

BRANDON PARK

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SKILLS AND NOTABLES

- **PYTHON, SQL, TABLEAU, SAS / SAP / SALESFORCE / MS EXCEL**
- **DATA ANALYSIS, SCM, ORDER FULFILLMENT, INT'L TRADE**
- **LANGUAGE:** Fluent in both **English and Korean**, Conversational **Chinese** (HSK Lv.6)

WORK EXPERIENCE

July. 2020 – Present **Logistics Analyst | *APPLE*** **Singapore**

- Analyzing both forward/backward shipping data to prevent the shipment exceptions
- Diagnosing and creating the existing data to improve the process via BI
- Evaluating the quantitative performance of 3PL vendors to ensure the shipping quality
- Orchestrating between DC/vendor/CS to resolve escalations

May. 2019 – Jun. 2020 **Logistics CS Agent | *DHL SUPPLY CHAIN*** **Singapore**
(1 year)

- Managed 3PL vendors to fulfill the orders by SLA in APAC for 5 key accounts
- Monitored import/export process between RDC to ensure smooth transaction by Salesforce
- Trouble-shooted SCM issues in PAC

Jan. 2018 – May. 2019 **Order Management Specialist | *PANTOS LOGISTICS*** **Seoul, Korea**
(1.5 year)

- Fulfilled +1000 orders daily and coordinated with +50 retail stores with using WMS/TMS
 - Key account: **LG Electronics, LG U-plus**
- Managed +50 electronic installing engineers & assistants in RDC
- Implemented order processing plan for peak period and special promotion

Aug. 2016 – Aug. 2017 **Admin Officer in Politics / Economy | *THE EMBASSY OF KOREA*** **Pakistan**
(1 year)

- Consolidated political/economic affairs in Pakistan and reported daily/monthly/quarterly
- Collaborated with the local government closely to boost business between KOR-PAK

Apr. 2015 – Jan. 2016 **CS Representative | *CALKO TRANSPORT*** **Los Angeles, USA**
(0.8 year)

- Assisted B2B customer order fulfillment by preparing invoices, DO, shipping labels

EDUCATION

Mar. 2010 – Feb. 2018 **INCHEON NATIONAL UNIVERSITY** **Incheon, Korea**
B.A., Chinese Trade and Commerce

- Graduated with a GPA of 4.13 out of 4.50
- Awarded **Full-Ride Scholarships for 4 years**
- Relevant courses: 47 credits related to Economics/Trade among 135 credits (Statistics for economics, Principles/Micro/Macroeconomics, Theory of Int'l finance/trade, etc)

SPECIALIZED COURSE & CERTIFICATE

- **R, SQL, PYTHON, STAT, MATH**, Seoul Digital Univ., 2020
- **STATISTICS WITH R**, Duke Univ., Jan 2020
- **CPIM** (Certified Production and Inventory Management), APICS, Mar. 2017