**Stephen DeLise** 

**916-293-1410 |** [**sdelise.04@gmail.com**](mailto:sdelise.04@gmail.com) **|** [**http://www.stephendelise.com**](http://www.stephendelise.com) **|** [](https://www.linkedin.com/in/stephendelise/) **| Greater Philadelphia, PA**

** Global Quality Assurance & Engineering Executive**

***Turnaround expert transforming struggling multi-million and multi-billion dollar, high-tech manufacturing organizations into efficient, profitable businesses on which customers can rely.***

* Recently certified as **ASQ-Certified Manager of Quality / Organizational Excellence (ASQ CMQ/OE**).
* Multi-award-winning senior engineering and quality assurance executive, with expertise in leading global organizations and teams of 100+ members to previously unattained operational efficiency and profitability in high-volume, lean manufacturing environments.
* Reputation for bringing positive changes to “must not fail” process reengineering efforts where client expectations, performance, and delivery quality are on the line.

**Core Competencies**

Agile Development Methodology Continuous Improvement Cost Reduction

Failure Analysis and Debug FMEA / 5s / Root Cause Analysis / 8D Global Manufacturing

Global Cross-Functional Leadership High-Volume Manufacturing ISO 900x / SPC

KPI’s and Performance Metrics Lean Six Sigma Operational Excellence

Process Re-Engineering Product Development Product Life Cycle

Product Reliability Product Test and Validation Program Management

Quality Assurance (QA) R&D Risk Assessment

Software and Firmware Development Semiconductors Supply Chain Quality

Statistical Process Control Total Quality Management (TQM) / TPS Talent Strategy

**Career Highlights**

**Vice President of Quality**

**SMD Quality Concepts | Philadelphia, PA | 2016 to Present**

Create and meet quality objectives for new product introductions. Re-engineer development and manufacturing processes to ensure product goals and customer satisfaction. Optimize product test and validation to guarantee quality and reliability targets are achieved.

**Senior Director Worldwide R&D QA / PMO / Sustaining Engineering**

[**Checkpoint**](http://www.righteverywhere.com/) **Systems Inc., | Thorofare, NJ | 2011 to 2016**

Recruited to lead transformation and turnaround of Checkpoint Systems Inc. continuous quality environment by driving dramatic improvements in client satisfaction and product reliability with focus on RF and RFID systems, consumable products, and SW for $587M high-tech manufacturer. Drove standardization of product development processes and quality testing, increasing efficiency across global multi-geographic footprint.

***Notable Achievements***

**Process Standardization:** Turned around flailing and costly product development processes for all major product groups, improving on time and on budget rates from 40% to 85%.

**Customer Advocacy:** Reduced stagnating customer issues 90% and improved issue resolution time from 6 months to less than 30 days on average by leading cross-functional team (Engineering, Manufacturing, and Field Service) in creating quality processes that drove execution.

**Lean Six Sigma:** Drove on-time customer delivery improvements from 50% to 99% through Lean implementations.

**Automation:** Improved efficiencies 50% performing same tasks in half the time with virtually unattended processes, improved utilization over 30%, and reduced test qualification time through automation improvements.

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**Senior Director Worldwide R&D QA / PMO / Sustaining Engineering**

[**Checkpoint**](http://www.righteverywhere.com/) **Systems Inc. (Continued)**

**Testing:** After running statistical validation, reduced testing from 100% to sample size for increasingly expensive and highly-time consuming key antenna components at supplier. Testing time was shortened from 4 days to less than 4 hours on average, allowing severely constrained demand requirements/shipments to be met.

**QA:** Within first 3 months, identified, initiated and implemented common QA test methodology across all development sites and geographies, replacing erratic and inconsistent QA methodology with consistent quality and reliability policies and goals.

**Global Director Chipset Quality & Reliability Engineering**

**Intel Corporation | Folsom, CA | 2004 to 2011**

Managed $10M budget and led global group of 100+ engineers supporting $5B business unit that managed and improved quality throughout full product lifecycles. Interfaced with key development teams, established quality plans, and recruited and trained staff.

* Won Intel Achievement Award (only awarded to top 1% of worldwide personnel) for forming cross-functional organization and leading development of Quality Management system that enabled 2X gen-to-gen improvement in product quality and customer satisfaction.
* Restored confidence and relationship with $MM key customer after quickly resolving major quality / reliability issue, costing them $M’s in lines down situation.
* Identified and successfully reversed extremely high risk $35M cost savings initiative, resulting in eliminating $M’s in potential “form, fit, function” issues for customers.

***Previous Relevant Experience***

* Intel Corporation | Senior Software Operations Quality Manager | Folsom, CA
* Intel Corporation | Design and Architecture Validation Manager | Folsom, CA
* Intel Corporation | Fab Process Transfer Manager | Albuquerque, NM
* Intel Corporation |Telecom and Automotive Product Engineer | Chandler, AZ

**Education & Certifications**

Bachelor of Science (BS)**,** Electrical Engineering | The Ohio State University | Columbus, OH

Six Sigma Green Belt Certification

ASQ-Certified Manager of Quality/Organizational Excellence (ASQ CMQ/OE) | July 2017

**Awards & Professional Affiliations**

***Awards***

* Intel Corporation - Intel Achievement Award (top 1%)
* Intel Corporation - Time to Money Award (TT$)
* Intel Corporation - Quality Award (Internal Malcolm Baldrige National Quality Award Equivalent)
* Intel Corporation - Software Quality Award
* Intel Divisional Recognition - Engineering & Manufacturing Excellence Awards

***Affiliations***

* Member - ASQ (American Society for Quality)
* Member - Lean Institute
* Life Member - The Ohio State Alumni Association