

User Guide

Custom Shipping Rate

This module allows you to apply a custom shipping cost to an order and/or provide custom shipping quotes to customers outside of the available shipping ranges. Very useful for online retailers...



Installation

This module can be installed quickly and easily on your shop, no core files are altered or modified, enabling the continuity of future updates to your shop.

1. Unzip the archive containing the module to a temporary directory
2. Transfer the entire folder contents via your ftp server to the directory '**root/modules/**'
3. Connect to your back-office, click on the menu '**Modules**', search for the module '**Custom Shipping Rate**', then click on the button '**Install**'.

Module configuration

CUSTOM SHIPPING RATE SETTINGS

* **Contact to send Email**
Choose a contact to email the shipping quote request email.

Send Email To
Send the quote request to this email address.

Quote Expires After days
Set a number of days for quote to expire. Set to 0 to ignore.

Carriers to display quote with Demo Store
 My carrier
Choose which carriers to display the shipping quote request form. Leave all carriers unchecked if you want to display the shipping quote request form when no other carriers are available.

Minimum Package Weight kg
Set a minimum package weight to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

Maximum Package Weight kg
Set a maximum package weight to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

Minimum Price
Set a minimum order price to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

Maximum Price
Set a maximum order price to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

Zones Africa
 Asia
 Central America/Antilla
 Europe
 Europe (non-EU)
 North America
 Oceania
 South America
Choose which zones to display the shipping quote request form.

Auto Clean
Automatically clean quotation records when customer completes the order.

1. Choose contact to send email

Choose a contact from the list or type an email address in the field below to send the shipping quote request email.

2. Quote Expires After

Set a number of days for quote to expire. Default = 15
Set to 0 to ignore.

3. Carriers to display quote with

Choose which carriers to display the shipping quote request form. Leave all carriers unchecked if you want to display the shipping quote request form when no other carriers are available.

4. Minimum Package Weight

Set a minimum package weight to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

5. Maximum Package Weight

Set a maximum package weight to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

6. Minimum Price

Set a minimum order price to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

7. Maximum Price

Set a maximum order price to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

8. Zones

Choose which zones to display the shipping quote request form.

9. Auto Clean

Automatically clean quotation records when customer completes the order.

How to use

This module allows you to quickly and easily provide custom shipping quotes to customers upon request.

Customer requests shipping price

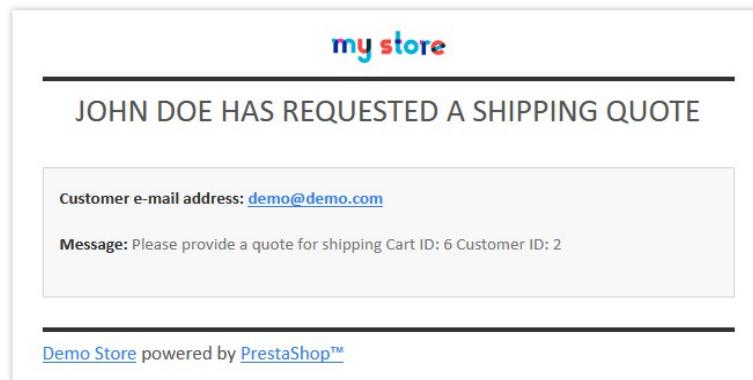
The screenshot shows a user interface for requesting shipping costs. At the top left is the 'my store' logo. To its right is a 'Contact us' link. The main area is divided into sections:

- PERSONAL INFORMATION**: Contains a green checkmark icon and an 'edit' link.
- ADDRESSES**: Contains a green checkmark icon and an 'edit' link.
- SHIPPING METHOD**: Contains a radio button next to a truck icon, labeled 'Request shipping cost'. A note says 'Request shipping cost for your order --'. Below this, a message states 'Sorry we are unable to calculate the shipping cost for your order at this time.' It also says 'Please click the button below and we will get back to you as soon as possible with a shipping price for your order.' A blue button labeled 'GET BACK TO ME WITH A SHIPPING PRICE' is visible.
- PAYMENT**: Contains a blue checkmark icon and an 'edit' link.
- Shipping Cost Summary**: Shows a summary of the order:

1 item	
show details ▾	
Subtotal	£34.80
Shipping	--
Total (tax incl.)	£34.80
- Security policy**: Editable with the Customer reassurance module.
- Delivery policy**: Editable with the Customer reassurance module.
- Return policy**: Editable with the Customer reassurance module.

