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**Senior Operations Executive**

Operations / Logistics / LEAN / Six Sigma / Projects / Safety / eLearning / Compliance / Quality / SWOT / Turnarounds Continuous Improvements / Performance Metrics / 5S / Cost Controls / Multisite Analysis Policies / Procedures / Relationship Building / Audits / Implementations / Conflict Resolution / Team Building / Kaizen / SAP

High performing and detail oriented senior level operations manager with Plant Manager experience. Strong ability to manage multi-location organizations in any industry successfully. Experience in government, energy, production and service organizations. Results driven manager with the exceptional ability to analyze, correct and manage functions to build inclusive teams that do more with available resources than others.

Exceptionally adept in analyzing production and strategic business needs to consistently grow profitability and lower costs. Proficient in administration, operations, logistics, and day-to-day problem solving. Provide leadership with clear, self-designed decision making options to protect the company, employees and customers.

Executive strengths include:

* **Blending individual and team performance to gain top goal attainment**
* **Improving quality to secure ISO compliance**
* **Being recognized for top performance as a change agent**
* **Reengineering business processes to improve performance and employee satisfaction**
* **Decreasing expenses with well thought-out production impact analysis**
* **Building high performance cross-functional teams**
* **Communicating to all levels of clients and employees clearly and efficiently**

**Education and Certifications:** **MBA**, University of Phoenix. **BS**, Project Management, University of Phoenix. **BS**, Nuclear Engineering, Thomas Edison State University. Quality Engineer Certified Professional.

### Career History & Selected Accomplishments

**Process Engineer and Training Manager**

Johns Manville

2011 to 2017

Responsible for designing, implementing and managing projects to improve productivity and employee performance. Developed policies to ensure the manufacturing processes are safe and efficient. Reviewed plant operations, and operational data for process improvement opportunities. Reduced scrap and machine downtime to increase profit margin and raise customer satisfaction.

Controlled projects from inception to delivery to be on time and on budget. Identified and introduced new technology. Developed cross-functional teams who were well trained, safety conscious and were stakeholders for success. Created an indoctrination and training program that ensured smooth on-boarding process. Supervised five direct reports.

* **Increased training program effectiveness by 15%.** Records for employee manufacturing competency did not exist. Analyzed gaps and set new qualification standards through a cross-functional team. Put in place a new documentation process and recordkeeping system. Established a weekly training program meeting to identify best practices surrounding training goals. Developed training materials that passed audit needs.
* **Lowered customer complaints by 25%.** Product had a problem with its liner sticking to the side of the product. Customers were very unhappy about the time needed to reposition the liner. Researched new processes and found a vendor who partnered to build a solution. Conducted trial and proved the new process worked. Reduced defects, saving scrap costs and production inefficiencies.

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* **Reduced coating costs by 10%.** Amount of materials used for a coating process were excessive. Carefully verified the repeatability of production, reviewed worker production steps and designed, implemented and tested a new finish product standard. Gained quality approval for changed coating process. Lowered material costs every month by thousands of dollars.
* **Certified a new vendor for removal of hazardous materials.** Industry regulations tightened for the removal of hazardous constituents. Reviewed the new needs, and wrote a detailed specification to meet the regulations. Sent information to vendors and secured trial plan to certify new vendors. Conducted a four hour trial and met the new standard at a lower cost than the older production method.

**Receipt Material Quality Manager and Warehouse Supervisor**

Entergy Nuclear Power Plant

2009 to 2011

Directed two separate functions; quality management and logistics control. Met ISO 9000 Quality Management System Standards as every component for a nuclear power plant must meet all standards with zero discrepancies. Supervised teams of inspectors who oversaw assessment of product and their component production.

Warehouse team was the control point to serve the operational and maintenance function of the nuclear plant. Improved safety, warehouse productivity and quality integration. Identified inspection tools, warehouse equipment, and software needed drive warehouse productivity improvement. Worked with purchasing and engineering teams to eliminate quality problems. Developed and monitored continuous improvement programs.

