Monthly news

Here are a few highlights from the HUNT Cloud team as of February 2020.

New web documentation

We are proud to announce that we have refurbished, expanded and moved our HUNT Cloud documentation web pages to https://docs.hdc.ntnu.no/.

We appreciate ideas for new content, and encourage your lab users to us more questions to improve our FAQ section. And to tell us about their troubles to help improve our troubleshooting section.

New Helsenorm

The new "Normen v6.0" was approved 4th of February. We have been adopting procedures, including new request forms for data transfers.

COVID-19 and teleworking

We do not expect lab services to be affect by increased amount of teleworking. Lab users can connect to labs from all Norwegian IPs. Foreign lab users will need to whitelist their IPs. Read more on whitelisting and teleworking.

Center portfolios

We plan to introduce a new "services agreement" level from April that allow us to organize labs into center portfolios.

We think this will improve oversight over users and resources for those of you that control several labs. We will also introduce a new "center report" with aggregated measures.

New lab agreements

We will finalize our new lab agreement template in March. The plan is to start re-signing on the new simplified format from April. This format includes more GDPR information on the data.

Others

We have updated our yearly risk assessment this quarter. Lack of reliable funds is our most critical vulnerability. We work actively along several mitigation tracks.

We re-certified for ISO 9001 this month. Also, Sandor, Tom-Erik and Matus presented how we runs our cloud services for an international team from Canonical, the company behind Ubuntu, in Frankfurt.