





INFORME MONITOREO SERVIDORES DE AZURE DEL MES DE MAYO



Queremos ser más

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INTRODUCCIÓN

El presente informe incluye las actividades realizadas durante mes de mayo correspondientes al monitoreo de servidores ubicados en la nube de Microsoft Azure.

Las actividades principales cubiertas son las siguientes:

- Validación del estado de los servidores en Azure
- Revisión del estado de la VPN
- Revisión de respaldos realizados con Azure Backup
- Chequeo de transaccionalidad y latencia de las cuentas de almacenamiento
- Validación en seguridad a nivel de Network Security Groups

ACTIVIDADES PERIÓDICAS DE MONITOREO:

Como parte de las tareas planificadas para ejecutar periódicamente tenemos las siguientes:

- Monitoreo con SCOM de servidores ubicados en la nube de Azure
 - Revisión de alertas generadas
 - Reportar alertas críticas
 - Validar que el umbral máximo de CPU, RAM y Disco Duro en los servidores no exceda lo definido
- Atención de Requerimientos
 - Apertura y cierre de puertos en los correspondientes Network Security Groups
- Configuración de backups en servidores

LISTADO DE SERVIDORES


Name	Status	Resource group	Location	Private IP address	Size	Disks
SRVAZMISR1	Running	Produccion	South Central US	172.16.75.13	Standard E8s v3	5
SRVAZMISR2	Running	Produccion	South Central US	172.16.75.14	Standard E8s v3	3
SRVPQAZDC1	Running	Produccion	South Central US	172.16.75.4	Standard B2s	1


Name	Status	Resource group	Location	Private IP address	Size	Disks
SRVCAZPWAP	Stopped	RG-BANINTERTEST	South Central US	172.16.76.240	Standard A4_v2	1
SRVCAZPWBD	Stopped	RG-BANINTERTEST	South Central US	172.16.76.241	Standard A4_v2	1
SRVGQAZMIS	Running	rg-banintertest	South Central US	172.16.76.4	Standard E4as_v4	2
SRVPAZPIJM	Stopped	RG-Producción	South Central US	192.168.77.5	Standard D4as_v4	1
SRVPAZPWAP	Running	RG-Producción	South Central US	192.168.77.4	Standard D8s_v3	1
SRVPAZPWBD	Running	RG-Producción	South Central US	172.16.77.4	Standard A4_v2	1

ESTADO DE LOS RECURSOS


MÁQUINAS VIRTUALES

Es importante estar pendientes de la salud de los servidores que se tiene en la suscripción. A continuación, se muestra el estado de salud a la fecha de los servidores en la suscripción 9dcd7e9a-aa07-4ba6-a162-310f61560416



SRVAZMISR1 - Resource health
Virtual machine


 Refresh

Resource health watches your resource and tells you if it's running as expected. [Learn more](#)


 Available
 There aren't any known Azure platform problems affecting this virtual machine

Salud de servidor SRVAZMISR1



SRVAZMISR2 - Resource health
Virtual machine


 Refresh

Resource health watches your resource and tells you if it's running as expected. [Learn more](#)


 Available
 There aren't any known Azure platform problems affecting this virtual machine
[Report](#) incorrect health status

Salud de servidor SRVAZMISR2



SRVPQAZDC1 - Resource health
Virtual machine

 Refresh

Resource health watches your resource and tells you if it's running as expected. [Learn more](#)


 **Available**
 There aren't any known Azure platform problems affecting this virtual machine
[Report](#) incorrect health status

Salud de servidor SRVPQAZDC1



SRVPAZPWAP | Resource health ...
Virtual machine

» [+ Add resource health alert](#) [Diagnose and solve problems](#)

Resource health watches your resource and tells you if it's running as expected. [Learn more](#)


 **Available**
 There aren't any known Azure platform problems affecting this virtual machine.

Salud de servidor SRVPAZPWAP



SRVPAZPWBD | Resource health ...
Virtual machine

» [+ Add resource health alert](#) [Diagnose and solve problems](#)

Resource health watches your resource and tells you if it's running as expected. [Learn more](#)

 **Available**
 There aren't any known Azure platform problems affecting this virtual machine.

Salud de servidor SRVPAZPWBD

En la imagen anterior se puede apreciar que el ícono  esto quiere decir que se encuentran en estado "Saludable".

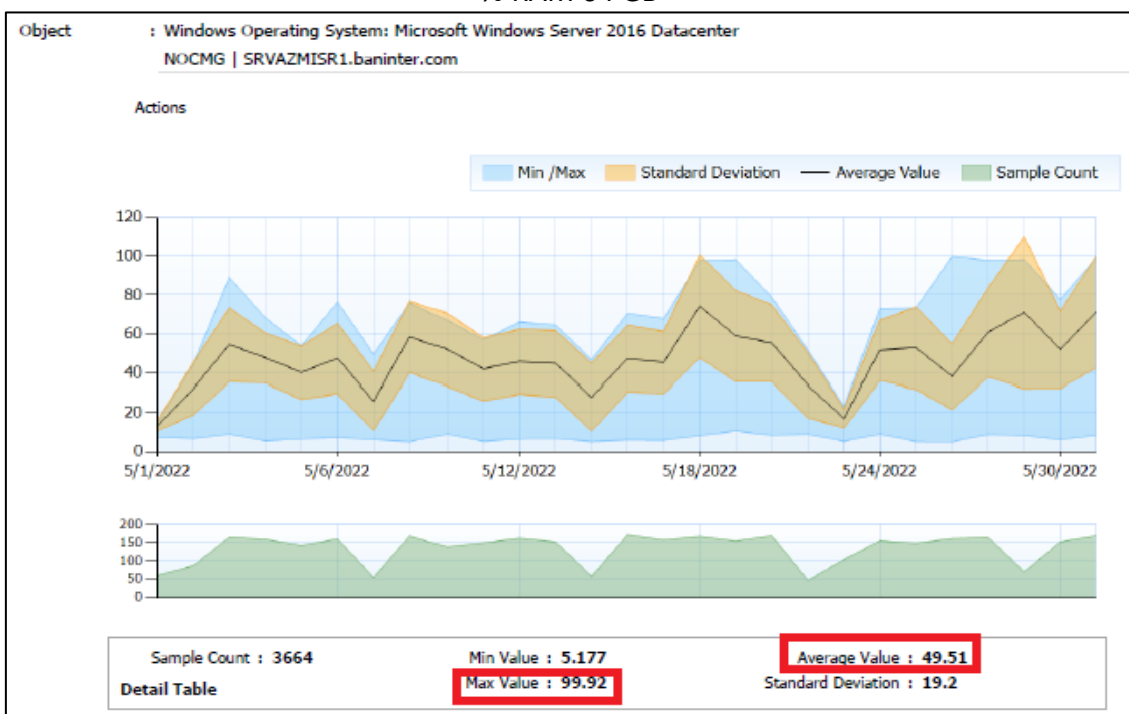
ESTADO DE BACKUP

Servidor	Contenedor	Backup Status	Observación
srvazmisr1	Producción	OK	
SRVPAZPWBD	Producción	OK	
SRVPAZPWAP	Producción	OK	

PERFORMANCE VMs

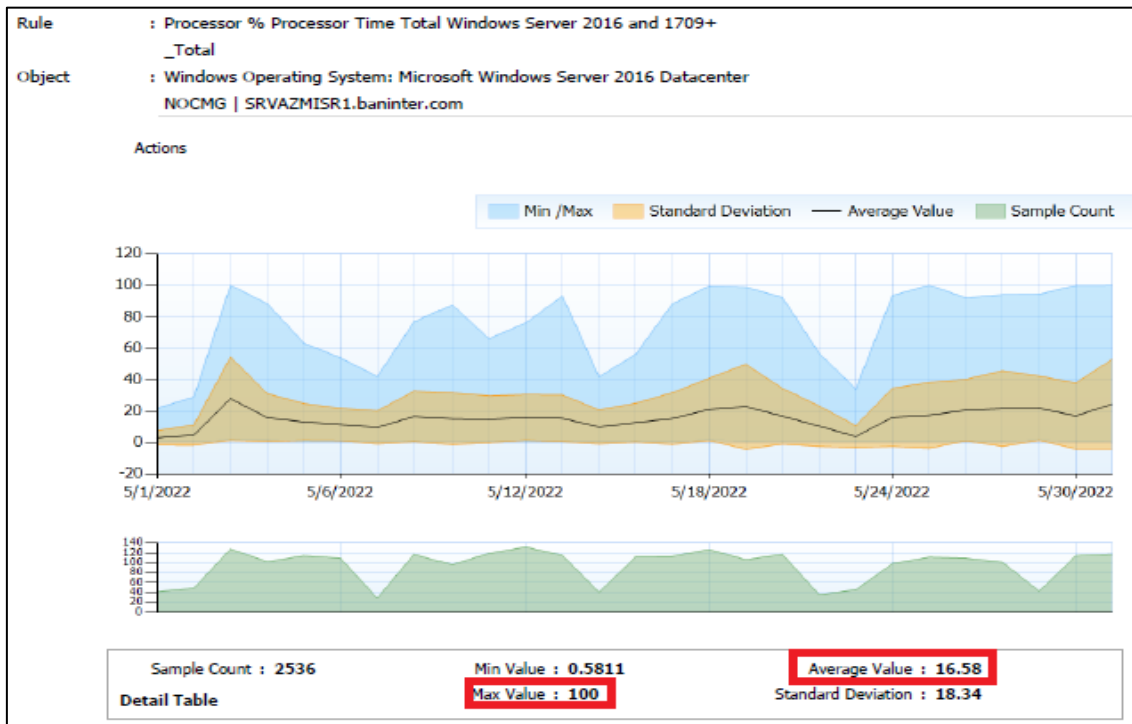
SRVAZMISR1

% RAM 64 GB



Sample Count : 3664		Min Value : 5.177	Average Value : 49.51		
Detail Table		Max Value : 99.92	Standard Deviation : 19.2		
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation
5/1/2022	60	7.523	15.32	13.33	2.741
5/2/2022	87	6.703	44.45	32.06	13.18
5/3/2022	166	9.065	89	54.48	18.94
5/4/2022	160	5.602	68.31	47.72	12.75
5/5/2022	143	6.608	53.81	40.19	13.42
5/6/2022	161	7.256	76.33	47.52	17.91
5/7/2022	55	6.246	49.54	25.83	14.88
5/9/2022	169	5.23	75.91	58.43	18.31
ed times are shown in (UTC-05:00) Bogota, Lima, Quito, Rio Branco					
Page					
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation
5/10/2022	139	9.054	66.96	52.02	18.64
5/11/2022	150	5.392	56.95	42	16.07
5/12/2022	163	6.655	66.06	45.85	16.5
5/13/2022	153	6.794	64.61	44.84	16.87
5/14/2022	58	5.306	46.73	27.88	17.2
5/16/2022	173	6.066	70.62	47.42	17.01
5/17/2022	158	5.898	67.89	45.45	15.82
5/18/2022	168	8.318	97.72	74.24	26.47
5/19/2022	155	10.56	98.22	58.92	23.37
5/20/2022	170	8.494	78.9	55.28	19.6
5/21/2022	47	8.979	51.58	33.79	16.44
5/23/2022	104	5.396	23.2	17.18	4.924
5/24/2022	156	9.011	72.96	51.66	15.4
5/25/2022	149	5.287	73.29	52.82	21
5/26/2022	162	5.177	99.92	38.19	16.62
5/27/2022	165	8.831	97.85	60.87	22.77
5/28/2022	70	8.357	98.25	71.12	38.98
5/30/2022	153	6.193	77.74	52.03	19.74
5/31/2022	170	8.463	99.15	71.28	28.71

