## **BRANDON SCHOLTEN**

bscholte@kent.edu | 740-802-5070

#### Experience

### Tech Help Service and Repair Center / August 2022 - present

- Help users on the Kent Campus troubleshoot their personal and University-Owned devices.
- Work with a ticketing system to maintain documentation on repairs and handle user inquiries.
- Requires the application of customer service skills and technical knowledge to solve problems.

## Internship at River Valley Local Schools / September - October 2021

- Helped manage a backlog of student Chromebooks which needed to be cleaned, tested, and put back into circulation.
- Developed a web application to test the microphone, speakers, keyboard, and camera of each Chromebook. This application ran faster than the previous web application and saved our team time.

#### Education

## Kent State University: Bachelor of Science: Computer Science / May 2024

GPA: 3.74

Relevant Courses:

- Computer Science IA: Procedural Programming
- Computer Science IB: Object Oriented Programming
- Computer Science II: Data Structures and Abstraction

# Marion Technical College: Associate of Applied Science: Cyber Security / May 2022

GPA: 3.89

Relevant Courses:

- Intro to Programming Concepts with Python
- Operating Systems

### **Skills Summary**

- C++
- Python
- JavaScript
- HTML and CSS
- Bootstrap

### Volunteering and Leadership

#### Phi Theta Kappa / Regional Officer: Western District Representative

In this role I helped facilitate communication between Phi Theta Kappa chapters in the Western district of Ohio and the Regional coordinator. In my chapter I have helped increase productivity by implementing Trello into our workflow.

### Eagle Scout Project / Pergola Bench Swing at DeCliff Trailhead

I have finished my eagle project for the Marion County Park District. I achieved the rank of Eagle in October of 2021.