



# Braver | Self-training

Make your new collaboration platform your own!

Last update July 24, 2024

# Training Plan

- Setting the Context

- Module 1: Collaborate within Braver
- Module 2: Tips and Tricks
- Module 3: Security

- Additional Tools
- Technical Support & Account Creation

# Setting the Context

# Setting the Context

## Using the Application

- The goal is to facilitate the exchange of therapy information between you and your child's therapists. Therefore, the topics of discussion within the app should focus on therapy-related matters.

## Braver:

- A Quebec-based company
- A collaborative tool developed specifically for the healthcare sector
- A security level approved by the MSSS (encrypted end-to-end, data kept in Québec, etc.)
- Accessible on:
  - Web\*:
    - <https://app.braver.net/>
  - Mobile:
    - Cell phone
    - Tablet
    - Android and iOS

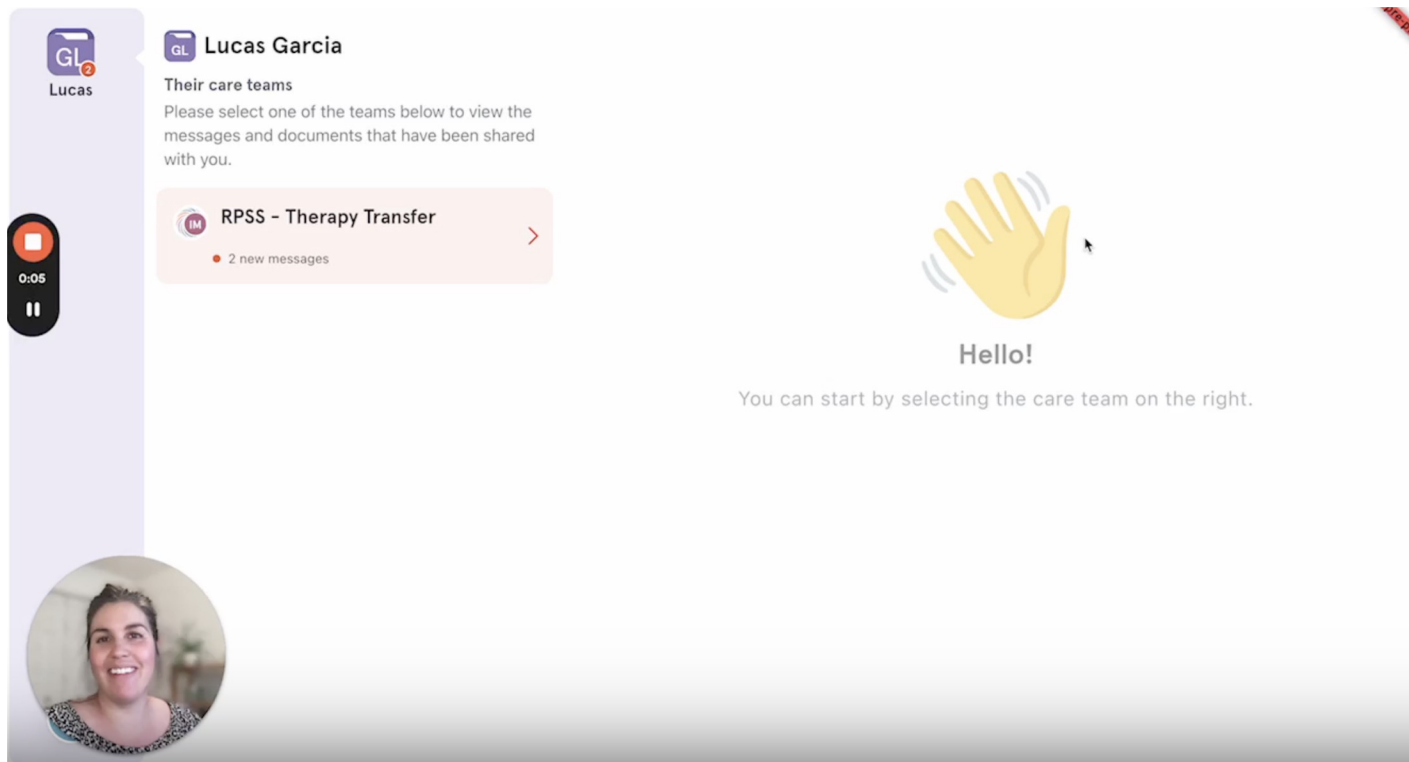


\*Please wait to receive your Braver invitation before creating your account. This is how your account will be linked to the therapists.

# Overview of the App



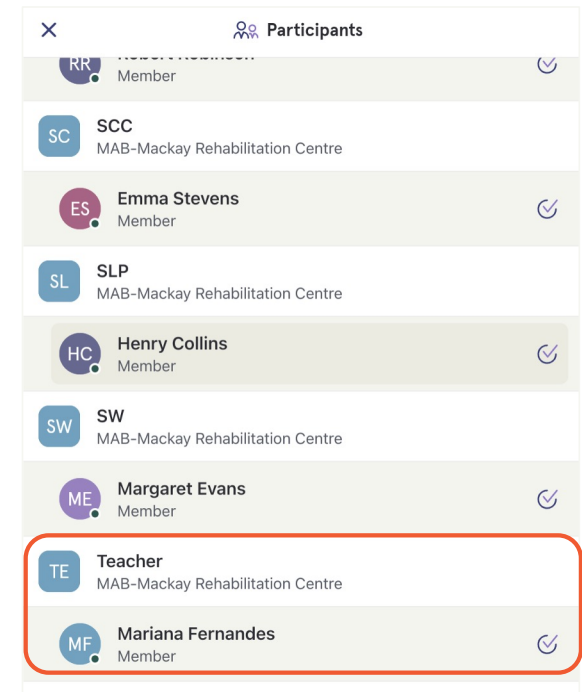
If you can't access the video, [click here.](#)



# Before we Start (1 of 2)

## Overview of your communication possibilities in Braver:

- Discussions are not open between parents.
- Discussions will always be initiated by the therapists.
- Teachers have access to certain discussion threads to stay informed about your child's progress in therapy, but they are strictly observers in this project. This is why you might see them in the participants list.



Presence of teachers in the Participants list.

