Oracle® Application Server

Quick Installation Guide

10g Release 3 (10.1.3) for Linux x86

B25218-01

January 2006



Oracle Application Server Quick Installation Guide 10g Release 3 (10.1.3) for Linux x86 B25218-01

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Introduction

This guide describes how to install the following Oracle Application Server installation types:

- Basic Installation
- Advanced Installation: Integrated Web Server, J2EE Server and **Process Management**

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3 Installation Types Covered in this Guide

This guide is intended for users who want to install an Integrated Web Server, J2EE Server and Process Management in a single Oracle home. This install type provides the following components:

Oracle HTTP Server

This is the Web server component of Oracle Application Server.

Oracle Containers for J2EE

This component provides a complete Java 2 Enterprise Edition (J2EE) environment for developing Java applications.

- Oracle Enterprise Manager 10g Application Server Control
 This component is used for Web-based management of Oracle Application Server.
- Oracle Process Manager and Notification Server

Integrated Web Server, J2EE Server and Process Management can be installed using the following install modes:

- Basic Installation: The basic (one-click) installation prompts you with questions on the initial installation screen, and then it proceeds to install the product without any further user interaction. The default values for all the components are used.
- Advanced Installation: The advanced installation provides you with a great degree of customization and flexibility, which

enables installation of additional languages, port configuration options, and cluster configuration.

If you want more complex topologies, read the Oracle Application Server Installation Guide for complete installation instructions.

Before installing Oracle Application Server, you should read the Oracle Application Server Release Notes for the latest information.

4 Requirements

Check that your computer meets the minimum requirements:

- Section 4.1, "Check System Requirements"
- Section 4.2, "Check Software Requirements"
- Section 4.3, "Create an Operating System Group for the Inventory Directory"
- Section 4.4, "Create an Operating System User"
- Section 4.5, "Check Environment Variables"

4.1 Check System Requirements

Your computer must meet the following requirements.

Operating Systems Supported

- Red Hat Enterprise Linux AS/ES 3.0
- Red Hat Enterprise Linux AS/ES 4.0
- SUSE Linux Enterprise Server 9

For the most current list of supported Linux Operating Systems, check Oracle *MetaLink*. Oracle does not support customized kernels or modules not supported by the Linux vendor.

Other System Requirements

The following table shows other system requirements.

Table 1 Minimum System Requirements

| | Minimum System Requirement |
|-------------------------|----------------------------|
| Memory | 512 MB |
| Disk space | 700 MB |
| Space in /tmp directory | 400 MB |
| Swap space | 512 MB |
| | |

Complete the following steps to check these requirements:

1. To determine the physical RAM size, enter the following command:

grep MemTotal /proc/meminfo

2. To determine the amount of free disk space, enter the following command:

prompt> df -k dir

Replace *dir* with the Oracle home directory or with the parent directory if the Oracle home directory does not exist yet. For example, if you plan to install Oracle Application Server in /opt/oracle/OracleAS, you can replace dir with /opt/oracle or /opt/oracle/OracleAS.

3. To determine the amount of available swap space, enter the following command:

grep SwapTotal /proc/meminfo

If necessary, see your operating system documentation for information on how to configure additional swap space.

4.2 Check Software Requirements

Depending on your distribution of Linux, see one of the following sections for information on checking the software requirements:

- Software Requirements for Red Hat Enterprise Linux AS/ES 4.0 Systems
- Software Requirements for Red Hat Enterprise Linux AS/ES 4.0 Systems
- Software Requirements for SUSE Linux Enterprise Server 9 Systems

Note: Oracle Application Server 10g Release 3 (10.1.3) is certified to run as a 32-bit application on the following Linux x86-64 platforms:

- Red Hat Enterprise Linux AS/ES 3.0, Update 3 or higher (AMD64 and Intel EM64T)
- Red Hat Enterprise Linux AS/ES 4.0, Update 1or higher (AMD64 and Intel EM64T)
- SUSE LINUX Enterprise Server 9 (AMD64 and Intel EM64T)

