





# INFORME MONITOREO SERVIDORES DE AZURE DEL MES DE ABRIL





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## INTRODUCCIÓN

El presente informe incluye las actividades realizadas durante mes de abril correspondientes al monitoreo de servidores ubicados en la nube de Microsoft Azure.

Las actividades principales cubiertas son las siguientes:

- Validación del estado de los servidores en Azure
- Revisión del estado de la VPN
- Revisión de respaldos realizados con Azure Backup
- Chequeo de transaccionalidad y latencia de las cuentas de almacenamiento
- Validación en seguridad a nivel de Network Security Groups

#### **ACTIVIDADES PERIÓDICAS DE MONITOREO:**

Como parte de las tareas planificadas para ejecutar periódicamente tenemos las siguientes:

- Monitoreo con SCOM de servidores ubicados en la nube de Azure
  - Revisión de alertas generadas
  - Reportar alertas críticas
  - Validar que el umbral máximo de CPU, RAM y Disco Duro en los servidores no exceda lo definido
- Atención de Requerimientos
  - Apertura y cierre de puertos en los correspondientes Network Security Groups
- Configuración de backups en servidores

#### LISTADO DE SERVIDORES

Name	Status	Resource group	Location	Private IP address	Size	Disks
SRVAZMISR1	Running	Produccion	South Central US	172.16.75.13	Standard E8s v3	5
SRVAZMISR2	Running	Produccion	South Central US	172.16.75.14	Standard E8s v3	3
SRVPQAZDC1	Running	Produccion	South Central US	172.16.75.4	Standard B2s	1

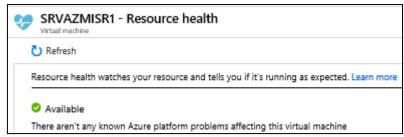


Name	Status	Resource group	Location	Private IP address	Size	Disks
SRVCAZPWAP	Stopped	RG-BANINTERTEST	South Central US	172.16.76.240	Standard A4_v2	1
SRVCAZPWBD	Stopped	RG-BANINTERTEST	South Central US	172.16.76.241	Standard A4_v2	1
SRVGQAZMIS	Running	rg-banintertest	South Central US	172.16.76.4	Standard E4as_v4	2
SRVPAZPIJM	Stopped	RG-Producción	South Central US	192.168.77.5	Standard D4as_v4	1
SRVPAZPWAP	Running	RG-Producción	South Central US	192.168.77.4	Standard D8s_v3	1
SRVPAZPWBD	Running	RG-Producción	South Central US	172.16.77.4	Standard A4_v2	1

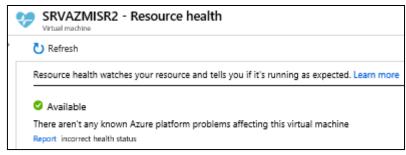
#### **ESTADO DE LOS RECURSOS**

#### **MÁQUINAS VIRTUALES**

Es importante estar pendientes de la salud de los servidores que se tiene en la suscripción. A continuación, se muestra el estado de salud a la fecha de los servidores en la suscripción 9dcd7e9a-aa07-4ba6-a162-310f61560416



Salud de servidor SRVAZMISR1



Salud de servidor SRVAZMISR2

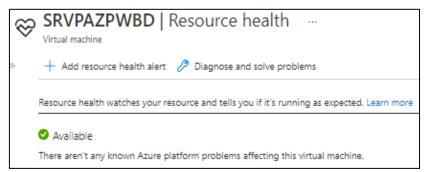




Salud de servidor SRVPQAZDC1



Salud de servidor SRVPAZPWAP



Salud de servidor SRVPAZPWBD

En la imagen anterior se puede apreciar que el ícono esto quiere decir que se encuentran en estado "Saludable".

#### **ESTADO DE BACKUP**

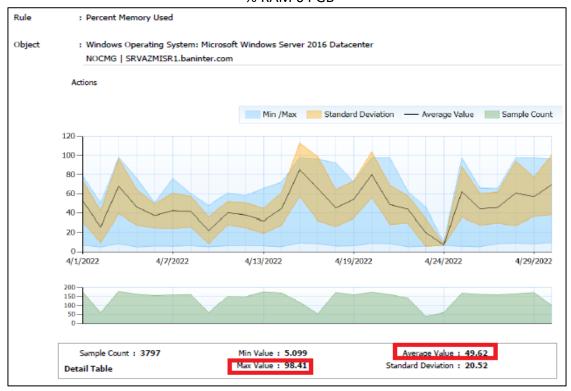
Servidor	Contenedor	Backup Status	Observación
srvazmisr1	Producción	OK	
SRVPAZPWBD	Producción	OK	
SRVPAZPWAP	Producción	OK	



