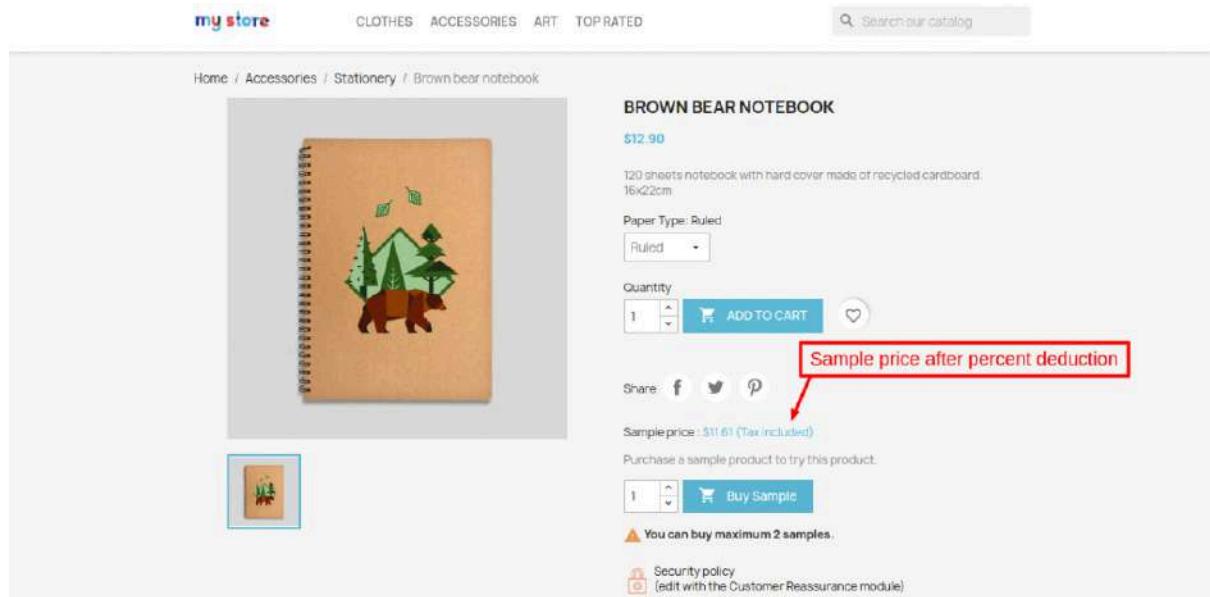
Set weight

kg

Sample button title

Default label name 'Buy Sample', applied if empty

In the front end it will display as:



When a price type is set to “Custom price”

Apply sample settings from

Sample will be disabled if global settings is checked here and the global sample is disabled in module configuration page.

Global settings

Particular settings

Maximum quantity in cart:

Leave empty or 0 if no limitation

Product price: \$12.90 (Tax excl.)

Price type: <input type="text" value="Custom price"/>	Set price: <input type="text" value="8"/>	Tax: <input type="text" value="Tax excluded"/>
Set weight: <input type="text" value="0.1"/> kg		
Sample button title: <input type="text" value="Buy Sample"/>	en	<input type="button" value=""/>

Default label name 'Buy Sample', applied if empty

Set the custom price for sample product & include/exclude tax on this price

In the front end it will display as:

Home / Accessories / Stationery / Brown bear notebook

BROWN BEAR NOTEBOOK

\$12.90

120 sheets notebook with hard cover made of recycled cardboard.
16x22cm

Paper Type: Ruled

Ruled

Quantity

1

ADD TO CART



Share: f t p

Sample product price after
customised deduction

Sample price: \$8.00 (Tax excluded)

Purchase a sample product to try this product.

1 Buy Sample

You can buy maximum 2 samples.

 Security policy
(edit with the Customer Reassurance module)

When a price type is set to “Free sample“

Apply sample settings from*Sample will be disabled if global settings is checked here and the global sample is disabled in module configuration page.* Global settings Particular settings

Maximum quantity in cart:

2

Leave empty or 0 if no limitation

Product price : \$12.90 (Tax excl.)