For the most current list of supported Operating System specific software, for example JDK version, Operating System version, check OracleMetaLink

(http://metalink.oracle.com)

- 4.2.1 Software Requirements for Red Hat Enterprise Linux AS/ES 3.0 **Systems** Complete the following steps before installing Oracle Application Server on Red Hat Enterprise Linux AS/ES 3.0 systems:
- Log in as the root user.
- Check that Red Hat Enterprise Linux AS/ES 3.0 is installed:

cat /etc/issue

Red Hat Enterprise Linux AS release 3 (Taroon)

3. To check that Update 3 is installed:

cat /etc/redhat-release

Red Hat Enterprise Linux AS release 3 (Taroon Update 3)

4. If you are not installing on Linux x86-64, check that the following software packages, or higher versions, are installed:

```
glibc-2.3.2-95.27
glibc-common-2.3.2-95.27
binutils-2.14.90.0.4-35
compat-glibc-7.x-2.2.4.32.6
compat-libstdc++-7.3-2.96.128
compat-libstdc++-devel-7.3-2.96.128
qcc-3.2.3-42
acc-c++-3.2.3-42
libstdc++-3.2.3-42
libstdc++-devel-3.2.3-42
openmotif21-2.1.30-8
pdksh-5.2.14-21
setarch-1.3-1
```

```
make-3.79.1-17
gnome-libs-1.4.1.2.90-34.1
sysstat-4.0.7-4.EL3.3
compat-db-4.0.14-5
```

Note: For Red Hat Enterprise Linux AS/ES 3.0, the equivalent version of openmotif 2.1.30-8 is openmotif 21-2.1.30-8. The openmotif21-2.1.30-8 package can be installed from disk number 3 of the Red Hat Enterprise Linux AS/ES 3.0 distribution by entering:

\$ rpm -ivh openmotif21-2.1.30-8

The following packages, or higher version) are required for Linux x86-64.

```
glibc-2.3.2-95.27.x86 64.rpm
glibc-3.2.3-95.27.i686.rpm (32-bit)
glibc-devel-3.2.3-95.27.x86 64.rpm
glibc-devel-3.2.3-95.27.i386.rpm (32-bit)
gcc-3.2.3-20.x86 64.rpm
libgcc-3.2.3-20.x86_64.rpm
libgcc-3.2.3-20.i386.rpm (32-bit)
setarch-1.3-1.x86_64.rpm
pdksh-5.2.14-21.x86_64.rpm
```

```
openmotif21-2.1.30-8.i386.rpm
compat-glibc-7.x-2.2.4.32.5.i386.rpm (32-bit)
compat-gcc-7.3-2.96.122.i386.rpm
sysstat-4.0.7-4.x86_64.rpm
gnome-libs-1.4.1.2.90-34.1.i386.rpm (32-bit)
compat-db-4.0.14-5.1.i386.rpm (32-bit)
```

Note the following:

- To install 32-bit packages on a 64-bit system, you may need to use the --force option and the --nodeps option of the rpm utility.
- Always use 32-bit shell emulation, use the following command before running the installer and any other Oracle Application Server commands or scripts:

```
# linux32 bash
```

To determine whether a package is installed, enter a command similar to the following:

rpm -q package name

If a package is missing, download it and install it using the following command:

rpm -i package name

When installing a package, make sure you are using the correct architecture and optimization rpm file. To check the architecture of an rpm file, run the following command:

rpm -q package_name --queryformat "%{arch}\n"

In the following example, the glibc rpm file is suitable for an Intel architecture

rpm -q glibc --queryformat "%{arch}\n" i686

5. If the hugemem kernel is used, set the architecture using following command:

prompt> setarch i386

- 4.2.2 Software Requirements for Red Hat Enterprise Linux AS/ES 4.0 **Systems** Complete the following steps before installing Oracle Application Server on Red Hat Enterprise Linux AS/ES 4.0 systems:
- 1. Log in as the root user.