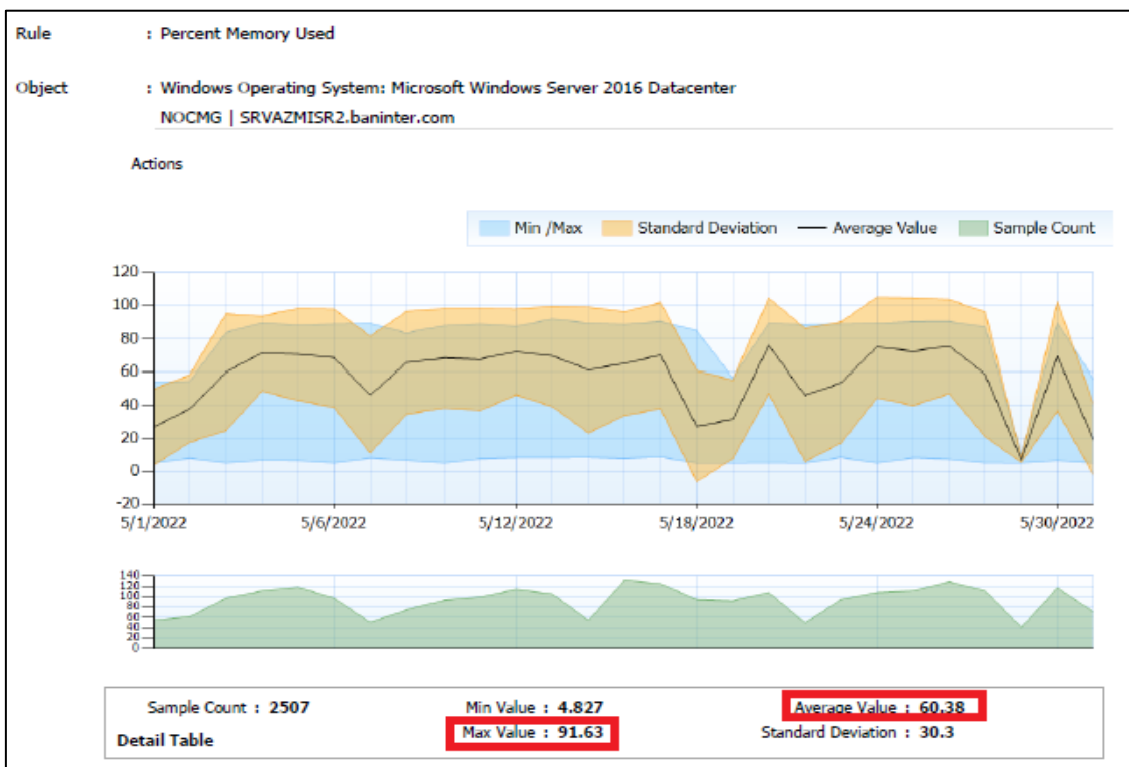
% USO DE CPU



Sample Count : 2536		Min Value : 0.5811	Average Value : 16.58		
Detail Table		Max Value : 100	Standard Deviation : 18.34		
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation
5/1/2022	41	0.6832	21.76	2.803	4.592
5/2/2022	48	0.5811	28.8	4.594	6.46
5/3/2022	128	1.313	99.99	27.83	26.5
5/4/2022	102	1.262	88.28	15.71	15.31
5/5/2022	114	0.6424	63.14	13	11.75
5/6/2022	109	0.6405	53.74	11.34	10.29
5/7/2022	28	0.6851	41.91	9.544	10.54
5/9/2022	117	0.7705	76.6	16.43	16.09
5/10/2022	96	0.8398	87.34	14.99	16.46
5/11/2022	119	0.6609	66	14.68	14.94
5/12/2022	132	0.6602	75.94	15.82	14.51
5/13/2022	115	0.6197	93.1	15.28	14.87
5/14/2022	40	0.5872	41.68	9.794	10.84
5/16/2022	112	0.7008	56.09	12.54	12.38
5/17/2022	113	0.6525	88.17	15.16	16.45
5/18/2022	127	1.282	99.45	20.93	19.85
5/19/2022	106	0.7652	98.66	22.73	26.97
5/20/2022	117	0.8353	92.24	16.64	17.74
5/21/2022	35	0.9107	56.65	10.32	12.86
5/23/2022	45	0.6313	34.1	3.689	6.983
5/24/2022	98	0.6982	93.39	15.92	18.49
5/25/2022	111	0.7159	100	17.23	20.92
5/26/2022	109	0.6632	92.01	20.47	19.59
5/27/2022	101	0.7731	93.87	21.49	24.06
5/28/2022	42	1.229	94.18	21.71	20.45
5/30/2022	114	0.6894	99.83	16.85	21
5/31/2022	117	0.8226	100	24.41	28.6

SRVAZMISR2

% RAM 64 GB



Sample Count : 2507

Min Value : 4.827

Max Value : 91.63

Average Value : 60.38

Standard Deviation : 30.3

Detail Table

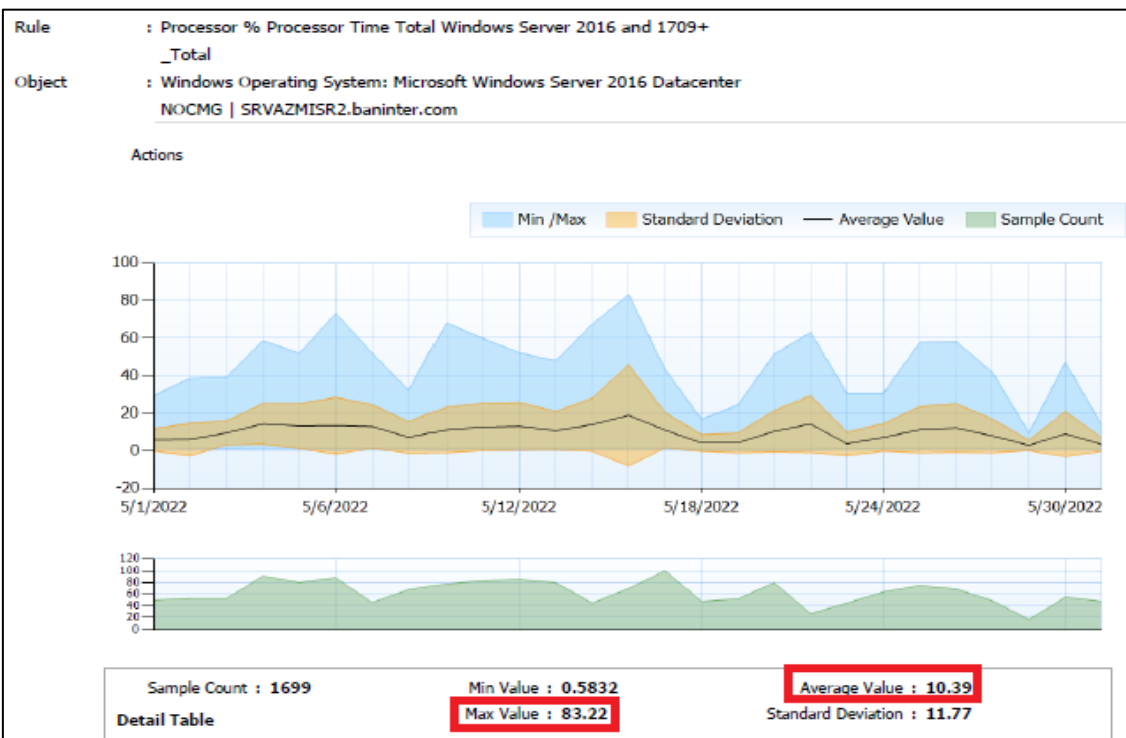
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation
5/1/2022	54	4.897	53.71	26.78	23.13
5/2/2022	61	7.791	54.41	37.84	20.36
5/3/2022	97	4.945	83.49	59.79	35.14
5/4/2022	111	6.638	89.49	71	22.56
5/5/2022	118	6.394	88.05	70.39	27.61
5/6/2022	97	4.955	88.79	68.17	29.52
5/7/2022	50	7.871	89.1	46.21	35.11
5/9/2022	74	6.565	83.16	65.38	30.89
5/10/2022	93	4.904	87.68	68.09	29.86
5/11/2022	99	7.478	88.75	67.38	30.59
5/12/2022	114	7.978	87.4	71.94	25.76
5/13/2022	105	8.105	91.63	69.3	30.21

d times are shown in (UTC-05:00) Bogota, Lima, Quito, Rio Branco

Page

Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation
5/14/2022	54	8.178	89.27	61.06	37.88
5/16/2022	132	7.588	88.58	64.86	31.12
5/17/2022	125	8.46	90.25	69.77	31.93
5/18/2022	94	4.873	84.65	27.1	33.58
5/19/2022	92	4.875	56.12	31.38	23.85
5/20/2022	108	5.039	89.18	75.62	28.7
5/21/2022	49	4.827	88.45	45.92	40.18
5/23/2022	94	8.192	88.74	53.49	36.46
5/24/2022	108	4.951	89.2	74.65	30.29
5/25/2022	111	8.001	90.09	72.15	32.39
5/26/2022	129	7.279	90.21	75.16	28.35
5/27/2022	111	4.983	87	58.36	37.54
5/28/2022	40	4.913	9.895	6.764	1.524
5/30/2022	117	6.443	89.17	69.12	32.81
5/31/2022	70	4.841	55.54	18.98	21.44