#### **PERFORMANCE VMs**

#### **SRVAZMISR1**

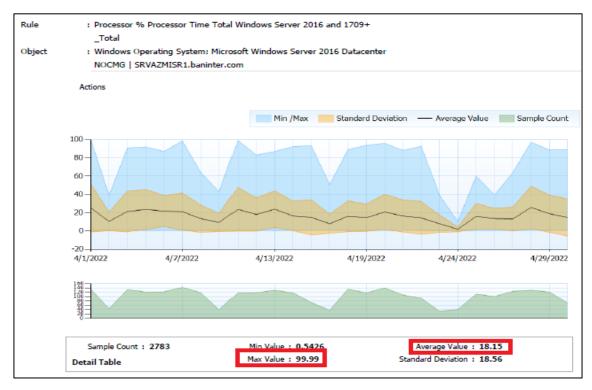
#### % RAM 64 GB



Sample Count: 3797		alue : 5.099		Average Value : 49	
tail Table	Max V	alue : 98.41	Standard Deviation: 20.52		
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Devi
4/1/2022	177	6.716	78.94	52.48	21.39
4/2/2022	60	5.099	50.25	25.78	16.33
4/4/2022	181	8.202	98.41	67.95	28.76
4/5/2022	164	5.151	76.35	46.15	18.31
4/6/2022	156	5.969	50.65	37.14	12.33
4/7/2022	160	5.814	76.06	42.46	18.39
4/8/2022	162	6.28	60.21	41.54	15.73
4/9/2022	61	5.338	47.75	22.11	13.78
es are shown in (UTC-05:00)					
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Devi
4/11/2022	152	6.17	60.83	40.06	11.89
4/12/2022	150	6.529	58.11	37.87	12.9
4/13/2022	178	6.074	65.74	32.01	12.84
4/14/2022	171	5.348	72.34	44.61	16.74
4/15/2022	119	9.086	97.88	85.22	28.03
4/16/2022	54	8.306	96.42	65.66	33.34
	174	5,949	92.42	45,31	19.02
4/18/2022					
4/19/2022	160	6.115	72.27	54.15	19.49
4/19/2022 4/20/2022	160 176	6.115 8.813	72.27 98	54.15 79.97	24.07
4/19/2022 4/20/2022 4/21/2022	160 176 162	6.115 8.813 8.289	72.27 98 97.92	54.15 79.97 48.77	24.07 20.13
4/19/2022 4/20/2022 4/21/2022 4/22/2022	160 176 162 143	6.115 8.813 8.289 5.28	72.27 98 97.92 62.39	54.15 79.97 48.77 43.97	24.07 20.13 14.14
4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022	160 176 162 143 40	6.115 8.813 8.289 5.28 5.966	72.27 98 97.92 62.39 46.15	54.15 79.97 48.77 43.97 20.05	24.07 20.13 14.14 14.36
4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022	160 176 162 143 40	6.115 8.813 8.289 5.28 5.966 6.318	72.27 98 97.92 62.39 46.15 9.632	54.15 79.97 48.77 43.97 20.05 7.219	24.07 20.13 14.14 14.36 0.4111
4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022 4/25/2022	160 176 162 143 40 62 170	6.115 8.813 8.289 5.28 5.966 6.318 5.756	72.27 98 97.92 62.39 46.15 9.632 97.83	54.15 79.97 48.77 43.97 20.05 7.219 62.1	24.07 20.13 14.14 14.36 0.4111 26.54
4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022 4/25/2022 4/26/2022	160 176 162 143 40 62 170 163	6.115 8.813 8.289 5.28 5.966 6.318 5.756 5.316	72.27 98 97.92 62.39 46.15 9.632 97.83 66.03	54.15 79.97 48.77 43.97 20.05 7.219 62.1 44.26	24.07 20.13 14.14 14.36 0.4111 26.54 16.16
4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022 4/25/2022 4/26/2022 4/27/2022	160 176 162 143 40 62 170 163	6.115 8.813 8.289 5.28 5.966 6.318 5.756 5.316 8.326	72.27 98 97.92 62.39 46.15 9.632 97.83 66.03 65.63	54.15 79.97 48.77 43.97 20.05 7.219 62.1 44.26 45.83	24.07 20.13 14.14 14.36 0.4111 26.54 16.16
4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022 4/25/2022 4/26/2022	160 176 162 143 40 62 170 163	6.115 8.813 8.289 5.28 5.966 6.318 5.756 5.316	72.27 98 97.92 62.39 46.15 9.632 97.83 66.03	54.15 79.97 48.77 43.97 20.05 7.219 62.1 44.26	24.07 20.13 14.14 14.36 0.4111 26.54 16.16



#### % USO DE CPU

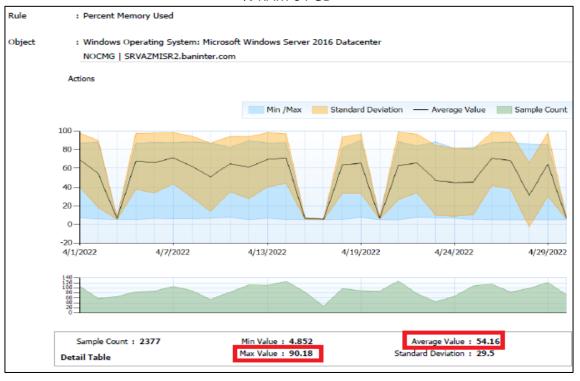


Sample Count : 2783 etail Table		alue : 0.5426 alue : 99.99		Average Value : 18 dard Deviation : 18	
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Devi
4/1/2022	135	0.5798	99.99	25.31	26.1
4/2/2022	44	0.7478	39.14	10.47	10.41
4/4/2022	133	1.124	90.97	21.44	22.23
4/5/2022	122	0.6045	92	23.51	21.98
4/6/2022	123	0.8254	87.15	21.82	16.99
4/7/2022	144	0.7371	98.7	21.28	20.42
4/8/2022	119	0.644	64.51	13.6	14.94
Interval 4/9/2022	Sample Count 40	Min Value 0.7311	Max Value 42,9	Average Value 9.388	Standard Devi
es are shown in (UTC-05:00)	, 20302, 2, (2, 1.				
4/11/2022	118	0,7492	99.21	23.64	23.88
4/12/2022	119	0.7275	83.2	18.1	18.25
4/13/2022	130	0.6578	87.13	23.87	20.03
4/14/2022	118	0.8338	92.32	16.5	16.18
4/15/2022	73	1.186	93.23	14.9	19.35
		4 000			
4/16/2022	37	1.039	50.85	7.971	10.52
4/16/2022 4/18/2022	135	0.684	50.85 89.22	7.971 16.18	10.52 16.79
4/18/2022	135	0.684	89.22	16.18	16.79
4/18/2022 4/19/2022	135 118	0.684 0.6562	89.22 93.69	16.18 14.56	16.79 14.95
4/18/2022 4/19/2022 4/20/2022	135 118 141	0.684 0.6562 1.047	89.22 93.69 96.02	16.18 14.56 20.8	16.79 14.95 19.42
4/18/2022 4/19/2022 4/20/2022 4/21/2022	135 118 141 108	0.684 0.6562 1.047 1.409	89.22 93.69 96.02 88.24	16.18 14.56 20.8 16.51	16.79 14.95 19.42 17.49
4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/22/2022	135 118 141 108 93	0.684 0.6562 1.047 1.409 0.6353	89.22 93.69 96.02 88.24 92.73	16.18 14.56 20.8 16.51 14.31	16.79 14.95 19.42 17.49 17.97
4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022	135 118 141 108 93 32	0.684 0.6562 1.047 1.409 0.6353 0.5442	89.22 93.69 96.02 88.24 92.73 39.27	16.18 14.56 20.8 16.51 14.31 8.024	16.79 14.95 19.42 17.49 17.97 9.522
4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022	135 118 141 108 93 32 41	0.684 0.6562 1.047 1.409 0.6353 0.5442	89.22 93.69 96.02 88.24 92.73 39.27 10.36	16.18 14.56 20.8 16.51 14.31 8.024 1.924	16.79 14.95 19.42 17.49 17.97 9.522 2.636
4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022 4/25/2022	135 118 141 108 93 32 41	0.684 0.6562 1.047 1.409 0.6353 0.5442 0.5426	89.22 93.69 96.02 88.24 92.73 39.27 10.36 60.07	16.18 14.56 20.8 16.51 14.31 8.024 1.924 16.04	16.79 14.95 19.42 17.49 17.97 9.522 2.636 14.06
4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022 4/25/2022 4/26/2022	135 118 141 108 93 32 41 112	0.684 0.6562 1.047 1.409 0.6353 0.5442 0.5426 0.679 0.7761	89.22 93.69 96.02 88.24 92.73 39.27 10.36 60.07	16.18 14.56 20.8 16.51 14.31 8.024 1.924 16.04	16.79 14.95 19.42 17.49 17.97 9.522 2.636 14.06
4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022 4/25/2022 4/26/2022 4/27/2022	135 118 141 108 93 32 41 112 101 125	0.684 0.6562 1.047 1.409 0.6353 0.5442 0.5426 0.679 0.7761	89.22 93.69 96.02 88.24 92.73 39.27 10.36 60.07 39.52 63.99	16.18 14.56 20.8 16.51 14.31 8.024 1.924 16.04 13.5	16.79 14.95 19.42 17.49 17.97 9.522 2.636 14.06 11.41



