

BRAIKI AYMEN

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SUMMARY

Motivated computer science student with solid skills in software development, data analysis, and project management. Experienced with Java, Spring Boot, Angular, and Symfony. Passionate about applying knowledge through hands-on projects and internships. Strong communicator and team player, with a growing interest in DevOps and cloud technologies.

EXPERIENCE

Agent marketing ,
Mytek

Sep 2021 — Oct 2022

- Responsible for managing online presence and sales activities, including:
- Responding to messages on Facebook to engage with customers and provide support.
- Creating and publishing engaging content on Facebook to promote products or services.
- Managing and executing online sales through social media platforms.

Sales Call Center Agent,
Tunis Call Centre

Nov 2018 — Jan 2020

- Responsible for remote sales and customer relationship management, including:
- Making outbound calls or handling inbound calls to promote and sell products or services.
- Leading sales negotiations to close deals.
- Advising customers and addressing their needs to ensure satisfaction.

Technical Sales Representative,
Orange Tunisie

Dec 2015 — Nov 2016

- Responsible for combining technical expertise with sales and operational support, including:
 - Selling products or services while providing technical advice to clients.
 - Managing after-sales service and ensuring customer satisfaction.
 - Overseeing stock management to ensure product availability and proper inventory control.
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PROJECTS

1- HealthCare for Students

Framework: Symfony

Developed a web application to manage and monitor student health Implemented secure user authentication, role-based access (admin, Coach, student), and CRUD operations for all modules.

2- Football Club Management System

Frontend: Angular | Backend: Spring Boot

Designed and implemented a full-stack application to manage players, training schedules, and performance tracking. Integrated dashboards with visual statistics, user roles (coach, player, admin, Staff Medical), and real-time collaboration features.

EDUCATION

Ecole Supérieure Privé D'ingenierie et des Technologies

Engineering Degree in Computer Science

Ecole supérieure de commerce de Tunis

Master of Science, Marketing

2011 — 2013

Ecole supérieure de commerce de Tunis

Bachelor of Science, Computer Science

2007 — 2011

Lycée Hadika cité Ettahrir

High School Diploma, Economics and Management

2004 — 2007

SKILLS

+ Programming Languages (Java, TypeScript)

+ Framework and technologies (spring boot and angular)

+ Development Tools (Git, JIRA)

+ Data Base Management (MySql)
