# **BRANDON SEOKWOO PARK**

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### **EDUCATION**

UNIVERSITY OF MINNESOTA, Carlson School of Management, Minneapolis, MN

Candidate for Master of Science in Business Analytics (GMAT: 700)

Aug 2022

INCHEON NATIONAL UNIVERSITY, Incheon, South Korea

Bachelor of International Commerce (Full-ride scholarship – 4 years)

Feb 2018

### DATA SCIENCE PROJECTS

- Hate crime visualization (AWS, Snowflake, Tableau) Devised visualization of hate crime trends in US
- Fault code prediction (Databricks, Python) Extracted log data using SQL and predicted correct fault code
- Model Selection by Nested CV&AUC (Python) Implemented process to select the best predictive models
- Web scraping & NLP (Python) Created word cloud showing keywords in job description
- Sentiment analysis (Python) Assessed call records by NLP & ML to enhance client's predictive model
- Interactive dashboard (R) Examined local police incidents and built an interactive map by Leaflet

#### **SKILLS**

- Tools: Python, R, SQL, Tableau, Snowflake, AWS, Spark, ETL, SAP, Tensorflow, Hadoop, Hive, Databricks
- Certificate: AWS Cloud Practitioner, CPIM (Certified in Production and Inventory Management)

### **EXPERIENCE**

BLUE BONNET DATA, Minneapolis, MN

Data Science Fellow Mar 2022 - Present

- Consulted political organization (TPAB) to implement predictive model to boost donations from historical data
- Led a team of 4 to research the data-driven strategy and facilitated communication with the client

## CARLSON ANALYTICS LAB, Minneapolis, MN

### **Analytics Student Consultant**

Nov 2021 - Present

- Built NLP&ML model that predicted correct maintenance code from corresponding aircraft repair log to help client identify major issues and allocate resource effectively
- Proved the heterogeneous causal effect using PSM and recommended client implement distinctive strategies per each patient group to have better results in matching patient and donor
- Improved client's sentiment analysis model by ingesting/transforming different types of data with using Natural Language Processing & Machine Learning models in Python
- Built end-to-end pipeline that read data from AWS S3, processed in Spark, Hive, and visualized in Matplotlib

### APPLE, Singapore

## **Logistics Analyst**

Jul 2020 - Apr 2021

- Analyzed 100K+ package deliveries in Excel and visualized in Tableau to pinpoint the problematic RDC in Korea and switched volume to nearby RDC, which reduced customer complaints by 50%
- Managed end-to-end fulfillment with 3PL vendors and maintained 99% of on-time delivery performance

### DHL SUPPLY CHAIN, Singapore

## **Logistics Customer Service Agent**

May 2019 - Jun 2020

- Troubleshoot 100+ escalated claims per month from 3PL vendors and key account customers
- Facilitated international fulfillment process from 50+ RDC/RFC in APAC

## PANTOS LOGISTICS, Seoul

### **Order Management Specialist**

Jan 2018 - May 2019

Dispatched 1000+ orders daily and coordinated with 50+ retail stores using TMS, WMS based on SAP

Extra Experience: Sergeant in Army (2010~2012), Admin officer in Embassy of Korea in Pakistan (2016-2017)