



# Braver | Self-training

Make your new collaboration platform your own!

# Training Plan

- Setting the Context

- Module 1: Collaborate within Braver
- Module 2: Tips and Tricks
- Module 3: Security
- Module 4: The Parents' App

- Additional Tools
- Technical Support & Account Creation

# Setting the Context

# What is Braver?

- A Quebec-based company
- A collaborative tool developed specifically for the healthcare sector
- A security level approved by the MSSS (encrypted end-to-end, data kept in Québec, etc.)
- Accessible on:
  - Web\*:
    - <https://app.braver.net/>
  - Mobile:
    - Cell phone
    - Tablet
    - Android and iOS

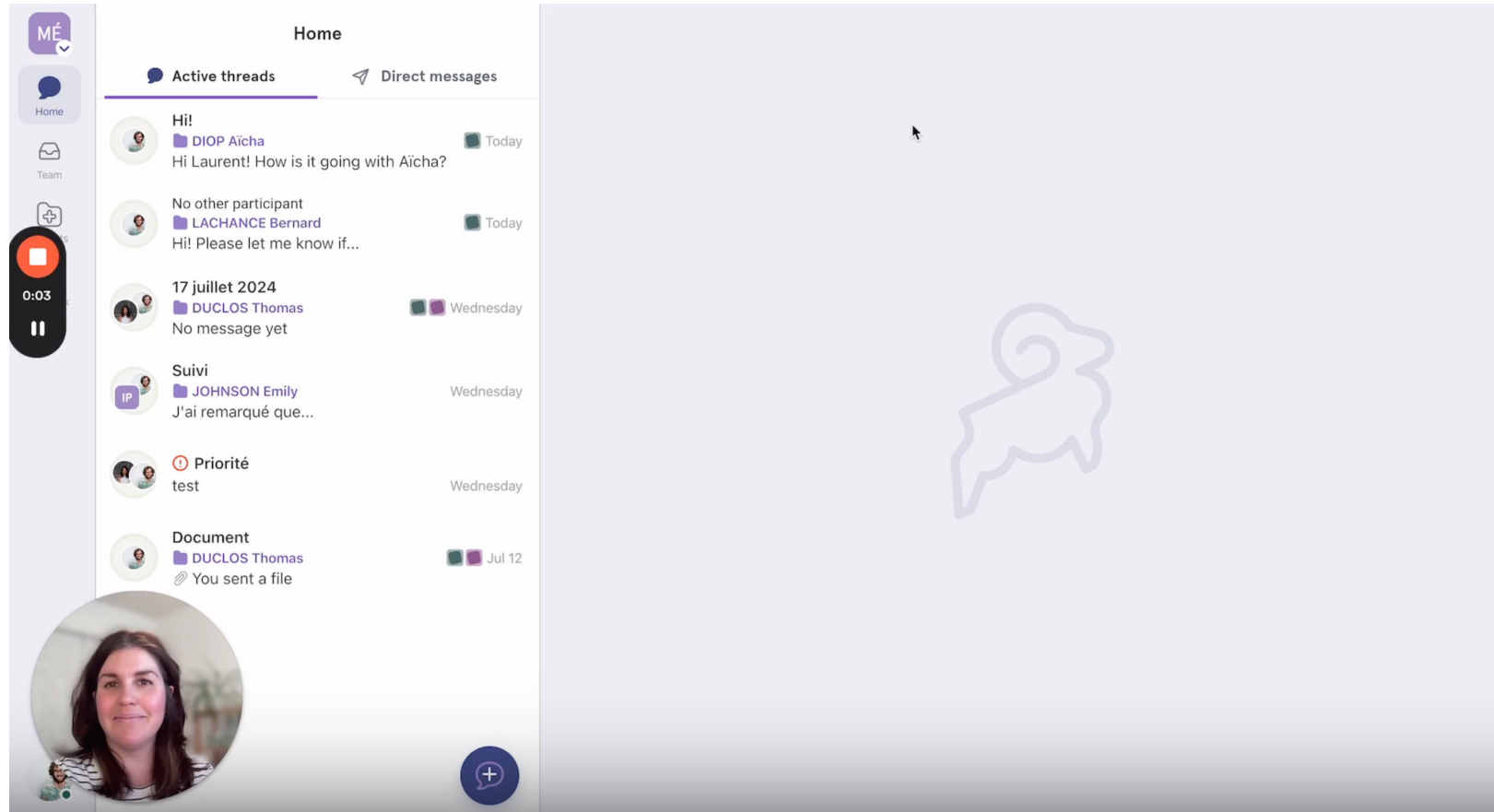


\*Please wait to receive your Braver invitation before creating your account. This is how your account will be linked to your organization.

