# BRAIKI AYMEN

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## SUMMARY

Motivated computer science student with solid skills in software development, data analysis, and project management. Experienced with Java, Spring Boot, Angular, and Symfony. Passionate about applying knowledge through hands-on projects and internships. Strong communicator and team player, with a growing interest in DevOps and cloud technologies.

## EXPERIENCE

**Agent marketing ,**
Mytek

Sep 2021 — Oct 2022

- Responsible for managing online presence and sales activities, including:
- Responding to messages on Facebook to engage with customers and provide support.
- Creating and publishing engaging content on Facebook to promote products or services.
- Managing and executing online sales through social media platforms.

**Sales Call Center Agent,**
**Tunis Call Centre**

Nov 2018 — Jan 2020

- Responsible for remote sales and customer relationship management, including:
- Making outbound calls or handling inbound calls to promote and sell products or services.
- Leading sales negotiations to close deals.
- Advising customers and addressing their needs to ensure satisfaction.

**Technical Sales Representative,**
 **Orange Tunisie**

Dec 2015 — Nov 2016

- Responsible for combining technical expertise with sales and operational support, including:
- Selling products or services while providing technical advice to clients.
- Managing after-sales service and ensuring customer satisfaction.
- Overseeing stock management to ensure product availability and proper inventory control.

## EDUCATION

**Ecole Supérieure Privé D'ingenierie et des Technologies**

Engineering Degree in Computer Science
2023 - Present

**Ecole supérieure de commerce de Tunis**

Master of Science, Marketing
2011 — 2013

**Ecole supérieure de commerce de Tunis**

Bachelor of Science, Computer Science
2007 — 2011

## PROJECTS

    1- HealthCare for Students

Framework: Symfony

Developed a web application to manage and monitor student health Implemented secure user authentication, role-based access (admin, Coach, student), and CRUD operations for all modules.

    2- Football Club Management System

Frontend: Angular | Backend: Spring Boot

Designed and implemented a full-stack application to manage players, training schedules, and performance tracking. Integrated dashboards with visual statistics, user roles (coach, player, admin,Staff Medical), and real-time collaboration features.

## SKILLS

+ Programming Languages (Java, TypeScript ))    + Framework and technologies (spring boot and angular)

+ Development Tools (Git, JIRA)    + Data Base Management (MySql)