

BRANDON NELSON

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Summary

Detail oriented and dedicated professional motivated to consistently improve processes through innovated coding solutions. Provides excellent analysis and high-level explanations around issue management.

Skills and Abilities

- **Leadership.** Participating in strategy, contract negotiations and process improvement meetings. Training staff in interpretation and application of data and data integrity. Transitioned operational processes to various teams.
- **Analytical Analysis.** Report generation and analysis of various data sets for senior management, broker firms and individual clients specializing in impact analysis.
- **Critical Thinking and Problem Solving.** Coordination of issue management and timely resolution. Identified and resolved critical, unknown programming errors prior to claims being processed resulting in saving 72 hours for claims reprocessing.
- **Specification Creation.** Providing written requirement documentation and feedback for development of multiple programs and reports.
- **File Management.** Maintaining 35 active daily internal/external file feeds while coordinating with vendor partners. Reviewing file loads to ensure systems were updated accordingly.
- **Process Improvement.** Creating extensive documentation of interdepartmental file management processes, reconciliations, and determining improvements to create efficiencies.
- **Project Management.** Subject matter expert in Pharmacy Benefit Management implementations and renewals, leading discussions, decisions, and programming meetings for 87 clients and 12 PBM partners.
- **Health Insurance Knowledge.** Understanding of health insurance processes including third party administration (TPA) capabilities. Focus on Pharmacy Benefit Management, accumulators, and claims data processes.
- **Superior Communication Skills.** Communication with many levels of management and cross departmental teams. Written and verbal communication to internal and external audiences of issues, status, and resolution.
- **Time Management.** Ability to multitask, work independently, and deliver on project deadlines.
- **Computer Languages –** SQL, JavaScript, JQuery, HTML, CSS, Powershell (intermediate)

Accomplishments

- Implemented all SQL code (views, stored procedures and functions) for a new CRM product
- Implemented eight new PBM vendor partners, reviewed contract terms, led internal and external teams, and ensured file vendors set up with efficiencies in our system. New PBM vendors resulted in \$900,000 revenue over 3 years.
- Responsible for pharmacy integration of 1,200 plans across 154 clients, resulting in over \$900,000 per year in additional revenue to the company. (2015-2018)
- Negotiated contracts with new preferred PBM partners increasing company revenue by \$1,300,000 annually. (2016)
- Implemented Pharmacy Benefit Management accumulator software program within 3 weeks to meet requirements of ACA and was responsible to ensure accuracy of program. (2014)

Experience

- **Dev Ops Engineer.** Healthcare Management Administrators Bellevue, WA (July 2018-current)
- **IT Business Analyst.** Healthcare Management Administrators Bellevue, WA (June 2016-July 2018)
- **PBM Business Analyst.** Healthcare Management Administrators, Bellevue, WA (December 2014-June 2016)
- **FSA/Consumer Driven Healthcare Specialist.** Healthcare Management Administrators, Bellevue, WA (Nov 2013 –December 2014)
- **COBRA/FSA Specialist.** Healthcare Management Administrators, Bellevue, WA (March 2011- Nov 2013)

Education

- South Seattle Community College Seattle, WA 2006-2008