Brandon Hernandez Gutierrez

Littleton, CO 80123
brandoncinthia0621@gmail.com
+1 720 635 1612

Brandon Hernandez is a skilled full stack software developer who is a natural leader and is always looking to become a go to person amongst any group he is part of. He has a strong work ethic and is quick to learn and adapt into any situation makes him a great addition to any project. He is a graduate of the FastTrack java Developer Program as well as a graduate of General Assembly's Software Engineering Immersive program with a background in customer facing roles and leading small groups. Brandon has displayed skills in developing, deploying, troubleshooting and maintaining java applications, Javascript applications and Python applications. He has achieved a productive level of knowledge and skill in numerous Java frameworks such as Spring and Spring boot, JDBC, as well as Javascript frameworks such as React, Vue, NodeJS and Express. Brandon brings a leadership mentality and ability to solve complex problems to any team he joins.

Work Experience

Fasttrack Developer

Cook Systems - Remote
July 2022 to Present

FastTrack Developer

Mock Twitter Api
• Created Entities with relationships to establish tables in a PostgreSQL database.
• Successfully implemented 30 endpoints with full CRUD operations.
• Wrote Spring services and controllers to handle requests, perform validation and business logic and transform data between API and database models.
• Collaborated in a team, using Git for version handling, solved git merge issues and pair coded to remove api bugs.
Environment: Java, Spring, Spring Boot, JPA, Eclipse, PgAdmin, Postman, PostgreSQL, SQL

Who's Who
• Developed a front-end React application that interfaces with Spotify's API in order to get genre's, artists, and sample songs. The user is able to listen to songs and guess which artist created it.
• Achieved business requirements by Testing, troubleshooting and debugging using the browsers console.
• Collaborated with two other developers and maintained version control using Git and Github.
• Enhanced application functionality and design using styled components and react hooks.
Environment: HTML, CSS, JavaScript, React, VS Code, Spotify API, NPM, Node

Full Stack Team management Dashboard Application
- Built Application where companies can create teams and add users to teams and post announcements to their team members.

• Built backend REST Api using Java and SpringBoot and Successfully implemented endpoints on multiple entities with full CRUD operations.
• Wrote Spring services and controllers to handle requests, perform validation and business logic and transform data between API and database models.
• Collaborated with other developers and maintained version control using Git and Github, Achieved business requirements by testing, troubleshooting and debugging using postman and the browser console.
• Built frontend client using React, created Styled components and used react hooks to render backend data on the front end.

Environment: Java, Spring, Spring Boot, Jpa, Eclipse PgAdmin, Postman, PostgreSQL, SQL, JavaScript, HTML, CSS, React, React Hooks, REST Api, Bootstrap

Software Engineering Fellow
General Assembly
July 2022 to Present

The Comic Bookshelf
• Utilized the PERN stack (PostgreSQL, Express, React, Node.js) to create an application to track comic books and make recommendations.
• Backend functionality developed with PostgreSQL and Sequelize, NodeJS and Routes handled Via Express.
• Handled user authorization using BCrypt and JWT.
• Implemented two api's to retrieve data from and used my own API to create copies of that data to allow users to store comics in their personal shelf.
Environment: Javascript, React, NodeJs, Sequelize, PostgreSQL, VsCode, Insomnia, SQL.

Boxergram
• Built a social platform using React to render the interface, SQL for data management, and JWT for credentials validation.
• Implemented a backend server using Express and Sequelize, along with AWS S3 to upload and serve image data.
Environment: Javascript, React, NodeJs, Sequelize, PostgreSQL, VsCode, Insomnia, SQL, AWS S3

Filmzilla
• Worked with a group using Git and Github to manage version control, Rendered front end with React and Bootstrap
• Backend managed with Sequelize and express and JSON web token to secure app and add authorization functionality.
Environment: Javascript, React, NodeJs, Sequelize, PostgreSQL, VsCode, Insomnia, SQL

Customer Support Specialist
GigSmart - Denver, CO
November 2021 to Present

• Achieved customer satisfaction by responding to customer queries via live chat and support tickets in a timely and accurate way.
• Prevented ongoing bugs and issues by updating our internal databases with information about technical issues and resolved customer inquires by having useful discussions with customers.
• Retained customers by resolving various technical issues customers ran into quickly and efficiently.

• surpassed monthly goals by having quick response and resolutions times.

Team Leader
Professional Bureau Of Collections Of Maryland Inc - Greenwood Village, CO
December 2019 to July 2021

• Initiated action on debts by reaching out to borrowers with delinquent accounts to pursue payments and negotiate payment plans
• Encouraged open sharing of ideas and solutions by collaborating with a team.
• Increased productivity and efficiency by training team members to follow correct procedures and adhere to company policies.
• Surpassed Monthly Revenue and Rehabilitation program enrollment count goals by settling borrower debts and successfully enrolling borrowers into the rehabilitation program.

Customer Support Specialist
Maximus - Glendale, CO
July 2019 to December 2019

• Provided excellent customer experience by applying good listening skills and answering calls in a timely manner.
• Successfully guided clients to be approved for medicaid by Informing individuals about eligibility requirements, application processes and procedures for the Wyoming Medicaid Program.
• Ensured team call availability by supervising a small team and enforced schedule adherence.
• Deescalated calls and guaranteed one call resolution by addressing customer escalations and solving all issues they had.

Customer Support Specialist
Alliance Data - Westminster, CO
March 2018 to June 2019

• Successfully addressed customer inquiries by answering an average of 90 to 120 calls per day.
• Achieved customer membership enrollments by providing product information accurately.
• Implemented best practices in fostering exceptional customer care support and satisfying customers by actively listening and asking detailed questions to find a resolution.
• Ensured fluidity and problem solving during calls by guiding team members and assisting them on calls.

Skills

• Programming: Java, JavaScript, Python HTML5, CSS3, SQL, Spring, Spring Boot, JDBC, Jackson, JPA, JQuery, Node, Express, Flask, SqlAlchemy, Webpack, Babel, Maven, NPM, React, Redux, Vue, Veux
Software: Eclipse, VS Code, Git, GitHub, PGAdmin
Databases: PostgreSQL, MongoDb
Operating Systems: Windows, MacOs