Price type

Free sample

Set weight

0.1

kg

Sample button title

Buy Sample

en

Default label name 'Buy Sample', applied if empty

In the Front end it will display as:

Home / Accessories / Stationery / Brown bear notebook



BROWN BEAR NOTEBOOK

\$12.90

Tax included

120 sheets notebook with hard cover made of recycled cardboard.
16x22cm

Paper Type: Ruled

Quantity



Share [f](#) [t](#) [p](#)

Sample price : Free Product's sample is free as per settings

Purchase a sample product to try this product.

⚠ You can buy maximum 2 samples.

Security policy
(edit with the Customer Reassurance module)

Delivery policy
(edit with the Customer Reassurance module)

Now, the customer buys the sample of the BROWN BEAR NOTEBOOK. The admin has set the price type of a sample to Deduct fix amount from product price.

my store

CLOTHES ACCESSORIES ART TOP RATED

Search our catalog

Home / Accessories / Stationery / Brown bear notebook

BROWN BEAR NOTEBOOK

\$12.90

120 sheets notebook with hard cover made of recycled cardboard.
16x22cm

Paper Type: Ruled

Quantity

Share [f](#) [t](#) [p](#)

Sample price after deduction amount

Sample price : \$10.90 (Tax included)

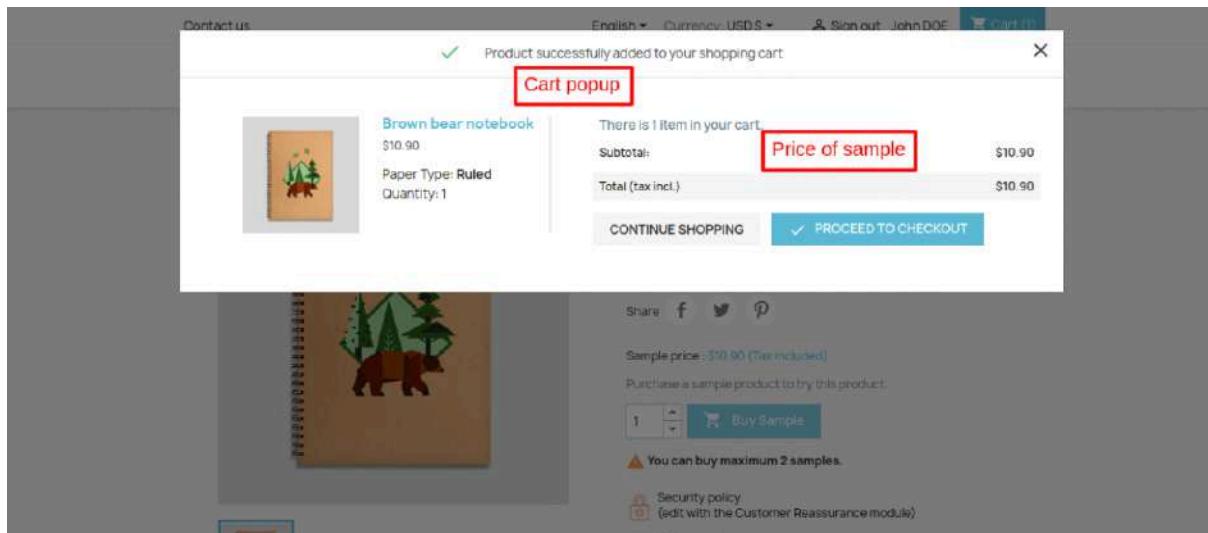
Purchase a sample product to try this product.

⚠ You can buy maximum 2 samples.