# Overview of the app



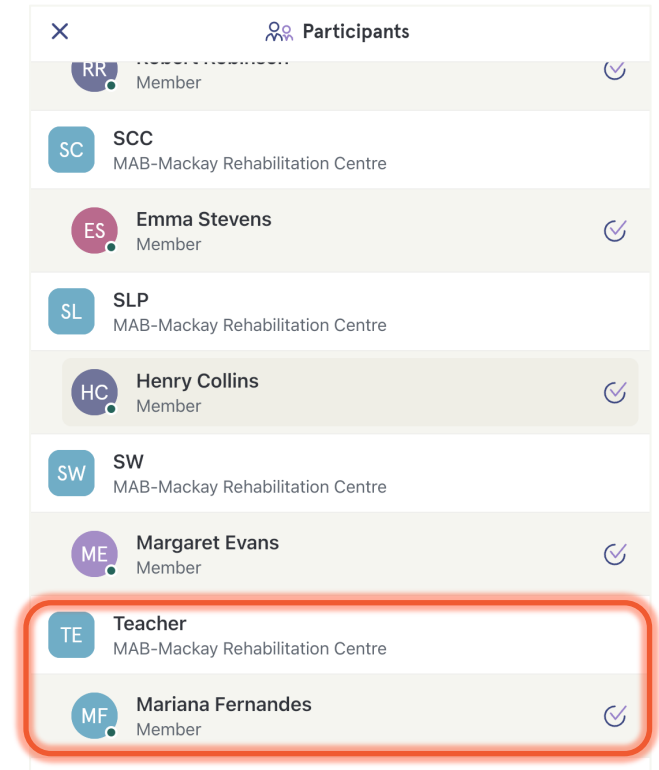
If you can't access the video,  
[click here.](#)



# Before we Start (1 of 2)

## Overview of your communication possibilities in Braver:

- You can freely discuss with your colleagues.
- Parents cannot communicate with each other on Braver.
- Health professionals are the only ones who can initiate a discussion with the parent.
  - As soon as you open a new discussion thread, parents can respond.
  - You can then close the discussion thread, which ends the parents' ability to write to you.
- Teachers have access to the discussion threads in the RPSS – Therapy Transfer care channel.
  - They are observers in your configuration. That is why you might see them in the participants list.



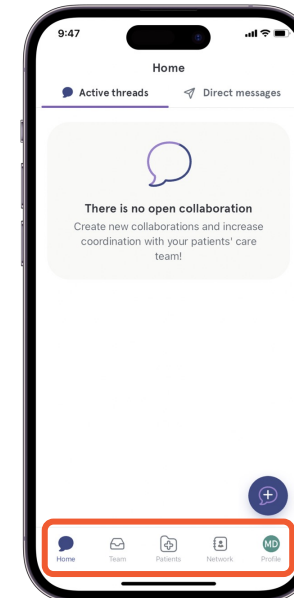
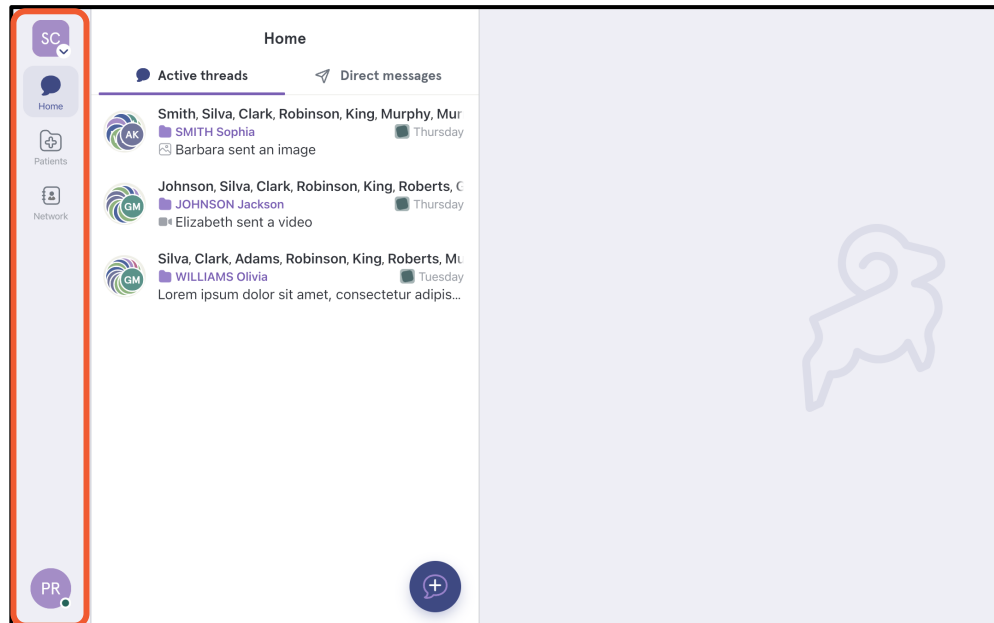
# Before we Start (2 of 2)