#### **SRVAZMISR2**

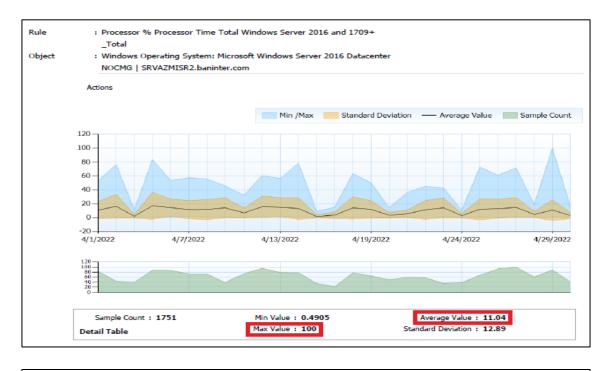
#### % RAM 64 GB



Sample Count : 2377 tail Table		/alue : 4.852 /alue : 90.18		Average Value : 54 dard Deviation : 29	
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviat
4/1/2022	107	7.305	87.59	69.21	28.9
4/2/2022	57	6.024	88.05	54.15	35.75
4/4/2022	65	5.146	7.923	6.423	0.8009
4/5/2022	84	5.143	87.31	67.76	29.8
4/6/2022	87	6.77	88.04	66.08	31.9
4/7/2022	106	6.129	87.79	71.25	27.28
4/8/2022	89	6.275	88.46	62.11	32.69
4/9/2022	53	6.756	87.53	50.63	36.56
4/11/2022	83	7.949	82.67	64.9	29.52
4/12/2022	112	5.016	89.75	61.15	33.18
4/13/2022	110	6.968	87.49	69.48	28.97
4/14/2022 es are shown in (UTC-05:00	127 ) Bogota, Lima, Quito, F	5.311 tio Branco	87.84	70.9	26.38
			87.84 Max Value	70.9  Average Value	
es are shown in (UTC-05:00	) Bogota, Lima, Quito, F	tio Branco			
es are shown in (UTC-05:00	) Bogota, Lima, Quito, F	cio Branco Min Value	Max Value	Average Value	Standard Devia
es are shown in (UTC-05:00 Interval 4/15/2022	) Bogota, Lima, Quito, F Sample Count 84	tio Branco Min Value 5.012	Max Value 7.832	Average Value 6.723	Standard Deviat
Interval 4/15/2022 4/16/2022	) Bogota, Lima, Quito, R Sample Count 84 26	Min Value 5.012 4.977	Max Value 7.832 6.388	Average Value 6.723 5.7	Standard Deviat 0.876 0.5861
Interval 4/15/2022 4/16/2022 4/18/2022	Sample Count  84  26  97	Min Value 5.012 4.977 5.206	Max Value 7.832 6.388 82.26	Average Value 6.723 5.7 63.64	Standard Deviat 0.876 0.5861 30.01
Interval 4/15/2022 4/16/2022 4/18/2022 4/19/2022	Sample Count  84  26  97	Min Value 5.012 4.977 5.206 8.05	Max Value 7.832 6.388 82.26 90.18	Average Value 6.723 5.7 63.64 65.43	Standard Deviat 0.876 0.5861 30.01 31.72
Interval 4/15/2022 4/16/2022 4/18/2022 4/19/2022 4/20/2022	Sample Count  84  26  97  89  87	Min Value 5.012 4.977 5.206 8.05 4.957	Max Value 7.832 6.388 82.26 90.18 8.639	Average Value 6.723 5.7 63.64 65.43 6.91	Standard Deviat 0.876 0.5861 30.01 31.72 0.9552
Interval 4/15/2022 4/16/2022 4/18/2022 4/19/2022 4/20/2022 4/21/2022	Sample Count  84  26  97  89  87	Min Value 5.012 4.977 5.206 8.05 4.957 4.919	Max Value 7.832 6.388 82.26 90.18 8.639 88.71	Average Value 6.723 5.7 63.64 65.43 6.91	Standard Deviat 0.876 0.5861 30.01 31.72 0.9552 36.06
Interval 4/15/2022 4/16/2022 4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/22/2022	Sample Count  84  26  97  89  87  128	Min Value 5.012 4.977 5.206 8.05 4.957 4.919 7.928	Max Value 7.832 6.388 82.26 90.18 8.639 88.71 84.22	Average Value 6.723 5.7 63.64 65.43 6.91 63 65.66	Standard Deviat
Interval 4/15/2022 4/16/2022 4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/23/2022	Sample Count  84  26  97  89  87  128  77  44	Min Value 5.012 4.977 5.206 8.05 4.957 4.919 7.928 7.395	Max Value 7.832 6.388 82.26 90.18 8.639 88.71 84.22 88.47	Average Value 6.723 5.7 63.64 65.43 6.91 63 65.66 47.43	Standard Deviat 0.876 0.5861 30.01 31.72 0.9552 36.06 31.27 37.36
Interval 4/15/2022 4/16/2022 4/16/2022 4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/22/2022 4/23/2022 4/24/2022	Sample Count  84  26  97  89  87  128  77  44  66	Min Value 5.012 4.977 5.206 8.05 4.957 4.919 7.928 7.395 6.82	Max Value 7.832 6.388 82.26 90.18 8.639 88.71 84.22 88.47 81.54	Average Value 6.723 5.7 63.64 65.43 6.91 63 65.66 47.43 45.42	Standard Deviat
Interval 4/15/2022 4/16/2022 4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/23/2022 4/24/2022 4/25/2022	Sample Count  84  26  97  89  87  128  77  44  66  108	Min Value 5.012 4.977 5.206 8.05 4.957 4.919 7.928 7.395 6.82 5.242	Max Value 7.832 6.388 82.26 90.18 8.639 88.71 84.22 88.47 81.54 82.72	Average Value 6.723 5.7 63.64 65.43 6.91 63 65.66 47.43 45.42 45.8	Standard Deviat 0.876 0.5861 30.01 31.72 0.9552 36.06 31.27 37.36 36.45 35.33
Interval 4/15/2022 4/16/2022 4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/23/2022 4/24/2022 4/25/2022 4/26/2022	Sample Count  84  26  97  89  87  128  77  44  66  108  115	Min Value 5.012 4.977 5.206 8.05 4.957 4.919 7.928 7.395 6.82 5.242 4.943	Max Value 7.832 6.388 82.26 90.18 8.639 88.71 84.22 88.47 81.54 82.72 87.86	Average Value 6.723 5.7 63.64 65.43 6.91 63 65.66 47.43 45.42 45.8 70.6	Standard Deviat  0.876  0.5861  30.01  31.72  0.9552  36.06  31.27  37.36  36.45  35.33  28.22
Interval 4/15/2022 4/16/2022 4/18/2022 4/19/2022 4/20/2022 4/21/2022 4/23/2022 4/24/2022 4/25/2022 4/26/2022 4/27/2022	Sample Count  84  26  97  89  87  128  77  44  66  108  115  84	Min Value 5.012 4.977 5.206 8.05 4.957 4.919 7.928 7.395 6.82 5.242 4.943 4.91	Max Value 7.832 6.388 82.26 90.18 8.639 88.71 84.22 88.47 81.54 82.72 87.86 88.23	Average Value 6.723 5.7 63.64 65.43 6.91 63 65.66 47.43 45.42 45.8 70.6 68.41	Standard Deviat



