

# Brandon Jensen

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Results-oriented QA Manager with a strong background in quality assurance testing, process development, and business operations. Committed to making an immediate impact and becoming a valuable member of the product team. Skilled in test organization, prioritization, and driving quality initiatives. Proficient in B2B software implementation, Agile methodologies, project planning, and JIRA. Experienced in enterprise software, web applications, and regression testing. Fluent in Spanish. Eager to leverage my skills and expertise to drive product success and deliver exceptional user experiences.

**Skills:** Product Management | B2B Software Implementation | Agile Testing & Methodologies | Solidity Smart Contracts | Scrum | Test Cases Organization & Time Management Prioritization | Web Applications | Ethereum Blockchain | Project Planning | JIRA | Exchange | Quality Assurance | Regression Testing | Enterprise Software | Javascript | Hardhat | Chai

## SafeMoon

*Change and Release Manager -*

***22/Sep/2022 - 1/May/2023***

- Successfully established a change and release system from the ground up, including creating processes such as CAB meetings and change approvals.
- Led a team of manual QA testers, overseeing their daily work and ensuring high-quality standards were met.
- Initiated the development of a testing automation department, creating the groundwork for future automation efforts.
- Collaborated with cross-functional teams to ensure smooth transitions and deployments, reducing downtime and increasing overall efficiency.
- Implemented best practices for software development lifecycle management, resulting in a streamlined release process and improved quality control.
- Developed training programs and documentation to educate employees on the new change and release processes, increasing understanding and adoption across the organization.
- Provided guidance and mentorship to team members, fostering a positive work environment and enabling professional growth.
- Actively participated in continuous improvement efforts, regularly assessing processes and procedures and recommending updates or changes as needed.

## Self-Employed and Entrepreneur

*Owner and Operator (Avahlee Med Spa and Utah Cabinet Coatings) -*

***15/Nov/2017 - Current***

- Integration automation of tasks across systems for employee productivity.
- System administrator for multiple enterprise software for company operations.
- Designed and engineered company infrastructure from website to internal communication system.
- Built processes for sourcing leads, consistent feedback/follow-up, project, and project completion to ensure timely capture of real-time information and direct the client through automation to fulfillment.
- Designed and automated workflow for both customers and staff based on variable outcomes to drive conversion.

## **Proofpoint**

*Professional Services Consultant*

***3/May/2013 – 15/Nov/2017***

- Built automation scripts to retrieve and organize data from a previous database and provision it into the Proofpoint database structure.
- Implemented tagging automation to improve tracking and searchability of existing database-housed resources.
- Over 30 imports of enterprise customer emails into archives.
- Primarily implemented automation for enterprise-level customers.
- Process and technical documentation specialist.
- Designated subject matter expert for internal training.
- Security clearance for Government level data for the Bureau of Alcohol, Tabaco, Firearms, and Explosives (ATF).

## **NextPage (*Acquired by Proofpoint*)**

*Quality Assurance Tester*

***16/Sep/2009 – 3/May/2013***

- Primarily led manual testing effort designed for management and governance.
- Built testing servers from the concept to production.
- Implemented agile development method for designing test models and executing the daily tests.
- Practiced SCRUM methodology for two-week sprints leading daily standups and project management.

Other Skills:

- Fluent Spanish speaker.
- Ethereum Smart Contracts.