2. Check that Red Hat Enterprise Linux AS/ES 4.0 is installed:

cat /etc/issue

Red Hat Enterprise Linux AS release 4 (Nahant Update 1)

3. Check that Update 1 is installed:

cat /etc/redhat-release

Red Hat Enterprise Linux AS release 4 (Nahant Update 1)

4. If you are not installing on Linux x86-64, check that the following software packages, or higher versions, are installed:

```
glibc-2.3.4-2.9
glibc-common-2.3.4-2.9
binutils-2.15.92.0.2-13
compat-libstdc++-296-2.96-132.7.2
gcc-3.4.3-22.1
qcc-c++-3.4.3-22.1
libstdc++-3.4.3-22.1
libstdc++-devel-3.4.3-22.1
openmotif21-2.1.30-11.RHEL4.4
pdksh-5.2.14-30
```

```
setarch-1.6-1
make-3.80-5
gnome-libs-1.4.1.2.90-44.1
svsstat-5.0.5-1
compat-db-4.1.25-9
control-center-2.8.0-12
xscreensaver-4.18-5.rhel4.2
```

The following packages, or higher version) are required for Linux x86-64:

```
binutils-2.15.92.0.2-13.x86_64.rpm
compat-db-4.1.25-9.i386.rpm (32-bit)
compat-db-4.1.25-9.x86 64.rpm
control-center-2.8.0-12.x86 64.rpm
gcc-3.4.3-22.1.x86 64.rpm
gcc-c++-3.4.3-22.1.x86 64.rpm
glibc-2.3.4-2.9.i686.rpm (32-bit)
glibc-2.3.4-2.9.x86 64.rpm
glibc-common-2.3.4-2.9.x86 64.rpm
gnome-libs-1.4.1.2.90-44.1.x86_64.rpm
libstdc++-3.4.3-22.1.i386.rpm (32-bit)
libstdc++-3.4.3-22.1.x86 64.rpm
libstdc++-devel-3.4.3-22.1.i386.rpm (32-bit)
```

```
libstdc++-devel-3.4.3-22.1.x86_64.rpm
make-3.80-5.x86 64.rpm
pdksh-5.2.14-30.x86 64.rpm
sysstat-5.0.5-1.x86_64.rpm
xscreensaver-4.18-5.rhel4.2.x86 64.rpm
setarch-1.6-1.x86 64
openmotif21-2.1.30-11.RHEL4.4.i386.rpm (32-bit)
```

Note the following:

- To install 32-bit packages on a 64-bit system, you may need to use the --force option and the --nodeps option of the rpm utility.
- Always use 32-bit shell emulation, use the following command before running the installer and any other Oracle Application Server commands or scripts:

```
# linux32 bash
```

To determine whether a package is installed, enter a command similar to the following:

```
# rpm -q package name
```

If a package is missing, download it and install it using the following command:

rpm -i package name

When installing a package, make sure you are using the correct architecture and optimization rpm file. To check the architecture of an rpm file, run the following command:

rpm -q package_name --queryformat "%{arch}\n"

In the following example, the glibc rpm file is suitable for an Intel architecture

rpm -q glibc --queryformat "%{arch}\n" i686

5. If the hugemem kernel is used, set the architecture using following command:

prompt> setarch i386

4.2.3 Software Requirements for SUSE Linux Enterprise Server 9 **Systems** Complete the following steps before installing Oracle Application Server on SUSE Linux Enterprise Server 9 systems:

