

EOIN BRAZIL

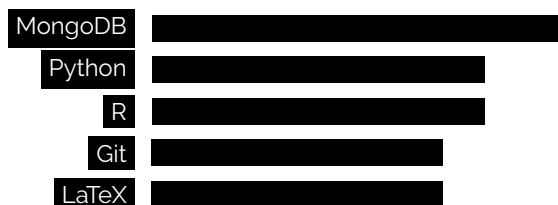
Team Leader, Ph.D., M.Sc., PGDip

📍 Ranelagh, Dublin, Ireland
🌐 linkedin/eoinbrazil
✉ eoin.brazil@gmail.com

🌐 eoinbrazil.com
🐙 github.com/braz
🐦 @eoinbrazil

WHO AM I?

Motivated, experienced customer focused problem solver, adept at team, people and project management. Experienced in dealing with high pressure high visibility customer facing roles. Lead two distributed teams in last company and built out teams in last three roles. Active in local Irish technology community as presenter and organiser (example).



EXPERIENCE

- 04/2017–present **Team Lead Proactive Technical Services at MongoDB Ltd** People Management, Project Management, Coaching & Mentoring
- 03/2016–04/2017 **Senior Proactive Technical Services Engineer at MongoDB Ltd.** Python, MongoDB, & Chef.
- 09/2015–03/2016 **Proactive Technical Services Engineer at MongoDB Ltd.** Focused on the development of technologies to detect customer issues and related automation tooling as well as direct customer outreach on these issues.
- 11/2013–09/2015 **Technical Services Engineer at MongoDB Ltd.** Diagnostic & troubleshooting with customers as well as consultancy on architecting, developing and deploying MongoDB applications. Streamlined customer onboardings, worked with Sales on selling the value of support, and analytics for forecasting of customer demand for technical services activities.
- 07/2012–07/2013 **Research Unit Manager at the Telecommunications Software & Systems Group** Formed and led a new research & engineering team in mobile services. Managed requirements, financials, staff recruitment, reporting and deliverables, in addition to software development. Developed research strategies and proposals.
- 05/2010–06/2012 **Technology Transfer Activity Lead / Senior Software Developer at ICHEC** Formed and led a professional services team. Initiated new client relationships, managed these relationships, captured specifications, defined and managed projects to delivery. On the technical side projects included benchmarking & capacity planning, ML models for analytics and technology evaluation.

EDUCATION

- November 2011 **Postgraduate Graduate Diploma (PGDip) in Technology Commercialisation** National University of Ireland, Galway, Ireland — Supervisor: Prof. Conor Ryan
A Generic Approach for Data Management combining Financial Modeling with Road Mapping
- January 2010 **Doctor of Philosophy (Ph.D.), Interaction Design & Computer Science** University of Limerick, Limerick, Ireland — Supervisors: Prof. Liam J. Bannon and Mikael Fernström
Investigating Methods for the Selection and Evaluation of Everyday Sounds for Use As Auditory Icons
- June 2009 **Foundation Diploma in Training and Education** National University of Ireland, Galway, Ireland
- January 2003 **Master of Science (M.Sc.) by Research, Interaction Design & Computer Science** University of Limerick, Limerick, Ireland — Supervisor: Mikael Fernström
Investigation of Multiple Visualisation Techniques and Dynamic Queries in conjunction with Direct Sonification to support the Browsing of Audio Resources