## Advantages of Braver on mobile versus on Web (computer)

- Receive real-time notifications
- [Manage your availability](#) to avoid disturbances outside of working hours
- [Record audio messages with transcription](#)
- [Share photos and videos](#) that won't appear in your camera roll
- [Edit photos and videos](#)



Please click on the links to access our step-by-step tutorials. Give the application a try on your own!



Navigation differs slightly between Web and mobile

# Module 1

Collaborate within Braver



# Communicate with your colleagues

**There are 2 different ways to communicate in Braver:**

1. Discussion threads
2. Direct messages

**1. Discussion threads comply with your medico-legal follow-ups:**

- Start a clinical thread (about a patient) with a patient or a colleague
- Start a non-clinical thread (topic not related to a patient) with a colleague

**2. Direct messages does not comply with your medico-legal follow-ups:**

- Start a direct message between 2 colleagues (private, SMS-style) following a friend request

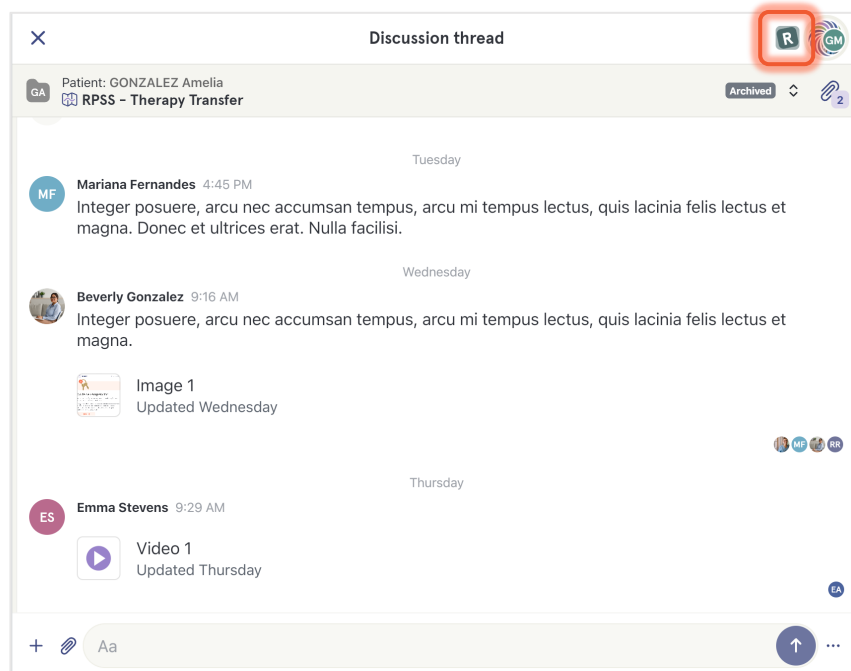
# Communicate with parents (1 of 2)