% USO DE CPU



Sample Count : 1699

Min Value : 0.5832

Average Value : 10.39

Detail Table

Max Value : 83.22

Standard Deviation : 11.77

Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation
5/1/2022	50	1.514	29.58	5.766	5.936
5/2/2022	53	1.078	38.57	6.006	8.691
5/3/2022	53	0.8005	39.18	9.492	6.397
5/4/2022	91	1.277	58.69	14.3	10.78
5/5/2022	80	1.049	51.88	13.14	11.93
5/6/2022	88	0.7244	73.27	13.34	15.11
5/7/2022	46	1.028	52.01	12.94	11.63
5/9/2022	68	0.9072	32.2	7.156	8.379
5/10/2022	78	0.6288	68.1	11.08	12.1
5/11/2022	83	0.9687	59.83	12.62	12.6
5/12/2022	85	0.9939	52.16	13.04	12.66
5/13/2022	80	0.8629	47.99	10.7	10.15

d times are shown in (UTC-05:00) Bogota, Lima, Quito, Rio Branco

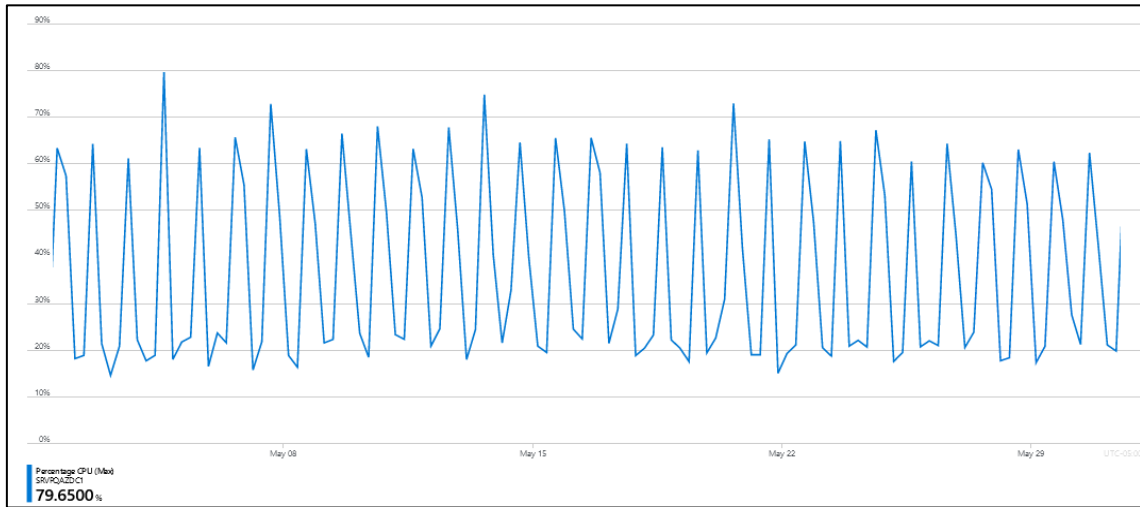
Page

Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation
5/14/2022	45	0.906	67.37	13.88	14.16
5/16/2022	70	1.042	83.22	18.85	26.97
5/17/2022	100	0.9332	43.32	10.97	9.451
5/18/2022	48	0.6484	16.83	4.153	4.517
5/19/2022	52	0.5999	24.37	4.196	5.216
5/20/2022	80	0.5864	51.46	10.34	10.97
5/21/2022	27	0.6054	63.07	14.24	15.17
5/23/2022	45	0.9261	30.68	3.659	6.253
5/24/2022	64	0.8326	30.66	7.078	7.329
5/25/2022	75	1.005	57.72	11.22	12.29
5/26/2022	69	1.072	58.21	12.12	12.91
5/27/2022	49	0.9045	41.72	7.908	8.943
5/28/2022	17	0.5832	9.437	2.831	2.816
5/30/2022	55	1.047	47.01	8.961	11.98
5/31/2022	48	0.6459	13.69	3.343	3.648

