Brant Gerald

Data Analyst

Aspiring Data Analyst with a solid foundation in information technology and hands-on experience in software support. Recently earned the Google Data Analytics Professional Certificate (2025), showcasing proficiency in SQL, R, Python, data cleaning, and visualization. Demonstrated analytical skills through roles as a Software Support Technician and Data Specialist, where I resolved technical issues, optimized processes, and developed database systems. Passionate about leveraging data-driven insights to drive strategic decisions and eager to transition into a data analytics role.

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WORK EXPERIENCE

Software Support Technician

RapidView LLC

09/2022 - Present Rochester, IN

Achievements/Tasks

- Conducted remote troubleshooting sessions to address technical issues related to hardware and software.
- Configured multiple software applications to meet organizational requirements.
- Uncovered coding errors and worked closely with engineers to address them.
- Authored instructional guides serving both internal teams and external partners.
- Led comprehensive training sessions for customers at various locations.

Sales Engineery Sweetwater

09/2021 - 09/2022 Fort Wayne, IN

Achievements/Tasks

- Coordinated with different teams to provide timely solutions for client needs.
- Guided customers in selecting appropriate technical products for diverse audio setups.
- Developed connections with key stakeholders to enhance sales.

Data SpecialistSolid Finish Inc

07/2017 - 09/2021 Rochester, IN

Achievements/Tasks

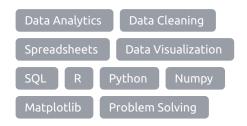
- Implemented a digital system to replace the company's traditional paperbased methods through Microsoft Office Suite.
- Leveraged Microsoft Excel to create a cost-tracking system for projects and miscellaneous expenses.
- Ensured accurate data input to support business functions.
- Generated analytical reports for different company functions.

EDUCATION

Information Technology - Software ProgrammingPurdue Global University

10/2021 - 05/2023

SKILLS



CERTIFICATES

Google Data Analytics Professional Certificate (01/2025)

Google Advanced Data Analytics Certificate (In Progress)

Expected May 2025

INTERESTS