## To communicate with parents:

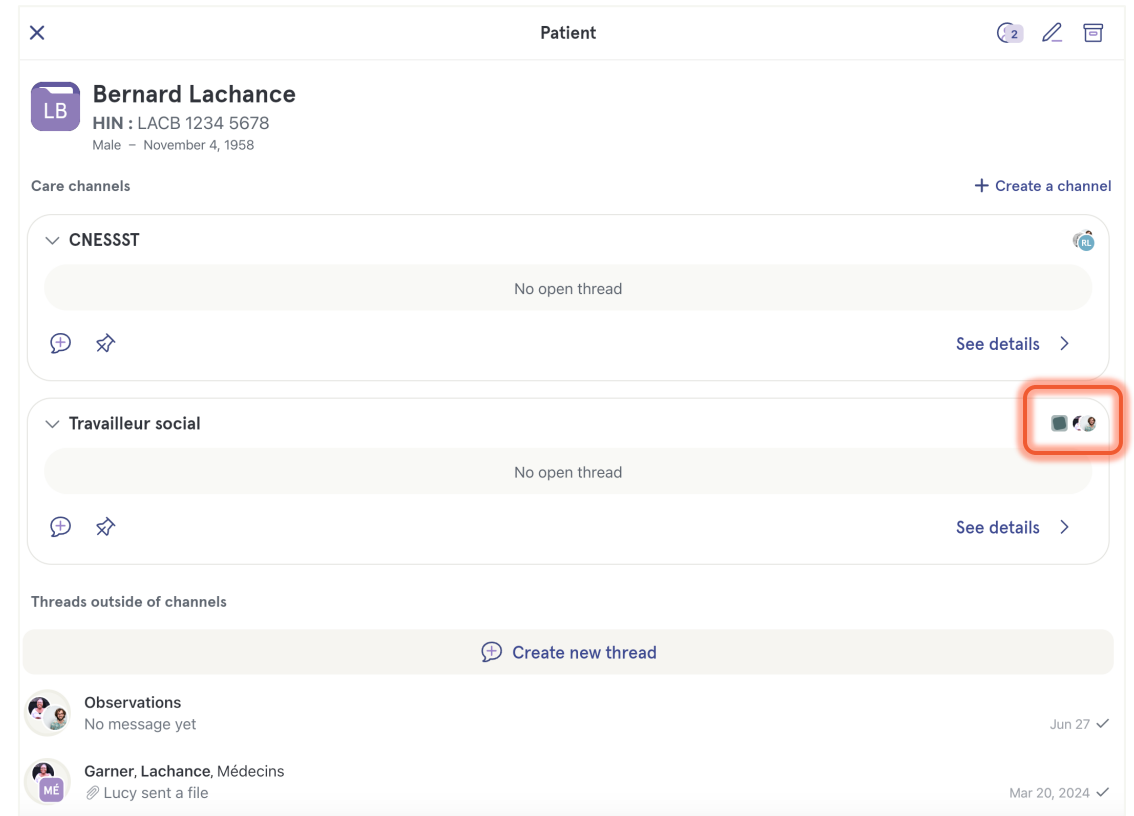
1. Access the RPSS – Therapy Transfer care channel.
  - Every communication with a parent will take place in that specific care channel.
2. Start a clinical discussion thread including them; at that point, they will be able to write back to you.
  - Send them photos and videos that you can edit.
  - Pin an attachment, overwrite it with a more recent document, and view the history.
3. Close the discussion thread once the topic is complete.
  - The parent cannot write to you until a new thread is opened.

# Communicate with parents (2 of 2)

- A parent is included in the discussion thread.



- A parent is included in *Travailleur social* care channel.



# Other useful functionalities

## **Access attachments:**

- In a care channel ([Step 1 to 5 of this tutorial](#))
- [In a discussion thread](#)


## **Consult the participants:**


- In a care channel ([Step 6 to 8 of this tutorial](#))
- In a discussion thread ([Step 1 of this tutorial](#))

## **Send the same message to multiple people:**




- [Duplicate a message](#)

# Icons Meaning




 **Ruby Thibodeau**  
Pharmacienne




- This personne has not yet joined the discussion.


 **Aubé (inf.), Thibodeau (phm.), Pharmacie Hospitalière**  
 **CÔTÉ Hélène**  vendredi  
Nulla eu sapien a justo mollis suscipit ac in nun...

- The content is downloading and is not yet available to recipients.