#### % USO DE CPU



Sample Count : 1751 Detail Table		/alue : 0.4905 /alue : 100	Average Value : 11.04 Standard Deviation : 12.89				
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation		
4/1/2022	84	1.046	53.16	10.68	12.34		
4/2/2022	44	1.202	76.23	16.19	17.06		
4/4/2022	40	0.6922	10.97	1.797	2.643		
4/5/2022	88	0.58	83.5	16.96	19.27		
4/6/2022	87	0.8203	53.68	14.34	12,24		
4/7/2022	73	1.625	57.16	11.39	13.07		
4/8/2022	73	1.115	55.59	11.47	14.14		
4/9/2022	39	1.051	45.83	14.13	14.56		
4/11/2022	74	1.039	32.38	6.639	7.158		
4/12/2022	95	0.6744	60.48	15.62	15.21		
4/13/2022	79	1.35	56.14	14.9	13.62		
4/14/2022	78	1.057	78.34	13.06	15.47		

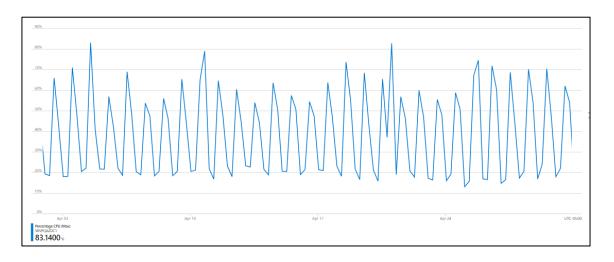
d times are shown in (UTC-05:00)	times are shown in (UTC-05:00) Bogota, Lima, Quito, Rio Branco							
Interval	Sample Count	Min Value	Max Value	Average Value	Standard Deviation			
4/15/2022	36	0.5663	8.823	1.624	2.205			
4/16/2022	23	0.7207	15.02	3.35	4.656			
4/18/2022	78	0.696	63.43	14	15.93			
4/19/2022	65	1.013	50.18	11.75	12.53			
4/20/2022	50	0.4905	14.29	3.206	4.018			
4/21/2022	60	0.5593	36.21	5.421	5.628			
4/22/2022	58	0.9658	45.13	11.11	13.41			
4/23/2022	36	0.8528	42.32	14.04	14.22			
4/24/2022	39	1.001	10.45	2.685	3.29			
4/25/2022	68	0.5664	72.76	11.93	14.84			
4/26/2022	93	0.6718	61.18	12.71	13.68			
4/27/2022	100	0.6578	71.55	14.6	14.21			
4/28/2022	61	0.6202	18.49	4.446	4.475			
4/29/2022	89	0.7603	100	10.7	14.62			
4/30/2022	41	0.557	14.53	2.856	4.258			



