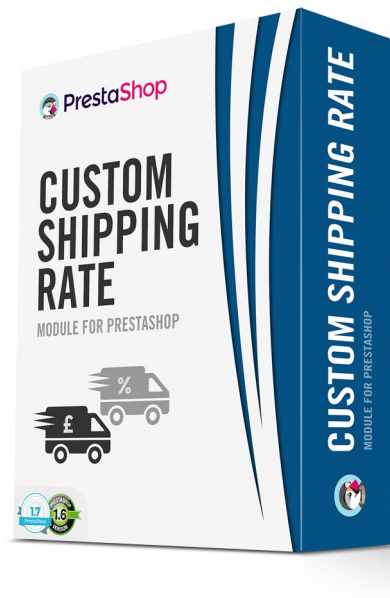


## User Guide

# Custom Shipping Rate

This module allows you to apply a custom shipping cost to an order and/or provide custom shipping quotes to customers outside of the available shipping ranges. Very useful for online retailers...




## Installation

This module can be installed quickly and easily on your shop, no core files are altered or modified, enabling the continuity of future updates to your shop.

1. Unzip the archive containing the module to a temporary directory
2. Transfer the entire folder contents via your ftp server to the directory **'root/modules/'**
3. Connect to your back-office, click on the menu **'Modules'**, search for the module **'Custom Shipping Rate'**, then click on the button **'Install'**.

# Module configuration

 CUSTOM SHIPPING RATE SETTINGS

Contact to send Email

Type Email Below

Choose a contact to email the shipping quote request email.

Send Email To

demo@demo.com

Send the quote request to this email address.

Quote Expires After

15

days

Set a number of days for quote to expire. Set to 0 to ignore.

Carriers to display quote with

☒ Demo Store

☐ My carrier

Choose which carriers to display the shipping quote request form. Leave all carriers unchecked if you want to display the shipping quote request form when no other carriers are available.

Minimum Package Weight

0

kg

Set a minimum package weight to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

Maximum Package Weight

0

kg

Set a maximum package weight to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

Minimum Price

£

0

Set a minimum order price to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

Maximum Price

£

0

Set a maximum order price to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

Zones

☒ Africa

☒ Asia

☒ Central America/Antilla

☒ Europe

☒ Europe (non-EU)

☒ North America

☒ Oceania

☒ South America

Choose which zones to display the shipping quote request form.

Auto Clean

YES

NO

Automatically clean quotation records when customer completes the order.

Save

## 1. Choose contact to send email

Choose a contact from the list or type an email address in the field below to send the shipping quote request email.

## 2. Quote Expires After

Set a number of days for quote to expire. Default = 15  
Set to 0 to ignore.

## 3. Carriers to display quote with

Choose which carriers to display the shipping quote request form. Leave all carriers unchecked if you want to display the shipping quote request form when no other carriers are available.

## 4. Minimum Package Weight

Set a minimum package weight to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

## 5. Maximum Package Weight

Set a maximum package weight to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

## 6. Minimum Price

Set a minimum order price to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

## 7. Maximum Price

Set a maximum order price to display the shipping quote request form. Set the value to "0", or leave this field blank to ignore.

## 8. Zones

Choose which zones to display the shipping quote request form.

## 9. Auto Clean

Automatically clean quotation records when customer completes the order.

## How to use

This module allows you to quickly and easily provide custom shipping quotes to customers upon request.

## Customer requests shipping price

my store

Contact us

✓ PERSONAL INFORMATION

edit

✓ ADDRESSES

edit

3 SHIPPING METHOD

☒ Request shipping cost
 Request shipping cost for your order --

**Sorry we are unable to calculate the shipping cost for your order at this time.**

Please click the button below and we will get back to you as soon as possible with a shipping price for your order.

GET BACK TO ME WITH A SHIPPING PRICE

4 PAYMENT

1 item

show details ▾

Subtotal	£34.80
Shipping	--
<b>Total (tax incl.)</b>	<b>£34.80</b>

✓ Security policy (edit with Customer reassurance module)

---

🚚 Delivery policy (edit with Customer reassurance module)

---

↔ Return policy (edit with Customer reassurance module)

## Email is sent to retailer

**my store**

---

JOHN DOE HAS REQUESTED A SHIPPING QUOTE

Customer e-mail address: [demo@demo.com](mailto:demo@demo.com)

**Message:** Please provide a quote for shipping Cart ID: 6 Customer ID: 2

---

Demo Store powered by [PrestaShop™](#)

## Set a shipping price

Quick Access ▾

Search

Orders

Create order

View my shop

Recommended Modules

Help

SHIPPING

Delivery option

Custom Shipping Rate - Custom

\*Carrier Name:

FedEx

\*Transit Time:

2-3 working days

\*Shipping Price:

30.00

Delete

Save

## Send an email to the customer with a link to checkout and complete the order

SUMMARY

Total products

29

Total vouchers (Tax excl.)

0

Total shipping (Tax excl.)

30

Total taxes

5,8

Total (Tax excl.)

59

Total (Tax incl.)

64,8

Order message

Send an email to the customer with the link to process the payment.

Go on payment page to process the payment.

Payment

Payments by check

Order status

Payment accepted

Create the order

The module can also be used to apply a custom shipping cost to any order.

## Set a shipping price

Quick Access

Orders

Create order

View my shop Recommended Modules Help

**SHIPPING**

Delivery option: Custom Shipping Rate - Custom

\*Carrier Name: FedEx

\*Transit Time: 2-3 working days

\*Shipping Price: 30.00

Delete Save

Send an email to the customer with a link to checkout and complete the order

**SUMMARY**

Total products	Total vouchers (Tax excl.)	Total shipping (Tax excl.)	Total taxes	Total (Tax excl.)	Total (Tax incl.)
29	0	30	5.8	59	64.8

Order message

☐ Send an email to the customer with the link to process the payment. [Go on payment page to process the payment.](#)

Payment: Payments by check

Order status: Payment accepted

☒ Create the order

## Support

If you encounter any issues with this module or require this module to be modified, please contact us via the [Prestashop Support page](#)