

Partner

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RightFax - How to test RightFax Web API basic functionality

Article ID:KB4715737

Applies to

RightFax 10.6, 16.2, 16.4

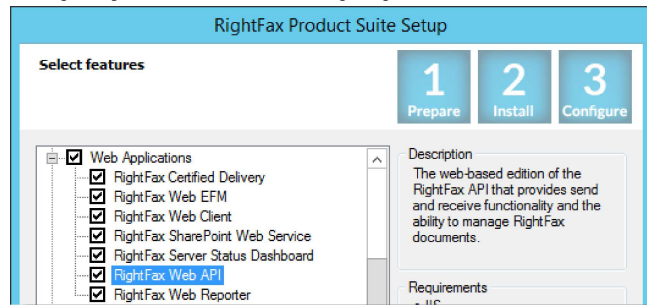
Summary

The RightFax Web API is used for custom web applications. The development of custom applications extends beyond the scope of standard Customer Support but Customer Support can assist in ensuring that the basic features are installed for use.

Resolution

How to install the RightFax Web API

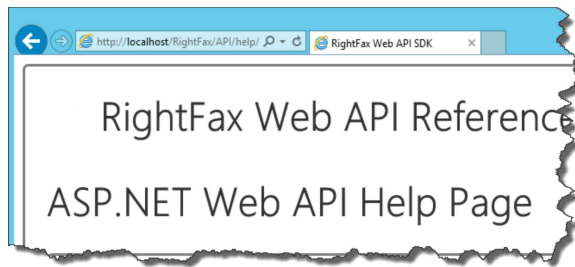
Installing the RightFax Web API can be done through Programs and Features in the Control Panel by modifying the **RightFax Product Suite** and selecting to install **RightFax Web API**.



How to determine if RightFax Web API is already installed

You can determine if RightFax Web API by loading the help page in a web browser:

<http://localhost/RightFax/API/help>

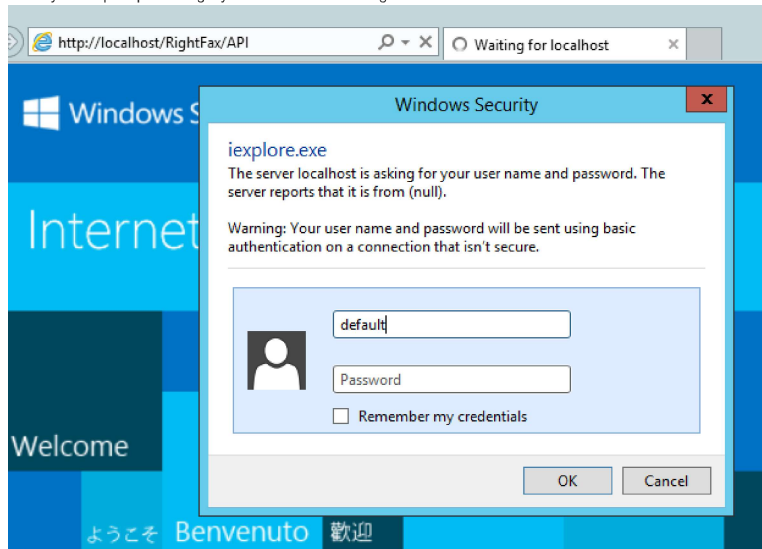


How to test the login credentials for the RightFax Web API

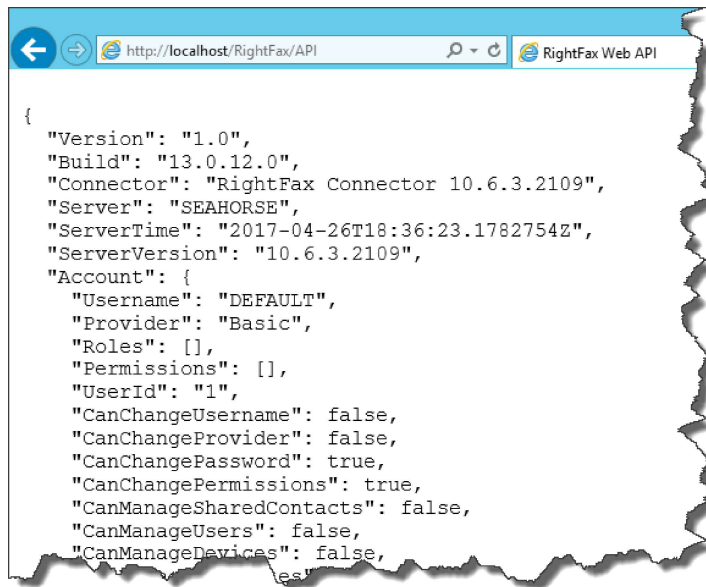
You can test the ability to log into the RightFax Web API by the page in a web browser:

`http://localhost/RightFax/API`

When you are prompted to login you will need to use a RightFax account. This does not need to have administrative privileges. Using a standard account such as Default would work fine:



If it works you should see some API content loaded on the page.



TIP: You can also test from another computer but you will need to update the URL to reference the RightFax server's name instead of localhost.

Submitting a test fax through the RightFax Web API using PowerShell

The following PowerShell command should be run on the RightFax server. It will prompt you for RightFax credentials (use a non-NT linked account) and then submit a fax through the Default user set to 'Held for Preview':

```
Invoke-WebRequest -Credential "" -UseBasicParsing http://localhost/rightfax/api/sendjobs -Method POST -ContentType application/json -Body "{ 'UserID': 'Default', 'HoldForPreview': 'TRUE', 'Recipients': [ { 'Name': 'WebServicesAPI', 'Destination': '5555' } ], }"
```

Once the command is submitted you should see the new fax in FaxUtil in the Default user's mailbox.

Note: The function of **Invoke-WebRequest** is available in PowerShell 3.0 and higher

If you have confirmed that RightFax Web API installed and working and still need assistance you will need to contact OpenText Professional Service for assistance with custom code development which will be at additional cost since it's outside of standard RightFax support.

Additional Information



Pulse Comments



Sergio Ferreira

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Ehrin Pitts commented on  KB4715737.html about a year ago

You'll need to get the ID from rightfax/api/librarydocuments. So 'LibraryDocumentIds':['1'] will send the samplelibdoc which comes with an install.

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Charlean Kemppel commented on  KB4715737.html about a year ago

I am also trying to attach a LibraryDoc - please post if you figured out the correct syntax? Thanks!

Like Comment



[Josh Albers](#) commented on  KB4715737.html about a year ago

Can you please post an example of attaching a library document via a webapi call? I am able to get it to send to my rightfax server but it does not attach the named Library Doc. My Json > "LibraryDocumentsId": ["0001020F"]. I have also tried the LibDoc Name and that does not work to attach either. Thank you!

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