

Christopher Clark

Albuquerque, NM | m: 915.291.7016 | christophersjgrclark@gmail.com | **Active Top Secret (TS/SCI) Clearance**
Personal Portfolio Website: christopher-d-clark.com | LinkedIn: [linkedin.com/in/christopherc3](https://www.linkedin.com/in/christopherc3)
Technical Project Manager | IT Systems Lead | Cyber Operations Manager | Agile Practitioner

Summary

Technical Project Manager with 6+ years of experience supporting secure IT infrastructure, cybersecurity compliance (ACAS, STIG, RMF), and cross-functional leadership in classified environments. Guided cross-functional teams to manage high-impact projects across the full lifecycle, from planning to execution across virtualized, on-prem, and hybrid systems. Holds PMP, CISM, CISA, CRISC, CSM, ITIL v4 Foundation, and SecurityX certifications, along with an active Top Secret clearance with SCI eligibility.

Core Competencies

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| • Project Planning & Coordination | • Technical Documentation & SOPs | • Windows/Linux OS |
| • Stakeholder Engagement | • Resource Coordination | • Requirements Gathering |
| • Risk Management Framework | • VMware vSphere & ESXi | • Deliverables Management |
| • Project Scheduling & Milestone Track | • System Monitoring & | • Program Coordination |
| • Cybersecurity Compliance (ACAS/STIG) | Troubleshooting | • Lifecycle Management |

Professional Experience

TEKSYNAP – KIRTLAND AFB, NM

Systems Administrator II | November 2023 - Present

- Spearheaded weekly ACAS patching operations, leading to a 25% reduction in high-risk vulnerabilities by maintaining consistency in plugin updates and vulnerability remediation tracking.
- Established over 200+ Cross Domain Solution (CDS) data transfers, ensuring compliance with security protocols using DoD Safe and ARL Safe across NIPR and SIPR networks.
- Executed over 50 virtual machine deployments in vSphere environments, following standardized procedures and reducing infrastructure provisioning time by 30% for project support readiness.
- Monitored server health across 50+ Dell and Azure-hosted systems using iDRAC, BMC, and VxRail tools, reducing unplanned downtime by 25% and ensuring high service availability for mission-critical environments.
- Conducted weekly ACAS scans across 3 classified systems, analyzing findings with SCAP tools and STIG Viewer to support RMF reporting accuracy and help reduce vulnerability assessment closure time by 30%.
- Drove compliance reporting by analyzing inherited vs. direct vulnerabilities across 6 classified systems, delivering audit-ready documentation that directly supported RMF/ATO efforts and helped reduce findings closure time by 20%.

U.S. ARMY – AL UDEID AB, QATAR & FORT BLISS, TX

Information System Security Engineer (ISSE) | November 2022 to March 2024

- Coordinated deployment of classified workstations across NIPR/SIPR networks, aligning system imaging, user account setup, and hardware delivery to support multiple mission-critical sites.
- Developed and delivered a streamlined SOP for imaging and onboarding, cutting setup time by 55% and enabling seamless handoffs between rotating teams in high-security environments.
- Collaborated with mission stakeholders and leadership to align workstation readiness with shifting operational timelines, ensuring 100% deployment success and zero delays.
- Provisioned CAC/token access and resolved credential issues, ensuring full DoD compliance and uninterrupted secure access for 100+ users throughout deployment cycles.
- Led the documentation and standardization of support workflows, producing training materials and after-action guides that improved troubleshooting speed and reduced onboarding friction.

U.S. ARMY – FORT BLISS, TX

COMSEC Manager | August 2021 to November 2022

- Directed secure communications readiness by loading encryption keys onto tactical radios using SKL, supporting over dozens of field operations with zero lapses in COMSEC compliance.
- Trained 15+ junior personnel on encryption key handling procedures and the mission-critical role of COMSEC, resulting in a 40% drop in handling errors and stronger adherence to secure communication protocols during field operations.

- Documented detailed accountability logs for key issue, destruction, and rotation, ensuring 100% compliance across weekly, monthly, quarterly, and annual COMSEC schedules.
- Conducted weekly spot checks and credential audits across 50+ key issuances, identifying and resolving discrepancies to uphold 100% inspection-readiness and ensure full accountability during command-level reviews.
- Coordinated key schedules with brigade COMSEC leads and mission planners across 10+ field operations, ensuring timely key rotations and enabling secure communications for 100% of scheduled missions.

U.S. ARMY – CAMP WALKER, SOUTH KOREA, MARCH 2019 TO AUGUST 2021

Network Security Administrator, MARCH 2020 TO AUGUST 2021

- Installed and upgraded Cisco Catalyst 3850 switches and assisted in TACLANE setup during field operations, gaining hands-on networking experience by executing procedures in secure environments.
- Acted as the primary point of contact for system outages and classified network issues, resolving access disruptions and coordinating escalations with Tier 3 and Area IV support teams.
- Resolved login and access issues for 75+ users across classified networks, reducing support escalations and sustaining mission-ready connectivity during high-tempo operations.
- Resolved 30+ system outages and hardware failures during high-tempo operations by reimaging devices, tracing network cabling, and implementing short-term workarounds to preserve near-constant operational uptime.
- Sustained 99% operational uptime by addressing technical failures across classified communication systems, collaborating with Tier 3 teams to restore functionality with minimal mission disruption.

IT Operations Manager, MARCH 2019 TO MARCH 2020

- Reimaged and facilitated over 200 classified systems, resolving hardware and software issues quickly to minimize downtime during high-turnover and high-tempo operational periods.
- Monitored 40+ classified systems using Spectrum OS, identifying early-stage outages and triggering escalations that helped maintain 99% uptime across secure environments.
- Led re-imaging and recovery for 200+ systems, improving service quality by 45% and ensuring continuity during classified IT rollouts.
- Managed SCIF access for 100+ personnel, administering badge logs and enforcing clearance control for 100% compliance with security protocols.
- Served as escalation lead for 50+ system outages, coordinating triage, status reporting, and cross-team resolution efforts to enable operational readiness in classified environments

Education

MASTER OF BUSINESS ADMINISTRATION (MBA) – CYBERSECURITY, EST GRADUATION MAY 2026; UNIVERSITY OF NEW MEXICO

MASTER OF SCIENCE (M.Sc.), IN PROJECT MANAGEMENT, EST GRADUATION APRIL 2026; UNIVERSITY OF NEW MEXICO

BACHELOR OF SCIENCE (B.Sc.), IN IT: DATA NETWORKING AND SECURITY, DECEMBER 2021; Liberty University

CERTIFICATE IN COMPUTER FORENSICS & CYBERSECURITY, AUGUST 2022; Champlain College

Certifications (Active)

PROJECT MANAGEMENT INSTITUTE (PMI)

Project Management Professional (PMP)

SCRUM ALLIANCE

Certified ScrumMaster (CSM)

COMPTIA – IAT LEVEL III, IASAE II

SecurityX (CASP+); Cybersecurity Analyst (CySA+); PenTest+;
Linux+; Security+; Network+; A+

ISACA – IAM LEVEL III

Certified Information Security Manager (CISM); Certified in Risk and Information Systems Control (CRISC); Certified Information Systems Auditor (CISA)

AXELOS GLOBAL BEST PRACTICE

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