- 1. Log in as the root user.
- **2.** Check that SUSE Linux Enterprise Server 9 is installed:

cat /etc/issue

```
Welcome to SuSE Linux 9.0 (i686) - Kernel \r (\l).
```

3. If you are not installing on Linux x86-86, check that the following software packages, or higher versions, are installed:

```
glibc-2.3.3-98.28

gcc-3.3.3-43.24

gcc-c++-3.3.3-43.24

libstdc++-devel-3.3.3-43.24

openmotif21-libs-2.1.30MLI4-119.1

pdksh-5.2.14-780.1

make-3.80-184.1

gnome-libs-1.4.1.7-671.1

gnome-libs-devel-1.4.1.7-671.1

sysstat-5.0.1-35.1

binutils-2.15.90.0.1.1-32.5
```

The following packages, or higher version) are required for Linux x86-64:

```
glibc-2.3.3-98.28.x86 64.rpm
glibc-32bit-9-200407011233.x86 64.rpm
glibc-devel-32bit-9-200407011229.x86 64.rpm
gcc-3.3.3-43.24.x86 64.rpm
gcc-3.2.3-20.x86 64.rpm
gcc-c++-3.3.3-43.24.x86 64.rpm
libgcc-3.2.3-20.i386.rpm (32-bit)
libstdc++-3.3.3-43.24.x86 64.rpm
libstdc++-devel-3.3.3-43.24.x86 64.rpm
libstdc++-devel-32bit-9-200407011229.x86_64.rpm
gnome-libs-1.4.1.7-671.1.x86_64.rpm
gnome-libs-devel-1.4.1.7-671.1.x86 64.rpm
gnome-libs-32bit-9-200407011229.x86 64.rpm
binutils-2.15.90.0.1.1-32.5.x86 64.rpm
binutils-32bit-9-200407011229.x86 64.rpm
compat-32bit-9-200407011229.x86 64.rpm
compat-sles8-1.3-93.3.x86 64.rpm
compat-2004.7.1-1.2.x86 64.rpm
pdksh-5.2.14-780.1.x86 64.rpm
make-3.80-184.1.x86 64.rpm
sysstat-5.0.1-35.1.x86 64.rpm
perl-32bit-9-200407011229.x86_64.rpm
libaio-devel-32bit-9-200407011229.x86 64.rpm
XFree86-devel-32bit-9-200407011229.x86 64.rpm
```

```
linux32-1.0-341.1.x86_64.rpm
db-32bit-9-200407011229.x86_64.rpm
db1-32bit-9-200407011229.x86_64.rpm
compat-32bit-9-200407011229.x86_64.rpm
```

Note: Always use 32-bit shell emulation, use the following command before running the installer and any other Oracle Application Server commands or scripts:

linux32 bash

To determine whether a package is installed, enter a command similar to the following:

rpm -q package_name

If a package is missing, download it and install it using the following command:

rpm -i package_name

When installing a package, make sure you are using the correct architecture and optimization rpm file. To check the architecture of an rpm file, run the following command:

rpm -q package_name --queryformat "%{arch}\n"

In the following example, the glibc rpm file is suitable for an Intel architecture

```
# rpm -q glibc --queryformat "%{arch}\n"
i686
```

4. Create the following symbolic link for the Perl executable if it does not already exist:

```
prompt> ln -sf /usr/bin/perl /usr/local/bin/perl
```

5. Create the following symbolic link for the fuser executable if it does not already exist:

```
prompt> ln -sf /bin/fuser /sbin/fuser
```

- 6. If the orarun package was installed on a SUSE Linux Enterprise Server system, complete the following steps as the oracle user to reset the environment:
 - **a.** Enter the following commands:

```
prompt> cd /etc/profile.d
prompt> mv oracle.csh oracle.csh.bak
prompt> mv oracle.sh oracle.sh.bak
```

```
prompt> mv alljava.sh alljava.sh.bak
prompt> mv alljava.csh alljava.csh.bak
```

- b. Use any text editor to comment out the following line from the \$HOME/.profile file:
 - . ./.oracle
- **c.** Log out of the oracle user account.
- d. Log into the oracle user account for the changes to take effect.
- If any Java packages are installed on the system, unset the Java environment variables, for example JAVA_HOME.