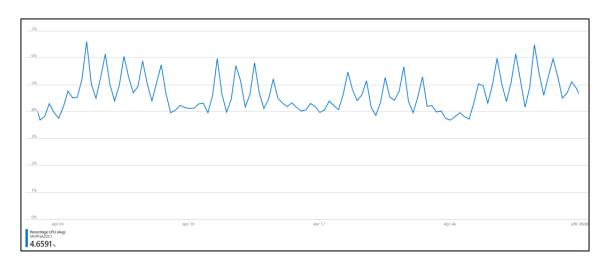
#### SRVPQAZDC1

#### % EN USO DEL CPU

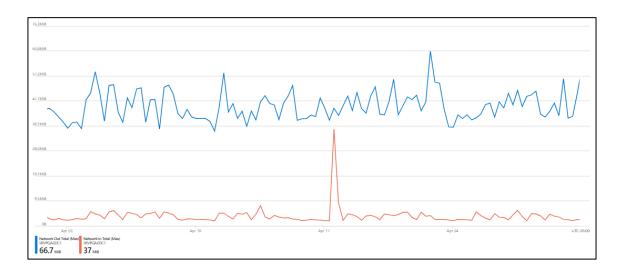
#### MAX 83.14%



#### AVG 4.65%

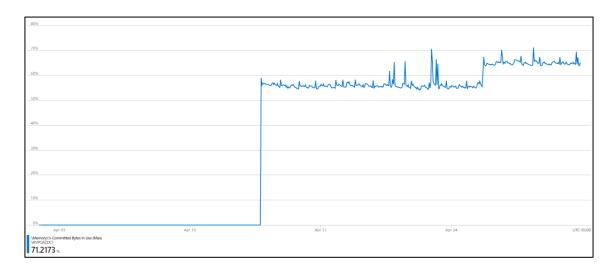


#### Network In Total & Out

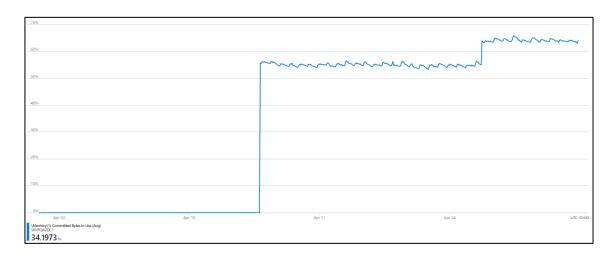




#### RAM 71.21% Max



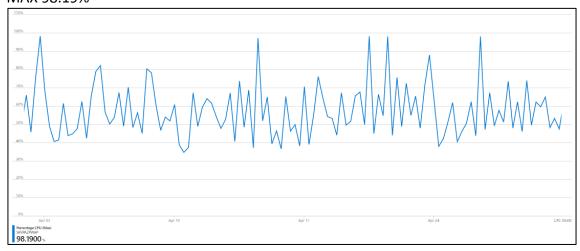
#### AVG 34.19%



#### **SRVPAZPWAP**

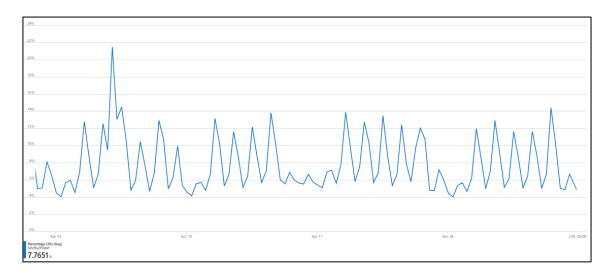
#### % EN USO DEL CPU

#### MAX 98.19%

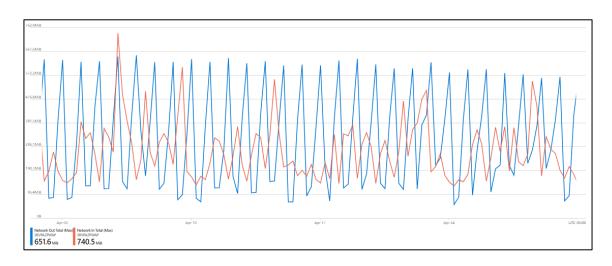




#### AVG 7.75%

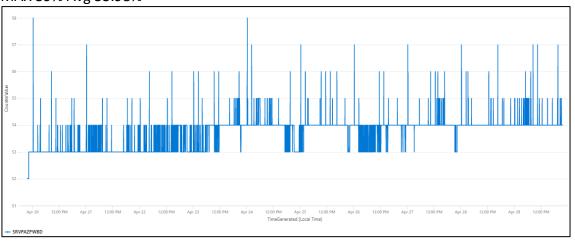


#### Network In Total & Out



#### % EN USO DEL RAM

#### MAX 59% Avg 53.98%

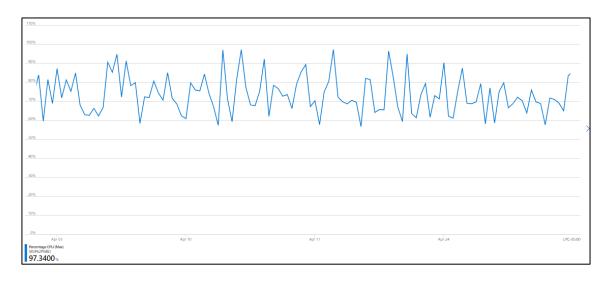




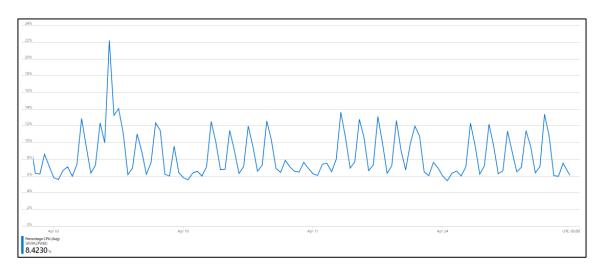
#### **SRVPAZPWBD**

#### % EN USO DEL CPU

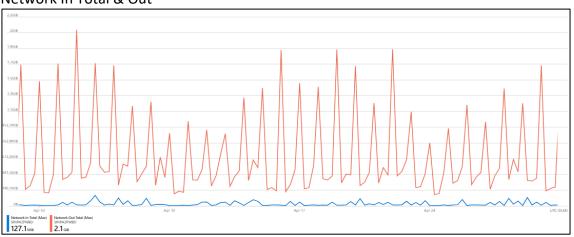
#### MAX 97.34%



#### **AVG CPU 8.42%**



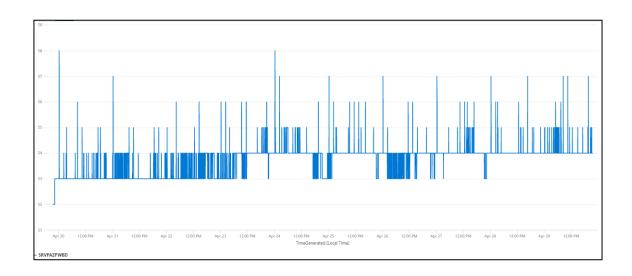
#### Network In Total & Out





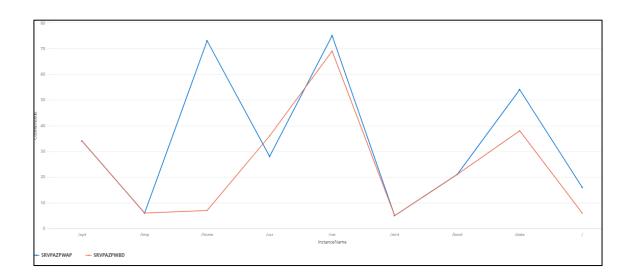
#### % EN USO DEL RAM

#### Max 58% Avg 53.68%



#### Discos

#### Azul SRVPAZPWAP & Rojo SRVPAZPWBD



## **PERFORMANCE VMs**

Hostname	Estado	SO	IP Address	Plantilla	CPUs	% AVG	Max CPU	RAM	% AVG	Max RAM
SRVAZMISR1	Running	WS 2016 Datacenter	172.16.75.13	Standard E8s v3	8	17,36%	98,83%	64 GB	49,69%	97,87%
SRVAZMISR2	Running	WS 2016 Datacenter	172.16.75.14	Standard E8s v3	8	10,67%	78,78%	64 GB	55,28%	88,45%
SRVPQAZDC1	Running	WS 2016 Datacenter	172.16.75.4	Standard B2s	2	4,42%	81,74%	4 GB	46,20%	85,01%

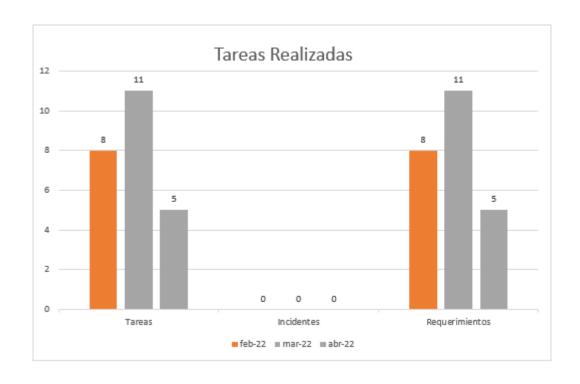
Hostname	Estado	SO	IP Address	Plantilla	CPUs	% AVG	Max CPU	RAM	% AVG	Max RAM
SRVPAZPWAP	Running	Linux Red Hat	192.168.77.4	Standard D8s_v3	8	7,76%	98,19%	32 GB	53,98%	59%