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Email is sent to retailer



Set a shipping price

Quick Access ▾ Search

Create order

SHIPPING

Delivery option: Custom Shipping Rate - Custom

*Carrier Name: FedEx

*Transit Time: 2-3 working days

*Shipping Price: 30.00

Delete Save

Send an email to the customer with a link to checkout and complete the order

SUMMARY

Total products 29	Total vouchers (Tax excl.) 0	Total shipping (Tax excl.) 30	Total taxes 5.8	Total (Tax excl.) 59	Total (Tax incl.) 64.8
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Order message

Send an email to the customer with the link to process the payment. [Go on payment page to process the payment.](#)

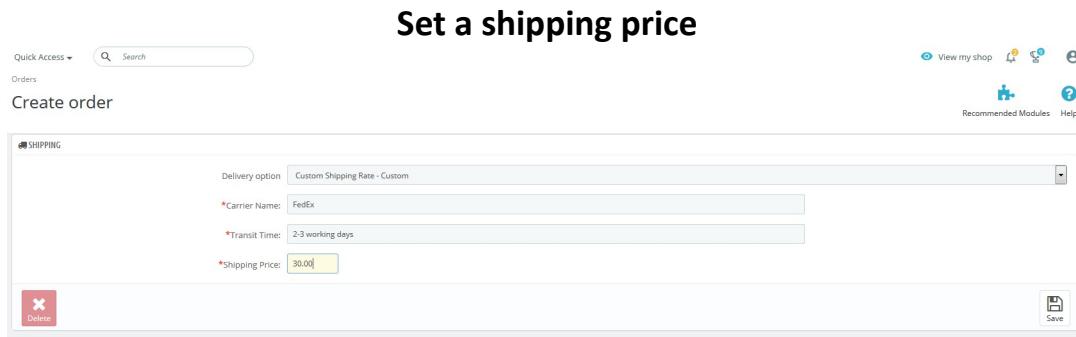
Payment: Payments by check

Order status: Payment accepted

Create the order

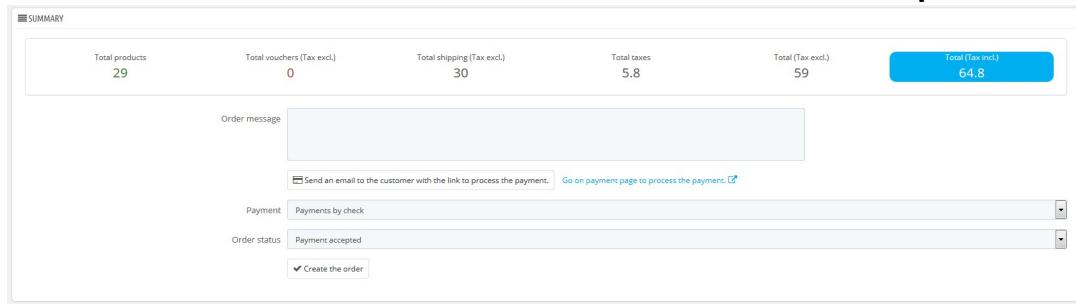
The module can also be used to apply a custom shipping cost to any order.

Set a shipping price



This screenshot shows the 'Set a shipping price' configuration page in the Prestashop back office. It includes a search bar, a 'View my shop' button, and links for 'Recommended Modules' and 'Help'. The main form has fields for 'Delivery option' (set to 'Custom Shipping Rate - Custom'), 'Carrier Name' (FedEx), 'Transit Time' (2-3 working days), and 'Shipping Price' (30.00). A red 'Delete' button is visible on the left, and a 'Save' button is on the right.

Send an email to the customer with a link to checkout and complete the order



This screenshot shows the 'SUMMARY' section of an order in the Prestashop back office. It displays the total number of products (29), total vouchers (0), total shipping (30), total taxes (5.8), and total tax-inclusive amount (64.8). Below this, there's an 'Order message' field, a link to send an email to the customer with a payment link, and dropdown menus for 'Payment' (Payments by check) and 'Order status' (Payment accepted). A checkbox for 'Create the order' is also present.

Support

If you encounter any issues with this module or require this module to be modified, please contact us via the [Prestashop Support page](#)