* **Improved warehouse storage capacity by 20%.** Requirement of shut-down maintenance and growing operational processes mandated better warehouse performance. Analyzed space, business needs and future requirements. Reorganized space including support operations office location. Rebuilt racking footprint and met all space needs with minimal expense costs or need to expand the warehouse.
* **Restructured receivable process, enabling faster inventory visibility.** Incoming materials and products took 30 hours before the items were recorded as available. Led a cross-functional team to revamp receiving material process. Developed a new receipt and processing structure. Quick receipt was automatically reported to purchasing, planning and scheduling departments. Items were made visible in only four hours.
* **Built zero safety event culture.** Safety procedures and employee involvement needed to be improved. Assembled internal multi-departmental team and analyzed, developed new safety protocols and implemented a strong replacement program. Improvements resulted in complete turnaround in the safety culture. New program was recognized as best practice and became company standard for performance.

**Plant Manager**

Salty’s Manufacturing, LLC.

2008 to 2009

Total P&L responsibility for manufacturing, production, individual performance, operational controls and day-to-day operational and administrative adjustments to maximize output and sales. Created collaborative culture and opened lines of communication to secure clear expectations and foundation for improving internal business culture. Identified and trained a team to secure best practices in production, warehousing and client control.

Developed a plan to ensure continued operations. Identified opportunities to cut costs. Initiated a frequent review of budget constraints with staff to deliver low cost products. Restructured operations and created a Safety and a Quality Department. Restructured reporting structure. Led seven direct reports.

* **Reduced inventory by $300K and reached 100% inventory accuracy.** Joined company and determined inventory was poorly stored and hampered efficient retrieval. Introduced LEAN, FIFO and Kaizen principals. Set storage levels and verification structure. Found and removed damaged or outdated items. Built new racking system. Cleanliness revamped the entire company. Reduced inventory time by 200%.

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* **Boosted marketing program and opened new sales channels.** Primary customer orders dropped off due to industry downturn for tanks and exploration equipment. Partnered with marketing group and identified new potential customers. Improved marketing message, internet presence and showcased exceptional professionalism. Successfully approached new customers and created entry into new markets.
* **Improved process flow and productivity by 40%.** Best possible flow did not exist on first pass yield. Analyzed entire operation, and used 5S, value stream mapping and time studies to gain data to make changes. Created specialized manufacturing teams, reduced cycle times and reduced lead time from six to three days. Reduction led to the 40% increase in operational capacity.

**Quality Engineer**

Trinity Structural Towers, Inc.

2007 to 2008

Provided management processes to implement ISO Certification. Developed corporate policies and procedures to support ISO certification at multiple manufacturing facilities. Set new operational techniques, improved efficiencies and set techniques for a quicker quality inspection process. Reduced the time to certify product for shipment. Trained locations on QMS. Created training material for manufacturing plant personnel and delivered training.   
  
Key member of the LEAN team. Identified and corrected manufacturing flows, implemented quality audits and minimized scrap and defect issues. Moved inspection process closer to the point of problem, minimizing rework. Certified suppliers, minimizing defects created from poor supplier quality.

* **Implemented ISO QMS to retain existing customer base.** Company needed to be ISO QMS certified to continue to do business. Key leader to secure certification. Developed and implemented standards, procedures, quality techniques, documentation, training, controls and audits. Certified one plant and repeated process at four other plants successfully.
* **Decreased inspection failure rate to 17%.** Flange failure rate was at 30%. Analyzed welding and inspection process. Designed Design of Experiments (DOE) to determine issues. Found and corrected problems and improved inspection standards. Set training and purchased a stock picker. Minimized variations and secured a much better first pass inspection result.
* **Reduced product returns by 250%.** Fabrication returns stood at 25%. Reviewed production process at source of build. Set audit plan, introduced root cause analysis steps and found roadblocks. Secured fool-proof kit builds. Established an audit schedule to ensure compliance. Failure rate immediately went to 10% and continued to fall over time.

**Commissioned Officer**

U.S. Navy

1986 to 2007

Supervised the nuclear power plant operation and maintenance. Performed various duties over 20 years to include supervising personnel in the operation and maintenance of ships and submarines including: Welding/Brazing Operations, Machine Shop Operations, Damage and Casualty Control Management, Firefighting and Fire Marshal Safety Operations and Ship Driving. Key titles include:

* Quality Manager: Responsible for compliance to maintenance procedures and specifications including documentation control, process improvement and RCCA.
* Lean Manager: Responsible for maintenance flow process improvement and implementation of Lean principles such as kaizen, 5S, and process maps.