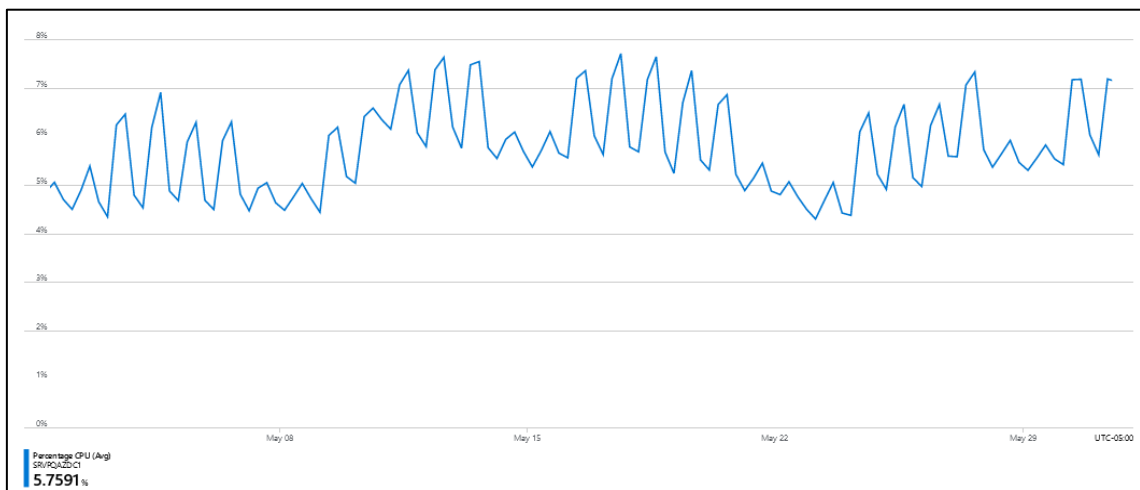
SRVPQAZDC1

% EN USO DEL CPU

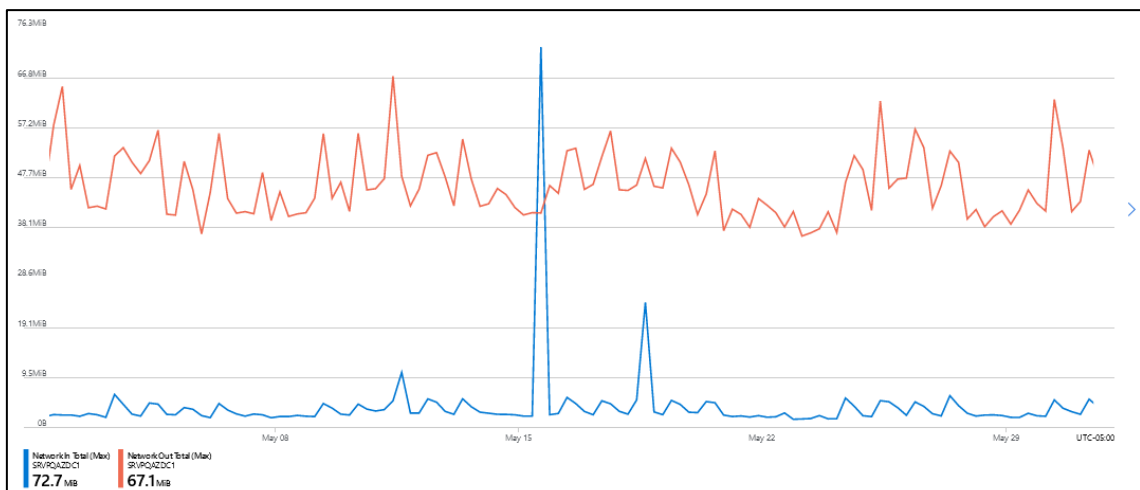
MAX 79.65%



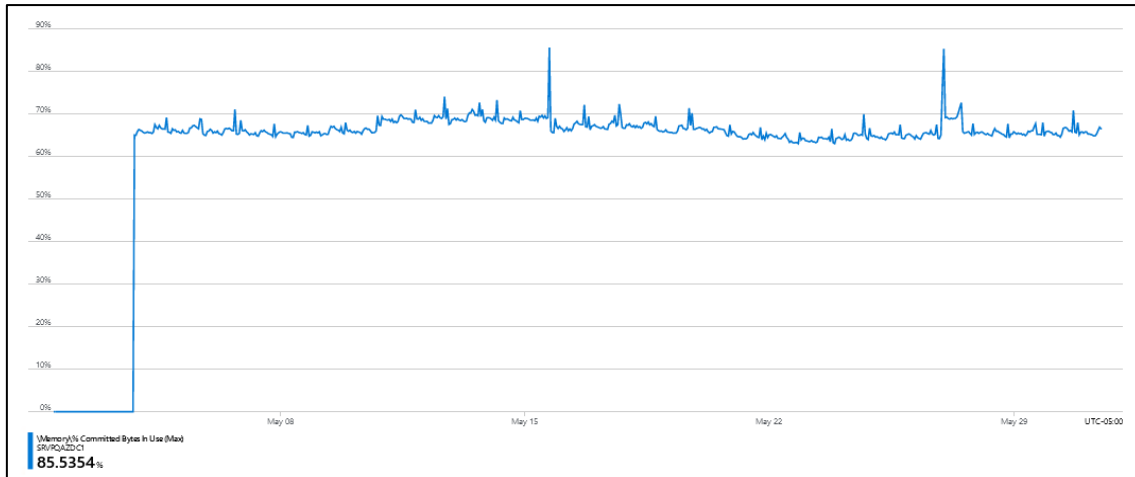
AVG 5.75%



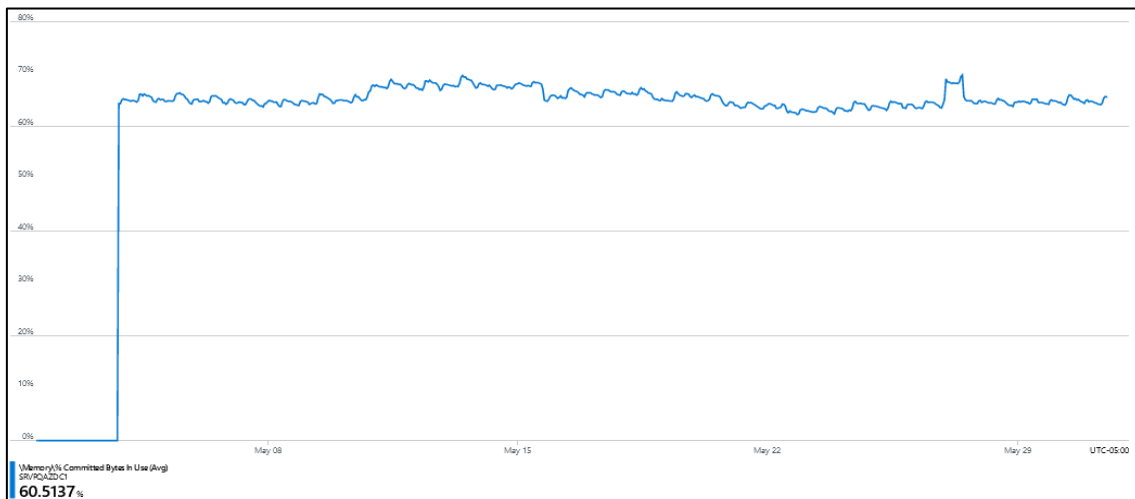
Network In Total & Out



RAM 85.53% Max



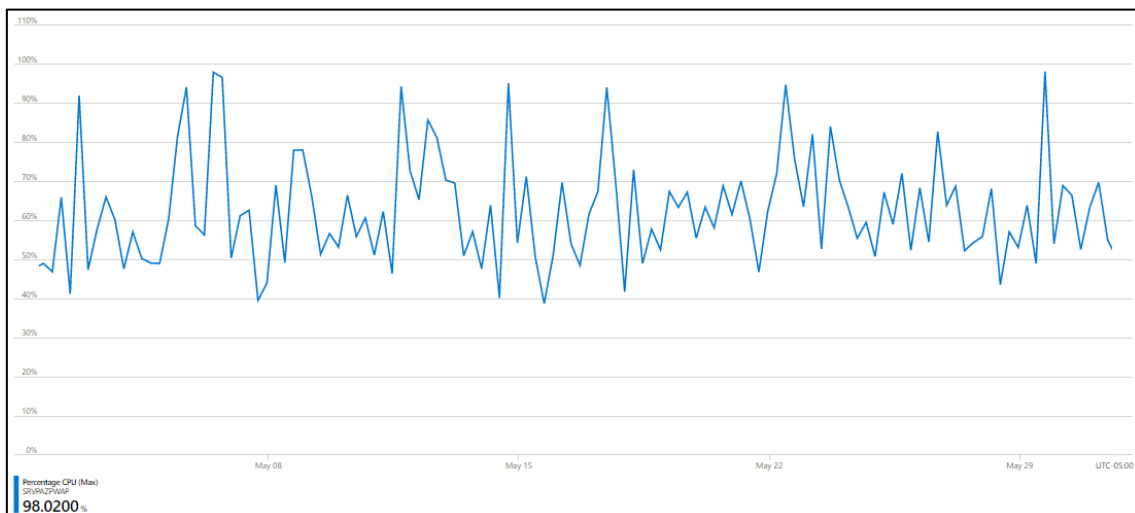
AVG 34.19%



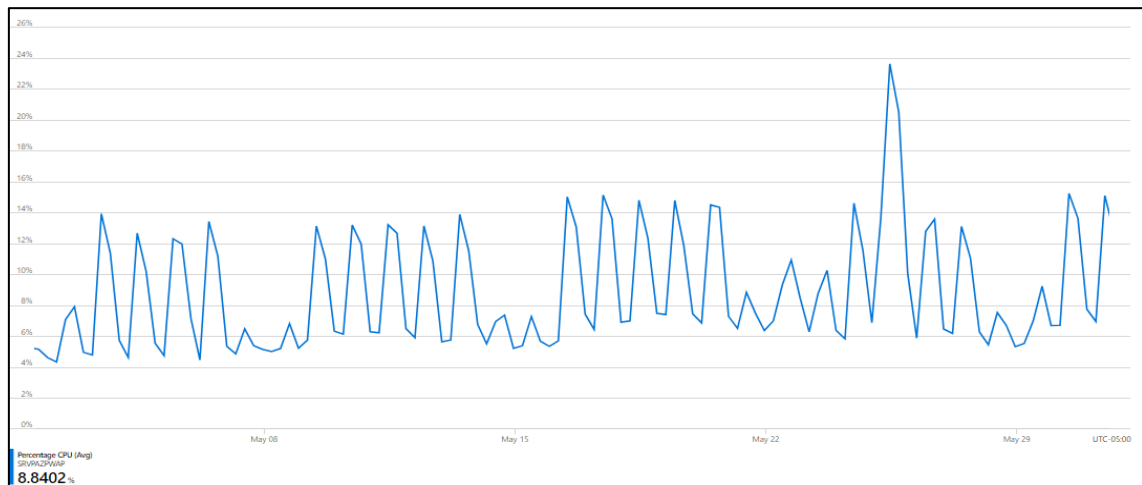
SRVPAZPWAP

% EN USO DEL CPU

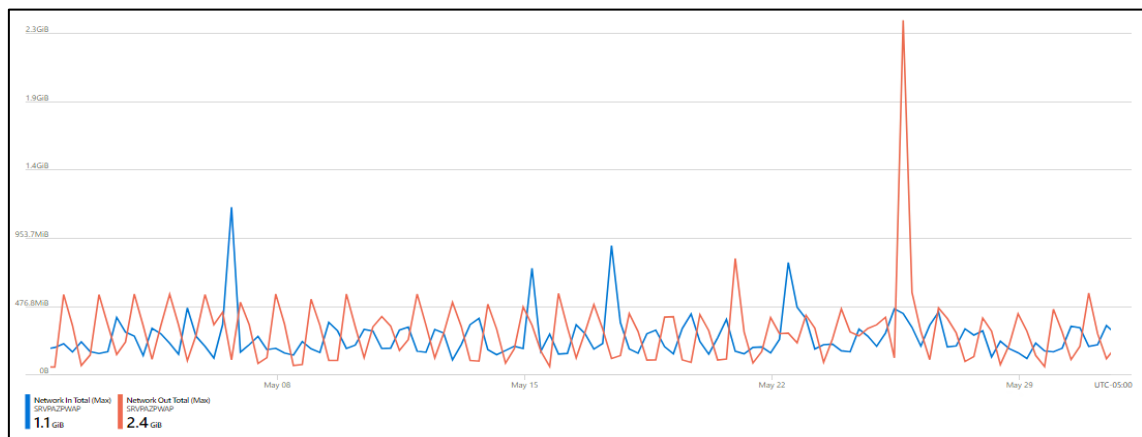
MAX 98.02%



AVG 8.84%

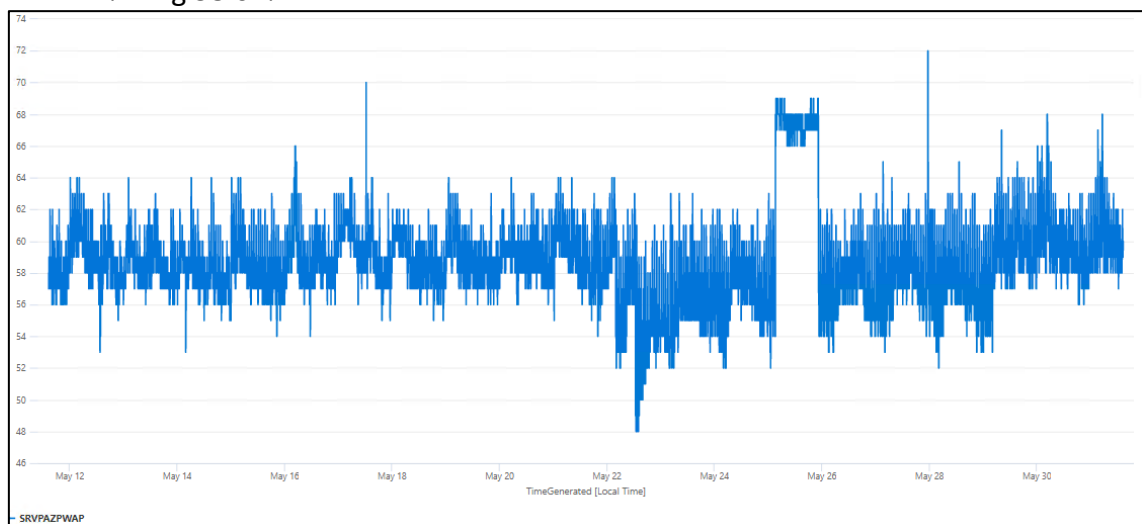


Network In Total & Out



% EN USO DEL RAM

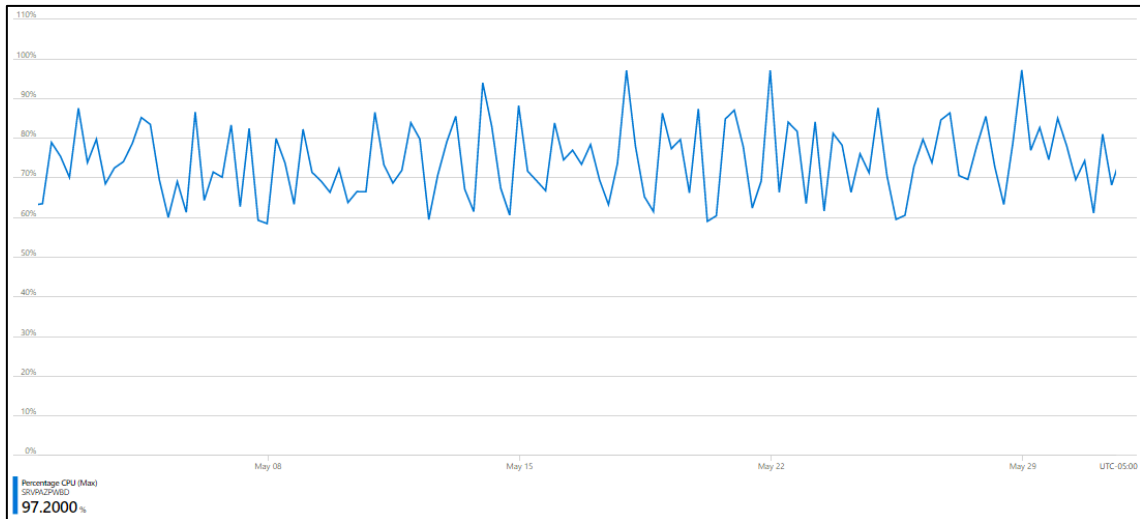
MAX 72% Avg 58.67%



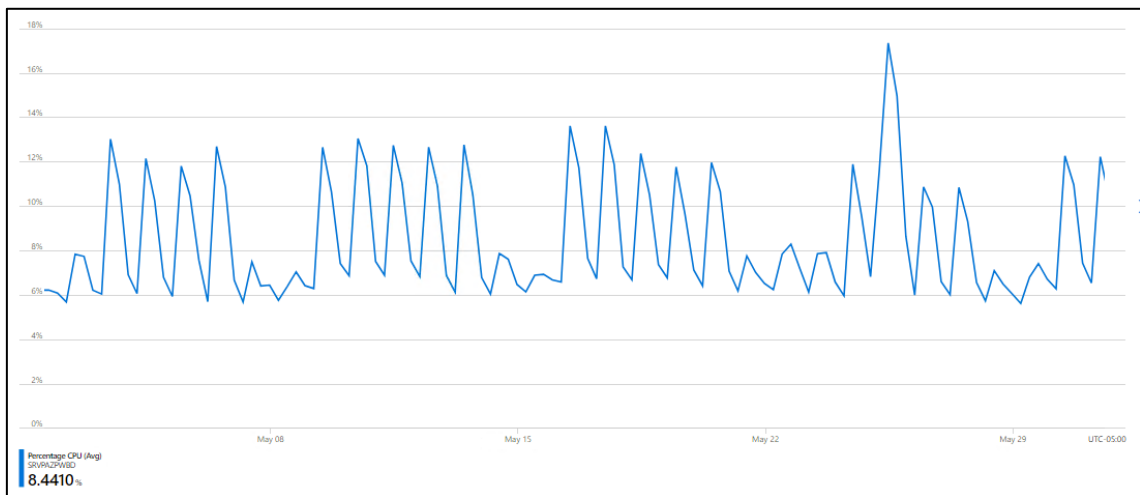
SRVPAZPWBD

% EN USO DEL CPU