 **Thibodeau (phm.), Pharmacie Hospitalière, Soins**  
 **ALLARD Marie**  mercredi  
Hello

- The message is closed. It is possible to download its content as a PDF, but not to modify it.

 **Camille Lavoie**  
Member



- This personne has left the discussion.

# Module 2

Tips and Tricks

# Tips and Tricks

## Good to know

- [Set up an unavailability period](#)
  - This will inform your colleagues and parents about your return date.
- [Edit your profile](#) (photo and introduction text)
  - Adding a profile picture makes your collaborations more personable and engaging!

## If you use your mobile:

- Enable notifications on your mobile device ([Android](#) or [iOS](#))
- [Switch your 2FA from emails \(by default\) to SMS](#)
- [Manage your notification schedule](#) to avoid disturbances outside of working hours

# Module 3

Security




# Security tips

- Log in on a shared device
- Log out VS lock your session
- Change your passcode and password
- Forgot your password?

# Module 4

The Parents' App

# Parents' view



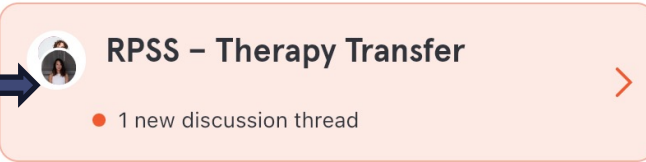
Aïcha

**Aïcha Diop**

**Their care teams**

Please select one of the teams below to view the messages and documents that have been shared with you.

There could be more than one care team appearing in this section.




**RPSS – Therapy Transfer**

1 new discussion thread

×

**RPSS – Therapy Transfer**




★ Recently pinned content

☆ See all

No pinned document for now

Active discussion threads


● Unread discussion thread



Hi!  
Hi Laurent! How is it going with Aïcha?

Today

Closed discussion threads



**Transfert de thérapie**  
No message yet

Jul 12 ✓

The parents can answer in an active discussion thread only.

# Additional Tools

# Best Practices Guide

## Best Practices Guide

### Take a Look at the Guide 🙄

To facilitate the transfer of therapy between you, dear parents, and the interdisciplinary teams working with your child, Braver has developed a number of customized features.

We have been working on the co-creation of these features for several months now. Parents, interdisciplinary teams and managers have taken part in workshops to share their needs and expectations for the Braver tool to facilitate therapy transfer. At the same time, a best practices guide was developed to ensure that the project would be a success for all concerned.

👉 Parent's will receive a customized Best practices guide as well! [Click here](#) to access it.

### Consult the Best Practices Guide

# Step by Step Tutorials



Tutorials

## Discover the App

Braver is easy to use, but we have put together a few tutorials for you. You can access them right here:

**[Go to the Tutorials Page](#)**

# Technical Support & Account Creation

# Contact our Technical Support



Please ask the superusers in your organization for assistance before reaching out to us.



By e-mail, anytime:

[support@braver.health](mailto:support@braver.health)



