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# Notification System Design

#### Overview

This document outlines the architecture and data flow of the Notification System. The system delivers personalized notifications to users through various channels (Push, In-App, Email, SMS) with support for preference management, retry handling, and delivery analytics.

### Key Components and Flow

- 1. API Gateway
  - Receives notification requests, provides security, rate limiting, and routing.
- 2. Distribution Logic
  - Validates payloads, enriches messages, and routes based on user preferences.
- 3. Channel Preference Data
  - Stores user delivery settings and opt-in preferences.
- 4. Queueing System with DLQ
  - Handles message buffering, retry, and dead-lettering (Kafka, RabbitMQ, AWS SQS).
- 5. Router
  - Routes messages to the correct delivery channel.
- 6. Channels
  - Sends notifications via Push (APNs/FCM), In-App, Email, or SMS.
- 7. Analytics System
  - Monitors system performance and tracks user engagement.

#### **Data Flow**

- Requests are received and validated.
- User preferences are checked and messages are enriched.
- Messages are queued and routed to the appropriate channel.
- Delivery and engagement metrics are tracked for analytics.

#### **Key Metrics**

• Total notifications processed (by type)

- Success/failure rates
- Retry counts, DLQ volume
- Delivery time per channel
- Open/click-through rates
- Failure reasons and error logs
- Processing latency at each layer

# Architecture Diagram

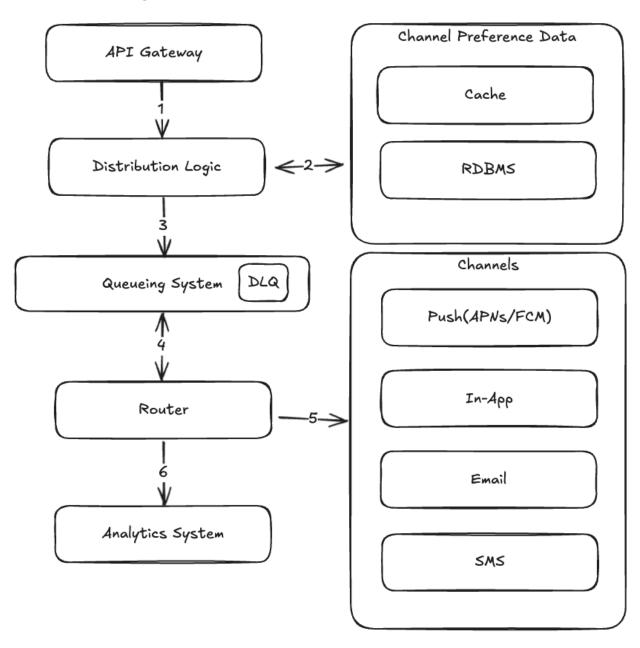


Figure 1: Notification System

You can edit this diagram by uploading the PNG to  $\overline{\textsc{Excalidraw}}.$