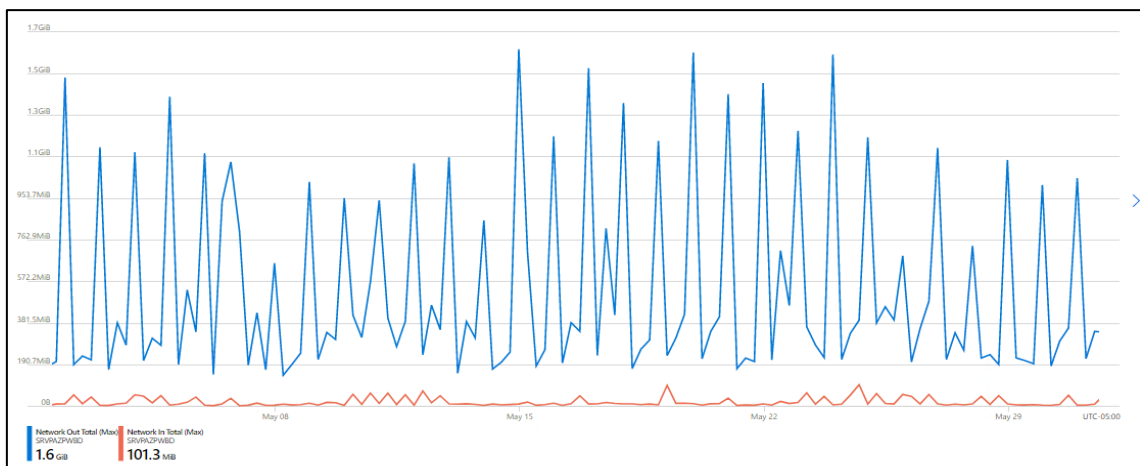
MAX 97.20%



AVG CPU 8.44%

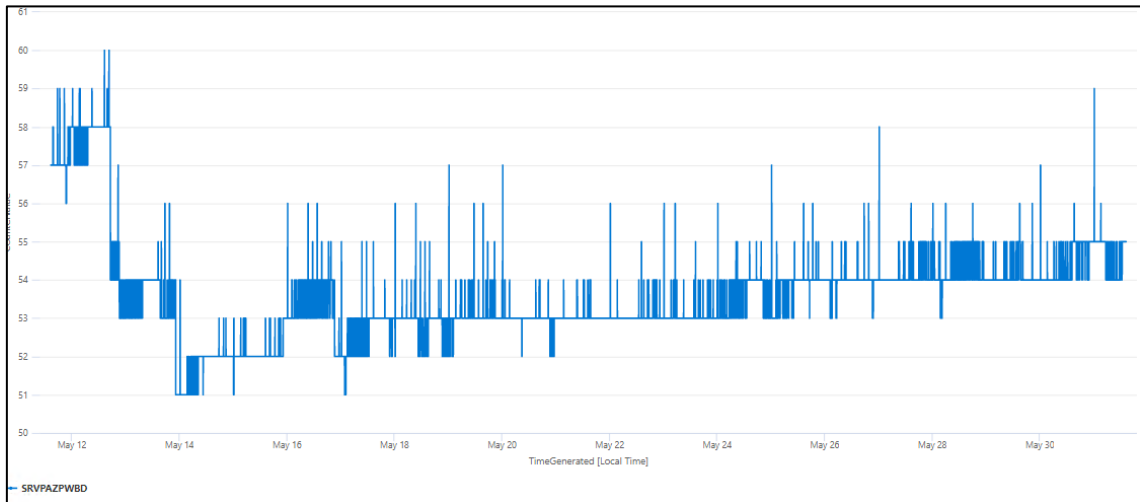


Network In Total & Out



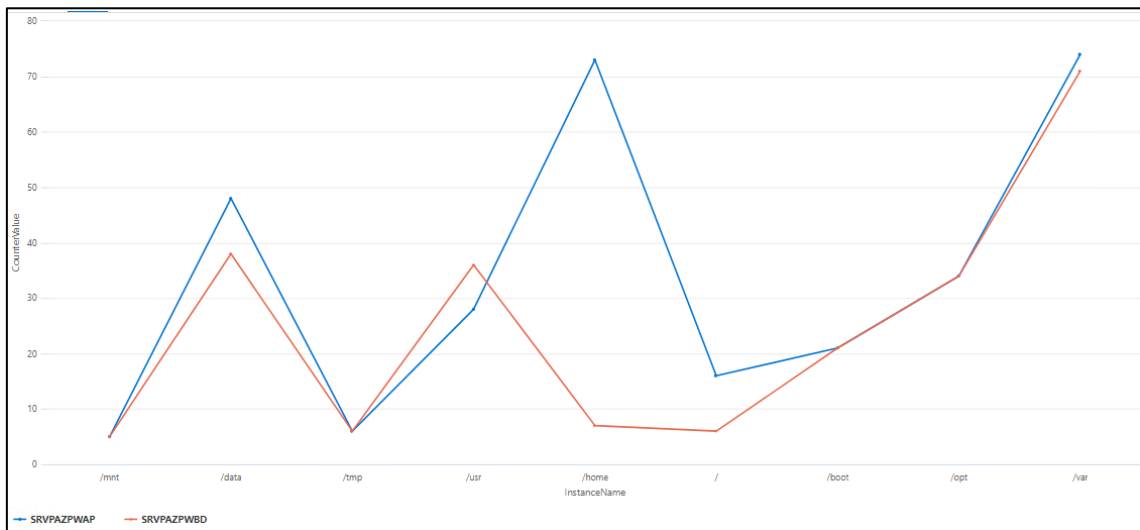
% EN USO DEL RAM

Max 60% Avg 53.59%



Discos

Azul SRVPAZPWAP & Rojo SRVPAZPWBD



PERFORMANCE VMs

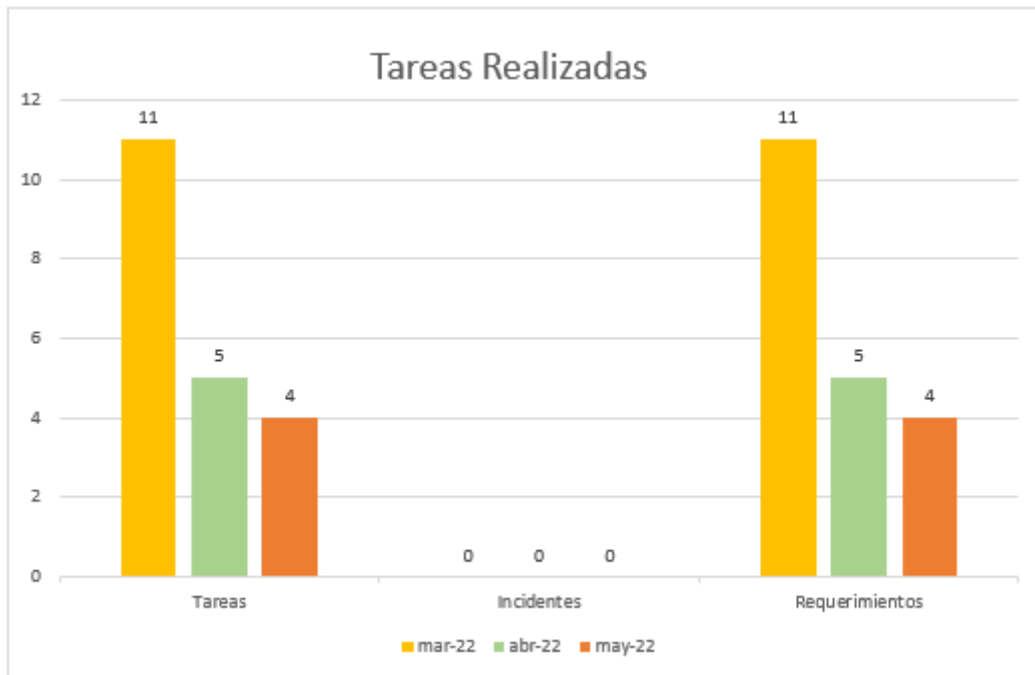
Hostname	Estado	SO	IP Address	Plantilla	CPUs	% AVG	Max CPU	RAM	% AVG	Max RAM
SRVAZMISR1	Running	WS 2016 Datacenter	172.16.75.13	Standard E8s v3	8	16,58%	100%	64 GB	59,51%	99,92%
SRVAZMISR2	Running	WS 2016 Datacenter	172.16.75.14	Standard E8s v3	8	10,39%	83,22%	64 GB	60,38%	91,63%
SRVPQAZDC1	Running	WS 2016 Datacenter	172.16.75.4	Standard B2s	2	5,75%	79,65%	4 GB	34,19%	85,53%