Note: Oracle recommends that you do not install any of the Java packages supplied with the SUSE Linux Enterprise Server distribution.

- **8.** If you use Network Information Service (NIS):
 - a. Make sure that the following line exists in the /etc/yp.conf file:

b. Make sure that the following line exists in the /etc/nsswitch.conf file:

hosts: files nis dns

9. Make sure that the localhost entry in the /etc/hosts file is an IPv4 entry. If the IP entry for localhost is IPv6 format, installation cannot succeed. The following example shows an IPv6 entry:

```
prompt> special IPv6 addresses
::1
                localhost ipv6-localhost
ipv6-loopback
                ipv6-localhost ipv6-loopback
::1
```

To correct this example /etc/hosts file, comment the localhost entry as follows:

```
prompt> special IPv6 addresses
prompt> ::1
                        localhost ipv6-localhost
ipv6-loopback
                ipv6-localhost ipv6-loopback
::1
```

To comment the entries, you can use the perl script included in the utils/4015045/ directory of CD-ROM Disk 1 and in the application_server/utils/4015045/ directory on the DVD-ROM. Run the script as the root user. This script is also available as patch 4015045. This patch is available from:

http://metalink.oracle.com

4.3 Create an Operating System Group for the Inventory Directory

If this is the first Oracle product to be installed on the computer, create an operating system group for the "inventory" directory. The installer creates files in the inventory directory to keep track of the Oracle products that are installed on the computer.

This guide uses the name oinstall for this group.

In Section 4.4, "Create an Operating System User", you will create an operating system user, and set this group to be the user's primary group.

By having a separate group for the inventory directory, you allow different users to install Oracle products on the computer. Users need write permission for the inventory directory. They can achieve this by belonging to the oinstall group.

The default name of the inventory directory is oraInventory.

If you are unsure if there is already an inventory directory on the computer, look in the /etc/oraInst.loc file. This file lists the location of the inventory directory and the group who owns it. If the file does not exist, the computer does not have Oracle products installed on it.

How to Create a Group

To create the oinstall group, enter the following as the root user:

/usr/sbin/groupadd oinstall

4.4 Create an Operating System User

Create an operating system user to install and upgrade Oracle products. This guide refers to this user as the oracle user.

How to Create a User

To create the oracle operating system user as part of the oinstall group, enter the following command as the root user:

/usr/sbin/useradd -q oinstall oracle

For more information about operating system users and groups, see your operating system documentation or contact your system administrator.

Set the password for the oracle user by entering the following command and follow the instructions on screen:

passwd oracle

4.5 Check Environment Variables

The operating system user who will be installing Oracle Application Server needs to set (or unset) the following environment variables.

Table 2 Environment Variables

| Environment Variable | Set or Unset |
|-----------------------------|---|
| DISPLAY | Set it to the monitor where you want to the installer window to appear. |
| ORACLE_HOME | Must not be set. |
| ORACLE_SID | Must not be set. |

Table 2 (Cont.) Environment Variables

| Environment Variable | Set or Unset |
|---|--|
| TNS_ADMIN | Must not be set. |
| PATH, CLASSPATH, and LD_LIBRARY_PATH | Must not contain references to directories in any Oracle home directories. |
| TMP and TMPDIR | Optional. If unset, defaults to /tmp. |
| ORA_NLS33 | Must not be set. |
| LD_BIND_NOW | Must not be set. |
| LD_ASSUME_KERNEL (SLES 9 only) | 2.4.21 |

4.5.1 How to Set Environment Variables This section describes how to set environment variables:

Using the C shell:

% setenv variable name value

Example (C shell):

% setenv DISPLAY test.mycompany.com:0.0

Using the Bourne or Korn shell:

\$ variable_name=value; export variable_name

Example (Bourne or Korn shell):