By telephone,

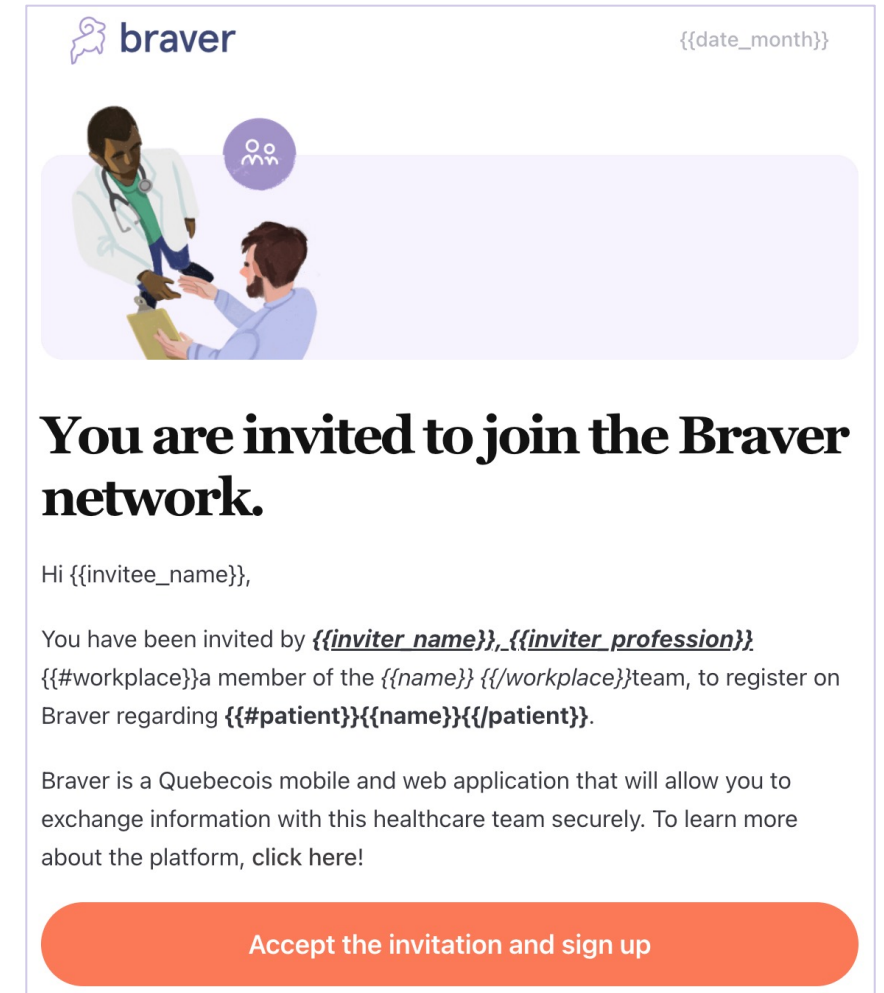
Monday to Friday, between 9am and 5pm:

1 888-546-1340



# Account Creation

- You will receive an invitation by email. Follow the instructions in the email.
  - You can accept the invitation either on a computer or on your mobile device.
  - If using a mobile device, you will be prompted to install the application.



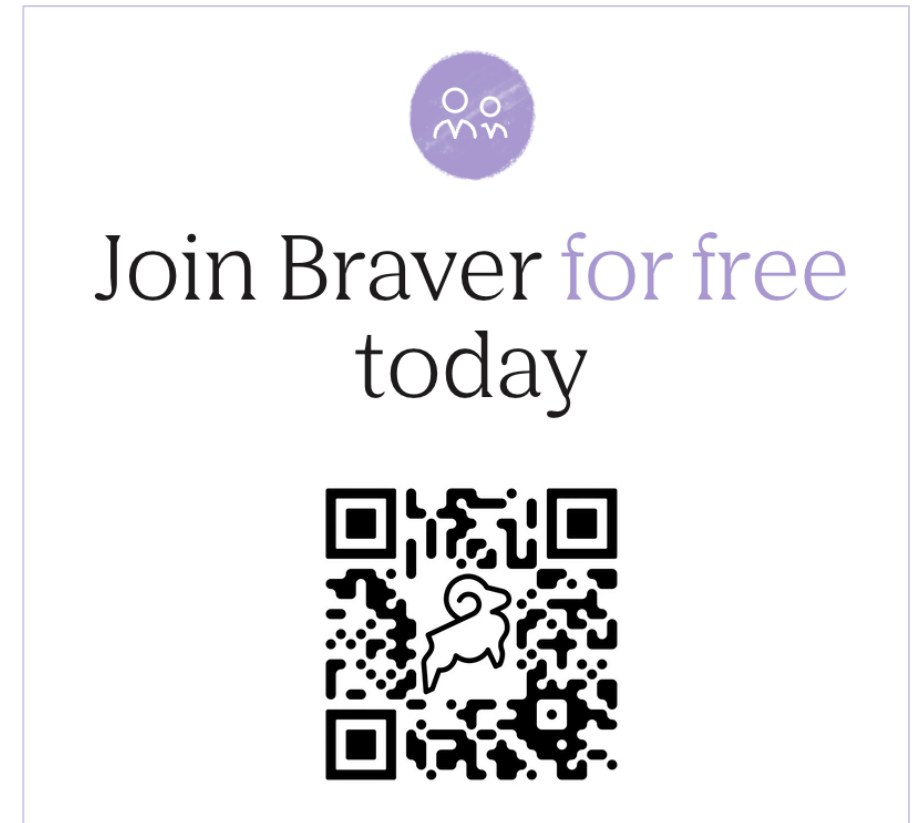
The email you will receive might differ from the example.