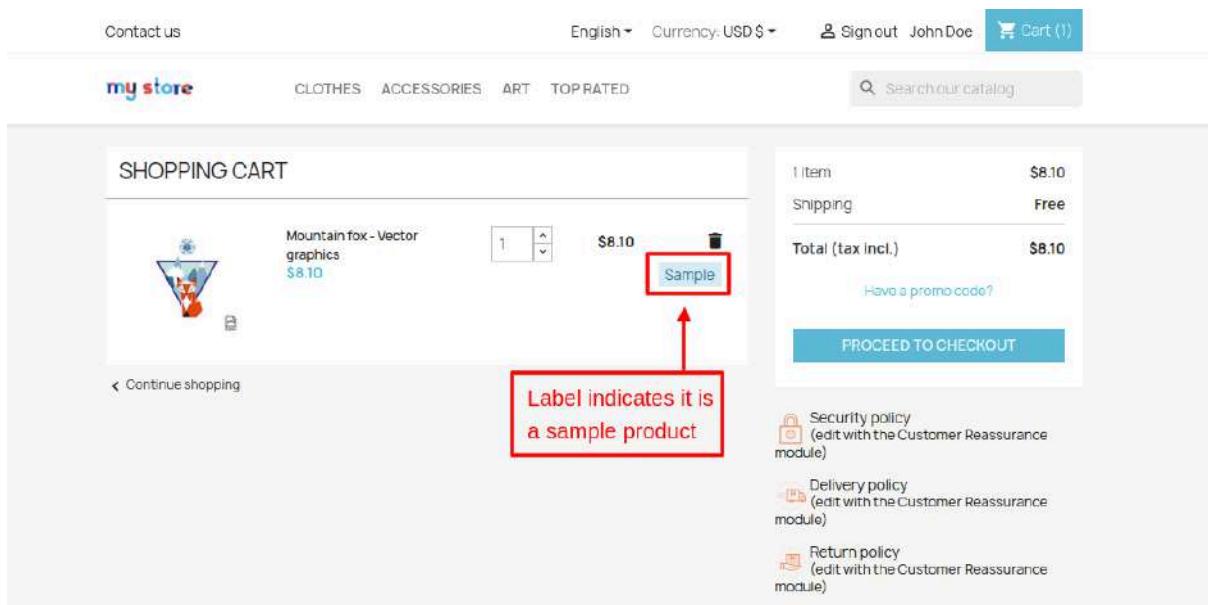
Security policy
(edit with the Customer Reassurance module)

Note:- The customer cannot add the standard product and its sample to the cart at the same time. He/she can buy only one at a time.

Cart popup



Cart page



Once the customer purchases the sample, the admin can view the details under the “Orders” tab in the back office.

Orders

Add new order Recommended Modules and Services Help

Block notifying about sample of product

Click here to view order details

ID	Reference	New client	Delivery	Customer	Total	Payment	Status	Has sample (Yes/No)	Date	Actions
35	RFLTPBRB	No	United States	J. Doe	\$10.90	Bank transfer	Payment accepted	Yes	11/21/2022 10:37:05	
34	XULQWIOOG	Yes	United States	J. Doe	\$123.80	Bank transfer	Awaiting bank wire payment	No	09/14/2022 14:53:04	
33	QYTHHPIPY	Yes	United States	J. Doe	\$123.80	Bank transfer	Payment accepted	No	09/14/2022 14:47:09	
32	XODYSDFO	No	France	J. Doe	\$128.80	Bank transfer	Awaiting bank wire payment	No	09/14/2022 14:29:22	
31	GSOICLGSMS	No	France	J. Doe	\$128.80	Bank transfer	Payment accepted	No	09/09/2022 10:51:24	
30	ALCDVGRIB	No	France	J. Doe	\$11.90	Bank transfer	Awaiting bank wire payment	No	09/09/2022 10:38:09	
29	KNLLTCQRY	No	France	J. Doe	\$181.80	Bank transfer	Payment accepted	No	09/07/2022 11:17:46	
28	KQDISHQD	Yes	United Kingdom	A. Verma	\$22.94	Bank transfer	Awaiting bank wire payment	No	08/24/2022 10:44:15	

Order details page

#35 RFLTPBRB from John Doe \$10.90 11/21/2022 at 10:37:05

Payment accepted Update status View invoice Print order Partial refund

Products (1)

Product	Base price Tax included	Quantity	Available	Total Tax included	Invoice	Actions
Brown bear notebook (Paper Type: Ruled) Reference number: demo_9 Supplier reference: demo_9	\$10.90	1	299	\$10.90	BIN000021	

