

# Brandon Gebert

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Aspiring front-end developer with 6+ years of experience in retail and 2+ years in client support, sales, and project coordination. Passionate about creating intuitive and visually engaging user experiences, I am advancing my skills in HTML, CSS, JavaScript, and React to build seamless digital solutions and deliver value through user-centric design and efficient workflows.

## EXPERIENCE

### January 2024 – Present

#### Showroom Coordinator II, Ferguson Enterprises – Fort Myers, FL

- Managing daily inquiries via phone and email, resolving product and project-related issues.
- Increasing showroom revenue by converting 67% of customers into scheduled appointments.
- Supporting a team of 7 showroom consultants through via bid follow-up system and provisional look-books.
- Resolving customer complaints with empathy, resulting in increased loyalty and repeat business.
- Placing weekly and monthly service orders to maintain the showroom, ensuring a clean, functional, and welcoming environment for customers.

### June 2023 – December 2023

#### Showroom CSR II, Ferguson Enterprises – Fort Myers, FL

- Surpassed monthly sales quotas, drove \$300,000 in product sales, and built strong customer relationships.
- Managed 20-40 inbound and outbound leads daily, ensuring effective follow-up and conversion.
- Coordinated delivery schedules with the logistics team, streamlining the order fulfillment process.
- Ensured customer contracts were consistently accurate and up to date.

### January 2020 – June 2023

#### Expo/Line Cook, Pinchers – Fort Myers, FL

- Prepared and plated dishes accurately and efficiently according to company standards, consistently meeting time constraints.
- Ensured a safe working environment to reduce risk of food-borne illnesses, injury, and accidents.
- Effectively managed food stock levels to ensure timely availability and quality of ingredients.

### January 2019 – February 2020

### **Multimedia Designer, Freelance – Remote**

- Generated about \$12,000 in revenue through design projects.
- Created diverse design graphics for clients, including landing pages, UX/UI concepts for desktop & mobile applications, presentations, branding & marketing deliverables.
- Managed the entire client engagement process, from sales pitch, scope review, and project management to design execution, delivery, and invoicing.

### **February 2019 – September 2019**

#### **Copy & Print Associate, Office Depot – Fort Myers, FL**

- Assisted customers with their print and copy needs, ensuring their orders were completed accurately and on time.
- Provided recommendations on printing options and products to meet customer requirements.
- Kept the print center clean and organized, managed supplies, and operated print equipment efficiently.

## **EDUCATION**

### **August 2014 – December 2018**

#### **Florida Gulf Coast University**

Partial Coursework Completed – Art (B.A)

## **SKILLS**

- Project management: Asana, ClickUp, Trello
- Sales CRM: HubSpot & Salesforce
- Design: Adobe Creative Suite, Figma
- B2B & B2C Sales
- Search queries: Google, Stack Overflow, ChatGPT
- Design: Adobe Creative Cloud & Figma
- Microsoft Office & Google Workspace
- Whiteboarding tools: Eraser & Miro
- HTML, CSS, JS
- GitHub
- Visual Studio Code