# How to use Braver on a mobile? (1 of 2)

- How can I use my mobile if I created my account on a computer?

First option:

- Once your account is created, you can install Braver on your tablet or cellphone and then log in.
- To install Braver, go to [this address](#) or scan the QR code provided.

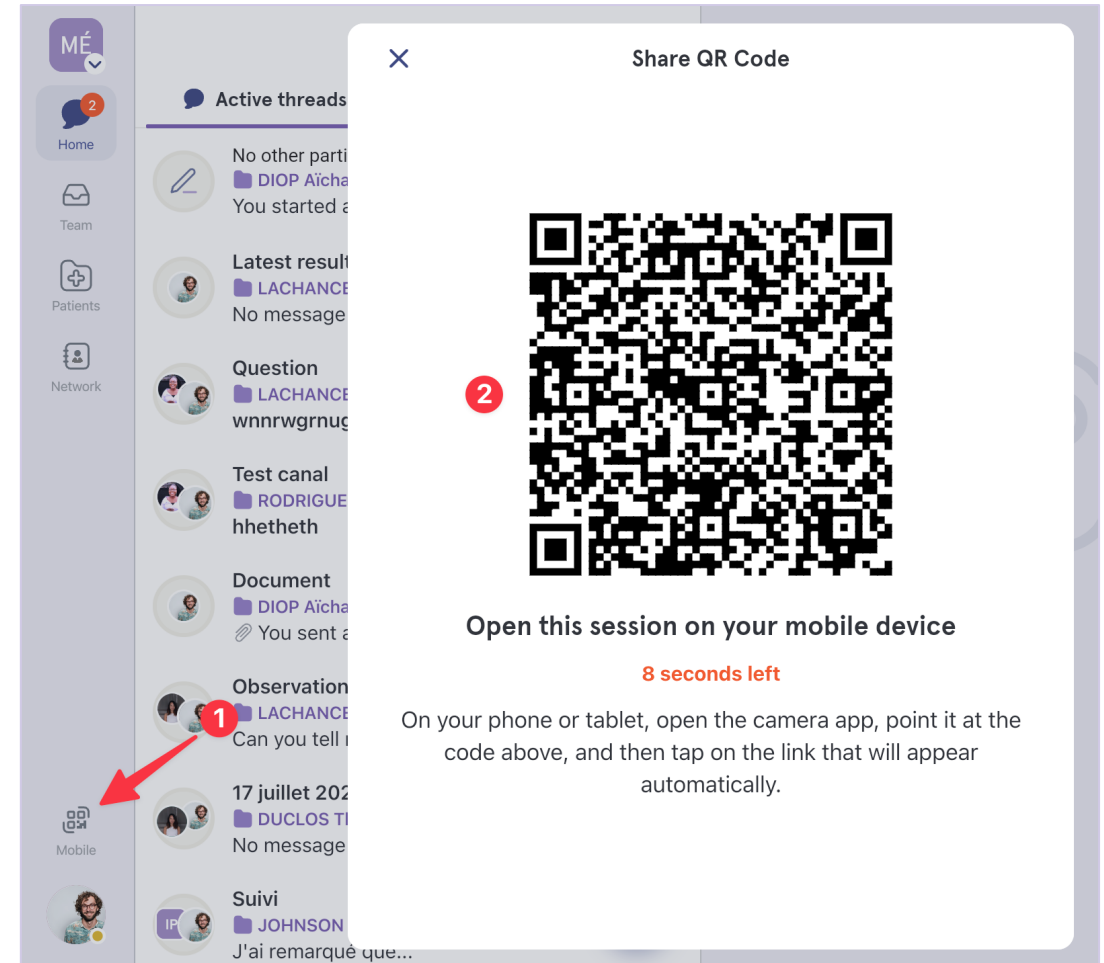


# How to use Braver on a mobile? (2 of 2)

- How can I use my mobile if I created my account on a computer?

Second option:

- Install Braver on your mobile (go to [this address](#))
- With your mobile, you can scan the QR code from the web app (on your computer), and you will be automatically logged in.



# How to use Braver on a computer?

- Go to this address and log in: <https://app.braver.net/>

Thank you for participating  
in healthcare innovation!