Items per page: 8 Add a product Add a discount

Products \$10.90 Total \$10.90

For this customer group, prices are displayed as Tax included. Merchandise returns are disabled

Status (2) Documents (1) Carriers (1) Merchandise returns (0)

Payment accepted 11/21/2022 10:37:34 Resend email
Awaiting bank wire payment 11/21/2022 10:37:09 Resend email

Payment accepted Update status

Order note

Payment (1)

Date	Payment method	Transaction ID	Amount	Invoice
11/21/2022 10:37:34	Bank transfer		\$10.90	BIN000021

Sample product

Product	Quantity	Total price (Tax included)	Action
Brown bear notebook (Paper Type: Ruled)	1	\$10.90	

Sample Product Details in Invoice

Delivery address

Md. Saif
1202 North Market Street Suite 111 Wilmington
Wilmington, New York 19801
United States

Billing address

Md. Saif
1202 North Market Street Suite 111 Wilmington
Wilmington, New York 19801
United States

Invoice Number	Invoice Date	Order Reference	Order date		
#IN000023	01/28/2025	VXKEIFRJC	01/28/2025		
Reference	Product	Tax Rate	Unit Price (Tax excl.)	Qty	Total (Tax excl.)
demo_3	Hummingbird printed sweater (Size: S)		\$28.72	1	\$28.72
Tax Detail		Tax Rate	Base price	Total Tax	
No taxes				Total Products	\$28.72
				Shipping Costs	\$7.00
				Total (Tax excl.)	\$35.72
				Total	\$35.72
Payment Method		Cash on delivery (COD)	\$35.72		
Carrier		My carrier			