SRVPAZPWBD	Running	Linux Red Hat	172.16.77.4	Standard A4 v2	4	8,42%	97,34%	8 GB	53,68%	58%



## **TAREAS REALIZADAS**

## Requerimientos e Incidentes reportados en el mes de abril 2022

Incidentes	Descripción	Solución	Fecha de Apertura	Fecha de Cierre	Estado
Requerimiento	Su ayuda con la programación de encendido/apagado del servidor 172.16.76.4 desde el Lunes 04-abril-2022 hasta Viernes 8-abril-2022, Inicio 08:00 - Apagado 18:00	Se procede con la configuración del encendido y apagado de la VM	4/4/2022 12:00	4/4/2022 12:15	Cerrado
Requerimiento	Su ayuda con la programación de encendido/apagado del servidor 172.16.76.4 desde el Jueves 07-abril-2022 hasta Viernes 8-abril-2022, Inicio 08:00 - Apagado 21:30	Se procede con la configuración del encendido y apagado de la VM	7/4/2022 12:01	7/4/2022 12:15	Cerrado
Requerimiento	Su ayuda con la programación de encendido/apagado del servidor 172.16.76.4 desde el Miércoles 20-abril-2022 hasta Domingo 29-abril- 2022, Inicio 08:00 - Apagado 18:00	Se procede con la configuración del encendido y apagado de la VM	20/4/2022 8:56	20/4/2022 9:15	Cerrado
Requerimiento	Solicito gentilmente se efectúe el restablecimiento de contraseña de los siguientes usuarios en la suscripción banintertest.onmicrosoft.com	Se procede con el restablecimiento de la contraseña	20/4/2022 8:58	20/4/2022 9:10	Cerrado
Requerimiento	Su ayuda con la programación de encendido/apagado de los servidores SRVAZMISR1 - SRVAZMISR2 desde Sábado, 30 de abril hasta Domingo, 01 de mayo - Inicio 03:50 - Apagado 21:10	Se procede con la configuración del encendido y apagado de la VM	29/4/2022 10:42	29/4/2022 11:00	Cerrado