\$ DISPLAY=test.mydomain.com:0.0; export DISPLAY

4.5.2 Environment Variable Tips This section describes some things to look out for when setting environment variables:

- If you set environment variables in the .profile file, they
 might not be read. To ensure environment variables are set to
 the correct values, check their values in the shell where you
 will be running the installer.
- To check the value of environment variables, use the env command. This displays all the currently defined environment variables and their values.
 - % env
- If you use the su command to switch users (for example, switching from the root user to the oracle user), check the environment variables when you are the new user because the environment variables might not be passed to the new user.

```
This can happen even if you run su with the - parameter (su
- user).
# /* root user */
# su - oracle
% env
```

5 Starting the Installer

To start the installer:

- Log in to the computer as a user who is a member of the Administrators group.
- Insert the disk: 2.
 - CD-ROM: Insert Oracle Application Server Disk 1. DVD-ROM: Insert the Oracle Application Server DVD-ROM.
- **3.** If your computer does not mount CD-ROMs or DVDs automatically, you need to set the mount point manually. See Section 5.1, "Setting the Mount Point for the CD-ROM or DVD-ROM" for steps on mounting the CD-ROM or DVD-ROM manually.
- Log in as the oracle user.

5. Start up the installer:

Note:

- Be sure you are not logged in as the root user when you start the Oracle Universal Installer. The installer gives an error message if you try to run it as the root user.
- Do not start the installation inside the mount_point directory. If you do, then you may not be able to eject the installation disk. The cd command below changes your current directory to your home directory.

CD-ROM:

```
prompt> cd
prompt> mount_point/runInstaller
```

DVD-ROM:

```
prompt> cd
prompt> mount_point/application_server/runInstaller
```

This launches Oracle Universal Installer, through which you can install Oracle Application Server.

5.1 Setting the Mount Point for the CD-ROM or DVD-ROM

The Oracle Application Server CD-ROMs are in RockRidge format. The DVD-ROM is in DVD-ROM format.

On most Linux systems, the disk mounts automatically when you insert it into the disk drive. To mount the first disk, follow these steps:

- Insert Oracle Application Server disk 1 into the disk drive.
- To verify that the disk mounted automatically, run the 2. following command:
 - Red Hat:
 - # 1s /mnt/cdrom
 - SUSE Linux Enterprise Server:
 - # ls /media/cdrom
- 3. If the command in step 2 fails to display the contents of the disk, run the following command:

- Red Hat:
 - # mount -t iso9660 /dev/cdrom /mnt/cdrom
- SUSE Linux Enterprise Server:
 - # mount -t iso9660 /dev/cdrom /media/cdrom

6 Basic Installation

This section describes how to install Integrated Web Server, J2EE Server and Process Management using a basic installation. To install using a basic installation:

- Start up the installer. See Section 5, "Starting the Installer" for details.
- 2. Oracle Application Server 10g 10.1.3.0.0 screen

Installation Directory: Enter the directory where you want install Oracle Application Server.

Example:

/scratch/oracle/product/10.1.3/OracleAS

Basic Installation Mode: Select this option.

Installation Type: You cannot change the installation type in a basic installation.

Instance Name: The instance name identifies this Oracle Application Server instance. If you have more than one Oracle Application Server instance on the same host, the instances must have unique names.

Example: appserver

Administration Username: The administration username for Oracle Application Server instances is set to oc4jadmin and cannot be changed. To manage Oracle Application Server instances using Oracle Enterprise Manager, log in as the oc4jadmin user.

Administration Password and Confirm Password: Enter the password for the oc4jadmin user.

Example: welcome1

Click Install.

- 3. If this is the first Oracle product to be installed on this computer, the installer displays these additional screens:
 - a. Specify Inventory Directory and Credentials screen

Enter the full path of the inventory directory: Enter a full path to the inventory directory. This directory is different from the Oracle home directory for the product files.

Example: /opt/oracle/oraInventory

Specify operating system group name: Select the operating system group that will have write permission for the inventory directory.