# Before we Start (2 of 2)



Please click on the links to access our step-by-step tutorials.

## Advantages of Braver on mobile versus on Web (computer)

- Receive real-time notifications
- [Manage your availability](#) to avoid disturbances outside of working hours
- [Record audio messages with transcription](#)
- [Share photos and videos](#) that won't appear in your camera roll
- [Edit photos and videos](#)

# Module 1

Collaborate within Braver



# Communicate with Therapists

## To communicate with therapists:

1. Access the RPSS – Therapy Transfer team. ([Step 1 of this tutorial](#))
2. [Access the message they sent you.](#) Once a thread is open, you are able to write back to them.
  - [Send them photos and videos](#) that you can edit.
  - [Access an attachment](#) shared by the therapists.
3. [Access a closed discussion thread.](#)
  - Therapists can close a discussion thread once the topic is complete.
  - You cannot write to a therapist until a new thread is opened.
  - You still have access to the discussion thread even after it is closed.

# Other useful functionalities

## **Consult the participants:**

- [Of a discussion thread](#)
- [Of a care team](#)

# Icons meaning



**Ruby Thibodeau**  
Pharmacienne



- This person has not yet joined the discussion.



**Aubé (inf.), Thibodeau (phm.), Pharmacie Hospitalière**  
**CÔTÉ Hélène**  
vendredi  
Nulla eu sapien a justo mollis suscipit ac in nun...



- The content is uploading and is not yet available to recipients.



**Thibodeau (phm.), Pharmacie Hospitalière, Soins**  
**ALLARD Marie**  
mercredi  
Hello



- The message is closed. It is possible to view it, but not to modify it.