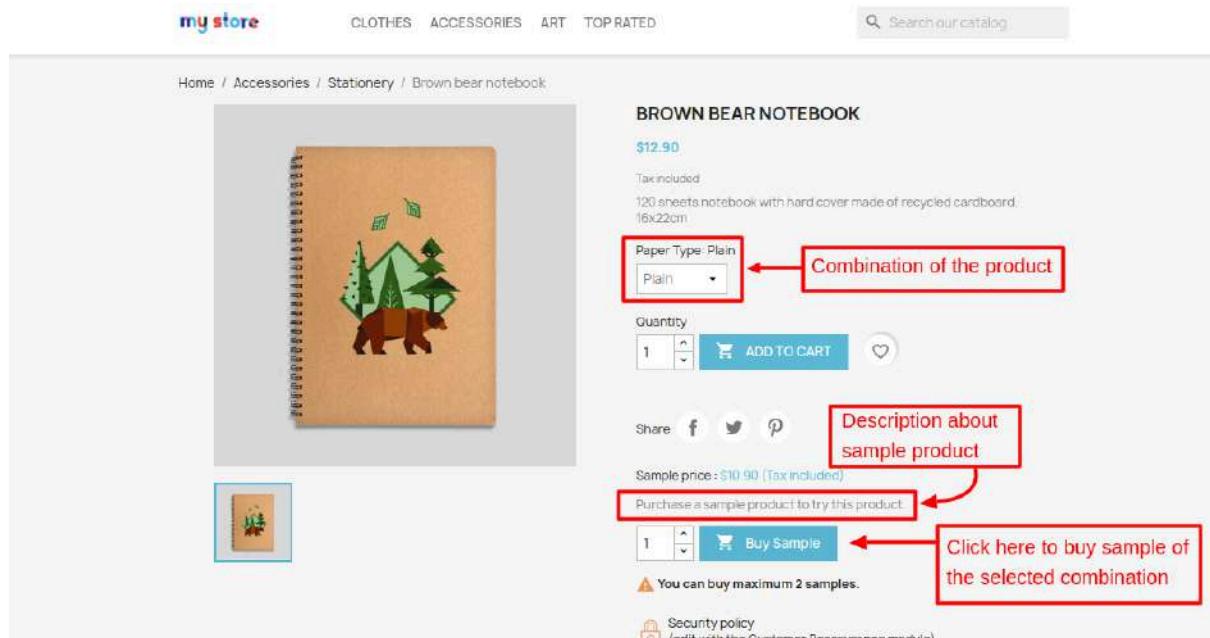
Sample Purchase Details

Reference	Product
demo_3	Hummingbird printed sweater

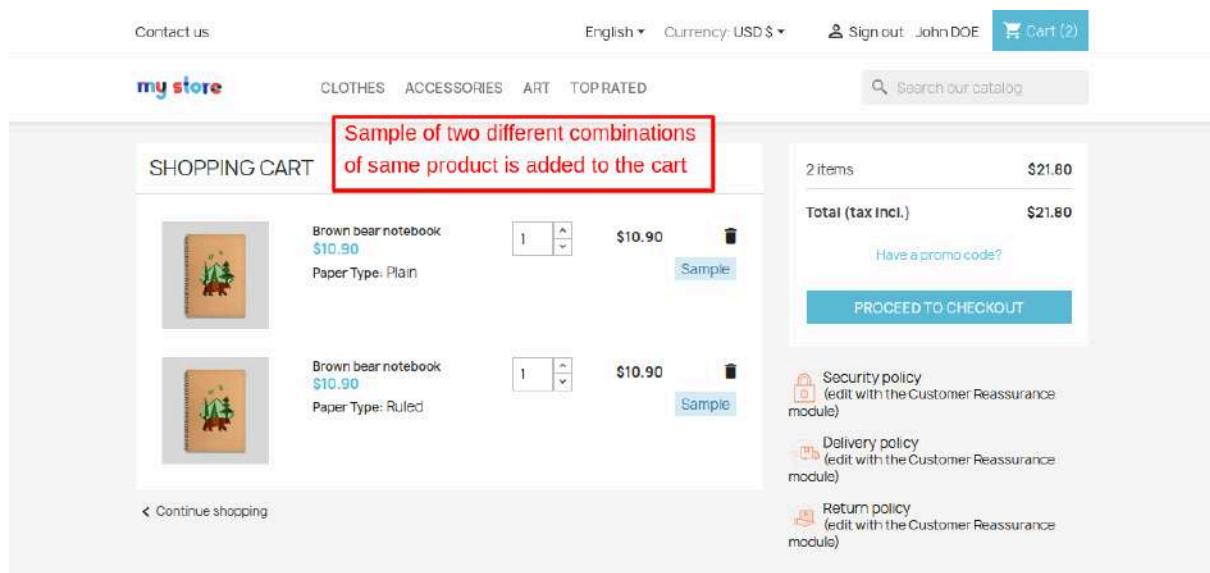
Note:- As configured by the admin you can add samples of 2 different products only to the cart. The sample of any 3rd product will not be added to the cart.

Buy a sample of any combination of the product

The customers can buy samples of any combination of the product. In order to do so, a customer just needs to select the combination & then click on the “Buy Sample” button.