Example: oinstall

Click Next.

b. Run orainstRoot.sh dialog

When prompted, run the orainstRoot.sh script as the root user in a different shell. The script is located in the inventory directory.

After running the script, click Continue.

4. Run root.sh dialog

Note: do not run this script until you see the dialog.

In a different window, log in as the root user and run the root .sh script. The script is located in this instance's Oracle home directory.

After you have run the root.sh script, click **OK**.

5. Configuration Assistants screen

This screen displays the progress of configuration assistants, which configure Oracle Application Server components.

6. End of Installation screen

Click **Exit** to guit the installer.

7 Advanced Installation

This section describes how to install Integrated Web Server, J2EE Server and Process Management using an advanced installation. To install using an advanced installation:

- 1. Start up the installer. See Section 5, "Starting the Installer" for details.
- Oracle Application Server 10g 10.1.3.0.0 screen

Installation Directory: Enter the directory where you want install Oracle Application Server.

Example:

/scratch/oracle/product/10.1.3/OracleAS

Advanced Installation Mode: Select this option.

Click Next.

- If this is the first Oracle product to be installed on this computer, the installer displays these additional screens:
 - a. Specify Inventory Directory and Credentials screen

Enter the full path of the inventory directory: Enter a full path to the inventory directory. This directory is different from the Oracle home directory for the product files.

Example: /opt/oracle/oraInventory

Specify operating system group name: Select the operating system group that will have write permission for the inventory directory.

Example: oinstall

Click Next.

b. Run orainstRoot.sh dialog

When prompted, run the orainstRoot.sh script as the root user in a different shell. The script is located in the inventory directory.

After running the script, click Continue.

4. Select Installation Type screen

Integrated Web Server, J2EE Server and Process Management: Select this option.

Click Next

5. Specify Port Configuration Options screen

Select Automatic

Click Next.

6. Administration Instance Settings screen

Select Configure this as an Administration OC4J instance.

Click Next.

7. Administration Settings screen

AS Instance Name: The instance name identifies this Oracle Application Server instance. If you have more than one Oracle Application Server instance on the same host, the instances must have unique names.

Example: appserver

Default OC4J Instance Administrator Account Username:

The administration username for Oracle Application Server instances is set to oc4jadmin and cannot be changed. To

manage Oracle Application Server instances using Oracle Enterprise Manager, log in as the oc4jadmin user.

Administrator Account Password and Confirm Administrator Account Password: Enter the password for the oc4jadmin user.

Example: welcome1

OC4J Instance Name: The OC4J instance name identifies the default OC4J instance created by the installer.

Example: home

Click Next.

8. <u>Cluster Topology Configuration screen</u>

Deselect Configure this instance to be part of an Oracle Application Server cluster topology.

Click Next.

Summary screen

Verify your selections and click **Install**. The installer now installs the files.

Run root.sh dialog

Note: do not run this script until you see the dialog.

In a different window, log in as the root user and run the root. sh script. The script is located in this instance's Oracle home directory.

After you have run the root.sh script, click **OK**.

11. Configuration Assistants screen

This screen displays the progress of configuration assistants, which configure Oracle Application Server components.

12. End of Installation screen

Click Exit to quit the installer.

8 Accessing the Welcome Page

After installation, access the Oracle Application Server Welcome page to verify that the installation was successful. The URL for the Welcome page is:

http://hostname.domainname:http_port

You can locate the URL for accessing the Welcome Page on the End of Installation Screen text, which is stored in the following file:

The Welcome page provides links to these useful pages:

- New features in Oracle Application Server 10g Release 3 (10.1.3)
- Oracle Enterprise Manager Application Server Control ("Application Server Control"), which is a browser-based administrative tool
- Release Notes
- Quick Start
- Demos

9 Additional Resources

For more information, see these Oracle resources:

- Oracle Application Server Documentation Library CD-ROM
- Oracle Application Server platform-specific documentation on Oracle Application Server Disk 1 CD-ROM

Printed documentation is available for sale in the Oracle Store at http://oraclestore.oracle.com.