Hostname	Estado	SO	IP Address	Plantilla	CPUs	% AVG	Max CPU	RAM	% AVG	Max RAM
SRVPAZPWAP	Running	Linux Red Hat	192.168.77.4	Standard D8s_v3	8	8,84%	98,02%	32 GB	58,67%	72%
SRVPAZPWBD	Running	Linux Red Hat	172.16.77.4	Standard A4 v2	4	8,44%	97,20%	8 GB	53,59%	60%

TAREAS REALIZADAS

Requerimientos e Incidentes reportados en el mes de mayo 2022

Incidentes	Descripción	Solución	Fecha de Apertura	Fecha de Cierre	Estado
Requerimiento	Su gentil ayuda con la siguiente programación de encendido/apagado de Servidores: 172.16.76.240 - 172.16.76.241 desde las 09:00 a 18:00, de lunes a viernes a partir desde el martes, 3 de mayo hasta el viernes, 14 de mayo.	Se procede con la configuración del encendido y apagado de la VM	3/5/2022 13:15	3/5/2022 13:50	Cerrado
Requerimiento	Solicito gentilmente se efectúe la siguiente programación del Servidor 172.16.76.4 desde las 08:00 a 18:00 el viernes, 6 de mayo	Se procede con la configuración del encendido y apagado de la VM	5/5/2022 18:24	5/5/2022 19:05	Cerrado
Requerimiento	Solicita validar donde está configurada la IP 172.16.75.16	Se procede abrir un caso de soporte, la ip está configurada en un balanceador	16/5/2022 9:29	16/5/2022 16:00	Cerrado
Requerimiento	Su ayuda con la programación del Servidor 172.16.76.4 con Hostname SRVGQMIS desde las 08:00 a 22:00 iniciando desde el viernes, 27 de mayo hasta el sábado, 28 de mayo	Se procede con la configuración del encendido y apagado de la VM	27/5/2022 16:25	27/5/2022 17:00	Cerrado

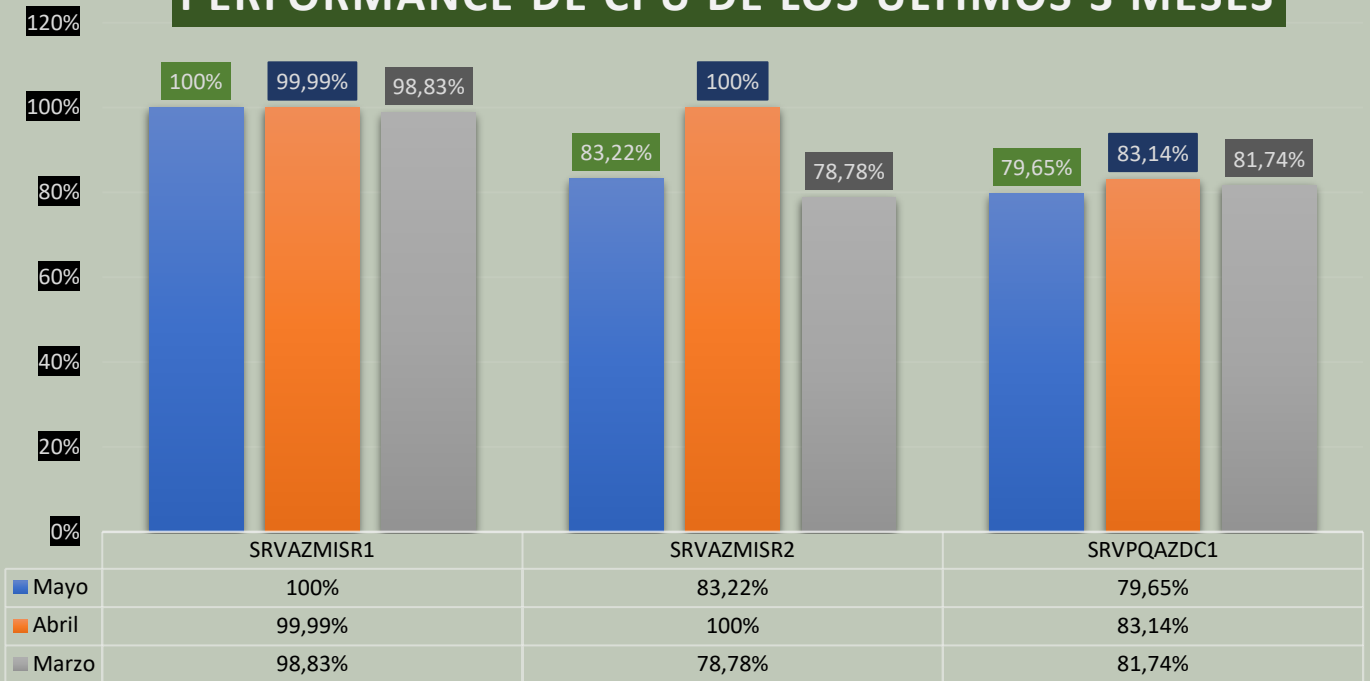


ANÁLISIS DE CPU DE LOS ÚLTIMOS 3 MESES

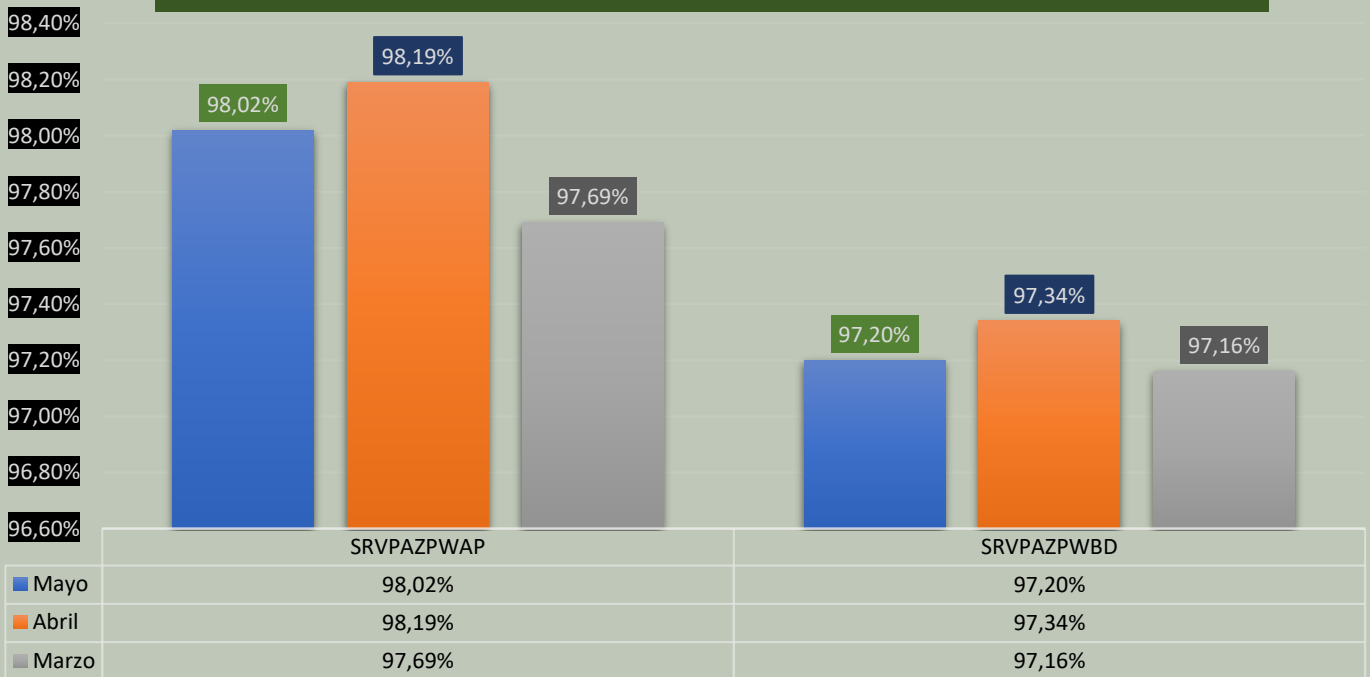
Hostname	Mayo	Abril	Marzo
SRVAZMISR1	100%	99,99%	98,83%
SRVAZMISR2	83,22%	100%	78,78%
SRVPQAZDC1	79,65%	83,14%	81,74%

Hostname	Mayo	Abril	Marzo
SRVPAZPWAP	98,02%	98,19%	97,69%
SRVPAZPWBD	97,20%	97,34%	97,16%

