

# Brandt Bridges

## Technical Program Manager | Portfolio & Delivery Leader

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### Summary

Program and delivery leader with deep engineering roots, known for stabilizing complex platforms, modernizing legacy estates, and driving measurable outcomes across cloud, product, and operations. I bridge strategy and execution in high-visibility, multi-stakeholder environments—bringing clarity to intake, prioritization, dependency mapping, and risk/issue management.

I've led Azure infrastructure and governance programs (landing zones, policy/identity, cost guardrails), implemented automation-first delivery practices (Terraform, Bicep, CI/CD), and directed Kubernetes-based modernization efforts. My governance approach is pragmatic and outcome-driven, grounded in engineering realities and tailored to each customer's way of working.

Career highlights include:

- **Computacenter:** Managed a \$6–8M portfolio delivering private-cloud and hybrid connectivity for a global biotech; improved intake, readiness, and executive visibility across 25 sites.
- **FPT Americas:** Directed modernization programs in healthcare logistics, automotive, and regulated payments; stabilized Cox Automotive's Vault platform and delivered EMV/mobile enablement for Conduent under X9/FNS constraints.
- **Genuine Parts Company:** Founded Cloud Operations and built the enterprise Azure landing zone program; codified global governance for security, identity, and cost optimization.

Strengths:

- Program & portfolio governance
- Executive communication & stakeholder alignment
- Azure infrastructure & security leadership
- Kubernetes/microservices delivery
- CI/CD and automation (Terraform, Bicep)
- Observability and incident response
- Team leadership and SDLC maturity

### Experience (selected)

#### FPT Americas — Delivery Manager / Architect • Remote • Dec 2019 – Sep 2024

##### Conduent — White-Label EMV Transaction Processing (SNAP)

- Owned development & delivery for EMV + Mobile within a structured program governance model (operated under program leadership).
- **Scope:** EMV card issuance (contact + contactless), Apple/Google Pay via MDES/DSA, ISO 8583/EPPIC updates, HSM cryptography, CAV2/iCAV; vendor/merchant/card-bureau certifications.
- **Model:** Agile product + Waterfall state rollouts with RAID, change/quality gates, pilot/stabilization, and a 12-week issuance template; Oklahoma first of ~13 states; charter ~\$1.53M.
- **Outcome:** Repeatable multi-state template improving predictability and audit readiness under X9/FNS.

##### Cox Automotive — Vault (Title Vault) & "Friends of Vault"

- Program delivery for a mission-critical distributed platform integrating 80+ Manheim auctions; titles OCR → documents/DB → complex state workflow (onboard→auction→sale→transfer).
- Embedded hybrid team; initial full product ownership (DevOps/SRE/Test/TechOps), then sustenance (monitoring/L3/IR).
- Delivered carrier rate-shopping + tracking; instituted SAFe-aligned flow metrics and incident response.
- **Stack:** AWS · Java · Angular/React.

#### **Marken (UPS Healthcare) — Legato Pricing Platform**

- Replaced DevOps Architect; implemented Azure DevOps, CI/CD, branching/coding standards.
- Built Legato (single source of pricing) integrated with Maestro; enabled proposal→tariff, accurate billing from shipment data, and scalable growth.

#### **Computacenter — Program Manager, Professional Services • Remote • Sep 2024 – May 2025**

- Portfolio owner (\$6–8M) for a global biotech’s research infrastructure.
- Delivered private-cloud site builds; implemented the global unification layer using Cisco DNAC/ISE/SD-WAN.
- Formalized intake/readiness and cross-workstream dashboards; improved on-time activations and executive forecasting.

#### **Genuine Parts Company — Head of Cloud Operations, Corporate IT • Atlanta, GA • Aug 2018 – Nov 2019**

- Founded and led Cloud; dotted-line advisory to Enterprise Architecture; ARB member.
- Stood up the Azure estate (landing zones, policy/identity, cost/chargeback); delivered modular Terraform and CI/CD; standardized compliance across APAC/EU/UK; supported M&A (cloud/DC/identity).

*Full chronology available upon request; condensed for relevance*

### **Skills**

Program/Portfolio Delivery • SAFe (PI Planning/ARTs) • Roadmaps & Dependencies • Governance/RAID • Executive Steering & Reporting • Vendor/Card-Bureau/TPP Orchestration • Cloud (Azure, AWS) • DevOps/SRE • ISO 8583/EPPIC • MDES/DSA • HSM • X9/FNS

### **Education & Certifications**

Microsoft Certified: **Azure Developer Associate** (2020) • AZ-300/301 coursework  
 Kennesaw State (CS, coursework) • Auburn (EE, coursework) • Lyman Ward Military Academy (College Prep)