**Global Supply Chain Operations Logistics Manager**

Results-driven manager with verifiable accomplishments in **automotive**, **telecommunications**,

**emergency** **medical** **devices**, **food** and **beverage, & aeronautical** **industries**.

**Areas of Expertise**

* ***Logistics***
* ***Materials Management***
* ***Cost Manufacturing Strategies***
* ***Project Management***
* ***Reverse Logistics***
* ***Order Fulfillment***
* ***Vendor Managed Inventory***
* ***Establish Lean Organizations***
* ***Cross-Functional Project Leader***
* ***Value Stream Mapping***
* ***Standardize Production Process***
* ***Manufacturing***
* ***Global Supply Chain Overhaul***
* ***Loan Management***
* ***Assembly and Testing***
* ***ProductPostponement/ Forward Deployment***
* ***Merge In-Transit***

**Professional Experience & Accomplishments**

Tronair-Holland, OH 5/2016 – 2/2017

Ground Support Equipment

***Logistics Manager***

* Managed the daily operations and workload for the logistics, warehouse, and packaging teams.
* Organized and created **visual management tools** necessary to effectivey manage inventory for raw materials and finished goods.
* Prepared and communicated regular performance appraisals and developed plans for assigned employees in conjunction with the company’s standards.
* Instituted the **cross-training** to different roles, collected data from **KPI’s** from each department , **Inventory Conrol and Cycle Counting**.
* Conducted regular meetings with team members as a group and individually, and educated my team on company and department procedures, changes, new information, etc, asking for input and obtaining support and buy-in from the team.

Syncreon – Livonia, MI (Works Remotely) 2/2014 – 2/2016

Intelligent Supply Chain Solutions

***Service Provider Manager***

* Oversaw the shipping and receiving of all inventory to dedicated warehouses, from initial order inception to final mile delivery to cell phone tower sites.
* Recruited to overhaul an **organization** in disarray and re-initiate failed projects, leading the deployment of a **$750MM 5G network** for Ericsson.
* Completed a three and a half month **corporate logistics center closure**, flying back and forth from Texas to Michigan to **consolidate materials** and replenish another service provider.
* Collaborated project and construction managers, customer supply teams, third party logistics/warehouse suppliers, general contractors to **maximize client engagement** and comprehensively define **project lifecycle**.
* Qualified, developed, maintained, and monitored **warehouse support services** delivered to personnel managing component inventory for cell tower operations.
* **Managed a territory comprised of the entire northeast**, while overseeing service providers, ensuring SLA processes were enforced, and maintaining compliances by conducting **audits and mergers**.
  + **Clients included:** Black & Veatch, Calendar Club, Canon, Cricket, Diebold, Dolby, Ericsson, Fiber Tower, Google, Hickory Farms, Keysight Technologies, Lowe’s, Samsung, T-Mobile, and Verizon Wireless.
* Oversaw mercury gateway portal and to enable **accurate tracking**, **picking**, and **storage** of product.
* Worked in tandem with customer representatives to coordinate **change management** and developed actionable insights into program performance, inventory efficiencies, and KPIs.
* Instituted policies, systems, and methodologies **driving efficiency**, **cost control**, and **quality assurance**. Fulfilled a critical role as a Quality Drive team member and Compliance Officer.
* Completed **72-hour turnaround** leading **root cause analysis (RCA)** and corrective action in response to failure in the online Service Failure database.
* Operating Systems: **Microsoft Office Suites**, **Mercury Gateway**, **Q-Pulse, AMS, Ceridian, STARS,** & **SAP**.

Faygo Beverages, Inc. – Detroit, MI 7/2012 – 9/2013

As the fourth largest branded soft-drink company in the U.S.

