

# Holley Arbour

Transportation Administrator at PPG Architectural Coatings

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## Experience

### **Transportation Administrator at PPG Architectural Coatings**

**October 2004 - Present (10 years 11 months)**

Negotiate carrier rates to ensure efficient and cost effective deliveries Provide spot quotes for Inbound/ Outbound Shipments choosing the most cost efficient and focusing on customer satisfaction Shipment track and trace for sales, customer service, logistics and finance To investigate and validate customer damage and lost product file claims against the carrier. Ensure all custom Export documents are Canadian Custom compliant. Create Canadian Custom document for carriers to export product to the US each document included commercial invoice, TSCA, NAFTA, B13 Establish clear communication with each carrier and identify any problems and quickly identify solutions Invoice audit and process carrier invoices in a diligent timely manner Responsible for file maintenance in SAP - adding rates, updating fuel on a monthly basis, deleting data when needed etc Assist on route management - determining if routes are being properly utilized and apply corrective actions if needed Accomplishments Work closely with planning/shipping/ production - across Canada to ensure all necessary product is shipped with all accurate documentation for US and Canadian Boarder Agencies Established a communications network with all account carriers. Executed and set up a quarterly meeting schedule with carrier representatives to review any issues or "processes that we could improve on". We were able to raise the bar and set a higher expectation in regards to transportation service and customer satisfaction 2008-2009 implemented all shipments going to "problem freeze delivery areas" All shipments must be shipped with freeze watch indicators. These indicators helped the stores determined if our product was exposed to extreme cold. This resulted in the education of our Carriers as they monitored the temperatures more closely on our units. The indicators also helped with filing and collecting frozen paint claims. Since this implantation Frozen Paint claims has decreased by 85%

### **Transportation Coordinator at McKesson Canada**

**January 2000 - October 2004 (4 years 10 months)**

Arranged all Emergencies shipments throughout Ontario providing customers with same day deliveries Received all Transportation invoices from Carriers – completed audits on all invoices, deducted when necessary A monthly accrual was completed for Accounts Payable for freight invoices Collected all data required for customer service to file claims Audit all routes to determine on time performance of all carriers , rectified all issues immediately All related transportation issues were communicated to all carriers on a daily basis All products were shipped on Totes, performed a tote collection from all Carriers and shipped them to the cleaners and return to the DC for use.

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Barry Murphy &lt;barry.murphy@bdpint.com&gt;

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**Application for Export Operations Coordinator from Holley Arbour**

1 message

**LinkedIn** <job-apps@linkedin.com>

Thu, Aug 6, 2015 at 9:35 AM

To: "Barry Murphy, CCLP (CITT)" &lt;barry.murphy@bdpint.com&gt;



Job application

[View all 33 applicants](#)

Hi Barry,

You have received an application for Export Operations Coordinator from Holley Arbour

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**Holley Arbour****Transportation Administrator at PPG Architectural Coatings**

Toronto, Canada Area |

**Current**

- Transportation Administrator at PPG Architectural Coatings

**Past**

- Transportation Coordinator at McKesson Canada

**Education**

- Sheridan College
- Laurentian University - Algoma University College

**Recommendations**

0 people have recommended Holley Arbour

**Connections**

108 connections

**Contact Information**holleyarbour@yahoo.com  
Phone: 6473856967[View full profile](#)