

Lucas L. Brawdy

904 First Ave, Eau Claire, WI 54701 • 715 559 8031 • Brawdyl@uwec.edu

OBJECTIVE

To obtain a position which allows me continued development of my technological knowledge, and analytical skills while contributing to the success of an organization

EDUCATION

University of Wisconsin – Eau Claire

September 2013 – Graduating May 2017

Bachelor of Business Administration

Extracurricular Activities

Major: Information Systems

Blugold Marching Band (Section Leader)

Minor: Web Design and Development

Phi Mu Alpha Sinfonia (President, Treasurer)

GPA: 3.63

AITP

KNOWLEDGE

Languages

- Familiarity with: C, C++, VB.NET, SQL, HTML, CSS, JavaScript, PHP, Markdown

Software

- Database: Microsoft Access, Oracle, MySQL
- Platforms: Microsoft Windows XP, Microsoft Windows 7, Microsoft Windows 10, Mac OS
- Mobile Platforms: Apple, Android, and Windows
- Proficient in: Microsoft Office (Word, Excel, Visio, Outlook), SharePoint, iMovie

EXPERIENCE

Application Support Intern

May 2016 – August 2016

Reinhart FoodService L.L.C. – La Crosse, WI

- Performed 1st and 2nd level support and training on all business applications for both internal and external users
- Tested and implemented a new department-wide ticketing system that more efficiently tracked and organized tickets
- Developed and implemented an internal wiki that stored and organized all of the internal documentation within the Application Support department
- Created internal and external facing documentation, test plans, and troubleshooters for all business applications

Information Systems in Business Academic Assistant

September 2015 - Present

University of Wisconsin – Eau Claire, Eau Claire, WI

- Correct student's assignments and present them with useful feedback which they can apply to future assignments
- Work with the residing professor in order to create a grading rubric for an assignment if it does not already exist
- Communicate with the professor about a time frame for grading assignments and grade the assignments within the specified time frame

Housing Maintenance Student Assistant

May 2015 - August 2015

University of Wisconsin – Eau Claire, Eau Claire, WI

- Inspected residence hall student rooms and common areas for damage and normal wear and tear
- Documented all repairs that were completed and when they could not be completed, reported that information to the proper authority
- Worked in small groups independently from management in order to assure that repairs would be done in an efficient and timely manner

Electronics Sales Associate

May 2014 - August 2014

Wal-Mart, Lake Hallie, WI

- Conducted in person and over the phone technical support on electronics from multiple brands
- Collaborated in a team to perform a department reset to improve the functionality of the department as a whole
- Activated and problem solved all types of phones from multiple different carriers