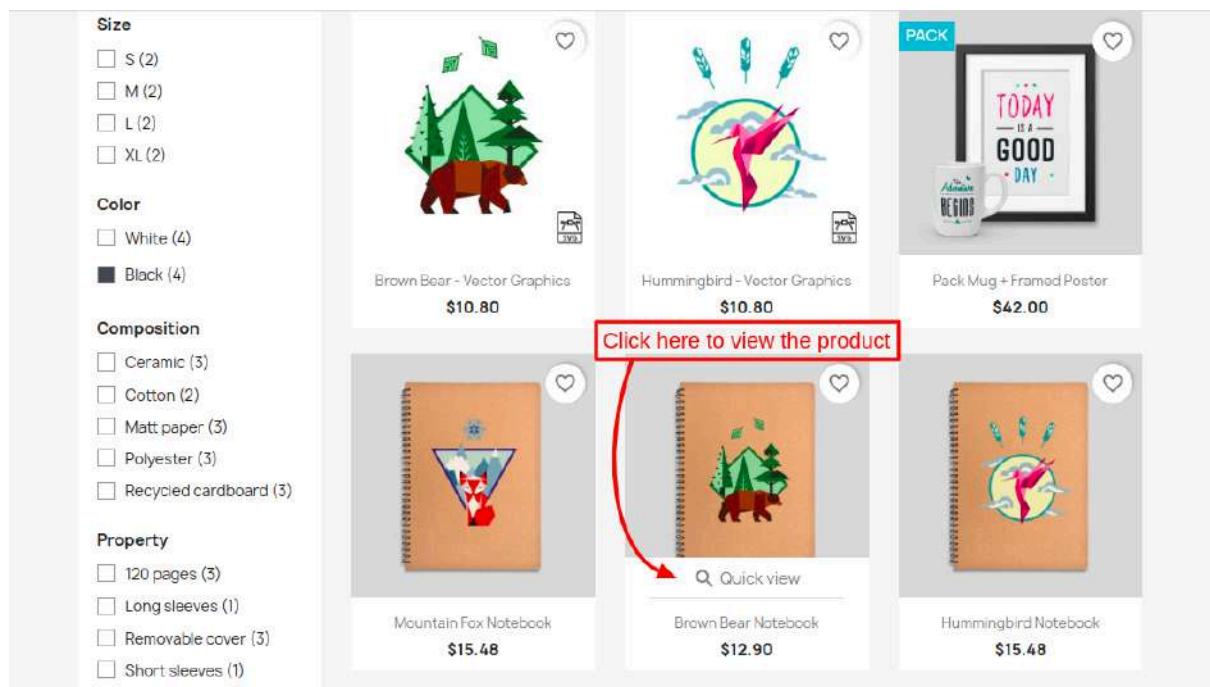
As you can see, the cart contains samples of two different combinations of the same product.



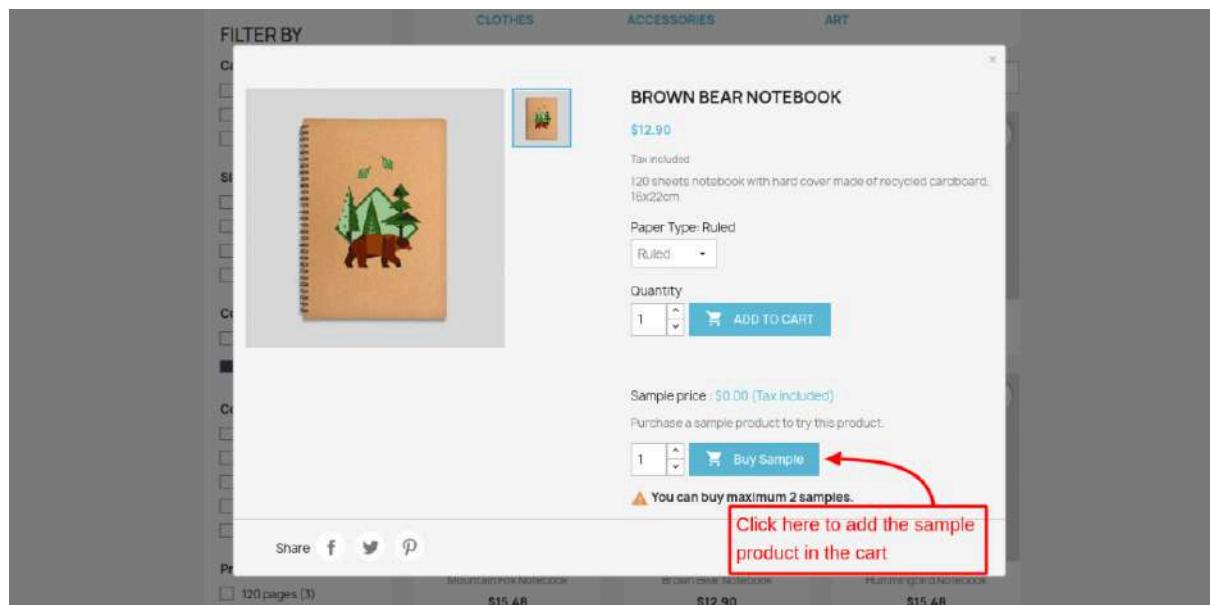
In this way, a customer can now order samples for any combination of the product.

Add sample product from Quick view

The customers can also buy the sample products from the quick view. The customer just needs to click on the quick view button.



