SUMMARY

Passionate and curious graduate student in IT with two years of professional experience, eager to contribute to innovative projects and further develop technical expertise. Committed to continuous learning and creating impactful solutions, seeking to apply programming skills to advance Red Hat's success through collaboration.

EDUCATION:

Master of Science in IT & Management, Concentration in Business Analytics

UNC Greensboro

August 2024-May 2026 Greensboro, NC

August 2020-May 2024

Greensboro, NC

Bachelor of Science in Marketing, Concentration in Strategic Marketing

UNC Greensboro

GPA: 3.71/4.0

Honors: *Magna Cum Laude* **SKILLS & CERTIFICATIONS:**

- Languages: SQL, Python, HTML, CSS, JavaScript
- Libraries: Django, NumPy, Pandas
- Platforms: Power BI, Azure
- Microsoft Power BI Data Analyst Certification (in progress)
- Google Data Analytics Professional Certification
- Data Visualization, translating complex data into clear visuals through interactive reports for crossfunctional teams.
- Close attention to detail, designated editor for three teams, consisting of up to six teammates.
- Effective communication within team settings.
- Organizational skills, managing up to three teams in a semester.
- Analytical skills, demonstrated through data analysis and problem-solving in various projects.
- Fast learner, quickly mastering new processes and technologies.

PROFESSIONAL EXPERIENCE:

Volvo Trucks North America

Volvo Group

Business Control Intern

August 2024-Present

Greensboro, NC

- Direct the expansion of the team's Power BI dashboards, delivering actionable insights to support strategic business
- Revamp outdated processes to streamline workflow, improving efficiency and enhancing the user experience.
- Collaborated with cross-functional teams, including engineering, to ensure data integrity and resolve technical issues.

FP&A Data Analyst Intern

May 2024-August 2024

Volvo Financial Services

- Greensboro, NC
- Designed and implemented a pricing model for the Commercial CE team, enabling better forecasting for upcoming quarters.
- Contributed to enhancing the incentive compensation plan, improving operational efficiency and ensuring data consistency for regional directors.
- Participated in data-driven projects by transforming raw data into meaningful insights and aiding in the development of insightful reports.

National Accounts Intern

December 2023-May 2024

Volvo Trucks North America

Greensboro, NC

- Utilized Power BI and Business Objects to analyze and summarize large datasets, improving the tracking of warranty registrations.
- Streamlined delivery and operational workflows by integrating Power BI functionalities, enhancing overall team efficiency.

PROJECTS:

Website Development

App Development and Design

Fall 2024

- Develop a dynamic web application using HTML, CSS, and JavaScript, allowing users to filter and sort products seamlessly.
- Integrated database management to store product and customer information efficiently.

Predicting Aviation Delays

Predictive Analytics

Fall 2024

• Built a predictive model to forecast flight delays using Python and statistical analysis techniques, leveraging libraries such as Pandas and Matplotlib.