PERFORMANCE DE CPU DE LOS ÚLTIMOS 3 MESES



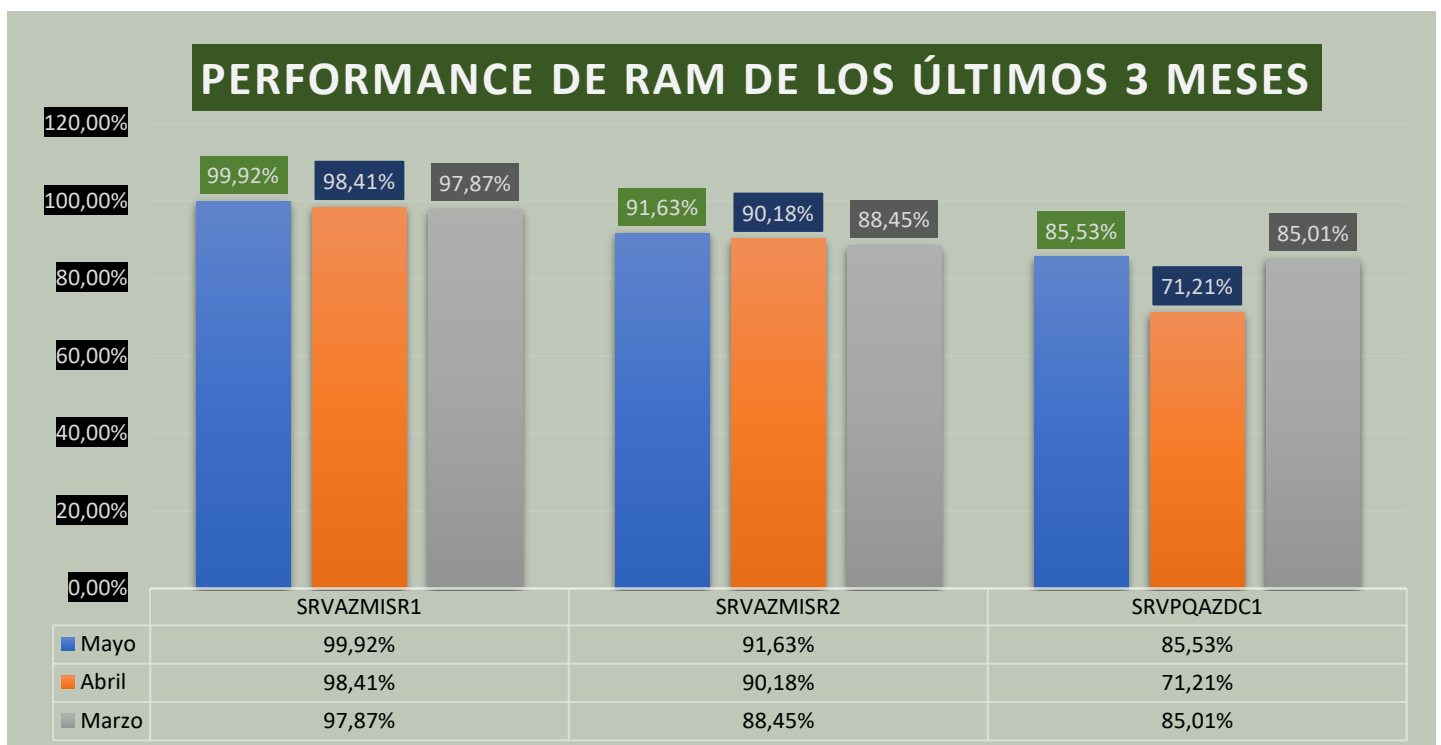
PERFORMANCE DE CPU DE LOS ÚLTIMOS 3 MESES



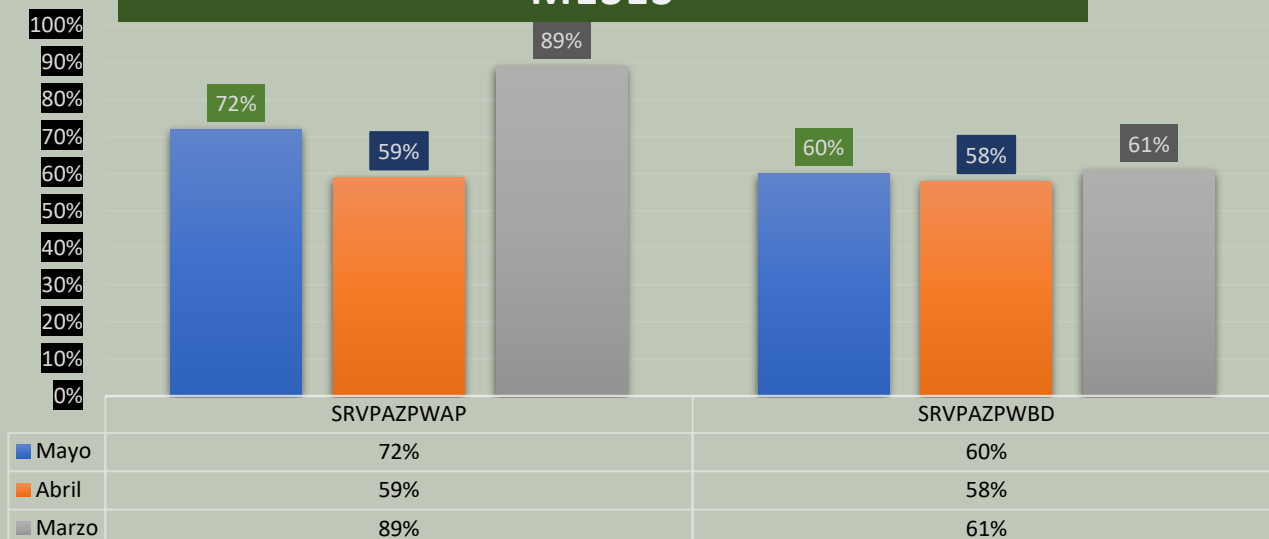
ANÁLISIS DE RAM DE LOS ÚLTIMOS 3 MESES

Hostname	Mayo	Abril	Marzo
SRVAZMISR1	99,92%	98,41%	97,87%
SRVAZMISR2	91,63%	90,18%	88,45%
SRVPAZDC1	85,53%	71,21%	85,01%

Hostname	Mayo	Abril	Marzo
SRVPAZPWAP	72%	59%	89%
SRVPAZPWBD	60%	58%	61%

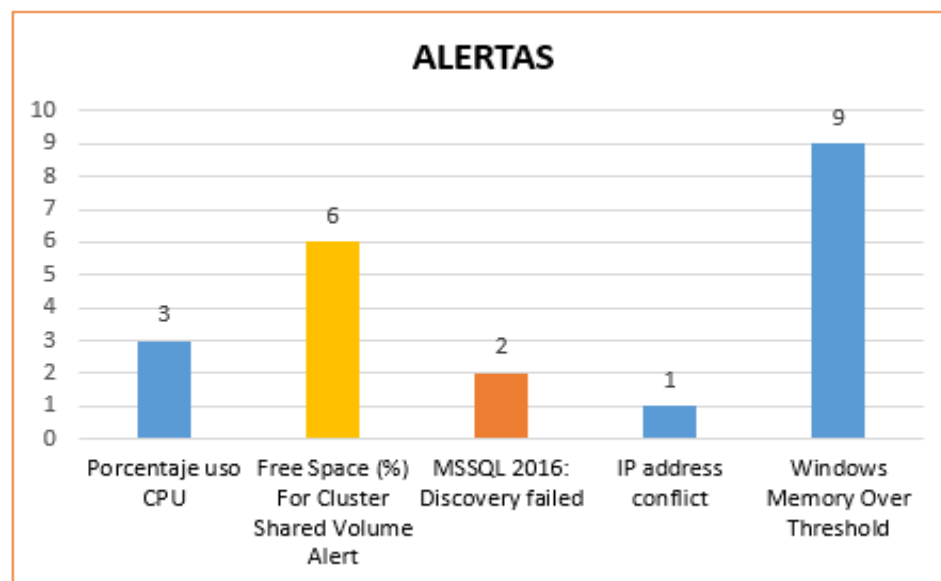
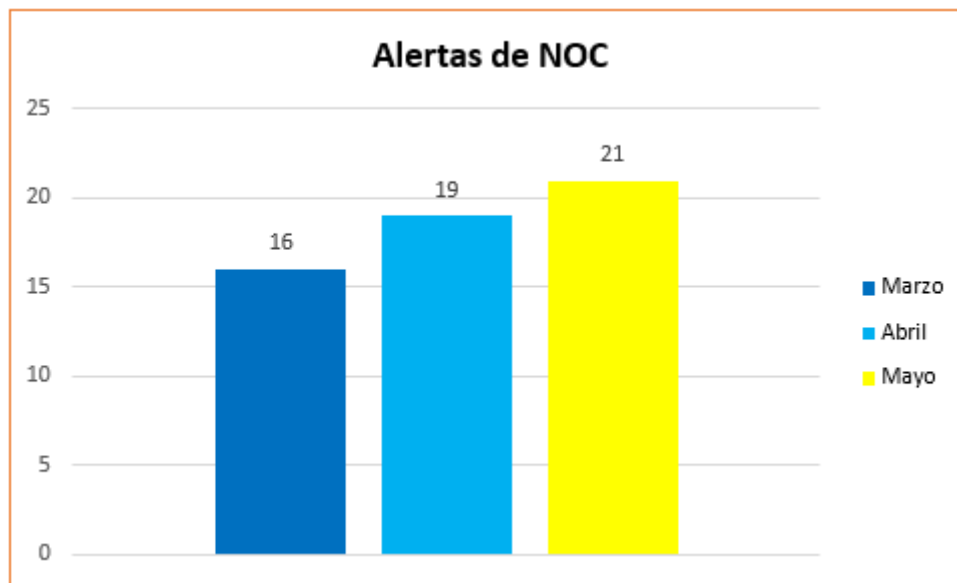