After clicking on the quick view button a popup will appear on the screen from where the customer can buy the sample product.



The process to buy a sample of virtual product

Virtual product:- Process to buy a sample of the virtual product is explained in the screenshots given below.

Admin needs to attach the associated file for the main product then only he/she will be able to attach a sample file to the product.

In case if admin attached the main file & forgot to attach the sample file then the customer will not be able to download the sample file if he/she placed an order for a sample product.

The screenshot shows a software interface for managing a virtual product named "Mountain fox - Vector graphics". The top navigation bar includes "Virtual product", "en", "Sales", "Product list", and "Help". The main tabs are "Basic settings" (selected), "Virtual product" (highlighted in blue), "Pricing", "SEO", "Options", and "Modules".

Quantities

Quantity: 300 Minimum quantity for sale: 1

Stock

Stock location: [empty field]
Low stock level: [empty field] Send me an email when the quantity is below or equals this level

Does this product have an associated file?

Yes No

File

Download file Delete this file **Attach associated file** (highlighted with a red arrow)

Filename: virtual file.pdf Number of allowed downloads: [empty field]

Expiration date: YYYY-MM-DD Number of days: 0

Availability preferences

Behavior when out of stock:

- Deny orders
- Allow orders
- Use default behavior (Deny orders)

Label when in stock: [empty field] Label when out of stock (and back order allowed): [empty field] Availability date: YYYY-MM-DD

Buttons at the bottom: Preview (disabled), Online (checked), Save, Duplicate, Go to catalog, Add new product.

Admin can add(if he/she wants to) another file for a sample for preview.

The screenshot shows the Odoo back-end configuration interface for a 'Sample product'. The top navigation bar includes tabs for 'Basic settings', 'Virtual product', 'Pricing', 'SEO', 'Options', and 'Modules'. The 'Modules' tab is selected. On the left, there's a sidebar with a blue icon and the text 'Sample product'. Below it are sections for 'Allow customer to buy sample product' and 'Offer sample'. The main area is titled 'Module to configure' with a dropdown set to 'Sample product'. A large red box highlights the configuration area. Inside, under 'Apply sample settings from', the 'Particular settings' radio button is selected. It shows fields for 'Maximum quantity in cart' (set to 1), 'Choose file' (set to 'sample product.pdf'), 'Price type' (set to 'A percentage of product price' with a dropdown menu), 'Percentage' (set to 10%), 'Sample button title' (set to 'Buy Sample'), and a rich text editor for 'Description' (containing the placeholder 'Try the sample of the product before buying it'). Red arrows point to each of these fields with descriptive labels: 'Specify sample quantity of virtual product', 'Choose associated file for sample', 'Specify deduction percentage', and 'Describe about sample product'.

In case, the customer wants to buy a sample of a virtual product, he/she will need to repeat the same process for buying a sample.

The screenshot shows the Odoo front-end product detail page for 'MOUNTAIN FOX - VECTOR GRAPHICS'. At the top, there's a navigation bar with 'my store', 'CLOTHES', 'ACCESSORIES', 'ART', 'TOP RATED', and a search bar. Below the navigation, the breadcrumb path is 'Home / Art / Mountain fox - Vector graphics'. The main product image is a vector graphic of a fox in a snowy landscape. To the right, the product details are listed: 'MOUNTAIN FOX - VECTOR GRAPHICS', '\$10.80', 'Tax included', 'Vector graphic, format: svg. Download for personal, private and non-commercial use.', 'Quantity' (set to 1), 'ADD TO CART' button, and a sharing section with 'Share' and social media icons. A red box highlights the 'ADD TO CART' button with the label 'Click here to buy product'. Below the product details, it says 'Sample price : \$9.72 (Tax included)' and 'Try the sample of the product before buying it.' A red box highlights this text with the label 'Sample price of product'. Further down, there's a note 'You can buy maximum 1 samples.' and links for 'Security policy' and 'Delivery policy'. A red box highlights the 'Buy Sample' button with the label 'Click to buy sample'.