You can also contact your Oracle representative to purchase printed documentation.

To download free release notes, installation documentation, white papers, or other collateral, visit Oracle Technology Network (OTN). You must register online before using OTN; registration is free and can be done at

http://www.oracle.com/technology/membership/.

If you already have a username and password for OTN, then you can go directly to the documentation section of OTN at http://www.oracle.com/technology/documentation.

9.1 Oracle Support Services

If you purchased Oracle Product Support, you can call Oracle Support Services for assistance. Oracle Support Services include phone assistance, version updates and access to our service offerings. You have access to phone support 24 hours a day, 7 days a week. In the U.S.A., you can call Product Support at 1-800-223-1711.

Make sure you have your CSI (CPU Support Identifier) number ready when you call. Keep the CSI number for your records, because it is your key to Oracle Support Services. The Oracle Store sends the CSI number to you in an e-mail alert when it processes

your order. If you do not have your CSI number and you are in the U.S.A., you can look up your CSI number by accessing our online Order Tracker which provides detailed order information. Go to the Oracle Store and click on Order Tracker located above the top navigation bar.

For Oracle Support Services locations outside the U.S.A., call your local support center for information on how to access support. To find the local support center in your country, visit the Support Web Center at http://www.oracle.com/support.

At the Support Web Center you will find information on Oracle Support Services, such as:

- contact information
- instructions on how to access electronic services
- helpful Web sites
- Support Resources
- Oracle Support Portfolio
- Oracle Support Services news

With Oracle Product Support, you have round-the-clock access to Oracle MetaLink, Oracle Support Services premier Web support offering. Oracle MetaLink offers you access to installation assis-

tance, product documentation, and a technical solution knowledge base.

It has technical forums, where you can post questions about your Oracle products and receive answers from Oracle Technical Support Analysts and other Oracle users. The questions and answers remain posted for the benefit of all users.

Oracle*MetaLink* options include:

- Technical Assistance Request (TAR) access
- patch downloads
- bug database query access
- product life-cycle information

You can access OracleMetaLink at http://metalink.oracle.com.

9.2 Version Updates

If you do not have a currently supported license, you can purchase the most recent version of an Oracle product from the Oracle Store at:

http://oraclestore.oracle.com

If you do have a currently supported license, you can place non-urgent requests for version update shipments through the iTAR feature on Oracle *MetaLink*. You will need to log the iTAR type as a U.S. Client Relations/Non-Technical Request.

You can also request Version Update shipments in the U.S.A. by calling Client Relations. When requesting a Version Update, provide the following information to the Client Relations Analyst:

- CSI number
- contact information
- platform
- product name
- shipping address
- version number of the product

Outside the U.S.A., call your local Oracle Support Center.

9.3 Premium Services

For information on our Premium Services, including onsite support, Oracle GOLD, remote services, and upgrade packages,

visit the Support Web Center at http://www.oracle.com/support

or call your Support Sales Representative in the U.S.A at 1-800-833-3536.

9.4 Quick Reference

| Resource | Contact Information or Web Site |
|---|--|
| Purchase additional products, full-use licenses, version updates, and documentation in the U.S.A. | http://oraclestore.oracle.com |
| Access technical resources for developers | http://www.oracle.com/technology |
| Access installation documentation | http://www.oracle.com/technology/documentation |
| Access information about technical support | http://www.oracle.com/support |
| Locate local Oracle Support Centers outside the U.S.A. | http://www.oracle.com/support |
| Locate local Oracle offices outside the U.S.A | http://www.oracle.com/global |

| Resource | Contact Information or Web Site |
|--|---------------------------------|
| Call Client Relations in the U.S.A | 1-800-223-1711 |
| Speak with your sales representative in the U.S.A. | 1-800-ORACLE-1 |
| TTY Access to technical support in the U.S.A. | 1-800-446-2398 |