

# BRANDON T. BWONI

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## EDUCATION

### Jain University

Bachelor of Computer Application (Software Development & Testing)

July 2023

CGPA: 7.64

## SKILLS SUMMARY

- **Languages** JavaScript, TypeScript, Python, Bash, HTML, CSS
- **Frameworks** Reactjs, React Native, Nextjs, Expressjs, Nestjs, Flask, Langchain, Langgraph,
- **Databases/OS** Postgres, MongoDB, MySQL, Firebase Database, Windows, Linux
- **Devops & Cloud** AWS, Docker, Vercel, Render
- **Tools** Jest, Figma, Git, GitHub, Unit Testing, CI/CD Pipelines

## WORK EXPERIENCE

### SOFTWARE DEVELOPER

May 2025 - Present

#### The Daily Sale Shop Zimbabwe

- Developing an AI assistant capable of managing and responding to customer inquiries 24/7 across multiple platforms, including Facebook, Instagram, WhatsApp, and Email. Ensuring timely, consistent, and scalable support with minimal human intervention.
- Implementing summarization logic that allows the assistant to generate concise, actionable summaries of all customer interactions.
- Engineering an AI system that leverages foundational model APIs to evaluate context and intent, ensuring smarter, more human-like decision-making before performing actions or providing responses.

### IT GRADUATE TRAINEE

Nov 2023 - Feb 2025

#### CBZ Bank

- Assisted in the maintenance and troubleshooting of core systems to ensure smooth daily operations and minimal downtime.
- Supported the deployment and testing of software updates, ensuring compliance with security and regulatory standards.
- Collaborated with senior IT staff to analyze user requirements and implement system improvements for enhanced performance and user experience.

### FULLSTACK WEB DEVELOPER

#### MEDCBD412, LLC (CBD Pittsburgh), Pittsburgh | USA, (Remote)

Feb 2024 - Nov 2024

- Redesign of the website User Interface, resulting in increase in performance and responsiveness, and user experience. This resulted in 30% increase in user engagement and a significant reduction in pages load time.
- Introduced new features and functions to the integrated ecommerce app and customer portal. Which streamlined operations and customer satisfaction
- Troubleshooting and resolving issues: resolved technical issues promptly, ensuring minimal downtime and maintaining high system integrity.

## PROJECTS

### HealthEaze: Telemedicine Platform

Nov 2024 – present

- Addressing healthcare accessibility in Africa, we're collaborating with medical professionals (doctors, pharmacists, nurses, etc) to develop a technology-driven solution that streamlines the process of seeking international medical care.
- Designing and developing a user-centric platform that connects patients in Africa with expert doctors in Asian countries, facilitating seamless medical appointments, consultations, digital patient admissions, and patient travel facilitation.

## CERTIFICATIONS

- **Certified Network Security Practitioner** (*The SecOpsGroup*) Jan 2025
- **Google Data Analytics Professional Certificate** (*Google*) Jan 2025
- **Google Cybersecurity Professional Certificate** (*Google*) Nov 2024
- **IBM Fullstack Developer Professional Certificate** (*IBM*) (Ongoing)