Brandon Waters

Learning and Development Specialist

Technical Training Learning Administration
Samsung Electronics America

512-565-2677
brandonwaters73@gmail.com

LinkedIn
www.linkedin.com/in/brandon-waters-227531185

Portfolio
https://brandonwaters63.github.io/brandonwaters.github.io/Portfolio.html

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Skills

Microsoft Office (5 years)

SQL Server management Studio (2 year)

Adobe Captivate (1 year)

Articulate Storyline (1 year)

Adobe Photoshop (2 years)

Microsoft Visio (3 years)

System Administration (2 years)

Instructional Design (1 year)

HTML/CSS (2 years)

JavaScript (1 year)

C#/VB.net (2 year)

Experience

Test Engineer / Meta (Facebook)
May 2021 - Current, Austin, TX

Meta is a social media platform giving people the power to build community and bring the world closer together.

- Investigate product quality of beta applications and communicate product launch risk and severity of issues to partners
- Develop test cases and scenarios in order to pinpoint the root cause of product bugs
- Follow detailed processes and workflows in order to provide world class support to engineering teams
- Effectively and concisely communicate resolution, technical resolution, workarounds, or product confusion to bug reporter and/or engineering teams (bug reporter can range from a peer to a VP)
- Partner with product support group specialists to identify solutions to advertising bugs and product confusion
- Reproduce reported bugs to ensure engineers have a comprehensive, detailed report in order to fix bugs

Learning Management System Administrator / Samsung Austin Semiconductor

June 2019 - June 2020, Austin, TX

SAS is a top competitor in the production of semiconductors, using the foundry business model.

- LMS Expert
- Course Creation and Design
- Training Development and Presentation
- Project Management
- Graphic Design
- Full Stack Web Development
- End User Support
- Weekly Training Enrollment and Completion Reporting

Network Administrator / Hubbard ISD

February 2019 - June 2019, Hubbard, TX

Hubbard ISD is a state funded primary education institution.

- Instructional Design and Delivery
- User Account Administration
- Network Resource Management and Security
- New Hardware Installation
- Security System Management

IT Consulting / Contract

June 2017 - June 2019, Hubbard, TX

Operating on a contract basis, as an IT consultant I provide quality consultation.

- Design and Installation of Network Based Resources
- Network Troubleshooting and Repair
- Security Implementation
- System Implementation
- Project Management
- Hardware Installation

Education

AAS Computer Science / Texas State Technical College
August 2015 - June 2019, Waco, TX

Awards

Work SMART Bronze Certification (SIX SIGMA Yellow Belt Equivalent)