

BRANDON J. MAMONE

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OBJECTIVE My objective is to transition my professional trajectory into the design field. I am a fast learner and have a track record of collaborating with individuals to achieve the desired outcomes required in my previous roles in customer service. I am confident my background in customer service and Art will help produce innovative results in my new design position.

EXPERIENCE **ORDER MANAGEMENT REPRESENTATIVE, MCGRAW HILL**
MARCH 2021 - PRESENT

Process online digital code orders and assist customers and sales representatives in fulfilling their orders.

CUSTOMER SERVICE REPRESENTATIVE MCGRAW HILL
JULY 2019-MARCH 2021

Helping students and instructors use the ALEKS math program.

ESL TEACHER APOLLO
NOVEMBER 2018-APRIL 2019

Taught 7-10 year olds English in Ho Chi Minh City, Vietnam.

CUSTOMER SERVICE REPRESENTATIVE DXC TECHNOLOGY
JUNE 2017-SEPTEMBER 2018

Helped Providers and Recipients navigate the payroll site for In-Home Supportive Services.

EDUCATION **ART CENTER COLLEGE OF DESIGN, PASADENA, CA**
BACHELOR OF FINE ARTS, 2012-2016
GPA 3.8 with honors

SKILLS & ABILITIES UI/UX, Figma, Illustrator, Photoshop, collaborative, communication, punctuality, level-headed, observant, friendly, clean, ambitious.