PERFORMANCE DE RAM DE LOS ÚLTIMOS 3 MESES



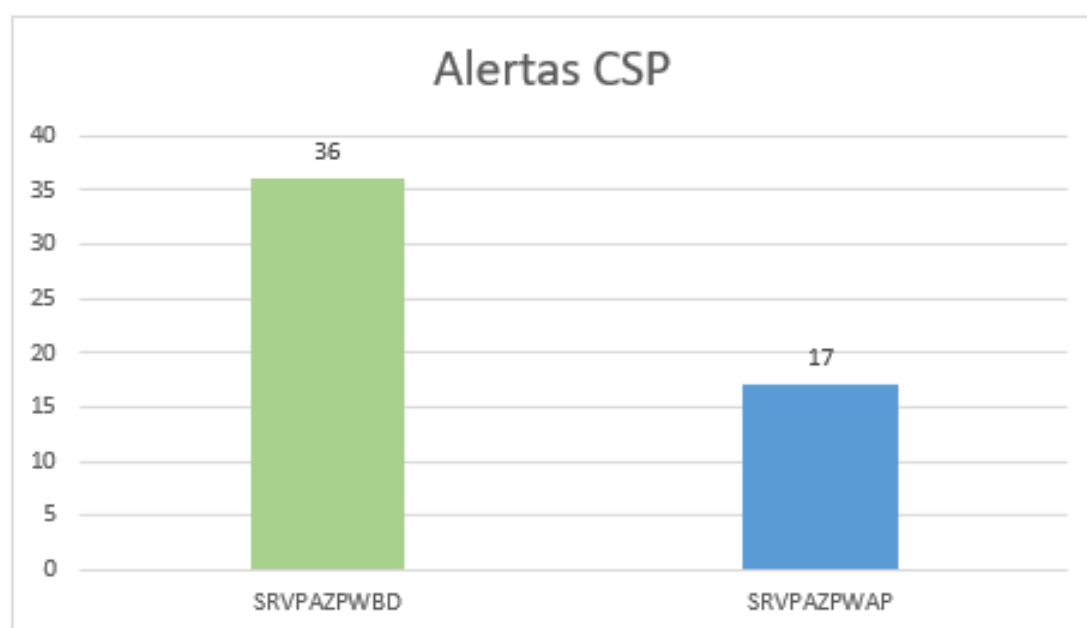
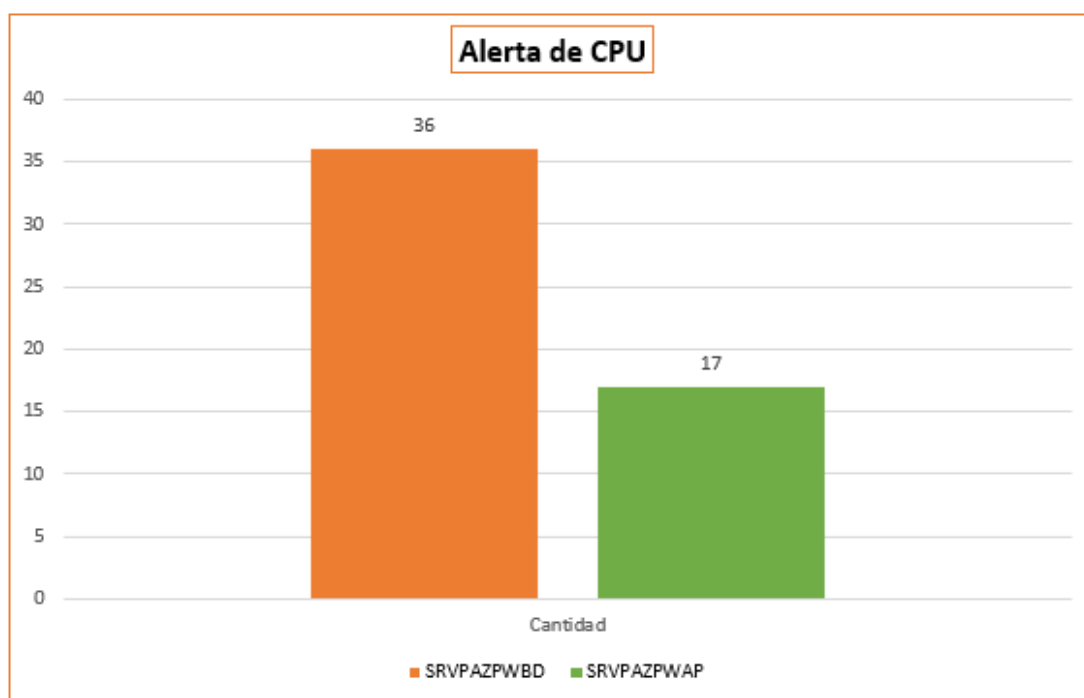
ALERTAS REPORTAS SCOM

Fecha Alerta	Detalle Alerta	Activo	Fecha de Cierre
3/5/2022 8:46	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	3/5/2022 8:46
4/5/2022 1:44	MSSQL 2016: Discovery failed	SRVAZMISR1.baninter.com	4/5/2022 1:44
4/5/2022 5:39	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	4/5/2022 5:39
4/5/2022 5:39	MSSQL 2016: Discovery failed	SRVAZMISR1.baninter.com	4/5/2022 5:39
7/5/2022 4:32	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	7/5/2022 4:32
7/5/2022 8:32	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	7/5/2022 8:32
10/5/2022 5:59	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	10/5/2022 5:59
10/5/2022 5:59	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	10/5/2022 5:59
13/5/2022 9:25	Windows Memory Over Threshold	SRVAZMISR2.baninter.com	13/5/2022 9:25
14/5/2022 4:06	IP address conflict	SRVAZMISR2.baninter.com	14/5/2022 4:06
17/5/2022 16:24	Windows Memory Over Threshold	SRVAZMISR2.baninter.com	17/5/2022 16:24
18/5/2022 7:47	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	18/5/2022 7:47
18/5/2022 11:13	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	18/5/2022 11:13
19/5/2022 7:51	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	19/5/2022 7:51
19/5/2022 9:32	Porcentaje uso CPU	SRVAZASDB1.baninter.com	19/5/2022 9:32
19/5/2022 9:32	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	19/5/2022 9:32
27/5/2022 8:10	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	27/5/2022 8:10
28/5/2022 8:25	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	28/5/2022 8:25
31/5/2022 7:51	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	31/5/2022 7:51
31/5/2022 8:54	Porcentaje uso CPU	SRVAZASDB1.baninter.com	31/5/2022 8:54
31/5/2022 8:59	Porcentaje uso CPU	SRVAZASCL1.baninter.com	31/5/2022 8:59



ALERTAS REPORTAS AZURE MONITOR

Fecha Alerta	Detalle Alerta	Activo	Fecha de Cierre
2/5/2022 6:30	Alerta de CPU	SRVPAZPWBD	2/5/2022 6:30
3/5/2022 2:25	Alerta de CPU	SRVPAZPWBD	3/5/2022 2:25
3/5/2022 4:30	Alerta de CPU	SRVPAZPWBD	3/5/2022 4:30
5/5/2022 4:25	Alerta de CPU	SRVPAZPWBD	5/5/2022 4:25
6/5/2022 0:20	Alerta de CPU	SRVPAZPWBD	6/5/2022 0:20
11/5/2022 1:20	Alerta de CPU	SRVPAZPWBD	11/5/2022 1:20
12/5/2022 0:20	Alerta de CPU	SRVPAZPWBD	12/5/2022 0:20
14/5/2022 15:40	Alerta de CPU	SRVPAZPWBD	14/5/2022 15:40
14/5/2022 19:45	Alerta de CPU	SRVPAZPWBD	14/5/2022 19:45
15/5/2022 14:35	Alerta de CPU	SRVPAZPWBD	15/5/2022 14:35
16/5/2022 0:20	Alerta de CPU	SRVPAZPWBD	16/5/2022 0:20
16/5/2022 3:20	Alerta de CPU	SRVPAZPWBD	16/5/2022 3:20
17/5/2022 0:20	Alerta de CPU	SRVPAZPWBD	17/5/2022 0:20
17/5/2022 3:20	Alerta de CPU	SRVPAZPWBD	17/5/2022 3:20
17/5/2022 19:40	Alerta de CPU	SRVPAZPWBD	17/5/2022 19:40
20/5/2022 9:25	Alerta de CPU	SRVPAZPWBD	20/5/2022 9:25
20/5/2022 15:35	Alerta de CPU	SRVPAZPWBD	20/5/2022 15:35
21/5/2022 20:50	Alerta de CPU	SRVPAZPWBD	21/5/2022 20:50
22/5/2022 12:35	Alerta de CPU	SRVPAZPWBD	22/5/2022 12:35
22/5/2022 16:40	Alerta de CPU	SRVPAZPWBD	22/5/2022 16:40
23/5/2022 0:20	Alerta de CPU	SRVPAZPWBD	23/5/2022 0:20
23/5/2022 5:20	Alerta de CPU	SRVPAZPWBD	23/5/2022 5:20
23/5/2022 15:40	Alerta de CPU	SRVPAZPWBD	23/5/2022 15:40
25/5/2022 0:20	Alerta de CPU	SRVPAZPWBD	25/5/2022 0:20
25/5/2022 2:35	Alerta de CPU	SRVPAZPWBD	25/5/2022 2:35
26/5/2022 7:25	Alerta de CPU	SRVPAZPWBD	26/5/2022 7:25
26/5/2022 9:30	Alerta de CPU	SRVPAZPWBD	26/5/2022 9:30
27/5/2022 5:25	Alerta de CPU	SRVPAZPWBD	27/5/2022 5:25
27/5/2022 7:25	Alerta de CPU	SRVPAZPWBD	27/5/2022 7:25
27/5/2022 9:30	Alerta de CPU	SRVPAZPWBD	27/5/2022 9:30
28/5/2022 16:40	Alerta de CPU	SRVPAZPWBD	28/5/2022 16:40
29/5/2022 11:30	Alerta de CPU	SRVPAZPWBD	29/5/2022 11:30
29/5/2022 13:30	Alerta de CPU	SRVPAZPWBD	29/5/2022 13:30
30/5/2022 3:20	Alerta de CPU	SRVPAZPWBD	30/5/2022 3:20
30/5/2022 4:20	Alerta de CPU	SRVPAZPWBD	30/5/2022 4:20
31/5/2022 12:25	Alerta de CPU	SRVPAZPWBD	31/5/2022 12:25



APROBACIÓN DE DOCUMENTO

BUSINESS IT	BANCO INTERNACIONAL
Diego Baque	Cristian León
Fecha: lunes, 13 de junio del 2022	