Virtual product in the cart

Contact us

English ▾ Currency: USD \$ ▾

Sign out John Doe

Cart (1)

my store

CLOTHES ACCESSORIES ART TOP RATED

Search our catalog

SHOPPING CART



Mountain fox - Vector graphics
\$8.10

1
▼
▲

\$8.10

Sample

Continue shopping

Label indicates it is
a sample product

1 item \$8.10

Shipping Free

Total (tax incl.) \$8.10

Have a promo code?

PROCEED TO CHECKOUT

Security policy
(edit with the Customer Reassurance module)

Delivery policy
(edit with the Customer Reassurance module)

Return policy
(edit with the Customer Reassurance module)

Virtual product on the order confirmation page

Contact us

English ▾ Currency: USD \$ ▾

Sign out John Doe

Cart (0)

my store

CLOTHES ACCESSORIES ART TOP RATED

Search our catalog

Home / Order confirmation

✓ YOUR ORDER IS CONFIRMED

An email has been sent to the vikassaini.bd@webkul.in address.

ORDER ITEMS	UNIT PRICE	QUANTITY	TOTAL PRODUCTS
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Mountain fox - Vector graphic

Sample

\$8.10

1

\$8.10

Label indicates it is
a sample product

Subtotal

\$8.10

TOTAL (TAX INCL.)

\$8.10

ORDER DETAILS:

Order reference: DDCBDBXGCE

Payment method: Bank transfer

Admin can easily check at his back-end whether placed order was for the main product or for sample. A block will notify about the order of the sample products as depicted in the picture below.

The screenshot shows the PrestaShop Order Details page for order #36 FTBMWZUJ from John Doe. The top navigation bar includes 'View invoice', 'Print order', and 'Partial refund' buttons. The main content area is divided into several sections:

- Customer:** Mr. John Doe (#2), Email: jdoe@prestashop.com, Account registered: 06/01/2022 08:11:08.
- Products (1):** Mountain Fox - Vector graphics, Reference number: demo_18, Supplier reference: demo_18, Base price: \$8.10, Tax included: \$8.10, Quantity: 1, Available: 300, Total: \$8.10, Invoice: #IN000022.
- Status (2):** Payment accepted (11/21/2022 11:56:39) and Awaiting bank wire payment (11/21/2022 11:54:24). Buttons for 'Payment accepted' and 'Update status' are present.
- Order note:** An empty text input field.
- Payment (1):** Date: 11/21/2022 11:56:39, Payment method: Bank transfer, Transaction ID: #IN000022, Amount: \$8.10.
- Sample product:** Mountain Fox - Vector graphics, Quantity: 1, Total price (tax included): \$8.10. A 'View' button is available.

After the admin accepts the payment, a customer can download the sample file of the virtual product. Customers can download the file from the order details page.

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English ▾ Currency: USD \$ ▾

[Sign out](#) John DOE[Cart \(0\)](#)**my store**[CLOTHES](#) [ACCESSORIES](#) [ART](#) [TOP RATED](#) Search our catalog[Home](#) / [Your account](#) / [Order history](#) / FTBMWZUZJ

Order details

Order Reference FTBMWZUZJ - placed on 11/21/2022

[Reorder](#)**Carrier****Payment method** Bank transfer[Download your invoice as a PDF file.](#)**FOLLOW YOUR ORDER'S STATUS STEP-BY-STEP**

Date	Status
11/21/2022	Payment accepted
11/21/2022	Awaiting bank wire payment

Invoice address My address

John DOE
My Company
16, Main street 2nd floor
Miami, Florida 33133
United States
0102030405

Sample products (1)

Product	Quantity	Total price (Tax included)
Mountain fox - Vector graphics	1	\$8.10

Product	Quantity	Unit price	Total price
Mountain fox - Vector graphics Reference: demo_18	1	\$8.10	\$8.10
		Subtotal	\$8.10
		Total	\$8.10

Sample file is available to download after acceptance of payment

Note: "If a sample file is attached to a virtual product, then only this file will be provided as a sample for all combinations of this virtual product."

Also, you cannot attach a global sample file for all the virtual products of the store."

Current Product Version - 5.3.4**Supported Framework Version - 9.x.x, 8.x.x, 1.7.x.x**