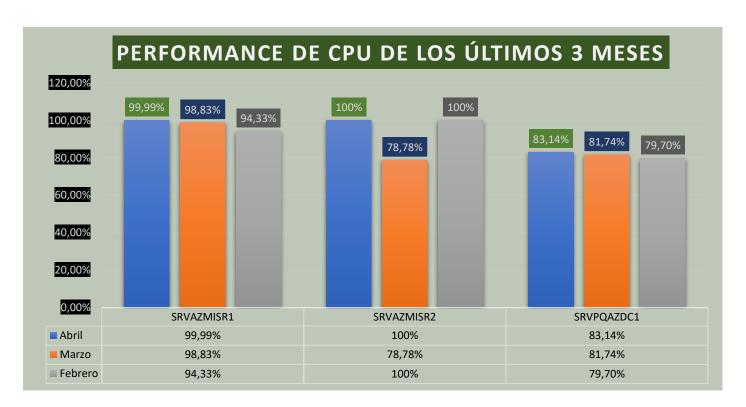


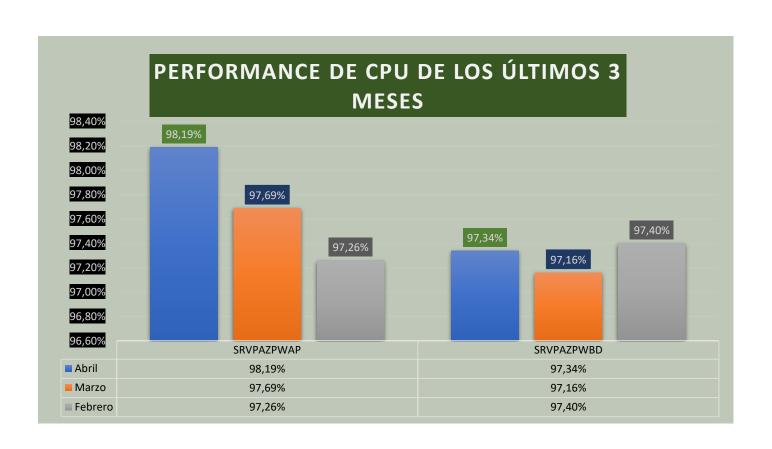
# **ANÁLISIS DE CPU DE LOS ÚLTIMOS 3 MESES**

Hostname	Abril	Marzo	Febrero
SRVAZMISR1	99,99%	98,83%	94,33%
SRVAZMISR2	100%	78,78%	100%
SRVPQAZDC1	83,14%	81,74%	79,70%

Hostname	Abril	Marzo	Febrero
SRVPAZPWAP	98,19%	97,69%	97,26%
SRVPAZPWBD	97,34%	97,16%	97,40%





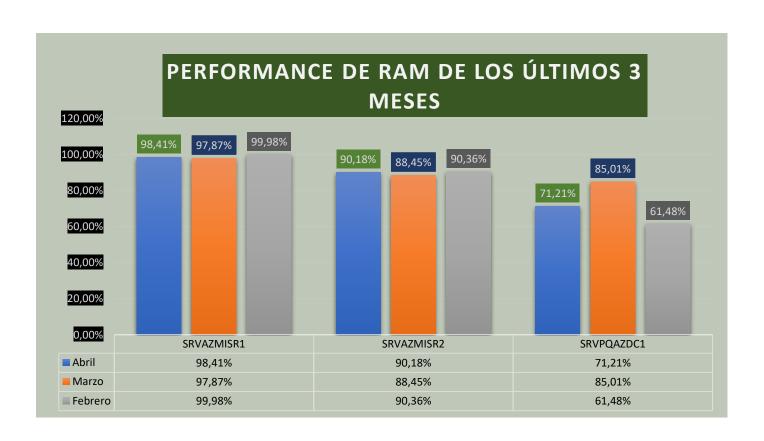


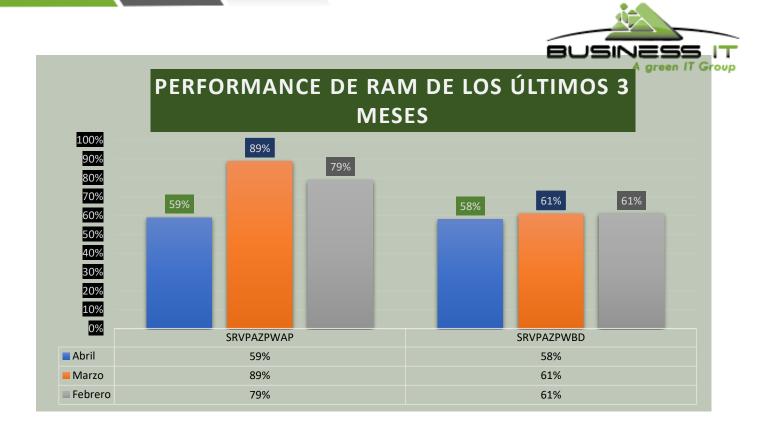


## **ANÁLISIS DE RAM DE LOS ÚLTIMOS 3 MESES**

Hostname	Abril	Marzo	Febrero
SRVAZMISR1	98,41%	97,87%	99,98%
SRVAZMISR2	90,18%	88,45%	90,36%
SRVPQAZDC1	71,21%	85,01%	61,48%

