BRANDON ZALAZAR

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I've really enjoyed troubleshooting for as long as I can remember.I'm not an expert in everything, but I've never shied away from learning new things… it's actually what I enjoy the most!.

Areas of Knowledge

- Managing **Docker**.
- Good knowledge of **new technologies** in general.
- Working with **AWS** and their important services (EC2, RDS, EBS, S3, R53).
- Likes to learn every day.

Professional Experience

WiserBrand – Devops Engineer (May 2023 – Present)

- Designed and maintained a high-performance Dockerized infrastructure, including SQL databases, PHP processing, and caching systems.
- Monitored and ensured 24/7 site availability through effective infrastructure monitoring and automated alert systems.
- Managed incident response and recovery operations, maintaining high service levels.

[MRM](MRM) – Devops Specialist (Dec 2022 – June 2023)

- Migrated company sites and services to AWS cloud using Docker containers.
- Maintained sites in the AWS cloud, using key services (EC2, RDS, EBS, S3, R53 and more).
- Task management with Jira.
- Python and Bash scripting for deployment and maintenance tasks.

[MRM](MRM) – IT Analyst - SysAdmin (June 2021 – Oct 2022)

- Deployed and maintained applications and sites on-premises with automated backups using Bash scripting.
- Systems administration of Windows and Linux servers(On-premises and Cloud).
- Basic MySQL administration.
- Administration of the corporation's infrastructure.

Prosegur – IT Analyst (September 2019 – June 2021)

- Systems administration of Windows and Linux servers.
- Support and maintenance of 600+ computers working 24/7 including patch management and updates via SCCM.
- Virtualization.

Languages

English (Advanced), Spanish (native)

Education

ISTEA - **Advanced Technical Degree in Information Infrastructure Support (March 2020- July 2023)**