**Camille Lavoie**  
Member



- This person has left the discussion.

# Module 2

Tips and tricks

# Tips and Tricks

## Good to know

- [Set up an unavailability period](#)
  - This will inform your colleagues and parents about your return date.
- [Edit your profile](#) (photo and introduction text)
  - Adding a profile picture makes your collaborations more personable and engaging!

## If you use your mobile:

- Enable notifications on your mobile device ([Android](#) or [iOS](#))
- [Switch your 2FA from emails \(by default\) to SMS](#)
- [Manage your notification schedule](#) to avoid disturbances outside of working hours

# Module 3

Security

# Security tips

- Log in on a shared device
- Log out VS lock your session
- Change your passcode and password
- Forgot your password?

# Additional Tools



# Best practices guide

## Best Practices Guide

### Take a Look at the Guide 🙄

To facilitate the transfer of therapy between you, dear parents, and the interdisciplinary teams working with your child, Braver has developed a number of customized features.

We have been working on the co-creation of these features for several months now. Parents, interdisciplinary teams and managers have taken part in workshops to share their needs and expectations for the Braver tool to facilitate therapy transfer. At the same time, a best practices guide was developed to ensure that the project would be a success for all concerned.

**[Click Here to Open the Best Practices Guide](#)**

# Step by Step Tutorials



Tutorials

## Discover the App

Braver is easy to use, but we have put together a few tutorials for you. You can access them right here:

**[Click Here to Go to the Tutorials Page](#)**

# Technical Support & Account Creation

# Contact our Technical Support



By e-mail, anytime:  
[support@braver.health](mailto:support@braver.health)



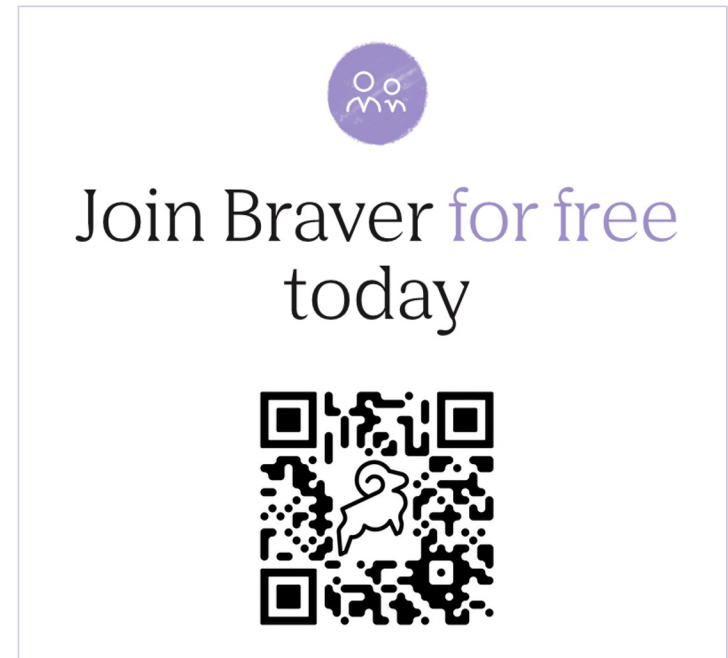
By telephone,  
Monday to Friday, between 9am and  
5pm:  
1 888-546-1340

# Account Creation

- You will receive an invitation by email. Follow the instructions in the email.
  - You can accept the invitation either on a computer or on your mobile device.
  - If using a mobile device, you will be prompted to install the application.

# How to use Braver on a mobile?

- How can I use my mobile if I created my account on a computer?
  - Once your account is created, you can install Braver on your tablet or cell phone and then log in.
  - To install Braver, go to [this address](#) or scan the QR code provided.



# How to use Braver on a computer?

- Go to this URL and log in: <https://app.braver.net/>

Thank you for participating in  
healthcare innovation!