Hostname	Abril	Marzo	Febrero
SRVPAZPWAP	59%	89%	79%
SRVPAZPWBD	58%	61%	61%

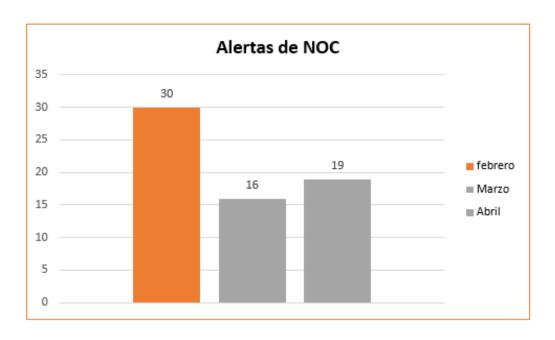


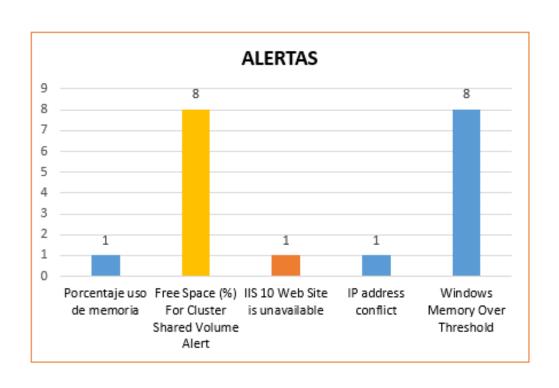


#### **ALERTAS REPORTAS SCOM**

Fecha Alerta	Detalle Alerta	Activo	Fecha de Cierre
1/4/2022 5:08	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	1/4/2022 5:08
4/4/2022 10:58	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	4/4/2022 10:58
15/4/2022 9:08	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	15/4/2022 9:08
16/4/2022 8:01	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	16/4/2022 8:01
18/4/2022 6:35	IP address conflict	SRVAZMISR1.baninter.com	18/4/2022 6:35
20/4/2022 8:18	IIS 10 Web Site is unavailable	SRVAZMISR2.baninter.com	20/4/2022 8:18
20/4/2022 8:11	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	20/4/2022 8:11
21/4/2022 7:53	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	21/4/2022 7:53
21/4/2022 8:40	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	21/4/2022 8:40
22/4/2022 18:01	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	22/4/2022 18:01
25/4/2022 20:45	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	25/4/2022 20:45
25/4/2022 20:40	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	25/4/2022 20:40
26/4/2022 5:49	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	26/4/2022 5:49
28/4/2022 8:16	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	28/4/2022 8:16
28/4/2022 16:00	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	28/4/2022 16:00
29/4/2022 9:38	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	29/4/2022 9:38
30/4/2022 4:37	Free Space (%) For Cluster Shared Volume Alert	SRVAZASCL1.baninter.com	30/4/2022 4:37
28/4/2022 15:31	Windows Memory Over Threshold	SRVAZMISR1.baninter.com	28/4/2022 15:31
28/4/2022 15:31	Porcentaje uso de memoria	SRVAZMISR1.baninter.com	28/4/2022 15:31





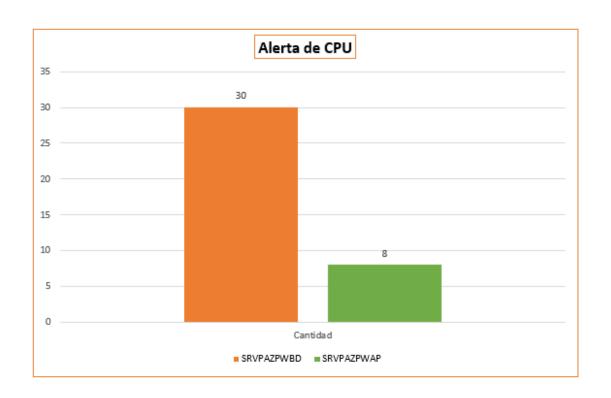


## **ALERTAS REPORTAS AZURE MONITOR**

Fecha Alerta	Detalle Alerta	Activo	Fecha de Cierre
1/4/2022 4:20	Alerta de CPU	SRVPAZPWBD	1/4/2022 4:20
1/4/2022 13:25	Alerta de CPU	SRVPAZPWBD	1/4/2022 13:25
2/4/2022 8:25	Alerta de CPU	SRVPAZPWBD	2/4/2022 8:25
2/4/2022 13:15	Alerta de CPU	SRVPAZPWAP	2/4/2022 13:15
2/4/2022 14:30	Alerta de CPU	SRVPAZPWBD	2/4/2022 14:30
2/4/2022 15:40	Alerta de CPU	SRVPAZPWAP	2/4/2022 15:40
3/4/2022 4:25	Alerta de CPU	SRVPAZPWBD	3/4/2022 4:25
5/4/2022 15:45	Alerta de CPU	SRVPAZPWAP	5/4/2022 15:45
7/4/2022 6:25	Alerta de CPU	SRVPAZPWAP	7/4/2022 6:25
8/4/2022 0:20	Alerta de CPU	SRVPAZPWBD	8/4/2022 0:20
8/4/2022 5:25	Alerta de CPU	SRVPAZPWBD	8/4/2022 5:25
9/4/2022 0:20	Alerta de CPU	SRVPAZPWBD	9/4/2022 0:20
11/4/2022 4:30	Alerta de CPU	SRVPAZPWBD	11/4/2022 4:30
12/4/2022 4:30	Alerta de CPU	SRVPAZPWBD	12/4/2022 4:30
12/4/2022 15:30	Alerta de CPU	SRVPAZPWBD	12/4/2022 15:30
12/4/2022 0:20	Alerta de CPU	SRVPAZPWBD	12/4/2022 0:20
13/4/2022 2:20	Alerta de CPU	SRVPAZPWBD	13/4/2022 2:20
13/4/2022 4:30	Alerta de CPU	SRVPAZPWBD	13/4/2022 4:30
13/4/2022 14:35	Alerta de CPU	SRVPAZPWAP	13/4/2022 14:35
13/4/2022 0:20	Alerta de CPU	SRVPAZPWBD	13/4/2022 0:20
15/4/2022 6:25	Alerta de CPU	SRVPAZPWBD	15/4/2022 6:25
16/4/2022 6:30	Alerta de CPU	SRVPAZPWBD	16/4/2022 6:30
17/4/2022 14:55	Alerta de CPU	SRVPAZPWAP	17/4/2022 14:55
19/4/2022 0:20	Alerta de CPU	SRVPAZPWBD	19/4/2022 0:20
20/4/2022 20:45	Alerta de CPU	SRVPAZPWBD	20/4/2022 20:45
21/4/2022 2:20	Alerta de CPU	SRVPAZPWBD	21/4/2022 2:20
21/4/2022 4:45	Alerta de CPU	SRVPAZPWBD	21/4/2022 4:45
22/4/2022 9:30	Alerta de CPU	SRVPAZPWBD	22/4/2022 9:30
23/4/2022 6:25	Alerta de CPU	SRVPAZPWBD	23/4/2022 6:25
23/4/2022 11:30	Alerta de CPU	SRVPAZPWBD	23/4/2022 11:30
26/4/2022 15:40	Alerta de CPU	SRVPAZPWAP	26/4/2022 15:40
26/4/2022 12:35	Alerta de CPU	SRVPAZPWBD	26/4/2022 12:35
26/4/2022 18:40	Alerta de CPU	SRVPAZPWBD	26/4/2022 18:40
26/4/2022 0:20	Alerta de CPU	SRVPAZPWBD	26/4/2022 0:20



26/4/2022 4:50	Alerta de CPU	SRVPAZPWBD	26/4/2022 4:50
28/4/2022 7:30	Alerta de CPU	SRVPAZPWBD	28/4/2022 7:30
29/4/2022 0:20	Alerta de CPU	SRVPAZPWBD	29/4/2022 0:20
29/4/2022 14:50	Alerta de CPU	SRVPAZPWAP	29/4/2022 14:50





# **APROBACIÓN DE DOCUMENTO**

BUSINESS IT	BANCO INTERNACIONAL	
Diego Baque	Cristian León	
Fecha: lunes, 16 de mayo del 2022		