***Supply Chain Manager***

* Managed and trained **80+ employees**, instilling demand planning, **production planning**, inventory management, and **product development** skills to ensure an elite team.
* Orchestrated **critical business processes** and served as trusted advisor as well as part of a sounding board presenting and analyzing options for automation and downsizing.
* Oversaw **100% First In, First Out (FIFO)** product life rotation resulting in efficient asset management.
* Discovered cost-effective solutions through innovative equipment acquisitions, **saving $175K**.
* Spearheaded **inventory management**, ensuring the fulfillment of daily sales requirements.
* Developed operational strategies utilizing **forecasting**, **customer service**, and **logistics** to support fiscal shipping periods with a focus on product availability, customer collaboration, and inventory.
* Improved team performance by implementing **Lean and continuous improvement processes** to the supply chain planning team utilizing standard industry tools.
* Utilized plant initiatives such as **Total Productive Maintenance (TPM)**, **Maintenance Excellence**, and **Safe Quality Foods (SQF)** to achieve the highest quality of organizational excellence.
* **Buyer Experience**: Purchased **Warehouse, Safety, & Office Supplies**.

UTI, Inc. – Lansdale, PA 7/2007 – 11/2011

UTi Worldwide: Global Supply Chain Management Solutions

### *Distribution Center Manager*

* Supervised **logistics**, **distribution**, and **operations**, providing leadership, oversight, and problem solving strategies for **25 employees**, while simultaneously planning/prioritizing daily and long-term processes.
* **Eliminated waste**, **cost overages**, and **excessive expenditures** by utilizing **value stream mapping**.
* Streamlined supplier relationships and reviewed buyer behavior metrics to reduce inventory and eliminate obsolete items, resulting in a **savings of $113K annually**.
* Conducted audits with the **Food and Drug Administration (FDA)** and the **Business Development Office (BDO)** level standards, with a **100%** passing rate internally and externally.
* **Buying Experience**: **Facility Maintenance & Repairs**, **Warehouse Material**, **Transportation, Safety Equipment, & all Office Supplies**.
* Operating Systems: **WMS4000, SAP, & Microsoft Office Suites**.

Active Aero Premium Transportation Management – Belleville, MI 1/2005 – 7/2007

Active Aero Group provides specialized transportation management solutions for ground expedite, air cargo and air charter shipments.

***Premium Logistics Coordinator***

* **Monitored and deployed cost effective measures** in order to achieve **JIT** service to Ford, General Motors, Chrysler, Toyota, & Honda.
* Increased **on-time delivery** from **71% to 98%** through Lean process analyses and communication.
* Established and maintained relationships with local carriers, ensuring customer needs were fulfilled.
* Executed **cross-departmental functions**, providing backup for Charter Management and training new employees on booking customer shipments and tracking orders to final destinations.
* Operating Systems: **(TMS), Transportation Management Systems, & Microsoft Office Suites**.

Ruan Transportation Management Services – Inkster, MI 1/2004 – 1/2005

Ruan Transportation Management Systems *is a privately held transportation company providing dedicated fleet management, logistics management.*

***Global Supply Chain Operations / Terminal Manager***

* Directed operations, including accurate forecasts, inventory control, purchasing, and **quality assurance** as a **just-in-time (JIT)** cargo provider, resulting in increased client revenue.
* Established **global supply chain and distribution channels** from vendors in China, the Netherlands, and Mexico; utilizing the assistance of brokers such as DHL Danza and UPS Supply Chain Solutions.
* **Negotiated with overseas vendors** to establish exclusive **3rd party logistics management**.
* Via **language translation software**, was able to communicate to overseas vendors in order to maintain **order accuracy**.
* **Buying Experience**: **Facility Maintenance & Repairs**, **Warehouse Material**, **Transportation, Safety Equipment, & all Office Supplies.**
* Operating Systems: **(TMS), Transportation Management Systems, UPS, FedEx, Oracle, Plexus, AS400, & Microsoft Office Suites**.

**Education & Professional Development**

**Bachelor of Arts in Global Supply Chain Logistics (B.A.):** University of Toledo – Toledo, OH

**Associate of Science (A.S.):** Monroe County Community College – Monroe, MI

**Lean Six Sigma Yellow Belt:** The Mountain Home Institute

**United States Air Force:** Gila Bend Air Force Auxiliary Field, AZ

**Certifications and Training**

U.S. Export Controls & Declaration Procedures for International Forwarders

Preventing Discrimination Harassment for Managers & Supervisors

Basic Industrial Hygiene & Monitoring • Reasonable Suspicion for Supervisors

CPR & First Aid Certified • Active Shooter Response • MIOSHA Construction • Project Management